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Introduction

The names, logos, emblems, slogans, vehicle model names, and vehicle body designs appearing in this manual including, but not limited to, GM, the GM logo, BUICK, the BUICK Emblem, and LACROSSE are trademarks and/or service marks of General Motors LLC, its subsidiaries, affiliates, or licensors.

This manual describes features that may or may not be on your specific vehicle either because they are options that you did not purchase or due to changes subsequent to the printing of this owner manual. Please refer to the purchase documentation relating to your specific vehicle to confirm each of the features found on your vehicle. For vehicles first sold in Canada, substitute the name “General Motors of Canada Limited” for Buick Motor Division wherever it appears in this manual.

Keep this manual in the vehicle for quick reference.

Using this Manual

To quickly locate information about the vehicle, use the Index in the back of the manual. It is an alphabetical list of what is in the manual and the page number where it can be found.

Danger, Warnings, and Cautions

⚠️ Danger

Text marked ⚠️ Danger provides information on risk of fatal injury. Disregarding this information may endanger life.
Warning
Text marked △ Warning provides information on risk of accident or injury. Disregarding this information may lead to injury.

Caution
Text marked △ Caution provides information that may indicate a hazard that could result in injury or death. It could also result in possible damage to the vehicle.

A circle with a slash through it is a safety symbol which means “Do Not,” “Do not do this,” or “Do not let this happen.”

Symbols
The vehicle has components and labels that use symbols instead of text. Symbols are shown along with the text describing the operation or information relating to a specific component, control, message, gauge, or indicator.

Vehicle Symbol Chart
Here are some additional symbols that may be found on the vehicle and what they mean. For more information on the symbol, refer to the Index.

Airbag Readiness Light
Air Conditioning
Antilock Brake System (ABS)
Audio Steering Wheel Controls or OnStar® (if equipped)
Brake System Warning Light
Charging System
Cruise Control
Engine Coolant Temperature
Exterior Lamps
First Responder
Fog Lamps
Fuel Gauge
Fuses
Headlamp High/Low-Beam Changer
Introduction

- ♦: Heated Steering Wheel
- ☞: LATCH System Child Restraints
- 🕢: Malfunction Indicator Lamp
- 🔊: Oil Pressure
- ⚡: Power
- 📲: Remote Vehicle Start
- 🔴: Safety Belt Reminders
- 🕵️: Tire Pressure Monitor
- 🔴: Traction Control/StabiliTrak®
- 🚰: Windshield Washer Fluid
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   Head-Up Display (HUD) on page 5-30 (If Equipped).
2. Air Vents on page 8-6.
3. Turn Signal Lever. See Turn and Lane-Change Signals on page 6-4.
   Driver Information Center Display. See Driver Information Center (DIC) on page 5-27.
5. Windshield Wiper/Washer on page 5-3.
6. Infotainment Display Screen.
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9. Infotainment on page 7-1.
10. Data Link Connector (DLC) (Out of View). See Malfunction Indicator Lamp on page 5-16.
11. Front Storage on page 4-2.
   Forward Collision Alert (FCA) System on page 9-50 (If Equipped).
15. Horn on page 5-3.
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   Driver Information Center (DIC) Buttons. See Driver Information Center (DIC) on page 5-27.
17. Ignition Positions (Key Access) on page 9-15 or Ignition Positions (Keyless Access) on page 9-16.
   Traction Control/Electronic Stability Control on page 9-34.
22. CD Player (If Equipped). See Infotainment on page 7-1.
1-4 In Brief

Initial Drive Information

This section provides a brief overview about some of the important features that may or may not be on your specific vehicle.

For more detailed information, refer to each of the features which can be found later in this owner manual.

Remote Keyless Entry (RKE) System

The RKE transmitter may work up to 60 m (197 ft) away from the vehicle.

The RKE transmitter can have one of the two symbols for the remote trunk release.

Press the button to extend the key. The key can be used for all locks. This key is also used for the ignition, if the vehicle does not have pushbutton start.

With Remote Start Shown

Press to unlock the driver door or all doors.

Press to lock all doors.

Lock and unlock feedback can be personalized.

Press and hold to release the trunk.
Press and release to initiate vehicle locator. Press and hold for at least three seconds to sound the panic alarm. Press again to cancel the panic alarm.

See Keys on page 2-1 and Remote Keyless Entry (RKE) System Operation on page 2-3.

Remote Vehicle Start
For vehicles with this feature, the engine can be started from outside the vehicle.

Starting the Vehicle
1. Aim the RKE transmitter at the vehicle.
2. Press and release  .
3. Immediately after completing Step 2, press and hold  for at least four seconds or until the turn signal lamps flash.

When the engine starts, the parking lamps will turn on and remain on as long as the engine is running. The doors will be locked and the climate control system may come on.

The engine will continue to run for 10 minutes. Repeat the steps for a 10-minute time extension. Remote start can be extended only once.

Canceling a Remote Start
To cancel a remote start, do one of the following:
• Aim the RKE transmitter at the vehicle and press and hold  until the parking lamps turn off.
• Turn on the hazard warning flashers.
• Turn the vehicle on and then off.

The time can be extended on a remote start.

Door Locks
To lock or unlock the doors:
• From inside the vehicle, use the door lock knob or the power door lock controls. Pull once on the door handle to unlock it, and a second time to open it.
• From outside, use the key, or press or on the Remote Keyless Entry (RKE) transmitter. See Remote Keyless Entry (RKE) System Operation on page 2-3.

See Door Locks on page 2-11.

Power Door Locks
The power door lock controls are on the front door panels.
: Press to unlock all doors.
: Press to lock all doors.

See Power Door Locks on page 2-11.
1-6 In Brief

Trunk Release
To open the trunk, press 🚗 or ⚩ on the Remote Keyless Entry (RKE) transmitter to unlock all doors and then press the touch pad above the license plate.

To open the trunk from inside the vehicle, press the trunk release button on the driver door. The vehicle must be in P (Park) or off. See Trunk on page 2-13.

Windows

Press the switch to lower the window. Pull the switch up to raise it. See Power Windows on page 2-20.

Seat Adjustment

Manual Seats

To adjust a manual seat:
1. Pull the handle at the front of the seat.
2. Slide the seat to the desired position and release the handle.

3. Try to move the seat back and forth to be sure it is locked in place.

Seat Height Adjuster

Press and hold the top or bottom of the switch to raise or lower the seat. Release the switch when the desired height is reached. See Seat Adjustment on page 3-4.
Power Seats

To adjust the seat:
- Move the seat forward or rearward by moving the control forward or rearward.
- Raise or lower the front part of the seat cushion by moving the front of the control up or down.
- Raise or lower the entire seat by moving the rear of the control up or down.

See Power Seat Adjustment on page 3-5.

Lumbar Adjustment

To adjust the lumbar support:
- Press and hold the front or rear of the control to increase or decrease lumbar support.
- If equipped, press and hold the top or bottom of the control to raise or lower lumbar support.

See Lumbar Adjustment on page 3-5.

Reclining Seatbacks

Manual Reclining Seatbacks

To recline a manual seatback:
1. Lift the lever.
2. Move the seatback to the desired position, and then release the lever to lock the seatback in place.
3. Push and pull on the seatback to make sure it is locked.
1-8 In Brief

To return the seatback to the upright position:

1. Lift the lever fully without applying pressure to the seatback, and the seatback will return to the upright position.
2. Push and pull on the seatback to make sure it is locked.

Power Reclining Seatbacks

To adjust a power seatback:

- Tilt the top of the control rearward to recline.

Heated and Ventilated Seats

If equipped, the “1,” “2,” and SET buttons on the driver door are used to manually save and recall the driver seat and outside mirror positions.

Memory Features

See Memory Seats on page 3-7 and Vehicle Personalization on page 5-43.

Heated and Ventilated Seat Buttons Shown, Heated Seat Buttons Similar

If available, the buttons are part of the climate control system on the center stack. To operate, the ignition and the climate control system must be on. If the climate control system is off, press the button to turn it on.
Press \( \mathbb{H} \) or \( \mathbb{V} \) to heat the driver or passenger seat cushion and seatback.

Press \( \mathbb{H} \) or \( \mathbb{V} \), if equipped, to ventilate the driver or passenger seat. A ventilated seat has a fan that pulls or pushes air through the seat. The air is not cooled.

Press the button once for the highest setting. With each press of the button, the seat will change to the next lower setting, and then to the off setting. The lights near the heated or ventilated seat symbol on the display indicate three for the highest setting and one for the lowest.

See Heated and Ventilated Front Seats on page 3-9.

**Head Restraint Adjustment**

Do not drive until the head restraints for all occupants are installed and adjusted properly.

To achieve a comfortable seating position, change the seatback recline angle as little as necessary while keeping the seat and the head restraint height in the proper position.

See Head Restraints on page 3-2 and Seat Adjustment on page 3-4.

**Safety Belts**

Refer to the following sections for important information on how to use safety belts properly:

- Lap-Shoulder Belt on page 3-14.
- Lower Anchors and Tethers for Children (LATCH System) on page 3-40.

**Passenger Sensing System**

United States

Canada and Mexico
1-10  In Brief

The passenger sensing system turns off the front outboard passenger frontal airbag under certain conditions. No other airbag is affected by the passenger sensing system.

The passenger airbag status indicator will be visible on the overhead console when the vehicle is started. See Passenger Sensing System on page 3-25 for important information.

Mirror Adjustment

Exterior

To adjust the mirrors:
1. Turn the control knob to select the L (Left) or R (Right) mirror.
2. Push the control knob left, right, up, or down to adjust the mirror.

Vehicles with the memory feature can store a preferred mirror position. See Memory Seats on page 3-7 and Power Mirrors on page 2-18.

Manual Folding Mirrors

The outside mirrors can be folded inward to prevent damage when going through an automatic car wash. To fold, pull the mirror toward the vehicle. Push the mirror outward to return it to the original position.

See Folding Mirrors on page 2-18.

Automatic Dimming Feature

If equipped, the driver outside mirror automatically dims to reduce the glare of headlamps from behind.

See Power Mirrors on page 2-18.

Interior

Adjust the rearview mirror for a clear view of the area behind your vehicle.

Manual Rearview Mirror

If equipped, push the tab forward for daytime use and pull it for nighttime use to avoid glare from headlamps. See Manual Rearview Mirror on page 2-19.
**Automatic Dimming Rearview Mirror**

If equipped, automatic dimming reduces the glare of the headlamps from behind. This feature comes on when the vehicle is started. See *Automatic Dimming Rearview Mirror* on page 2-19.

Vehicles with OnStar® have three control buttons at the bottom of the mirror. See your dealer for more information on the system and how to subscribe to OnStar. See *OnStar Overview* on page 14-1.

---

**Steering Wheel Adjustment**

To adjust the steering wheel:

1. Pull the lever down.
2. Move the steering wheel up or down.
3. Pull or push the steering wheel closer or away from you.
4. Pull the lever up to lock the steering wheel in place.

Do not adjust the steering wheel while driving.

---

**Interior Lighting**

**Dome Lamps**

The interior lamps control in the overhead console controls both the front and rear interior lamps.

- ☀️: Turns the lamps off.
- ✒️: Turns the lamps on when any door is opened.
- 🌞: Keeps the lamps on all the time.
1-12  In Brief

Reading Lamps
There are front and rear reading lamps.

The front reading lamps are in the overhead console.

The rear reading lamps are in the headliner.

For more information, see Dome Lamps on page 6-5.

Exterior Lighting

The exterior lamp control is on the instrument panel on the outboard side of the steering wheel.

Turn the control to the following positions:

- : Turns off the exterior lamps.
  The knob returns to the AUTO position after it is released. Turn to off again to reactivate the AUTO mode.

AUTO: Automatically turns the exterior lamps on and off, depending on outside lighting.

: Turns on the parking lamps, together with the sidemarker lamps, taillamps, license plate lamps, and instrument panel lights.

- : Turns on the headlamps, together with the parking lamps, sidemarker lamps, taillamps, license plate lamps, and instrument panel lights.

For more information, see:
- Exterior Lamp Controls on page 6-1.
In Brief 1-13

- Daytime Running Lamps (DRL) on page 6-2.
- Fog Lamps on page 6-4.

Windshield Wiper/Washer

The windshield wiper/washer lever is on the right side of the steering column. With the ignition in ACC/ACCESSORY or ON/RUN, move the windshield wiper lever to select the wiper speed.

**HI:** Use for fast wipes.

**LO:** Use for slow wipes.

**INT:** Move the lever up to INT for intermittent wipes, then turn the INT band up for more frequent wipes or down for less frequent wipes.

**OFF:** Use to turn the wipers off.

For a single wipe, briefly move the wiper lever down. For several wipes, hold the wiper lever down.

Pull the windshield wiper lever toward you to spray windshield washer fluid and activate the wipers.

See Windshield Wiper/Washer on page 5-3.
1-14  In Brief

Climate Controls
The heating, cooling, and ventilation for the vehicle can be controlled with this system.

1. Driver and Passenger Temperature Controls
2. Heated and Ventilated Front Seats
3. Fan Control
4. Air Delivery Mode Controls
5. Defrost
6. SYNC (Synchronized Temperature)
7. Power
8. A/C (Air Conditioning)
9. Recirculation/Auto Recirculation
10. Rear Window Defogger
11. AUTO (Automatic Operation)
See Dual Automatic Climate Control System on page 8-1.

Transmission

Automatic Transmission

Driver Shift Control (DSC)
Driver Shift Control (DSC) allows shifting an automatic transmission similar to a manual transmission. DSC can be enabled through the shift lever. See Manual Mode on page 9-29.
Vehicle Features

Steering Wheel Controls

For vehicles with audio steering wheel controls, some audio controls can be adjusted at the steering wheel.

Press to interact with the available Bluetooth®, OnStar®, or navigation system (if equipped).

Cruise Control

Press to turn cruise control on or off. A white indicator comes on in the instrument cluster.

