Getting to Know Your

2016 Encore

Review this Quick Reference Guide for an overview of some important features in your Buick Encore. More detailed information can be found in your Owner Manual. Some optional equipment described in this guide may not be included in your vehicle. For easy reference, keep this guide with your Owner Manual in your glove box.
Instrument Panel

Cruise Control/Forward Collision Alert Buttons
Driver Information Center Controls (on lever)
Driver Information Center
Audio Steering Wheel Controls
Windshield Wipers Lever

Power Mirrors Control
Exterior Lamps Control
Instrument Panel Illumination Control
Storage Compartment
Tilt/Telescope Steering Wheel Lever

Symbols

Power Steering
Traction Control Off
Engine Coolant Temperature
BRAKE Brake System Warning
Cruise Control Set
Low Tire Pressure
StabiliTrak Active
StabiliTrak Off
Security
Check Engine
Oil Pressure
Charging System
Refer to your Owner Manual to learn about the information being relayed by the lights, gauges and indicators on the instrument cluster.

See In Brief in your Owner Manual.
Remote Vehicle Start

Use Remote Vehicle Start to start the engine from outside the vehicle. During a remote start, the engine will run for 10 minutes.

► Press and release the Lock button and then press and hold the Remote Start button until the turn signal lamps flash. After entering the vehicle, turn the ignition to the On position.

► Press and hold the button until the parking lamps turn off to cancel a remote start.

Note: To change the remote start settings, go to Remote Lock, Unlock, Start in the Vehicle Settings menu.

See Keys, Doors and Windows in your Owner Manual.

Engine Stop/Start Operation

A fuel-saving stop/start system has been integrated with the 1.4L turbocharged engine. While driving, when the brakes are applied and the vehicle is at a complete stop, the engine may turn off, depending on conditions. When the engine stops, the tachometer gauge will read AUTO STOP. The audio system, climate controls and other accessories will continue to operate. Upon releasing the brake pedal or applying the accelerator pedal, the engine will restart. After turning off the engine, the tachometer gauge will read OFF.

The engine may remain running or restart if:

• A minimum vehicle speed is not reached.
• The shift lever is in any gear other than Drive (D).
• The battery state of charge is low.
• The outside temperature is not in the required operating range.
• The engine or transmission is not at the required operating temperature.
• The climate control system requires the engine to run based on the climate control or defog setting. Select the ECO air conditioning setting (green A/C indicator) to maximize the frequency and duration of Auto Stops.
• The Auto Stop time is greater than two minutes.

See Driving and Operating in your Owner Manual.

Express Power Windows

► All windows have an express-down feature. Fully press the desired window switch for the window to open completely.

► The driver’s window has an express-up feature. Fully pull the driver’s window switch for the window to close completely.

See Keys, Doors and Windows in your Owner Manual.

Tilt/Telescope Steering Wheel

► With the vehicle parked, push down the lever on the left side of the steering column to adjust the steering wheel. The steering wheel can then be moved up or down and in or out. Pull up the lever to lock the steering wheel in place.

See Instruments and Controls in your Owner Manual.
Power Driver’s Seat

A. Lumbar Adjustment
Press the small control to adjust the lumbar support.

B. 6-way Seat Adjustment
Move the large control to move the seat forward or rearward and to tilt, raise or lower the seat.

C. Seatback Recline Adjustment
Lift the lever to adjust the seatback position.

D. Memory Seat Controls

Memory Seat

Set Memory Positions
1. Adjust the driver’s seat and power outside mirrors to the desired positions.
2. Press and hold the Memory button and button 1 (D) on the outboard side of the driver’s seat until a beep sounds.
3. Repeat these steps using button 2 for a second driver.

Recall Memory Positions
► Press and hold button 1 or 2 until the stored position is reached.

Note: To change the memory recall settings, go to Comfort and Convenience in the Vehicle Settings menu.

Folding Front Passenger Seat
► With the head restraint lowered and the seat moved as far back as possible, pull the recline lever on the outboard side of the front passenger seat to fold the seat flat.