RES+: Press the control up briefly to make the vehicle resume to a previously set speed, or hold upwards to accelerate. If cruise control is already active, use to increase vehicle speed.

See Steering Wheel Controls on page 5-2.
**SET—:** Press the control down briefly to set the speed and activate cruise control. If cruise control is already active, use to decrease vehicle speed.

 Erot : Press to disengage cruise control without erasing the set speed from memory.

See *Cruise Control on page 9-37* and *Adaptive Cruise Control on page 9-39* (If Equipped).

**Infotainment System**

See the infotainment manual for information on the radio, audio players, phone, navigation system, Rear Seat Entertainment (RSE), and voice or speech recognition. It also includes information on settings.

**Driver Information Center (DIC)**

The DIC display is in the instrument cluster. It shows the status of many vehicle systems.

**Forward Collision Alert (FCA) System**

If equipped, FCA may help avoid or reduce the harm caused by front-end crashes. FCA provides a green indicator when a vehicle is detected ahead. This indicator displays amber if you follow a vehicle much too closely. When approaching a vehicle ahead too quickly, FCA provides a flashing red alert on the windshield and rapidly beeps or pulses the driver seat.

See *Forward Collision Alert (FCA) System on page 9-50*.

**Lane Departure Warning (LDW)**

If equipped, LDW is intended to help avoid unintentional lane departures at speeds of 56 km/h (35 mph) or greater. LDW uses a camera sensor to detect the lane markings. The LDW indicator, @, appears green if a lane marking is detected. If the vehicle departs the lane, the
indicator will change to amber and flash. In addition, beeps will sound, or the driver seat will pulse.

See Lane Departure Warning (LDW) on page 9-56.

Lane Change Alert (LCA)
If equipped, the LCA system is a lane-changing aid that assists drivers with avoiding lane change crashes that occur with vehicles in the side blind zone (or spot) areas or with vehicles rapidly approaching these areas from behind. The LCA warning display will light up in the corresponding outside side mirror and will flash if the turn signal is on. The Side Blind Zone Alert (SBZA) system is included as part of the LCA system.

See Lane Change Alert on page 9-54.

Rear Vision Camera (RVC)
If equipped, RVC displays a view of the area behind the vehicle on the center stack display when the vehicle is shifted into R (Reverse).

See Assistance Systems for Parking or Backing on page 9-47.

Ultrasonic Parking Assist
If equipped, Ultrasonic Rear Parking Assist (URPA) uses sensors on the rear bumper to assist with parking and avoiding objects while in R (Reverse). It operates at speeds less than 8 km/h (5 mph). URPA may display a warning triangle on the Rear Vision Camera screen and a graphic on the instrument cluster to provide the object distance. In addition, multiple beeps or pulses may occur if very close to an object.

See Driver Assistance Systems on page 9-47.

Active Emergency Braking System
If the vehicle has Adaptive Cruise Control (ACC) it also has the Active Emergency Braking System, which includes the Automatic Collision Preparation (ACP) System. These systems can automatically brake the vehicle to help avoid or lessen the severity of crashes.

See Active Emergency Braking System on page 9-52.

Power Outlets
The accessory power outlets can be used to plug in electrical equipment, such as a cell phone or MP3 player.

There are two accessory power outlets: one under the armrest inside the center console storage, and one on the rear of the center floor console.

Open the protective cover to use the accessory power outlet.

See Power Outlets on page 5-5.
Universal Remote System

This system, in the overhead console, provides a way to replace up to three remote control transmitters used to activate devices such as garage door openers, security systems, and home automation devices.

Read the instructions completely before attempting to program the Universal Remote system. Because of the steps involved, it may be helpful to have another person available to assist with programming the Universal Remote system.

See Universal Remote System on page 5-49.

Sunroof

On vehicles with a sunroof, the switches are located on the overhead console.

The ignition must be in ON/RUN or ACC/ACCESSORY, or Retained Accessory Power (RAP) must be active. See Retained Accessory Power (RAP) on page 9-24.

Vent: Press the rear of the switch (2) to the first detent to vent the sunroof. Press the front of the switch (1) to the second detent to close the sunroof.

Express-open/Express-close: To express-open the sunroof, fully press and release the rear of the switch (2). To express-close, fully press and release the front of the switch (1). To stop the sunroof partway, press either switch a second time.

The sunshade opens automatically with the sunroof.
To express-open the sunshade, fully press and release the rear of the switch (3). To stop the sunshade partway, press the switch a second time. To express-close, fully press and release the front of the switch (4). To stop the sunshade partway, press the switch a second time.

See Sunroof on page 2-22.

eAssist Features

eAssist® Overview

If the vehicle has eAssist, there are several additional features that contribute to increased efficiency.

Vehicles with eAssist have an automatic engine start/stop feature. This feature saves fuel by shutting the engine off when the vehicle is stopped. When the engine shuts off automatically, all the accessories will continue to operate normally. In very hot or cold conditions, the engine may not shut off. See Starting the Engine on page 9-18.

There are two air conditioning settings available. The comfort setting maximizes cabin comfort. The eco setting maximizes efficiency allowing more frequent, and longer engine stops than the comfort setting. See Dual Automatic Climate Control System on page 8-1.

This vehicle has a Hill Start Assist (HSA) feature, which may be useful when the vehicle is stopped on a grade. See Hill Start Assist (HSA) on page 9-33.

Vehicles with eAssist include an AUTO STOP indicator on the tachometer. See Instrument Cluster on page 5-8.

The eAssist system uses a high voltage battery, which is cooled with air drawn from the vehicle interior.
The cold air intake for the battery is located behind the rear seat, on the filler panel. Do not cover the intake. See Battery on page 10-27.

High Voltage Safety Information

Vehicles with eAssist have a standard 12-volt battery and a high voltage battery. Only a trained service technician with the proper knowledge and tools should inspect, test, or replace the high voltage battery. See your dealer if the high voltage battery needs service.

In emergency situations, first responders can cut the two clearly labeled cut points in the engine compartment to disable the high voltage battery and air bag systems — do not cut the high voltage cable.

Automatic Engine Start/Stop Feature

Vehicles with eAssist have an automatic engine start/stop feature. After the engine is started and has reached operating temperature, the auto stop feature may cause the engine to turn off when the brake pedal is applied and the vehicle comes to a complete stop. When the brake pedal is released, or the accelerator pedal is applied, the engine will restart. The engine will continue to run until the next auto stop.

To restart the engine during the auto stop, release the brake pedal or press the accelerator pedal. The engine starts immediately. The vehicle continues to run until the next stop.

AUTO STOP on the tachometer signifies that the engine is in auto stop mode. Remember to shift to P (Park) and turn the ignition to LOCK/OFF before exiting the vehicle.

See Starting the Engine on page 9-18.

Regenerative Braking

Regenerative braking takes some of the energy from the moving vehicle and turns it into electrical energy. This energy is then stored in the vehicle’s high voltage battery system, contributing to increased fuel efficiency.

The system works whenever the accelerator pedal is released, and increases the energy captured as more brake pedal is applied.

Battery

This vehicle has a standard 12-volt battery. Refer to the replacement number on the original battery label when a new standard 12-volt battery is needed.
Vehicles with eAssist also have a high voltage battery. Only a trained service technician with the proper knowledge and tools should inspect, test, or replace the high voltage battery. See your dealer if the high voltage battery needs service. See Battery on page 10-27.

Service

Never try to do your own service on eAssist components. You can be injured and the vehicle can be damaged if you try to do your own service work. Service and repair of these high voltage components should only be performed by a trained service technician with the proper knowledge and tools. See Doing Your Own Service Work on page 10-3.

Performance and Maintenance

Traction Control/ Electronic Stability Control

The traction control system limits wheel spin. The system turns on automatically every time the vehicle is started.

- To turn off traction control, press and release the Traction Control System (TCS)/StabiliTrak button on the center console behind the shift lever. The appropriate DIC message is displayed. See Ride Control System Messages on page 5-40.
- Press and release the TCS/StabiliTrak button again to turn on traction control.
- To turn off both TCS and StabiliTrak, press and hold the TCS/StabiliTrak button on the center console behind the shift lever, until \( \) and \( \) illuminate and the appropriate DIC message is displayed. See Ride Control System Messages on page 5-40.

Tire Pressure Monitor

This vehicle may have a Tire Pressure Monitor System (TPMS).

The low tire pressure warning light alerts to a significant loss in pressure of one of the vehicle's tires. If the warning light comes on, stop as soon as possible and inflate
1-22  In Brief

the tires to the recommended pressure shown on the Tire and Loading Information label. See Vehicle Load Limits on page 9-10. The warning light will remain on until the tire pressure is corrected.

The low tire pressure warning light may come on in cool weather when the vehicle is first started, and then turn off as the vehicle is driven. This may be an early indicator that the tire pressures are getting low and the tires need to be inflated to the proper pressure.

The TPMS does not replace normal monthly tire maintenance. Maintain the correct tire pressures.

See Tire Pressure Monitor System on page 10-51.

Engine Oil Life System

The engine oil life system calculates engine oil life based on vehicle use and displays the CHANGE ENGINE OIL SOON message when it is time to change the engine oil and filter.

The oil life system should be reset to 100% only following an oil change.

Resetting the Oil Life System

1. Using the DIC controls on the right side of the steering wheel, display REMAINING OIL LIFE on the DIC. See Driver Information Center (DIC) on page 5-27. When remaining oil life is low, the CHANGE ENGINE OIL SOON message will appear on the display. See Engine Oil Messages on page 5-37.

2. Press □ on the DIC controls and hold down for a few seconds to clear the CHANGE ENGINE OIL SOON message and reset the oil life at 100%.

Be careful not to reset the oil life display accidentally at any time other than after the oil is changed. It cannot be reset accurately until the next oil change.


E85 or FlexFuel

Vehicles with a yellow fuel cap can use either unleaded gasoline or ethanol fuel containing up to 85% ethanol (E85). See E85 or FlexFuel on page 9-60. For all other vehicles, use only the unleaded gasoline described under Recommended Fuel on page 9-58.

Driving for Better Fuel Economy

Driving habits can affect fuel mileage. Here are some driving tips to get the best fuel economy possible.

- Avoid fast starts and accelerate smoothly.
- Brake gradually and avoid abrupt stops.
- Avoid idling the engine for long periods of time.
• When road and weather conditions are appropriate, use cruise control.
• Always follow posted speed limits or drive more slowly when conditions require.
• Keep vehicle tires properly inflated.
• Combine several trips into a single trip.
• Replace the vehicle’s tires with the same TPC Spec number molded into the tire’s sidewall near the size.
• Follow recommended scheduled maintenance.

Roadside Assistance Program
U.S.: 1-800-252-1112
TTY Users (U.S. Only): 1-888-889-2438
Canada: 1-800-268-6800
New Buick owners are automatically enrolled in the Roadside Assistance Program.
See Roadside Assistance Program on page 13-5.

OnStar®
If equipped, this vehicle has a comprehensive, in-vehicle system that can connect to a live Advisor for Emergency, Security, Navigation, Connection, and Diagnostic Services. See OnStar Overview on page 14-1.
Keys, Doors, and Windows

Keys and Locks

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Keys and Locks

Keys

⚠️ Warning

Leaving children in a vehicle with an ignition key or Remote Keyless Entry (RKE) transmitter is dangerous and children or others could be seriously injured or killed. They could operate the power window or other controls or make the vehicle move. The windows will function with the key in the ignition or with the RKE transmitter in the vehicle, and children or others could be caught in the path of a closing window. Do not leave children in a vehicle with the ignition key or an RKE transmitter.
2-2 Keys, Doors, and Windows

The key that is part of the Remote Keyless Entry (RKE) transmitter can be used for the ignition and all locks if the vehicle is a key access vehicle. If the vehicle has the keyless ignition, the key can be used for the locks.

Press the button on the RKE transmitter to extend the key. Press the button and the key blade to retract the key.

If it becomes difficult to turn the key in a vehicle lock, inspect the key blade for debris. Periodically clean with a brush or pick.

See your dealer if a new key is needed.

If locked out of the vehicle, see Roadside Assistance Program on page 13-5.

With an active OnStar subscription, an OnStar Advisor may remotely unlock the vehicle. See OnStar Overview on page 14-1.

Remote Keyless Entry (RKE) System


If there is a decrease in the RKE operating range:

- Check the distance. The transmitter may be too far from the vehicle.
- Check the location. Other vehicles or objects may be blocking the signal.
- Check the transmitter's battery. See “Battery Replacement” later in this section.
- If the transmitter is still not working correctly, see your dealer or a qualified technician for service.
Remote Keyless Entry (RKE) System Operation

The Keyless Access system allows for vehicle entry when the transmitter is within range. See “Keyless Access Operation” later in this section.

The transmitter functions may work up to 60 m (197 ft) away from the vehicle.

Keep in mind that other conditions can impact the performance of the transmitter.

The RKE transmitter can have one of the two symbols for the remote trunk release.

🔒 (Lock): Press to lock all doors. The turn signal indicators may flash and/or the horn may sound to indicate locking, see “Locking Feedback” under Vehicle Personalization on page 5-43.

If the driver door is open when 🔒 is pressed, all doors lock except the driver door, if enabled through the vehicle personalization.

If the passenger door is open when 🔒 is pressed, all doors lock.

Pressing 🔒 may also arm the theft-deterrent system. See Vehicle Alarm System on page 2-15.

🔓 (Unlock): Press to unlock the driver door or all doors. See “Door Unlock Options” under Vehicle Personalization on page 5-43.

The turn signal indicators may flash to indicate unlocking. See “Unlock Feedback” under Vehicle Personalization on page 5-43.
2-4 Keys, Doors, and Windows

Pressing 🕔 will disarm the theft-deterrent system. See Vehicle Alarm System on page 2-15.

Memory seat positions may be recalled when unlocking the vehicle. See “Memory Seats” under Memory Seats on page 3-7 and “Remote Recall” under Vehicle Personalization on page 5-43.

 аппарат или hold (Remote Trunk Release): Press and hold to release the trunk.