Folding Rear Seats
1. Unbuckle the safety belts and return them to their normal stowed position.
2. Lower the head restraints.
3. Pull up the tab (A) located at the center front of the seat cushion.
4. Pull up the rear edge of the seat cushion and tilt it forward.
5. Pull the lever (B) on top of the seatback. When the red marking is visible, the seatback is unlatched.
6. Fold down the seatback.
7. When unfolding the seats, make sure the safety belt buckles are accessible above the seat cushions.

Optional equipment

See Seats and Restraints in your Owner Manual.
Lighting

Exterior Lamps
Rotate the knob to activate the exterior lamps.

AUTO Automatic Headlamp System
Automatically activates the Daytime Running Lamps (DRLs) or the headlamps and other exterior lamps depending on outside light conditions.

Parking Lamps
Headlamps
Fog Lamps
Press to turn the fog lamps on or off.

Instrument Brightness Control
Rotate and hold the thumbwheel to brighten or dim the instrument panel lighting.

Dome Lamp Override/Off
Door Open (Lamp On)

Instrument Panel Lighting

Dome Lamp
The controls are above the rear seat.

Windshield Wipers

Windshield Wipers and Washer
Raise or lower the lever to activate the wipers.

HI Fast Wipes
LO Slow Wipes
INT Intermittent or Rainsense™
Rotate the band to adjust the delay between wipes or the Rainsense system sensitivity. The wipers activate more often as the band is rotated upward.

OFF

Mist

Washer Fluid
Pull the lever toward you to spray washer fluid on the windshield.

Rear Wiper and Washer
Press the switch on the end of the lever to operate the rear wiper.
Push the lever away from you to spray washer fluid on the rear window.
Cruise Control

Setting Cruise Control
1. Press the On/Off button. The Cruise Control symbol will illuminate in white on the instrument cluster.
2. When traveling at the desired speed, rotate the thumbwheel down to the SET position to set the speed. The symbol will illuminate in green on the instrument cluster.

Adjusting Cruise Control
RES/+ Resume/Accelerate
Rotate the thumbwheel up to resume a set speed. When the system is active, rotate the thumbwheel up to increase speed.

SET/- Set/Coast
When the system is active, rotate the thumbwheel down to decrease speed.

Cancel
Press to cancel the cruise control but retain the set speed in memory. Pressing the brake pedal also will cancel the cruise control. Turn off cruise control or the vehicle ignition to erase the cruise control set speed.

See Driving and Operating in your Owner Manual.

Driver Information Center

The Driver Information Center (DIC) on the instrument cluster displays a variety of vehicle system information and warning messages.

DIC Controls

A. MENU
Press to display the Vehicle Information menu (units, tire pressure, remaining oil life) or the Trip/Fuel Information menu (digital speedometer, trip odometers, fuel range, average fuel economy, instantaneous fuel economy, average vehicle speed, timer, OnStar Turn-by-Turn guidance navigation†).

B. ▲▼
Rotate the switch to scroll through the items of each menu.

C. SET/CLR
Press the button on the end of the lever to set a menu item or clear a message. Press and hold the button to reset a menu item.

† Optional equipment

See Instruments and Controls in your Owner Manual.
Infotainment System

Refer to your Owner Manual for important safety information about using the infotainment system while driving.

The infotainment system is controlled using the radio buttons and knobs, voice recognition and audio steering wheel controls.

Infotainment System

Setting the Time
1. Turn on the infotainment system.
2. Press the Clock button.
3. Turn the MENU knob to highlight Set Time; press the knob to select it.
4. Turn the MENU knob to change the value; press the knob to confirm the set value.
5. Press the BACK button to exit the menu.

Storing Favorite Stations
Radio stations from all bands (AM, FM or SiriusXM) can be stored, in any order, on up to six pages of favorites.
1. Tune in the desired radio station.
2. Press the FAV button to display page where the station is to be stored.
3. Press and hold one of the six numeric pushbuttons until a beep is heard.
4. Repeat the steps for each desired station.

Portable Audio Devices
A USB port, auxiliary input jack and an accessory power outlet are located in the lower center instrument panel storage area. A 120V power outlet is located on the rear of the center console.

Note: Connect an iPod/iPhone USB cord after starting the vehicle for optimum performance.

Vehicle Personalization
Some vehicle features can be customized using the audio controls and menus. Vehicle Settings menus may include Climate and Air Quality, Comfort and Convenience, Lighting, Power Door Locks, Remote Lock/Unlock/Start, and Return to Factory Settings.

Customize Settings
1. Press the CONFIG button.
2. Turn the MENU knob to highlight Vehicle Settings; press the knob to select it.
3. Turn the MENU knob to highlight the desired menus and settings; press the knob to select the highlighted item.
4. Press the BACK button to exit each menu.

See Instruments and Controls in your Owner Manual.
Audio Steering Wheel Controls

+ Volume
Press + or – to adjust the volume.

SRC Source
Press to select an audio source.

Next/Previous
Rotate the switch up or down to go to the next or previous favorite radio station or track.

Push to Talk
Press to answer an incoming call or to interact with the audio, OnStar®, Bluetooth or navigation system.

End Call/Mute
Press to end or reject a call.
Press to mute the vehicle speakers.

See Instruments and Controls in your Owner Manual.

Bluetooth® System

Before using a Bluetooth-enabled device in the vehicle, it must be paired with the in-vehicle Bluetooth system. The pairing process is disabled when the vehicle is moving. Not all devices will support all functions. For more information, visit my.buick.com/learn.

Pair a Phone
1. Press the Push to Talk button; after the beep, say “Pair.” The system will search for your phone.
2. Start the pairing process on the phone. Locate your vehicle name or IntelliLink on the phone.
3. Enter the four-digit code that appears on the infotainment screen into the phone or confirm the six-digit code on the phone.
4. If your phone prompts you to accept the connection or phone book download, select Always Accept and Allow.

Streaming Audio
With a paired device connected via Bluetooth, select Bluetooth Audio on the home screen to stream audio from the device. Control audio operation using the device controls.

Buick IntelliLink

IntelliLink uses a Bluetooth or USB connection to link to a compatible smartphone, cell phone, USB flash drive or portable audio player/iPod®. IntelliLink enables streaming audio through a smartphone and hands-free voice control. For assistance with the IntelliLink system, contact Customer Assistance at 1-855-4-SUPPORT (1-855-478-7767) or go to www.buick.com and click the Owners link.

Voice Recognition
Control the music source and make phone calls hands-free (after pairing your Bluetooth-enabled phone) using the enhanced voice recognition system.
1. Press the $ Push to Talk button on the steering wheel.
2. The radio will say “Please say a command,” followed by a beep.
3. After the beep, say what you want it to do.
   (Example: "Call Amanda" or "Tune FM 104.3")

PANDORA® Internet Radio
Listen to personalized radio stations based on favorite artists or genres.
► Download the Pandora app to your smartphone. Restart the smartphone and sign in to Pandora.
► Create a station on your phone to listen to a customized song list in the vehicle.
► Connect your smartphone/device to the system by Bluetooth or, for Apple devices, by a USB cable.
► Touch the Pandora icon on the touch screen to access Pandora. A slight delay may occur when loading a song or changing a station.

Stitcher SmartRadio™
Stream favorite podcasts, radio shows and news to your vehicle.
► Download the Stitcher app to your smartphone. Restart the smartphone and sign in to Stitcher.
► Select a category to listen to. A slight delay may occur when loading a station.

Note: Pandora and Stitcher can be played using the Bluetooth connection. However, the Pandora and Stitcher voice commands will be active only when connected to the USB port.

OnStar® with 4G LTE and Wi-Fi®
With OnStar 4G LTE and Wi-Fi, up to seven devices (smartphones, tablets and laptops) can be connected to high-speed Internet through the vehicle’s built-in Wi-Fi hotspot.
► To retrieve the SSID and password for the hotspot, press the OnStar Voice Command button; after the prompt, say “Wi-Fi settings.” They will be displayed on the screen.
For assistance, press the blue OnStar button or call 1-888-4-ONSTAR (1-888-466-7827).