💡 (Vehicle Locator/Panic Alarm): Press and release to initiate vehicle locator. The exterior lamps flash and the horn chirps three times.

Press and hold 🎆 for at least three seconds to sound the panic alarm. The horn sounds and the turn signals flash until ⚠️ is pressed again or the vehicle is started.

👨‍💻 (Remote Vehicle Start):
If equipped, press 🕔 and release and then immediately press and hold 🕔 for approximately four seconds to start the engine from outside the vehicle using the RKE transmitter. See Remote Vehicle Start on page 2-9.

The buttons on the transmitter are disabled when there is a key in the ignition, if equipped.

Keyless Access Operation
If equipped with a Keyless Access system, it allows for locking and unlocking the doors and accessing the trunk without removing the RKE transmitter from your pocket, purse, briefcase, etc. The RKE transmitter should be within 1 m (3 ft) of the door or trunk being opened. If the vehicle has this feature, there will be buttons on the outside of the door handles.

The Keyless Access can be programmed to unlock all doors on the first unlock/lock button press from the driver door. See Vehicle Personalization on page 5-43.

Keyless Unlocking/Locking from the Driver Door
When the doors are locked and the RKE transmitter is within 1 m (3 ft) of the driver door handle, pressing the lock/unlock button on the driver door handle will unlock the driver door. If the lock/unlock button is pressed again within five seconds, all passenger doors will unlock.
Pressing the lock/unlock button will cause all doors to lock if any of the following occur:

- It has been more than five seconds since the first lock/unlock button press.
- Two lock/unlock button presses were used to unlock all doors.
- Any vehicle door has opened and all doors are now closed.

**Keyless Unlocking/Locking from Passenger Doors**

When the doors are locked and the RKE transmitter is within 1 m (3 ft) of the door handle, pressing the lock/unlock button on that door handle will unlock all doors.

Pressing the lock/unlock button will cause all doors to lock if any of the following occur:

- The lock/unlock button was used to unlock all doors.
- Any vehicle door has opened and all doors are now closed.

**Passive Locking**

If equipped with Keyless Access, this feature will lock the vehicle several seconds after all doors are closed, if the vehicle is off and at least one transmitter has been removed from the interior or none remain in the interior.

**Temporary Disable Passive Locking Feature**

Temporarily disable the passive locking by pressing and holding [ ] on the interior door switch with a door open for at least four seconds, or until three chimes are heard. Passive locking will then remain disabled until [ ] on the interior door is pressed, or until the vehicle is turned on.

To customize the doors to automatically lock when exiting the vehicle, see "Remote Locking, Unlocking, Starting" under Vehicle Personalization on page 5-43.

**Keyless Trunk Opening**

Lift up on the touch pad located above the license plate to open the trunk if the RKE transmitter is within 1 m (3 ft).

**Programming Transmitters to the Vehicle**

Only RKE transmitters programmed to the vehicle will work. If a transmitter is lost or stolen, a replacement can be purchased and programmed through your dealer. The vehicle can be reprogrammed so that lost or stolen transmitters no longer work. Any remaining transmitters will need to be reprogrammed. Each vehicle can have up to eight transmitters matched to it.

**Programming with a Recognized Transmitter (Key Vehicles Only)**

To program a new key:

1. Insert the original, already programmed key in the ignition and turn to the key to the ON/RUN position.
2-6 Keys, Doors, and Windows

2. Turn the key to LOCK/OFF, and remove the key.

3. Insert the new key to be programmed and turn it to the ON/RUN position within five seconds.
   The security light will turn off once the key has been programmed.

4. Repeat Steps 1–3 if additional keys are to be programmed.

If a key is lost or damaged, see your dealer to have a new key made.

Programming without a Recognized Transmitter (Key Vehicles Only)

Program a new key to the vehicle when a recognized key is not available. Canadian regulations require that owners see their dealer.

If there are no currently recognized keys available, follow this procedure to program the first key.

This procedure will take approximately 30 minutes to complete for the first key. The vehicle must be off and all of the keys you wish to program must be with you.

1. Insert the new vehicle key into the ignition.
2. Turn to ON/RUN. The security light will come on.
3. Wait 10 minutes until the security light turns off.
4. Turn the ignition to LOCK/OFF.
5. Repeat Steps 2–4 two more times. After the third time, turn to ON/RUN; the key is learned and all previously known keys will no longer work with the vehicle.

Remaining keys can be learned by following the procedure in “Programming with a Recognized Transmitter (Key Vehicles Only).”

Programming with a Recognized Transmitter (Keyless Access Vehicles Only)

A new transmitter can be programmed to the vehicle when there is one recognized transmitter. To program, the vehicle must be off and all of the transmitters, both currently recognized and new, must be with you.

1. Place the recognized transmitter(s) in the cupholder.
2. Insert the vehicle key of the new transmitter into the key lock cylinder located on the outside of the driver door and turn the key to the unlock position five times within 10 seconds.

The Driver Information Center (DIC) displays READY FOR REMOTE #2, 3, 4 or 5.
3. Place the new transmitter into the transmitter pocket inside the armrest storage area.

4. Press the ENGINE START/STOP button. When the transmitter is learned, the DIC will show that it is ready to program the next transmitter.

5. Remove the transmitter from the transmitter pocket and press $K$. To program additional transmitters, repeat Steps 3–5.

When all additional transmitters are programmed, press and hold the ignition for 12 seconds to exit programming mode.

**Programming without a Recognized Transmitter (Keyless Access Vehicles Only)**

If there are no currently recognized transmitters available, follow this procedure to program up to eight transmitters. This feature is not available in Canada. This procedure will take approximately 30 minutes to complete. The vehicle must be off and all of the transmitters you wish to program must be with you.

1. Insert the vehicle key of the transmitter into the key lock cylinder located on the outside of the driver door and turn the key to the unlock position five times within 10 seconds.

   The Driver Information Center (DIC) displays REMOTE LEARN PENDING, PLEASE WAIT.

2. Wait for 10 minutes until the DIC displays PRESS ENGINE START BUTTON TO LEARN and then press the ignition.

   The DIC displays will again show REMOTE LEARN PENDING, PLEASE WAIT.

3. Repeat Step 2 two additional times. After the third time, all previously known transmitters will no longer work with the vehicle. Remaining transmitters can be relearned during the next steps.

   The DIC display should now show READY FOR REMOTE #1.
2-8 Keys, Doors, and Windows

4. Place the new transmitter into the transmitter pocket inside the armrest storage area.

5. Press the ENGINE START/STOP button. When the transmitter is learned the DIC will show that it is ready to program the next transmitter.

6. Remove the transmitter from the transmitter pocket and press dać. To program additional transmitters, repeat Steps 4–6.

When all additional transmitters are programmed, press and hold the ignition for 12 seconds to exit programming mode.

**Starting the Vehicle with a Low Transmitter Battery**

When starting the vehicle, if the transmitter battery is weak, the DIC may display NO REMOTE DETECTED or NO REMOTE KEY WAS DETECTED, PLACE KEY IN TRANSMITTER POCKET, THEN START YOUR VEHICLE. The REPLACE BATTERY IN REMOTE KEY message may also be displayed at this time.

To start the vehicle:

1. Place the transmitter in the transmitter pocket inside the armrest storage area.

2. With the vehicle in P (Park) or N (Neutral), press the brake pedal and the ENGINE START/STOP button. See *Starting the Engine on page 9-18* for additional information about the vehicle's keyless ignition with pushbutton start.

Replace the transmitter battery as soon as possible.
Battery Replacement
Replace the battery if the REPLACE BATTERY IN REMOTE KEY message displays in the DIC. See Key and Lock Messages on page 5-38.

Caution
When replacing the battery, do not touch any of the circuitry on the transmitter. Static from your body could damage the transmitter.

The battery is not rechargeable. To replace the battery:
1. Push the button on the transmitter to extend the key.
2. Remove the battery cover by prying it with a finger.
3. Remove the battery by pushing on the battery and sliding it toward the key blade.
4. Insert the new battery, positive side facing up. Push the battery down until it is held in place. Replace with a CR2032 or equivalent battery.
5. Snap the battery cover back on to the transmitter.

Remote Vehicle Start
If available, this feature allows the engine to be started from outside the vehicle.

The \( \mathcal{O} \) button will be on the RKE transmitter if the vehicle has remote start.

Laws in some local communities may restrict the use of remote starters. For example, some laws may require a person using remote start to have the vehicle in view. Check local regulations for any requirements.

Starting the Engine Using Remote Start
To start the engine using the remote start feature:

1. Aim the RKE transmitter at the vehicle.
2. Press and release \( \mathcal{O} \).
3. Immediately after completing Step 2, press and hold \( \mathcal{O} \) for at least four seconds or until the turn signal lamps flash. The turn signal lamps flashing confirms the request to remote start the vehicle has been received.

When the engine starts, the parking lamps will turn on and remain on as long as the engine is running. The doors will be locked and the climate control system may come on.

Turn the ignition to ON/RUN (Key Access), or select the ON/RUN/START ignition position (Keyless Access), to drive the vehicle.
2-10 Keys, Doors, and Windows

The engine will shut off after 10 minutes unless a time extension is done or the ignition is put in ON/RUN (Key Access) or ON/RUN/START (Keyless Access).

The climate control system will use the previous setting during a remote start. The rear defog may come on during remote start based on cold ambient conditions. The rear defog indicator light does not come on during remote start. See “Remote Start Climate Control Operation” in Dual Automatic Climate Control System on page 8-1. Vehicles with heated or heated and ventilated front seats can have this feature turn on automatically during a remote start. See “Remote Start Heated Seats” and “Remote Start Cooled Seats” under Vehicle Personalization on page 5-43 for more information.

Extending Engine Run Time

The engine run time can also be extended by another 10 minutes, if during the first 10 minutes Steps 1–3 are repeated while the engine is still running. This provides a total of 20 minutes.

The remote start can only be extended once.

When the remote start is extended, the second 10-minute period is added on to the first 10 minutes for a total of 20 minutes.

A maximum of two remote starts, or a remote start with an extension, are allowed between ignition cycles.

The vehicle's ignition must be changed to ON/RUN/START and then back to OFF before the remote start procedure can be used again.

Canceling a Remote Start

To cancel a remote start, do any of the following:

- Turn the vehicle on and then off.

Conditions in Which Remote Start Will Not Work

The remote start will not operate if:

- The key is in the ignition (Key Access) or the ignition is in any position other than OFF (Keyless Access).
- The transmitter is in the vehicle (Keyless Access).
- The hood is not closed.
- The hazard warning flashers are on.
- There is an emission control system malfunction.
- The engine coolant temperature is too high.
- The oil pressure is low.
- Two remote vehicle starts have already been used.
- The vehicle is not in P (Park).
Door Locks

⚠️ Warning

Unlocked doors can be dangerous.

- Passengers, especially children, can easily open the doors and fall out of a moving vehicle. The chance of being thrown out of the vehicle in a crash is increased if the doors are not locked. So, all passengers should wear safety belts properly and the doors should be locked whenever the vehicle is driven.

- Young children who get into unlocked vehicles may be unable to get out. A child can be overcome by extreme heat and can suffer permanent injuries or even death from heat stroke. Always lock the vehicle whenever leaving it.

(Continued)

Warning (Continued)

- Outsiders can easily enter through an unlocked door when slowing or stopping the vehicle. Lock the doors to help prevent this from happening.

To lock or unlock the doors from the outside, press 🛠️ or 🛠️ on the Remote Keyless Entry (RKE) transmitter or use the key in the door. See Remote Keyless Entry (RKE) System Operation on page 2-3.

To lock or unlock the doors from the inside:

- Press 🛠️ or 🛠️ on a power door lock switch.
- Pushing down the manual lock knob on the driver door will lock all doors. Pushing down the manual lock knob on a passenger door will lock that door only.

Pulling the door handle once will unlock the door. Pulling the door handle again will unlatch it.

Power Door Locks

🛠️ (Unlock): Press to unlock all doors.

🛠️ (Lock): Press to lock all doors.

Locking or unlocking the doors will also lock or unlock the fuel door.
2-12 Keys, Doors, and Windows

Locking features can be programmed by using the Driver Information Center (DIC). See “Power Door Locks” in Vehicle Personalization on page 5-43.

Delayed Locking
When locking the doors with the power lock switch and a door is open, the doors will lock five seconds after the last door is closed. You will hear three chimes to signal that the delayed locking feature is in use.

Pressing the power lock switch twice or the lock button on the RKE transmitter twice will override the delayed locking feature and immediately lock all the doors.

This feature can be programmed by using the Driver Information Center (DIC). See “Delayed Door Lock” under Vehicle Personalization on page 5-43.

Automatic Door Locks
The doors will lock automatically when all doors are closed, the ignition is on, and the shift lever is moved out of P (Park).

To unlock the doors:
- Press 1 on a door.
- Shift the transmission into P (Park).

Automatic door unlocking can be programmed through the Driver Information Center (DIC). See Vehicle Personalization on page 5-43.

Lockout Protection
If equipped with pushbutton start and the vehicle is in ACC/ACCESSORY or ON/RUN/START, and locking is requested with the driver door open, all doors will lock and only the driver door will unlock.

If equipped with a keyed ignition, and the key is in the ignition when locking is requested with the driver door open, all doors will lock and then the driver door will unlock.

Lockout Protection with the key in the ignition can be manually overridden with the driver door open by pressing and holding 2 on the power door lock switch.

If Unlocked Door Anti Lockout is turned on and the vehicle is off, and locking is requested with the driver door open, all doors will lock and only the driver door will unlock. The Unlocked Door Anti Lockout feature can be turned on or off using the vehicle personalization menus. See Vehicle Personalization on page 5-43.
Safety Locks

Press \( \mathcal{L}_0 \) to activate the safety locks on the rear doors. The indicator light comes on when activated.

The rear door power windows are also disabled.

Press \( \mathcal{L}_0 \) again to deactivate the lockout switch.

Doors

Trunk

\( \mathcal{W} \) Warning

Exhaust gases can enter the vehicle if it is driven with the liftgate, trunk/hatch open, or with any objects that pass through the seal between the body and the trunk/hatch or liftgate. Engine exhaust contains carbon monoxide (CO) which cannot be seen or smelled. It can cause unconsciousness and even death.

If the vehicle must be driven with the liftgate, or trunk/hatch open:
- Close all of the windows.
- Fully open the air outlets on or under the instrument panel.

(Continued)

Warning (Continued)

- Adjust the climate control system to a setting that brings in only outside air and set the fan speed to the highest setting. See “Climate Control Systems” in the Index.
- If the vehicle has a power liftgate, disable the power liftgate function.

For more information about carbon monoxide, see Engine Exhaust on page 9-26.
2-14 Keys, Doors, and Windows

Remote Trunk Release

To open the trunk from outside the vehicle, press on the Remote Keyless Entry (RKE) transmitter to unlock all doors, then use the touch pad above the license plate. If equipped with Keyless Access, the trunk can be opened using the touch pad when the RKE transmitter is within 1 m (3 ft) of the rear of the vehicle.

Emergency Trunk Release Handle

To open the trunk, press on the driver door when the vehicle is off or in P (Park).

⚠️ Caution

Do not use the emergency trunk release handle as a tie-down or anchor point when securing items in the trunk as it could damage the handle.

There is an emergency trunk release handle located inside the trunk on the trunk latch. On some vehicles, the release handle can be accessed by folding the rear seat center seatback. See Rear Seats on page 3-10. Pull the release handle to open the trunk from the inside.
Vehicle Security
This vehicle has theft-deterrent features; however, they do not make the vehicle impossible to steal.

Vehicle Alarm System
This vehicle has an anti-theft alarm system.

The indicator light, on the instrument panel near the windshield, indicates the status of the system.

Off: Alarm system is disarmed.

On Solid: Vehicle is secured during the delay to arm the system.

Fast Flash: Vehicle is unsecured. A door, the hood, or the trunk is open.

Slow Flash: Alarm system is armed.

Arming the Alarm System
1. Turn off the vehicle.
2. Lock the vehicle in one of three ways:
   - Use the RKE transmitter.
   - Use the Keyless Access system, if equipped.
   - With a door open, press $Q$ on the interior of the door.
3. After 30 seconds the alarm system will arm, and the indicator light will begin to slowly flash indicating the alarm system is operating. Pressing $Q$ on the RKE transmitter a second time will bypass the 30-second delay and immediately arm the alarm system.

The vehicle alarm system will not arm if the doors are locked with the key.

If the driver door is opened without first unlocking the RKE transmitter, the horn will chirp and the lights will flash to indicate pre-alarm. If the vehicle is not started, or the door is not unlocked by pressing $Q$ on the RKE transmitter during the 10-second pre-alarm, the alarm will be activated.

The alarm will also be activated if a passenger door, the trunk, or the hood is opened without first disarming the system. When the alarm is activated, the turn signals flash and the horn sounds for about 30 seconds. The alarm system will then re-arm to monitor for the next unauthorized event.
2-16 Keys, Doors, and Windows

Disarming the Alarm System
To disarm the alarm system, or turn off the alarm if it has been activated, do one of the following:

- Press 1 on the RKE transmitter.
- Unlock the vehicle using the Keyless Access system, if equipped.
- Start the vehicle.

To avoid setting off the alarm by accident:

- Lock the vehicle after all occupants have left the vehicle and all doors are closed.
- Always unlock a door with the RKE transmitter or use the Keyless Access system.

Unlocking the driver door with the key will not disarm the alarm system or turn off the alarm.

How to Detect a Tamper Condition
If 1 is pressed on the transmitter and the horn chirps three times, the alarm was activated while the system was armed.

If the alarm has been activated, a message will appear on the DIC. See Security Messages on page 5-41.

Immobilizer

Immobilizer Operation (Key Access)
This vehicle has a passive theft-deterrent system.

The system does not have to be manually armed or disarmed.

The vehicle is automatically immobilized when the key is removed from the ignition.

The system is automatically disarmed when the vehicle is started with the correct key. The key uses a transponder that matches an immobilizer control unit in the vehicle and automatically disarms the system. Only the correct key starts the vehicle. The vehicle may not start if the key is damaged.

The security light in the instrument cluster comes on if there is a problem with arming or disarming the theft-deterrent system.

When trying to start the vehicle, the security light comes on briefly when the ignition is turned on.

If the engine does not start and the security light stays on, there is a problem with the system. Turn the ignition off and try again.
If the engine still does not start, and the key appears to be undamaged or the light continues to stay on, try another ignition key.

If the engine still does not start with the other key, the vehicle needs service. If the vehicle does start, the first key may be damaged. See your dealer who can service the theft-deterrent system and have a new key made.

Do not leave the key or device that disarms or deactivates the theft-deterrent system in the vehicle.

**Immobilizer Operation (Keyless Access)**

This vehicle has a passive theft-deterrent system.

The system does not have to be manually armed or disarmed.

The vehicle is automatically immobilized when the transmitter leaves the vehicle.

The immobilization system is disarmed when the ignition button is pushed in and a valid transmitter is found in the vehicle.

The security light on the instrument cluster comes on when there is a problem with arming or disarming the theft-deterrent system.

The system has one or more transmitters matched to an immobilizer control unit in the vehicle. Only a correctly matched transmitter will start the vehicle.

If the transmitter is ever damaged, you may not be able to start your vehicle.

When trying to start the vehicle, the security light comes on briefly when the ignition is turned on.

If the vehicle does not start and the security light stays on, there is a problem with the system. Turn the vehicle off and try again.

If the RKE transmitter appears to be undamaged, try another transmitter, or place the transmitter in the transmitter pocket. See “Starting the Vehicle with a Low Transmitter Battery” under Remote Keyless Entry (RKE) System Operation on page 2-3.

If the vehicle does not start with the other transmitter or when the transmitter is in the transmitter pocket, your vehicle needs service. See your dealer who can service the theft-deterrent system and have a new transmitter programmed to the vehicle.

Do not leave the transmitter or device that disarms or deactivates the theft-deterrent system in the vehicle.
2-18 Keys, Doors, and Windows

Exterior Mirrors

Convex Mirrors

⚠️ Warning

A convex mirror can make things, like other vehicles, look farther away than they really are. If you cut too sharply into the right lane, you could hit a vehicle on the right. Check the inside mirror or glance over your shoulder before changing lanes.

The passenger side mirror is convex shaped. A convex mirror's surface is curved so more can be seen from the driver seat.

Power Mirrors

To adjust the mirrors:
1. Turn the control knob to the L (Left) or R (Right) selecting the driver or passenger mirror.
2. Push the control knob to the left, right, up, or down to adjust the mirror.

Vehicles with the memory feature can store a preferred mirror position. See Memory Seats on page 3-7.

Folding Mirrors

Manual Folding Mirrors

These mirrors can be folded inward to prevent damage when going through an automatic car wash. To fold, pull the mirror toward the vehicle. Push the mirror outward to return it to the original position.

Automatic Dimming Feature

The vehicle may have a driver outside mirror that automatically adjusts for the glare of the headlamps behind.

Turn Signal Indicator

The vehicle may have a turn signal indicator lamp built into the mirror housing. The turn signal lamp flashes when the turn signals or hazard flashers are used.

Heated Mirrors

For vehicles with heated mirrors:

(Rear Window Defogger): Press to heat the mirrors.
See “Rear Window Defogger” under Dual Automatic Climate Control System on page 8-1.

Reverse Tilt Mirrors

If the vehicle is equipped with memory mirrors, there is an option to have the mirrors tilt down, when in R (Reverse), to more easily see the ground near the vehicle.

When the vehicle is shifted to R (Reverse), both the driver and passenger mirrors will tilt downward. They will return to their previous position when the vehicle is shifted out of R (Reverse), the ignition is turned to OFF, or the vehicle is left in R (Reverse) for an extended period of time.

This feature can be turned on or off. See Vehicle Personalization on page 5-43.

Interior Mirrors

Interior Rearview Mirrors

Adjust the rearview mirror for a clear view of the area behind your vehicle.

If equipped with OnStar, the vehicle may have three control buttons at the bottom of the mirror. See your dealer for more information about OnStar and how to subscribe to it. See OnStar Overview on page 14-1.

Do not spray glass cleaner directly on the mirror. Use a soft towel dampened with water.

Manual Rearview Mirror

If equipped, push the tab forward for daytime use and pull it for nighttime use to avoid glare from the headlamps from behind.

Automatic Dimming Rearview Mirror

If equipped, automatic dimming reduces the glare of the headlamps from behind. This feature comes on when the vehicle is started.
2-20 Keys, Doors, and Windows

Windows

⚠️ Warning

Never leave a child, a helpless adult, or a pet alone in a vehicle, especially with the windows closed in warm or hot weather. They can be overcome by the extreme heat and suffer permanent injuries or even death from heat stroke.

The vehicle aerodynamics are designed to improve fuel economy performance. This may result in a pulsing sound when either rear window is down and the front windows are up. To reduce the sound, open either a front window or the sunroof, if equipped.

Power Windows

⚠️ Warning

Children could be seriously injured or killed if caught in the path of a closing window. Never leave keys in a vehicle with children. When there are children in the rear seat, use the window lockout button to prevent operation of the windows. See Keys on page 2-1.

Press the switch to lower the window. Pull the switch up to raise it.

The switches work when the ignition is in ON/RUN or ACC/ACCESSORY, or in Retained Accessory Power (RAP). See Retained Accessory Power (RAP) on page 9-24.

Express Window Operation

Windows with an express-up or down feature allow the front windows to be lowered or raised without holding the switch. Rear
Windows only have express-down. Pull a window switch up or push it down all the way, release it, and the window goes down or up automatically. Stop the window by pushing or pulling the switch.

**Rear Window Lockout**

This feature prevents the rear passenger windows from operating, except from the driver position.

Press `🔒` to activate the rear window lockout switch.

---

The indicator light comes on when activated.

The rear door locks are also disabled. See *Safety Locks on page 2-13*.

Press `🔒` again to deactivate the lockout switch.

**Programming the Power Windows**

If the battery on the vehicle has been recharged, disconnected, or is not working, you will need to reprogram each front power window for the express-up feature to work. Before reprogramming, replace or recharge the vehicle’s battery.

To program each front window:

1. With the ignition in ON/RUN or ACC/ACCESSORY, or in Retained Accessory Power (RAP), close all doors.

2. Press and hold the power window switch until the window is fully open.

3. Pull the power window switch up until the window is fully closed.

4. Continue holding the switch up for approximately two seconds after the window is completely closed.

The window is now reprogrammed. Repeat the process for the other windows.

**Sun Visors**

Pull the sun visor down to block glare. If equipped, detach the sun visor from the center mount to pivot to the side window or to extend along the rod.
2-22 Keys, Doors, and Windows

Rear Window Sunshade

On vehicles with a rear window sunshade, the switch is on the console to the right of the shift lever.

The sunshade only operates when the ignition is in ON/RUN or ACC/ACCESSORY.

To open the sunshade, press and release the switch. The sunshade will fully extend. To close the sunshade, press and release the switch again. The sunshade will fully close.

If the vehicle is shifted into R (Reverse) when the sunshade is extended, it will automatically close.

Roof Sunroof

Vent: Press the rear of the switch (2) to the first detent to vent the sunroof. Press the front of the switch (1) to the second detent to close the sunroof.

Express-Open/Express-Close: To express-open the sunroof, fully press and release the rear of the switch (2). To express-close, fully press and release the front of the switch (1). To stop the sunroof partway, press either switch a second time.

The sunshade opens automatically with the sunroof.

To express-open the sunshade, fully press and release the rear of the switch (3). To stop the sunshade partway, press the switch a second time. To express-close, fully press and release the front of the switch (4). To stop the sunshade partway, press the switch a second time.

On vehicles with a sunroof, the switch is on the overhead console.

The ignition must be in ON/RUN or ACC/ACCESSORY, or Retained Accessory Power (RAP) must be active. See Retained Accessory Power (RAP) on page 9-24.
Anti-Pinch Feature
If an object is in the path of the sunroof while it is closing, the anti-pinch feature will detect the object and stop the sunroof from closing at the point of the obstruction. The sunroof and sunshade will then return to the open or vent position. To close the sunroof once the obstruction has been removed, refer to "Express-Open/Express-Close" earlier in this section.

Dirt and debris may collect on the sunroof seal or in the track. This could cause issues with sunroof operation and noise. It could also plug the water drainage system. Periodically open the sunroof and remove any obstacles or loose debris. Wipe the sunroof seal and roof sealing area using a clean cloth, mild soap, and water. Do not remove grease from the sunroof.

If water is seen dripping into the water drainage system, this is normal.
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3-2 Seats and Restraints

Head Restraints

⚠️ Warning

With head restraints that are not installed and adjusted properly, there is a greater chance that occupants will suffer a neck/spinal injury in a crash. Do not drive until the head restraints for all occupants are installed and adjusted properly.

If your vehicle has rear head restraints that fold down, always return them to the full upright position whenever an occupant is seated in the seat.

Adjust the head restraint so that the top of the restraint is at the same height as the top of the occupant’s head. This position reduces the chance of a neck injury in a crash.

**Front Seats**

The vehicle’s front seats have adjustable head restraints in the outboard seating positions.
The height of the head restraint can be adjusted.

To raise or lower the head restraint, press the button located on the side of the head restraint, and pull up or push the head restraint down. Try to move the head restraint after the button is released to make sure that it is locked in place.
The head restraint can be adjusted forward or rearward. To adjust the head restraint forward grasp the head restraint and pull forward to the desired locked position. To adjust the head restraint rearward, grasp the head restraint and pull forward fully, until the mechanism releases and allows the head restraint to return to the full rear position.

The front outboard head restraints are not designed to be removed.

**Rear Seats**

The vehicle’s rear seats have adjustable head restraints in the outboard seating positions.