Note: See onstar.com for a detailed instruction guide, vehicle availability, details, and system limitations. Please drive responsibly and use the in-vehicle controls only when it’s safe to do so.

Climate Controls

Automatic Dual Zone Operation
1. Press AUTO.
2. Set the temperature for the driver and front passenger. Allow time for the system to automatically reach the desired temperature.

If the air delivery mode or fan speed is adjusted manually, automatic operation is canceled.

- The three air delivery mode buttons can be selected in any combination.
- To turn off the system, continually press the Fan Speed Control until all lights are off.

Recirculation Mode
The Recirculation Mode can help to quickly cool the air inside the vehicle or prevent outside odors from entering the vehicle. It is not available while the Defog or Defrost Mode is selected. When the Recirculation Mode is used without air conditioning, the air humidity increases and the windows may fog.

See Climate Controls in your Owner Manual.
Ultrasonic Parking Assist

Ultrasonic sensors in the front and rear bumpers help you avoid colliding with objects when parking. Detected objects are indicated by audible beeps, which become more frequent as the vehicle gets closer to an object. When the distance is less than 12 in. (30 cm), the beeps are continuous. Both front and rear park assist operate when the vehicle is in Reverse.

To turn the system Off or On, press the Parking Assist button on the lower center of the instrument panel.

Note: The system operates only at speeds less than 5 mph. The system may not be available if dirt, snow or ice builds up on the sensors. Keep the vehicle clean for proper operation.

See Driving and Operating in your Owner Manual.

Rear Vision Camera

When the vehicle is in Reverse, a view of the area behind the vehicle appears on the infotainment screen.

To turn the system Off or On, press the CONFIG button on the infotainment system to open the Configure menu and select Display > Rear Camera Options > Camera. A checkmark indicates the system is On.

Rear Cross Traffic Alert

The system warns of approaching traffic by displaying a visual alert on the infotainment screen and sounding three beeps.

See Driving and Operating in your Owner Manual.

Lane Departure Warning

When crossing a detected lane marking without using a turn signal, a visual alert is displayed on the instrument panel and audible beeps sound.

To turn the system Off or On, press the Lane Departure Warning button on the lower center of the instrument panel.

Note: The system operates only at speeds greater than 35 mph. The visual alert and display turn off at speeds below 35 mph.

See Driving and Operating in your Owner Manual.

Forward Collision Alert

When the green symbol is displayed on the instrument cluster, the system is tracking the vehicle ahead. When approaching a vehicle directly ahead too quickly, a visual alert is displayed on the Driver Information Center and audible beeps sound.

Press the Forward Collision Alert button on the steering wheel to select a follow gap setting of Far, Medium, Near, or Off.

See Driving and Operating in your Owner Manual.
Optional equipment

Automatic Transmission

Manual Mode
Manual Mode allows the driver to manually select the range of gear positions. This feature can be used to drive the vehicle in a sportier manner or to downshift when driving on a downhill grade to provide engine braking.

1. Move the shift lever to the Manual (M) position.
2. Press the + (plus) or − (minus) button on the shift lever to upshift or downshift. The current gear will be displayed on the Driver Information Center.

If vehicle speed is too high or too low for the requested gear, the shift will not occur.

See Driving and Operating in your Owner Manual.

Side Blind Zone Alert

While driving, the Side Blind Zone Alert system displays a warning symbol on the left or right side mirror when a vehicle is detected in that side blind zone area. If the turn signal is activated when a vehicle has been detected, the warning symbol will flash.

To turn the system Off or On, press the CONFIG button to access the Configure menu and select Vehicle > Collision/Detection Systems > Side Blind Zone Alert.

Note: The system may not be available in heavy rainstorms or if dirt or snow builds up on the corners of the rear bumper. Keep the vehicle clean for proper operation.

See Driving and Operating in your Owner Manual.