The height of the head restraint can be adjusted. Pull the head restraint up to raise it. Try to move the head restraint to make sure that it is locked in place.

To lower the head restraint, press the button, located on the top of the seatback, and push the head restraint down. Try to move the head restraint after the button is released to make sure that it is locked in place.

The head restraint can be folded rearward to allow for better visibility when the rear seat is unoccupied. To fold the head restraint, press the button on the side of the head restraint.
3-4 Seats and Restraints

The head restraint will fold rearward automatically.

When an occupant or child restraint is in the seat, always return the head restraint to the full upright position. Lift the head restraint and pull it forward until it locks into place. Push and pull on the head restraint to make sure that it is locked.

Always adjust the head restraint so that the top of the restraint is at the same height as the top of the occupant’s head.

If you are installing a child restraint in the rear seat, see “Securing a Child Restraint Designed for the LATCH System” under Lower Anchors and Tethers for Children (LATCH System) on page 3-40.

Front Seats

Seat Adjustment

Seat Position

⚠️ Warning

You can lose control of the vehicle if you try to adjust a driver seat while the vehicle is moving. Adjust the driver seat only when the vehicle is not moving.
To adjust a manual seat:
1. Pull the handle at the front of the seat.
2. Slide the seat to the desired position and release the handle.
3. Try to move the seat back and forth to be sure it is locked in place.

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Height Adjustment
Press and hold the top or bottom of the switch to raise or lower the seat. Release the switch when the desired height is reached.

Power Seat Adjustment
To adjust the seat:
- Move the seat forward or rearward by moving the control forward or rearward.
- Raise or lower the front part of the seat cushion by moving the front of the control up or down.
- Raise or lower the entire seat by moving the rear of the control up or down.

Height Adjustment

Lumbar Adjustment
To adjust the lumbar support:
- Press and hold the front or rear of the control to increase or decrease lumbar support.
- If equipped, press and hold the top or bottom of the control to raise or lower lumbar support.

Some vehicles are equipped with a feature that activates a vibration in the driver seat to help the driver avoid crashes. See Driver Assistance Systems on page 9-47.
3-6 Seats and Restraints

Reclining Seatbacks

Warning

Sitting in a reclined position when the vehicle is in motion can be dangerous. Even when buckled up, the safety belts cannot do their job.

(Continued)

Warning (Continued)

The shoulder belt will not be against your body. Instead, it will be in front of you. In a crash, you could go into it, receiving neck or other injuries.

The lap belt could go up over your abdomen. The belt forces would be there, not at your pelvic bones. This could cause serious internal injuries.

For proper protection when the vehicle is in motion, have the seatback upright. Then sit well back in the seat and wear the safety belt properly.

Manual Reclining Seatbacks

Warning

If either seatback is not locked, it could move forward in a sudden stop or crash. That could cause injury to the person sitting there. Always push and pull on the seatbacks to be sure they are locked.

To recline a manual seatback:

1. Lift the lever.
2. Move the seatback to the desired position, and then release the lever to lock the seatback in place.

3. Push and pull on the seatback to make sure it is locked.

To return the seatback to the upright position:
1. Lift the lever fully without applying pressure to the seatback, and the seatback will return to the upright position.
2. Push and pull on the seatback to make sure it is locked.

Power Reclining Seatbacks

To adjust a power seatback:
- Tilt the top of the control rearward to recline.
- Tilt the top of the control forward to raise.

Memory Seats

If memory equipped, the “1,” “2,” and SET buttons on the driver door are used to manually save and recall the driver seat and outside mirror positions.

Storing Memory Positions

To save positions to the “1” and “2” buttons:
1. Adjust the driver seat, seatback recliner, and both outside mirrors to the desired driving positions.
3-8 Seats and Restraints

2. Press and release SET, then immediately press and hold “1” until a beep sounds.

3. Repeat Steps 1 and 2 for a second driver using “2.”

Manually Recalling Memory Positions

If the vehicle is OFF or not in P (Park), press and hold “1” or “2” to manually recall the previously stored memory positions. Releasing “1” or “2” before the stored positions are reached stops the recall.

If the vehicle is ON and in P (Park), press and release “1” or “2” to manually recall the previously stored memory positions. Placing the ignition in OFF before the stored positions are reached stops the recall.

If something has blocked the driver seat while recalling a memory position, the recall may stop. Remove the obstruction; then press and hold the appropriate manual control for the memory item that is not recalling for two seconds. Try recalling the memory position again by pressing the appropriate memory button. If the memory position is still not recalling, see your dealer for service.

Automatically Recalling Memory Positions (Auto Memory Recall)

The Auto (Automatic) Memory Recall feature automatically recalls the current driver’s previously stored “1” or “2” position when entering the vehicle.

Depending upon the Auto Memory Recall feature enabled in the vehicle personalization menu, memory “1” or “2” positions are recalled in the following ways:

To activate the recall when On - Driver Door Open is selected in the personalization menu, do one of the following:

- On vehicles with Keyless Access, press the lock/unlock button on the outside driver door handle and open the door. The RKE transmitter must be present for the recall to activate.
- If the driver door is already open, press 🔐 on the RKE transmitter to activate the recall.

To activate the recall when On - At Ignition On is selected in the vehicle personalization menu:

- Place the ignition in ON/RUN/START.

See Vehicle Personalization on page 5-43.

To stop recall movement, press one of the memory, power mirror, or power seat controls. If On - At Ignition On is selected in the vehicle personalization menu, placing the ignition in OFF also stops the recall.

If something has blocked the driver seat while recalling a memory position, the recall may stop.

- On vehicles with Keyless Access, press 🔐 on the RKE transmitter and open the driver door.
Seats and Restraints 3-9

Remove the obstruction; then press and hold the appropriate manual control for the memory item that is not recalling for two seconds. Try recalling the memory position again by opening the driver door and pressing the RKE transmitter button. If the memory position is still not recalling, see your dealer for service.

Easy Exit Driver Seat
This feature moves the seat rearward allowing the driver more room to exit the vehicle.

To activate, place the ignition in OFF and open the driver door. If the driver door is already open, placing the ignition in OFF will activate the recall.

This feature is turned on or off using the vehicle personalization menu. See Vehicle Personalization on page 5-43.

To stop recall movement, press one of the memory or power seat controls.

If something has blocked the driver seat while recalling the exit position, the recall may stop. Remove the obstruction; then press and hold the power seat control rearward for two seconds. Try recalling the exit position again. If the exit position is still not recalling, see your dealer for service.

Heated and Ventilated Front Seats

If you cannot feel temperature change or pain to the skin, the seat heater may cause burns. To reduce the risk of burns, people with such a condition should use care when using the seat heater, especially for long periods of time. Do not place anything on the seat that insulates against heat, such as a blanket, cushion, cover, or similar item. This may cause the seat heater to overheat. An overheated seat heater may cause a burn or may damage the seat.

Heated and Ventilated Seat Buttons Shown, Heated Seat Buttons Similar

If equipped, the buttons are part of the climate control system on the center stack. To operate, the ignition and the climate control system must
3-10 Seats and Restraints

be on. If the climate control system is off, press the button to turn it on.

Press or to heat the driver or passenger seat cushion and seatback.

Press or, if equipped, to ventilate the driver or passenger seat. A ventilated seat has a fan that pulls or pushes air through the seat. The air is not cooled.

Press the button once for the highest setting. With each press of the button, the seat will change to the next lower setting, and then to the off setting. The lights near the heated or ventilated seat symbol on the display indicate three for the highest setting and one for the lowest.

If the heated seats are on high, the level may automatically lower after approximately 30 minutes.

The passenger seat may take longer to heat up.

Remote Start Auto Heated and Ventilated Seats
During a remote start, the heated or ventilated seats, if equipped, can be turned on automatically. When it is cold outside, the heated seats turn on, and when it is hot outside the ventilated seats turn on. The heated or ventilated seats are canceled when the ignition is turned on. Press the button to use the heated or ventilated seats after the vehicle is started.

The heated or ventilated seat indicator lights on the button do not turn on during a remote start.

The heated seat temperature performance of an unoccupied seat may be reduced. This is normal.

The heated or ventilated seats will not turn on during a remote start unless they are enabled in the vehicle personalization menu. See Remote Vehicle Start on page 2-9 and Vehicle Personalization on page 5-43.

Rear Seats
Folding the Seatback
Either side of the seatback can be folded down for more cargo space. Fold a seatback only when the vehicle is not moving.

Caution
Folding a rear seat with the safety belts still fastened may cause damage to the seat or the safety belts. Always unbuckle the safety belts and return them to their normal stowed position before folding a rear seat.
To fold the seatback down:

1. Pull on the lever on the top of the seatback to unlock it. A tab near the seatback lever raises when the seatback is unlocked.
2. Fold the seatback down. Repeat the steps to fold the other seatback, if desired.

### Raising the Seatback

#### Warning

If either seatback is not locked, it could move forward in a sudden stop or crash. That could cause injury to the person sitting there. Always push and pull on the seatbacks to be sure they are locked.

1. Lift the seatback up and push it rearward to lock it in place. Make sure the safety belt is not twisted or caught in the seatback. A tab near the seatback lever retracts when the seatback is locked in place.
2. Push and pull the top of the seatback to be sure it is locked into position.
3. Repeat the steps to raise the other seatback, if necessary.

#### Warning

A safety belt that is improperly routed, not properly attached, or twisted will not provide the protection needed in a crash. The person wearing the belt could be seriously injured. After raising the rear seatback, always check to be sure that the safety belts are properly routed and attached, and are not twisted.

When the seat is not in use, it should be kept in the upright, locked position.
3-12 Seats and Restraints

Rear Seat Armrest

The rear seat has an armrest in the center of the seatback. Lower the armrest to access the two cupholders and the storage area.

To fold, lift the armrest up and push it rearward until it is flush with the seatback.

Safety Belts

This section of the manual describes how to use safety belts properly. It also describes some things not to do with safety belts.

⚠️ Warning

Do not let anyone ride where a safety belt cannot be worn properly. In a crash, if you or your passenger(s) are not wearing safety belts, injuries can be much worse than if you are wearing safety belts. You can be seriously injured or killed by hitting things inside the vehicle harder or by being ejected from the vehicle. In addition, anyone who is not buckled up can strike other passengers in the vehicle.

It is extremely dangerous to ride in a cargo area, inside or outside of a vehicle. In a collision, passengers riding in these areas are more likely to be seriously injured or killed. Do not allow passengers to ride in any area of the vehicle that is not equipped with seats and safety belts.

Always wear a safety belt, and check that all passenger(s) are restrained properly too.

This vehicle has indicators as a reminder to buckle the safety belts. See Safety Belt Reminders on page 5-13.

Warning (Continued)

(Continued)
Why Safety Belts Work

When riding in a vehicle, you travel as fast as the vehicle does. If the vehicle stops suddenly, you keep going until something stops you. It could be the windshield, the instrument panel, or the safety belts!

When you wear a safety belt, you and the vehicle slow down together. There is more time to stop because you stop over a longer distance and, when worn properly, your strongest bones take the forces from the safety belts. That is why wearing safety belts makes such good sense.

Questions and Answers About Safety Belts

Q: Will I be trapped in the vehicle after a crash if I am wearing a safety belt?
A: You could be — whether you are wearing a safety belt or not. Your chance of being conscious during and after a crash, so you can unbuckle and get out, is much greater if you are belted.

Q: If my vehicle has airbags, why should I have to wear safety belts?
A: Airbags are supplemental systems only; so they work with safety belts — not instead of them. Whether or not an airbag is provided, all occupants still have to buckle up to get the most protection.

Also, in nearly all states and in all Canadian provinces, the law requires wearing safety belts.

How to Wear Safety Belts Properly

This section is only for people of adult size.

There are special things to know about safety belts and children. And there are different rules for smaller children and infants. If a child will be riding in the vehicle, see Older Children on page 3-32 or Infants and Young Children on page 3-34. Follow those rules for everyone’s protection.

It is very important for all occupants to buckle up. Statistics show that unbelted people are hurt more often in crashes than those who are wearing safety belts.

There are important things to know about wearing a safety belt properly.
3-14 Seats and Restraints

- Sit up straight and always keep your feet on the floor in front of you.
- Always use the correct buckle for your seating position.
- Wear the lap part of the belt low and snug on the hips, just touching the thighs. In a crash, this applies force to the strong pelvic bones and you would be less likely to slide under the lap belt. If you slid under it, the belt would apply force on your abdomen. This could cause serious or even fatal injuries.

\[\text{Warning}\]

You can be seriously injured, or even killed, by not wearing your safety belt properly.

- Never allow the lap or shoulder belt to become loose or twisted.
- Never wear the shoulder belt under both arms or behind your back.
- Never route the lap or shoulder belt over an armrest.

Lap-Shoulder Belt

All seating positions in the vehicle have a lap-shoulder belt. The following instructions explain how to wear a lap-shoulder belt properly.

1. Adjust the seat, if the seat is adjustable, so you can sit up straight. To see how, see “Seats” in the Index.

2. Pick up the latch plate and pull the belt across you. Do not let it get twisted.
The lap-shoulder belt may lock if you pull the belt across you very quickly. If this happens, let the belt go back slightly to unlock it. Then pull the belt across you more slowly.

If the shoulder portion of a passenger belt is pulled out all the way, the child restraint locking feature may be engaged. If this happens, let the belt go back all the way and start again.

3. Push the latch plate into the buckle until it clicks.

Pull up on the latch plate to make sure it is secure. If the belt is not long enough, see Safety Belt Extender on page 3-18.

Position the release button on the buckle so that the safety belt could be quickly unbuckled if necessary.

If equipped with a shoulder belt height adjuster, move it to the height that is right for you. See “Shoulder Belt Height Adjuster” later in this section for instructions on use and important safety information.

4. To make the lap part tight, pull up on the shoulder belt.

To unlatch the belt, push the button on the buckle. The belt should return to its stowed position.

Before a door is closed, be sure the safety belt is out of the way. If a door is slammed against a safety belt, damage can occur to both the safety belt and the vehicle.
3-16 Seats and Restraints

Shoulder Belt Height Adjuster
The vehicle has a shoulder belt height adjuster for the driver and right front passenger seating positions.
Adjust the height so the shoulder portion of the belt is on the shoulder and not falling off of it. The belt should be close to, but not contacting, the neck. Improper shoulder belt height adjustment could reduce the effectiveness of the safety belt in a crash. See How to Wear Safety Belts Properly on page 3-13.

Press the release button and move the height adjuster to the desired position. The adjuster can be moved up by pushing the slide/trim up. After the adjuster is set to the desired position, try to move it down without pushing the release button to make sure it has locked into position.

Safety Belt Pretensioners
This vehicle has safety belt pretensioners for front outboard occupants. Although the safety belt pretensioners cannot be seen, they are part of the safety belt assembly. They can help tighten the safety belts during the early stages of a moderate to severe frontal, near frontal, or rear crash if the threshold conditions for pretensioner activation are met. And, on vehicles with side impact airbags, safety belt pretensioners can help tighten the safety belts in a side crash or rollover event.
Pretensioners work only once. If the pretensioners activate in a crash, the pretensioners and probably other parts of the vehicle’s safety belt system will need to be replaced. See Replacing Safety Belt System Parts after a Crash on page 3-19.

Rear Safety Belt Comfort Guides
This vehicle may have rear shoulder belt comfort guides. If not, they are available through your dealer. The guides may provide added safety belt comfort for older children who have outgrown booster seats and for some adults. When installed and
properly adjusted, the comfort guide positions the belt away from the neck and head.

There is one guide for each outside passenger position in the rear seat. Here is how to install a comfort guide to the safety belt:

1. Remove the guide from its storage pocket on the side of the seat.

2. Place the guide over the belt, and insert the two edges of the belt into the slots of the guide.

3. Be sure that the belt is not twisted and it lies flat. The elastic cord must be under the belt and the guide on top.

**Warning**

A safety belt that is not properly worn may not provide the protection needed in a crash. The person wearing the belt could be seriously injured. The shoulder belt should go over the shoulder.
3-18 Seats and Restraints

Warning (Continued)
and across the chest. These parts of the body are best able to take belt restraining forces.

4. Buckle, position, and release the safety belt as described previously in this section. Make sure the shoulder portion of the belt is on the shoulder and not falling off of it. The belt should be close to, but not contacting, the neck.

Safety Belt Use During Pregnancy
Safety belts work for everyone, including pregnant women. Like all occupants, they are more likely to be seriously injured if they do not wear safety belts.

A pregnant woman should wear a lap-shoulder belt, and the lap portion should be worn as low as possible, below the rounding, throughout the pregnancy.

The best way to protect the fetus is to protect the mother. When a safety belt is worn properly, it is more likely that the fetus will not be hurt in a crash. For pregnant women, as for anyone, the key to making safety belts effective is wearing them properly.

Safety Belt Extender
If the vehicle’s safety belt will fasten around you, you should use it.

But if a safety belt is not long enough, your dealer will order you an extender. When you go in to order it, take the heaviest coat you will wear, so the extender will be long enough for you. To help avoid personal injury, do not let someone else use it, and use it only for the seat it is made to fit. The extender has been designed for adults. Never use it for securing child seats. To wear it, attach it to the regular safety belt. See the instruction sheet that comes with the extender.
Seats and Restraints 3-19

Safety System Check

Now and then, check that the safety belt reminder light, safety belts, buckles, latch plates, retractors, and anchorages are all working properly. Look for any other loose or damaged safety belt system parts that might keep a safety belt system from doing its job. See your dealer to have it repaired. Torn or frayed safety belts may not protect you in a crash. They can rip apart under impact forces. If a belt is torn or frayed, get a new one right away.

Make sure the safety belt reminder light is working. See Safety Belt Reminders on page 5-13.

Keep safety belts clean and dry. See Safety Belt Care on page 3-19.

Safety Belt Care

Keep belts clean and dry.

⚠️ Warning

Do not bleach or dye safety belts. It may severely weaken them. In a crash, they might not be able to provide adequate protection. Clean safety belts only with mild soap and lukewarm water.

Replacing Safety Belt System Parts after a Crash

⚠️ Warning

A crash can damage the safety belt system in the vehicle. A damaged safety belt system may not properly protect the person using it, resulting in serious injury or even death in a crash. To help make sure the safety belt systems are working properly after a crash, have them inspected and any necessary replacements made as soon as possible.

After a minor crash, replacement of safety belts may not be necessary. But the safety belt assemblies that were used during any crash may have been stressed or damaged. See your dealer to have the safety belt assemblies inspected or replaced.

New parts and repairs may be necessary even if the safety belt system was not being used at the time of the crash.

Have the safety belt pretensioners checked if the vehicle has been in a crash, or if the airbag readiness light stays on after you start the vehicle or while you are driving. See Airbag Readiness Light on page 5-14.
3-20 Seats and Restraints

Airbag System

The vehicle has the following airbags:

- A frontal airbag for the driver.
- A frontal airbag for the front outboard passenger.
- A seat-mounted side impact airbag for the driver.
- A seat-mounted side impact airbag for the front outboard passenger.
- A roof-rail airbag for the driver and the passenger seated directly behind the driver.
- A roof-rail airbag for the front outboard passenger and the passenger seated directly behind the front outboard passenger.
- Seat-mounted side impact airbags for the second row outboard passengers.

All of the airbags have the word AIRBAG embossed on the trim or on a label near the deployment opening.

For frontal airbags, the word AIRBAG is on the center of the steering wheel for the driver and on the instrument panel for the front outboard passenger.

For seat-mounted side impact airbags, the word AIRBAG is on the side of the seatback closest to the door.

For roof-rail airbags, the word AIRBAG is on the ceiling or trim.

Airbags are designed to supplement the protection provided by safety belts. Even though today's airbags are also designed to help reduce the risk of injury from the force of an inflating bag, all airbags must inflate very quickly to do their job.

Here are the most important things to know about the airbag system:

⚠️ Warning

You can be severely injured or killed in a crash if you are not wearing your safety belt, even with airbags. Airbags are designed to work with safety belts, not replace them. Also, airbags are not designed to inflate in every crash. In some crashes safety belts are the only restraint. See When Should an Airbag Inflate? on page 3-23.

Wearing your safety belt during a crash helps reduce the chance of hitting things inside the vehicle or being ejected from it. Airbags are "supplemental restraints" to the safety belts. Everyone in the vehicle should wear a safety belt properly, whether or not there is an airbag for that person.
Seats and Restraints 3-21

⚠️ Warning

Because airbags inflate with great force and faster than the blink of an eye, anyone who is up against, or very close to any airbag when it inflates can be seriously injured or killed. Do not sit unnecessarily close to any airbag, as you would be if sitting on the edge of the seat or leaning forward. Safety belts help keep you in position before and during a crash. Always wear a safety belt, even with airbags. The driver should sit as far back as possible while still maintaining control of the vehicle.

Occupants should not lean on or sleep against the door or side windows in seating positions with seat-mounted side impact airbags and/or roof-rail airbags.

⚠️ Warning

Children who are up against, or very close to, any airbag when it inflates can be seriously injured or killed. Always secure children properly in the vehicle. To read how, see Older Children on page 3-32 or Infants and Young Children on page 3-34.

Where Are the Airbags?

The driver frontal airbag is in the center of the steering wheel.

The front outboard passenger frontal airbag is in the passenger side instrument panel.

There is an airbag readiness light on the instrument cluster, which shows the airbag symbol. The system checks the airbag electrical system for malfunctions. The light tells you if there is an electrical problem. See Airbag Readiness Light on page 5-14.
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Driver Side Shown, Passenger Side Similar
The driver and front outboard passenger seat-mounted side impact airbags are in the side of the seatbacks closest to the door.

The roof-rail airbags for the driver, front outboard passenger, and second row outboard passengers are in the ceiling above the side windows.

Rear Seat Driver Side Shown, Passenger Side Similar
On vehicles with second row seat-mounted side impact airbags, they are in the sides of the rear seatback closest to the door.

Warning (Continued)

or even death. The path of an inflating airbag must be kept clear. Do not put anything between an occupant and an airbag, and do not attach or put anything on the steering wheel hub or on or near any other airbag covering.

Do not use seat accessories that block the inflation path of a seat-mounted side impact airbag.

Never secure anything to the roof of a vehicle with roof-rail airbags by routing a rope or tie-down through any door or window opening. If you do, the path of an inflating roof-rail airbag will be blocked.

Warning
If something is between an occupant and an airbag, the airbag might not inflate properly or it might force the object into that person causing severe injury.

(Continued)
When Should an Airbag Inflate?

This vehicle is equipped with airbags. See Airbag System on page 3-20. Airbags are designed to inflate if the impact exceeds the specific airbag system’s deployment threshold. Deployment thresholds are used to predict how severe a crash is likely to be in time for the airbags to inflate and help restrain the occupants. The vehicle has electronic sensors that help the airbag system determine the severity of the impact. Deployment thresholds can vary with specific vehicle design.

Frontal airbags are designed to inflate in moderate to severe frontal or near frontal crashes to help reduce the potential for severe injuries, mainly to the driver’s or front outboard passenger’s head and chest.

Whether the frontal airbags will or should inflate is not based primarily on how fast the vehicle is traveling.

It depends on what is hit, the direction of the impact, and how quickly the vehicle slows down.

Frontal airbags may inflate at different crash speeds depending on whether the vehicle hits an object straight on or at an angle, and whether the object is fixed or moving, rigid or deformable, narrow or wide.

Frontal airbags are not intended to inflate during vehicle rollovers, rear impacts, or in many side impacts.

In addition, the vehicle has advanced technology frontal airbags. Advanced technology frontal airbags adjust the restraint according to crash severity.

Seat-mounted side impact airbags are designed to inflate in moderate to severe side crashes depending on the location of the impact.

Seat-mounted side impact airbags are not designed to inflate in frontal impacts, near frontal impacts, rollovers, or rear impacts.

A seat-mounted side impact airbag is designed to inflate on the side of the vehicle that is struck.

Roof-rail airbags are designed to inflate in moderate to severe side crashes depending on the location of the impact. In addition, these roof-rail airbags are designed to inflate during a rollover or in a severe frontal impact. Roof-rail airbags are not designed to inflate in rear impacts. Both roof-rail airbags will inflate when either side of the vehicle is struck, if the sensing system predicts that the vehicle is about to roll over on its side, or in a severe frontal impact.

In any particular crash, no one can say whether an airbag should have inflated simply because of the vehicle damage or repair costs.

What Makes an Airbag Inflate?

In a deployment event, the sensing system sends an electrical signal triggering a release of gas from the
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inflator. Gas from the inflator fills the airbag causing the bag to break out of the cover. The inflator, the airbag, and related hardware are all part of the airbag module.

For airbag locations, see Where Are the Airbags? on page 3-21.

How Does an Airbag Restrain?

In moderate to severe frontal or near frontal collisions, even belted occupants can contact the steering wheel or the instrument panel. In moderate to severe side collisions, even belted occupants can contact the inside of the vehicle.

Airbags supplement the protection provided by safety belts by distributing the force of the impact more evenly over the occupant's body.

Rollover capable roof-rail airbags are designed to help contain the head and chest of occupants in the outboard seating positions in the first and second rows. The rollover capable roof-rail airbags are designed to help reduce the risk of full or partial ejection in rollover events, although no system can prevent all such ejections.

But airbags would not help in many types of collisions, primarily because the occupant's motion is not toward those airbags. See When Should an Airbag Inflate? on page 3-23.

Airbags should never be regarded as anything more than a supplement to safety belts.

What Will You See after an Airbag Inflates?

After the frontal airbags and seat-mounted side impact airbags inflate, they quickly deflate, so quickly that some people may not even realize an airbag inflated. Roof-rail airbags may still be at least partially inflated for some time after they inflate. Some components of the airbag module may be hot for several minutes. For location of the airbags, see Where Are the Airbags? on page 3-21.

The parts of the airbag that come into contact with you may be warm, but not too hot to touch. There may be some smoke and dust coming from the vents in the deflated airbags. Airbag inflation does not prevent the driver from seeing out of the windshield or being able to steer the vehicle, nor does it prevent people from leaving the vehicle.

⚠️ Warning

When an airbag inflates, there may be dust in the air. This dust could cause breathing problems for people with a history of asthma or other breathing trouble. To avoid this, everyone in the vehicle should get out as soon as it is safe to do so. If you have breathing problems but cannot get out of the vehicle after an (Continued)
Seats and Restraints 3-25

Warning (Continued)

The vehicle has a feature that may automatically unlock the doors, turn on the interior lamps, turn on the hazard warning flashers, and shut off the fuel system after the airbags inflate. You can lock the doors, turn off the interior lamps, and turn off the hazard warning flashers by using the controls for those features.

Warning

A crash severe enough to inflate the airbags may have also damaged important functions in

(Continued)

Warning (Continued)

the vehicle, such as the fuel system, brake and steering systems, etc. Even if the vehicle appears to be drivable after a moderate crash, there may be concealed damage that could make it difficult to safely operate the vehicle.

Use caution if you should attempt to restart the engine after a crash has occurred.

In many crashes severe enough to inflate the airbag, windshields are broken by vehicle deformation. Additional windshield breakage may also occur from the front outboard passenger airbag.

- Airbags are designed to inflate only once. After an airbag inflates, you will need some new parts for the airbag system. If you do not get them, the airbag system will not be there to help protect you in another crash. A new system will include airbag modules and possibly other parts. The service manual for the vehicle covers the need to replace other parts.

- The vehicle has a crash sensing and diagnostic module which records information after a crash. See Vehicle Data Recording and Privacy on page 13-13 and Event Data Recorders on page 13-14.

- Let only qualified technicians work on the airbag systems. Improper service can mean that an airbag system will not work properly. See your dealer for service.