Traction Control and StabiliTrak® Systems

The traction control system limits wheelspin and the StabiliTrak stability control system assists with directional control of the vehicle in difficult driving conditions. Both systems turn on automatically every time the vehicle is started.

Traction control should be turned off if the vehicle is stuck and rocking the vehicle is required.

Press the StabiliTrak/Traction Control button. The Traction Control Off light will illuminate in the instrument cluster. Press the button again to turn on the system.

See Driving and Operating in your Owner Manual.
Tire Pressure Monitor

The **Low Tire Pressure** warning light on the instrument cluster illuminates when one or more of the vehicle’s tires is significantly underinflated. Fill the tires to the proper tire pressures. The proper tire pressures for the vehicle are listed on the Tire and Loading Information label located below the driver’s door latch. Current tire pressures can be viewed in the Driver Information Center Vehicle Information menu.

Tire pressure is affected by cold weather and distance driven. If the low tire pressure warning light illuminates when the vehicle is first started and then turns off as the vehicle is driven, check for the proper tire pressures.

*Refer to your Owner Manual for information about normal monthly tire maintenance.*

See Vehicle Care in your Owner Manual.

Engine Oil Life System

The Oil Life System calculates engine oil life based on vehicle use and displays Change Engine Oil Soon on the Driver Information Center (DIC) when it’s necessary to change the engine oil and filter. The system should be reset to 100% only following an oil change.

*See Vehicle Care in your Owner Manual.*

Hill Start Assist

When stopped on a steep hill, the Hill Start Assist feature prevents the vehicle from rolling before driving off, whether facing uphill or downhill. During the transition between when the driver releases the brake pedal and starts to accelerate, Hill Start Assist holds the brake pressure (for up to two seconds) to ensure the vehicle doesn't roll.

*See Driving and Operating in your Owner Manual.*

Storage Features

**Cargo Shade**

**Remove the Shade**
1. Unhook the cords (A) from the liftgate.
2. Lift the shade out of the rear hinges (B).
3. Slide the shade along the channels (C) to store it behind the rear seats.

**Install the Shade**
1. Insert the shade into the rear hinges.
2. Hook the cords to the liftgate.

*See Storage in your Owner Manual.*
Roadside Assistance

1-800-252-1112  TTY Users: 1-888-889-2438

As the owner of a new Buick, you are automatically enrolled in the Buick Roadside Assistance program for 6 years/70,000 miles, whichever occurs first, at no expense to you. Buick’s Roadside Assistance toll-free number is staffed by a team of trained advisors who are available 24 hours a day, 365 days a year, to contact a service provider for light services (fuel delivery, jump-start, flat tire and lock-out) or make arrangements to tow your vehicle to the nearest Buick dealer.

Roadside Assistance and OnStar

If you require roadside service and have a current OnStar subscription, press the OnStar button and the vehicle will send your current GPS location to an OnStar Advisor who will speak to you, assess your problem, contact Roadside Assistance and relay your exact location so you will get the help you need.

myBuick and OnStar® Mobile Apps

The myBuick and OnStar mobile apps connect owners to a variety of vehicle information and services, such as a searchable Owner Manual, real-time fuel information and Roadside Assistance, as well as enabling users to perform Remote Keyless Entry transmitter commands, including locking and unlocking the doors and starting the vehicle.

An active OnStar account is required to use the OnStar mobile app. Download the mobile apps from your compatible device’s app store. To learn more about OnStar services, press the OnStar button, refer to your Owner Manual, call 1-888-466-7827 or visit onstar.com.

Buick Owner Center

The Buick Owner Center, a complimentary service for Buick owners, is a one-stop resource designed to enhance your ownership experience. Exclusive member benefits include online service reminders, vehicle maintenance tips, online owner manual, special privileges and more. Sign up today at my.buick.com.

We recommend always using ACDelco or genuine GM service parts.

Certain restrictions, precautions and safety procedures apply to your vehicle. Please read your Owner Manual for complete instructions. All information contained herein is based on the latest information available at the time of printing and is subject to change without notice. Copyright 2015 General Motors. All rights reserved.