Passenger Sensing System

The vehicle has a passenger sensing system for the front outboard passenger position. The
passenger airbag status indicator will light on the overhead console when the vehicle is started.

The passenger sensing system turns off the front outboard passenger frontal airbag under certain conditions. No other airbag is affected by the passenger sensing system.

The passenger sensing system works with sensors that are part of the front outboard passenger seat. The sensors are designed to detect the presence of a properly-seated occupant and determine if the front outboard passenger frontal airbag should be allowed to inflate or not.

According to accident statistics, children are safer when properly secured in a rear seat in the correct child restraint for their weight and size.

Whenever possible, children aged 12 and under should be secured in a rear seating position.

Never put a rear-facing child seat in the front. This is because the risk to the rear-facing child is so great, if the airbag inflates.

The words ON and OFF, or the symbol for on and off, will be visible during the system check. When the system check is complete, either the word ON or OFF, or the symbol for on or off, will be visible. See Passenger Airbag Status Indicator on page 5-15.

### Warning

A child in a rear-facing child restraint can be seriously injured or killed if the passenger frontal airbag inflates. This is because the back of the rear-facing child restraint would be very close to the inflating airbag. A child in a forward-facing child restraint can be seriously injured or killed if the passenger frontal airbag inflates and the passenger seat is in a forward position.

Even if the passenger sensing system has turned off the passenger frontal airbag, no system is fail-safe. No one can guarantee that an airbag will not inflate under some unusual circumstance, even though the airbag is off.

(Continued)
Warning (Continued)

Secure rear-facing child restraints in a rear seat, even if the airbag is off. If you secure a forward-facing child restraint in the front outboard passenger seat, always move the seat as far back as it will go. It is better to secure the child restraint in a rear seat.

The passenger sensing system is designed to turn off the front outboard passenger frontal airbag if:

- The front outboard passenger seat is unoccupied.
- The system determines that an infant is present in a child restraint.
- A front outboard passenger takes his/her weight off of the seat for a period of time.
- There is a critical problem with the airbag system or the passenger sensing system.

When the passenger sensing system has turned off the front outboard passenger frontal airbag, the off indicator will light and stay lit as a reminder that the airbag is off. See Passenger Airbag Status Indicator on page 5-15.

The passenger sensing system is designed to turn on the front outboard passenger frontal airbag anytime the system senses that a person of adult size is sitting properly in the front outboard passenger seat. When the passenger sensing system has allowed the airbag to be enabled, the on indicator will light and stay lit as a reminder that the airbag is active.

For some children, including children in child restraints and for very small adults, the passenger sensing system may or may not turn off the front outboard passenger frontal airbag, depending upon the person’s seating posture and body build. Everyone in the vehicle who has outgrown child restraints should wear a safety belt properly — whether or not there is an airbag for that person.

Warning

If the airbag readiness light ever comes on and stays on, it means that something may be wrong with the airbag system. To help avoid injury to yourself or others, have the vehicle serviced right away. See Airbag Readiness Light on page 5-14 for more information, including important safety information.
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If the On Indicator Is Lit for a Child Restraint

The passenger sensing system is designed to turn off the front outboard passenger frontal airbag if the system determines that an infant is present in a child restraint. If a child restraint has been installed and the on indicator is lit:

1. Turn the vehicle off.
2. Remove the child restraint from the vehicle.
3. Remove any additional items from the seat such as blankets, cushions, seat covers, seat heaters, or seat massagers.
4. Reinstall the child restraint following the directions provided by the child restraint manufacturer and refer to Securing Child Restraints (Rear Seat) on page 3-47 or Securing Child Restraints (Front Passenger Seat) on page 3-49.
5. If, after reinstalling the child restraint and restarting the vehicle, the on indicator is still lit, turn the vehicle off. Then slightly recline the vehicle seatback and adjust the seat cushion, if adjustable, to make sure that the vehicle seatback is not pushing the child restraint into the seat cushion. Also make sure the child restraint is not trapped under the vehicle head restraint. If this happens, adjust the head restraint. See Head Restraints on page 3-2.
6. Restart the vehicle.

The passenger sensing system may or may not turn off the airbag for a child in a child restraint depending upon the child’s size. It is better to secure the child restraint in a rear seat.

If the Off Indicator Is Lit for an Adult-Sized Occupant

If a person of adult-size is sitting in the front outboard passenger seat, but the off indicator is lit, it could be because that person is not sitting properly in the seat. Use the following steps to allow the system to detect that person and enable the front outboard passenger frontal airbag:

1. Turn the vehicle off.
2. Remove any additional material from the seat, such as blankets, cushions, seat covers, seat heaters, seat massagers, a laptop, or other electronic devices.

3. Place the seatback in the fully upright position.

4. Have the person sit upright in the seat, centered on the seat cushion, with legs comfortably extended.

5. Restart the vehicle and have the person remain in this position for two to three minutes after the on indicator is lit.

Warning (Continued)

serious injury or even death. An adult-sized occupant should not ride in the front outboard passenger seat, if the passenger airbag off indicator is lit.

Additional Factors Affecting System Operation

Safety belts help keep the passenger in position on the seat during vehicle maneuvers and braking, which helps the passenger sensing system maintain the passenger airbag status. See “Safety Belts” and “Child Restraints” in the Index for additional information about the importance of proper restraint use.

A thick layer of additional material, such as a blanket or cushion, or aftermarket equipment such as seat covers, seat heaters, and seat massagers can affect how well the passenger sensing system operates. We recommend that you not use seat covers or other aftermarket equipment except when approved by GM for your specific vehicle. See Adding Equipment to the Airbag-Equipped Vehicle on page 3-30 for more information about modifications that can affect how the system operates.

A wet seat can affect the performance of the passenger sensing system. Here is how:

- The passenger sensing system may turn off the passenger frontal airbag when liquid is soaked into the seat. If this happens, the off indicator will be lit, and the airbag readiness light on the instrument cluster will also be lit.

- Liquid pooled on the seat that has not soaked in may make it more likely that the passenger sensing system will turn on the passenger frontal airbag while a child restraint or child occupant is in the seat.
## Seats and Restraints

is on the seat. If the passenger frontal airbag is turned on, the on indicator will be lit.

If the passenger seat gets wet, dry the seat immediately. If the airbag readiness light is lit, do not install a child restraint or allow anyone to occupy the seat. See *Airbag Readiness Light* on page 5-14 for important safety information.

The on indicator may be lit if an object, such as a briefcase, handbag, grocery bag, laptop or other electronic device, is put on an unoccupied seat. If this is not desired remove the object from the seat.

### Warning

Stowing of articles under the passenger seat or between the passenger seat cushion and seatback may interfere with the proper operation of the passenger sensing system.

### Servicing the Airbag-Equipped Vehicle

Airbags affect how the vehicle should be serviced. There are parts of the airbag system in several places around the vehicle. Your dealer and the service manual have information about servicing the vehicle and the airbag system. To purchase a service manual, see *Service Publications Ordering Information* on page 13-11.

### Warning

For up to 10 seconds after the vehicle is turned off and the battery is disconnected, an airbag can still inflate during improper service. You can be injured if you are close to an airbag when it inflates. Avoid yellow connectors. They are probably part of the airbag system. Be sure to follow proper service procedures, and make sure the person performing work for you is qualified to do so.

### Adding Equipment to the Airbag-Equipped Vehicle

Adding accessories that change the vehicle's frame, bumper system, height, front end, or side sheet metal, may keep the airbag system from working properly. The operation of the airbag system can also be affected by changing any parts of the front seats, safety belts, the airbag sensing and diagnostic module, steering wheel, instrument panel, any of the airbag modules, ceiling or pillar garnish trim, front sensors, side impact sensors, or airbag wiring.
Your dealer and the service manual have information about the location of the airbag sensors, sensing and diagnostic module, and airbag wiring.

In addition, the vehicle has a passenger sensing system for the front outboard passenger position, which includes sensors that are part of the passenger seat. The passenger sensing system may not operate properly if the original seat trim is replaced with non-GM covers, upholstery, or trim; or with GM covers, upholstery, or trim designed for a different vehicle. Any object, such as an aftermarket seat heater or a comfort-enhancing pad or device, installed under or on top of the seat fabric, could also interfere with the operation of the passenger sensing system. This could either prevent proper deployment of the passenger airbag(s) or prevent the passenger sensing system from properly turning off the passenger airbag(s). See Passenger Sensing System on page 3-25.

If the vehicle has rollover roof-rail airbags, see Different Size Tires and Wheels on page 10-59 for additional important information.

If you have to modify your vehicle because you have a disability and you have questions about whether the modifications will affect the vehicle’s airbag system, or if you have questions about whether the airbag system will be affected if the vehicle is modified for any other reason, call Customer Assistance. See Customer Assistance Offices on page 13-3.

### Airbag System Check

The airbag system does not need regularly scheduled maintenance or replacement. Make sure the airbag readiness light is working. See Airbag Readiness Light on page 5-14.

### Caution

If an airbag covering is damaged, opened, or broken, the airbag may not work properly. Do not open or break the airbag coverings. If there are any opened or broken airbag coverings, have the airbag covering and/or airbag module replaced. For the location of the airbags, see Where Are the Airbags? on page 3-21. See your dealer for service.

### Replacing Airbag System Parts after a Crash

***Warning***

A crash can damage the airbag systems in the vehicle.
A damaged airbag system may not work properly and may not (Continued)
Warning (Continued)

protect you and your passenger(s) in a crash, resulting in serious injury or even death. To help make sure the airbag systems are working properly after a crash, have them inspected and any necessary replacements made as soon as possible.

If an airbag inflates, you will need to replace airbag system parts. See your dealer for service.

If the airbag readiness light stays on after the vehicle is started or comes on when you are driving, the airbag system may not work properly. Have the vehicle serviced right away. See Airbag Readiness Light on page 5-14 for more information.

Vehicles with eAssist have a high voltage battery and a standard 12-volt battery. If an airbag inflates or the vehicle has been in a crash, the vehicle's sensing system may shut down the high voltage system. When this occurs, the high voltage battery is disconnected and the vehicle is not charging the 12-volt battery or the electrical system. The vehicle may start but it shuts down once the 12-volt battery is depleted. When the 12-volt battery is depleted, the vehicle will not start and the on-board jump start feature is disabled. The airbag readiness light and/or the 12-volt battery warning light are displayed. Before the vehicle can be operated again, it must be serviced at your dealer.

Child Restraints

Older Children

Older children who have outgrown booster seats should wear the vehicle safety belts.
The manufacturer instructions that come with the booster seat state the weight and height limitations for that booster. Use a booster seat with a lap-shoulder belt until the child passes the fit test below:

- Sit all the way back on the seat. Do the knees bend at the seat edge? If yes, continue. If no, return to the booster seat.
- Buckle the lap-shoulder belt. Does the shoulder belt rest on the shoulder? If yes, continue. If no, try using the rear safety belt comfort guide. See “Rear Safety Belt Comfort Guides” under Lap-Shoulder Belt on page 3-14. If the shoulder belt still does not rest on the shoulder, then return to the booster seat.
- Does the lap belt fit low and snug on the hips, touching the thighs? If yes, continue. If no, return to the booster seat.

- Can proper safety belt fit be maintained for the length of the trip? If yes, continue. If no, return to the booster seat.

**Q: What is the proper way to wear safety belts?**

**A:** An older child should wear a lap-shoulder belt and get the additional restraint a shoulder belt can provide. The shoulder belt should not cross the face or neck. The lap belt should fit snugly below the hips, just touching the top of the thighs. This applies belt force to the child's pelvic bones in a crash. It should never be worn over the abdomen, which could cause severe or even fatal internal injuries in a crash.

Also see “Rear Safety Belt Comfort Guides” under Lap-Shoulder Belt on page 3-14.

According to accident statistics, children are safer when properly restrained in a rear seating position. In a crash, children who are not buckled up can strike other people who are buckled up, or can be thrown out of the vehicle. Older children need to use safety belts properly.

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**Warning**

Never allow more than one child to wear the same safety belt. The safety belt cannot properly spread the impact forces. In a crash, they can be crushed together and seriously injured. A safety belt must be used by only one person at a time.
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Warning
Never allow a child to wear the safety belt with the shoulder belt behind their back. A child can be seriously injured by not wearing the lap-shoulder belt properly. In a crash, the child would not be restrained by the shoulder belt. The child could move too far forward increasing the chance of head and neck injury. The child might also slide under the lap belt. The belt force would then be applied right on the abdomen. That could cause serious or fatal injuries. The shoulder belt should go over the shoulder and across the chest.

Warning (Continued)

Infants and Young Children
Everyone in a vehicle needs protection! This includes infants and all other children. Neither the distance traveled nor the age and size of the traveler changes the need, for everyone, to use safety restraints. In fact, the law in every state in the United States and in every Canadian province says children up to some age must be restrained while in a vehicle.

Warning
Children can be seriously injured or strangled if a shoulder belt is wrapped around their neck and the safety belt continues to tighten. Never leave children unattended in a vehicle and never allow children to play with the safety belts.
Every time infants and young children ride in vehicles, they should have the protection provided by appropriate child restraints. Neither the vehicle's safety belt system nor its airbag system is designed for them.

Children who are not restrained properly can strike other people, or can be thrown out of the vehicle.

⚠️ **Warning**

Never hold an infant or a child while riding in a vehicle. Due to crash forces, an infant or a child will become so heavy it is not possible to hold it during a crash. For example, in a crash at only 40 km/h (25 mph), a 5.5 kg (12 lb) infant will suddenly become a 110 kg (240 lb) force on a person's arms. An infant should be secured in an appropriate restraint.

⚠️ **Warning**

Children who are up against, or very close to, any airbag when it inflates can be seriously injured or killed. Never put a rear-facing child restraint in the front outboard seat. Secure a rear-facing child restraint in a rear seat. It is also better to secure a forward-facing child restraint in a rear seat. If you must secure a forward-facing child restraint in the front outboard seat, always move the front passenger seat as far back as it will go.

**Q: What are the different types of add-on child restraints?**

**A:** Add-on child restraints, which are purchased by the vehicle owner, are available in four basic types. Selection of a particular restraint should take into consideration not only the child's
weight, height, and age but also whether or not the restraint will be compatible with the motor vehicle in which it will be used.

For most basic types of child restraints, there are many different models available. When purchasing a child restraint, be sure it is designed to be used in a motor vehicle. If it is, the restraint will have a label saying that it meets federal motor vehicle safety standards.

The restraint manufacturer instructions that come with the restraint state the weight and height limitations for a particular child restraint. In addition, there are many kinds of restraints available for children with special needs.

**Warning**
To reduce the risk of neck and head injury during a crash, infants need complete support. In a crash, if an infant is in a rear-facing child restraint, the crash forces can be distributed across the strongest part of an infant's body, the back and shoulders. Infants should always be secured in rear-facing child restraints.

**Warning**
A young child's hip bones are still so small that the vehicle's regular safety belt may not remain low on the hip bones, as it should. Instead, it may settle up around the child's abdomen. In a crash, the belt would apply force on a body area that is unprotected by any bony structure. This alone could cause serious or fatal injuries. To reduce the risk of serious or fatal injuries during a crash, young children should always be secured in appropriate child restraints.
Child Restraint Systems

Rear-Facing Infant Seat
A rear-facing infant seat provides restraint with the seating surface against the back of the infant. The harness system holds the infant in place and, in a crash, acts to keep the infant positioned in the restraint.

Forward-Facing Child Seat
A forward-facing child seat provides restraint for the child's body with the harness.

Booster Seats
A booster seat is a child restraint designed to improve the fit of the vehicle's safety belt system. A booster seat can also help a child to see out the window.
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Securing an Add-On Child Restraint in the Vehicle

⚠️ Warning
A child can be seriously injured or killed in a crash if the child restraint is not properly secured in the vehicle. Secure the child restraint properly in the vehicle using the vehicle safety belt or LATCH system, following the instructions that came with that child restraint and the instructions in this manual.

To help reduce the chance of injury, the child restraint must be secured in the vehicle. Child restraint systems must be secured in vehicle seats by lap belts or the lap belt portion of a lap-shoulder belt, or by the LATCH system. See Lower Anchors and Tethers for Children (LATCH System) on page 3-40.

Children can be endangered in a crash if the child restraint is not properly secured in the vehicle. When securing an add-on child restraint, refer to the instructions that come with the restraint which may be on the restraint itself or in a booklet, or both, and to this manual. The child restraint instructions are important, so if they are not available, obtain a replacement copy from the manufacturer.

Keep in mind that an unsecured child restraint can move around in a collision or sudden stop and injure people in the vehicle. Be sure to properly secure any child restraint in the vehicle — even when no child is in it.

In some areas of the United States and Canada, Certified Child Passenger Safety Technicians (CPSTs) are available to inspect and demonstrate how to correctly use and install child restraints. In the U.S., refer to the National Highway Traffic Safety Administration (NHTSA) website to locate the nearest child safety seat inspection station. For CPST availability in Canada, check with Transport Canada or the Provincial Ministry of Transportation office.

Securing the Child Within the Child Restraint

⚠️ Warning
A child can be seriously injured or killed in a crash if the child is not properly secured in the child restraint. Secure the child properly following the instructions that came with that child restraint.

Where to Put the Restraint

According to accident statistics, children and infants are safer when properly restrained in a child restraint system or infant restraint system secured in a rear seating position.
Whenever possible, children aged 12 and under should be secured in a rear seating position.

Never put a rear-facing child seat in the front. This is because the risk to the rear-facing child is so great if the airbag deploys.

⚠️ Warning

A child in a rear-facing child restraint can be seriously injured or killed if the front passenger airbag inflates. This is because the back of the rear-facing child restraint would be very close to the inflating airbag. A child in a forward-facing child restraint can be seriously injured or killed if the front passenger airbag inflates and the passenger seat is in a forward position.

Even if the passenger sensing system has turned off the front passenger frontal airbag, no system is fail-safe. No one can guarantee that an airbag will not deploy under some unusual circumstance, even though it is turned off.

Secure rear-facing child restraints in a rear seat, even if the airbag is off. If you secure a forward-facing child restraint in the front seat, always move the front passenger seat as far back as it will go. It is better to secure the child restraint in a rear seat.

See Passenger Sensing System on page 3-25 for additional information.

When securing a child restraint in a rear seating position, study the instructions that came with the child restraint to make sure it is compatible with this vehicle.

Child restraints and booster seats vary considerably in size, and some may fit in certain seating positions better than others. Always make sure the child restraint is properly secured.

Depending on where you place the child restraint and the size of the child restraint, you may not be able to access adjacent safety belt assemblies or LATCH anchors for additional passengers or child restraints. Adjacent seating positions should not be used if the child restraint prevents access to or interferes with the routing of the safety belt.

Wherever a child restraint is installed, be sure to secure the child restraint properly.

Keep in mind that an unsecured child restraint can move around in a collision or sudden stop and injure people in the vehicle. Be sure to properly secure any child restraint in the vehicle — even when no child is in it.
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Lower Anchors and Tethers for Children (LATCH System)

The LATCH system secures a child restraint during driving or in a crash. LATCH attachments on the child restraint are used to attach the child restraint to the anchors in the vehicle. The LATCH system is designed to make installation of a child restraint easier.

In order to use the LATCH system in your vehicle, you need a child restraint that has LATCH attachments. LATCH-compatible rear-facing and forward-facing child seats can be properly installed using either the LATCH anchors or the vehicle’s safety belts. Do not use both the safety belts and the LATCH anchorage system to secure a rear-facing or forward-facing child seat.

Booster seats use the vehicle’s safety belts to secure the child in the booster seat. If the manufacturer recommends that the booster seat be secured with the LATCH system, this can be done as long as the booster seat can be positioned properly and there is no interference with the proper positioning of the lap-shoulder belt on the child.

Make sure to follow the instructions that came with the child restraint, and also the instructions in this manual.

When installing a child restraint with a top tether, you must also use either the lower anchors or the safety belts to properly secure the child restraint. A child restraint must never be installed using only the top tether and anchor.

The LATCH anchorage system can be used until the combined weight of the child plus the child restraint is 29.5 kg (65 lbs). Use the safety belt alone instead of the LATCH anchorage system once the combined weight is more than 29.5 kg (65 lbs).

The following explains how to attach a child restraint with these attachments in the vehicle.

Not all vehicle seating positions or child restraints have lower anchors and attachments or top tether anchors and attachments.

Lower Anchors

Lower anchors (1) are metal bars built into the vehicle. There are two lower anchors for each LATCH seating position that will accommodate a child restraint with lower attachments (2).
A top tether (3, 4) anchors the top of the child restraint to the vehicle. A top tether anchor is built into the vehicle. The top tether attachment (2) on the child restraint connects to the top tether anchor in the vehicle in order to reduce the forward movement and rotation of the child restraint during driving or in a crash.

The child restraint may have a single tether (3) or a dual tether (4). Either will have a single attachment (2) to secure the top tether to the anchor.

Some child restraints that have a top tether are designed for use with or without the top tether being attached. Others require the top tether always to be attached. In Canada, the law requires that forward-facing child restraints have a top tether, and that the tether be attached. Be sure to read and follow the instructions for the child restraint.
3-42 Seats and Restraints

To assist in locating the lower anchors, each rear anchor position has a label, near the crease between the seatback and the seat cushion.

To assist in locating the top tether anchors, the top tether anchor symbol is on the cover.

The top tether anchors are under the covers, behind the rear seat, on the filler panel. Be sure to use an anchor on the same side of the vehicle as the seating position where the child restraint will be placed.

Do not secure a child restraint in a position without a top tether anchor if a national or local law requires that the top tether be attached, or if the instructions that come with the child restraint say that the top tether must be attached.

According to accident statistics, children and infants are safer when properly restrained in a child restraint system or infant restraint system secured in a rear seating position. See Where to Put the Restraint on page 3-38 for additional information.

Securing a Child Restraint Designed for the LATCH System

⚠️ Warning
If a LATCH-type child restraint is not attached to anchors, the child restraint will not be able to protect the child correctly. In a crash, the child could be seriously injured or killed. Install a LATCH-type child restraint properly using the anchors, or use the vehicle safety belts to secure the restraint, following the instructions that came with the child restraint and the instructions in this manual.

⚠️ Warning
Do not attach more than one child restraint to a single anchor. Attaching more than one child (Continued)
rear restraint to a single anchor could cause the anchor or attachment to come loose or even break during a crash. A child or others could be injured. To reduce the risk of serious or fatal injuries during a crash, attach only one child restraint per anchor.

---

**Warning**

Children can be seriously injured or strangled if a shoulder belt is wrapped around their neck and the safety belt continues to tighten. Buckle any unused safety belts behind the child restraint so children cannot reach them. Pull the shoulder belt all the way out of the retractor to set the lock, if the vehicle has one, after the child restraint has been installed.

---

**Caution**

Do not let the LATCH attachments rub against the vehicle’s safety belts. This may damage these parts. If necessary, move buckled safety belts to avoid rubbing the LATCH attachments.

Do not fold the empty rear seat with a safety belt buckled. This could damage the safety belt or the seat. Unbuckle and return the safety belt to its stowed position, before folding the seat.

If you want to do this, install one LATCH child restraint in the right rear seating position, and install the other one either in the left rear seating position or in the center seating position. If you need to install child restraints in both the center and left rear seating positions, the one in the center seating position will need to be secured using the vehicle safety belts instead of the LATCH anchors. Refer to the following illustration to learn which anchors to use.

---

If you need to secure more than one child restraint in the rear seat, see Where to Put the Restraint on page 3-38.

You cannot secure three child restraints using the LATCH anchors in the rear seat at the same time, but you can install two of them.
3-44 Seats and Restraints

There are five lower LATCH anchors in the rear seat.

- Use anchors 1 and 2 when installing a child restraint using LATCH in the right rear seating position.
- Use anchors 3 and 4 when installing a child restraint using LATCH in the center rear seating position.
- Use anchors 4 and 5 when installing a child restraint using LATCH in the left rear seating position.

Installing child restraints using LATCH in the center and left rear seating positions at the same time is prohibited.

Make sure to attach the child restraint at the proper anchor location.

This system is designed to make installation of child restraints easier. When using lower anchors, do not use the vehicle’s safety belts.

Instead use the vehicle’s anchors and child restraint attachments to secure the restraints. Some restraints also use another vehicle anchor to secure a top tether.

1. Attach and tighten the lower attachments to the lower anchors. If the child restraint does not have lower attachments or the desired seating position does not have lower anchors, secure the child restraint with the top tether and the safety belts. Refer to the child restraint manufacturer instructions and the instructions in this manual.

2. If the child restraint manufacturer recommends that the top tether be attached, attach and tighten the top tether to the top tether anchor, if equipped. Refer to the child restraint instructions and the following steps:

1.1. Find the lower anchors for the desired seating position.

1.2. Put the child restraint on the seat.

If the head restraint interferes with the proper installation of the child restraint, the head restraint may be removed. See “Head Restraint Removal and Reinstallation” at the end of this section.

1.3. Attach and tighten the lower attachments on the child restraint to the lower anchors.

2.1. Find the top tether anchor.

Open the cover to expose the anchor.
2.2. Route, attach, and tighten the top tether according to the child restraint instructions and the following instructions:

If the position you are using does not have a headrest or head restraint, or the headrest or head restraint has been removed, and you are using a single tether, route the tether over the seatback.

If the position you are using does not have a headrest or head restraint, or the headrest or head restraint has been removed, and you are using a dual tether, route the tether around the headrest or head restraint.

If the position you are using has an adjustable headrest or head restraint and you are using a single tether, route the tether under the headrest or head restraint and in between the headrest or head restraint posts.

If the position you are using has an adjustable headrest or head restraint and you are using a dual tether, route the tether around the headrest or head restraint.
3-46 Seats and Restraints

3. Before placing a child in the child restraint, make sure it is securely held in place. To check, grasp the child restraint at the LATCH path and attempt to move it side to side and back and forth. There should be no more than 2.5 cm (1 in) of movement, for proper installation.

Head Restraint Removal and Reinstallation

The rear outboard head restraints can be removed if they interfere with the proper installation of the child restraint.

To remove the head restraint:
1. Partially fold the seatback forward. See Rear Seats on page 3-10 for additional information.

   ! Warning
   With head restraints that are not installed and adjusted properly, there is a greater chance that occupants will suffer a neck/spinal injury in a crash. Do not drive until the head restraints for all occupants are installed and adjusted properly.

2. Press both buttons on the head restraint posts at the same time, and pull up on the head restraint.

3. Store the head restraint in the trunk of the vehicle.

4. When the child restraint is removed, reinstall the head restraint before the seating position is used.

To reinstall the head restraint:
1. Insert the head restraint posts into the holes in the top of the seatback. The notches on the posts must face the driver side of the vehicle.

2. Push the head restraint down. If necessary, press the height adjustment release button to further lower the head restraint. See Head Restraints on page 3-2.

3. Try to move the head restraint to make sure that it is locked in place.

**Warning**

A crash can damage the LATCH system in the vehicle. A damaged LATCH system may not properly secure the child restraint, resulting in serious injury or even death in a crash. To help make sure the LATCH system is working properly after a crash, see your dealer to have the system inspected and any necessary replacements made as soon as possible.

If the vehicle has the LATCH system and it was being used during a crash, new LATCH system parts may be needed. New parts and repairs may be necessary even if the LATCH system was not being used at the time of the crash.

**Warning (Continued)**

If the child restraint has the LATCH system, see Lower Anchors and Tethers for Children (LATCH System) on page 3-40 for how and where to install the child restraint using LATCH. If a child restraint is secured in the vehicle using a safety belt and it uses a top tether, see Lower Anchors and Tethers for Children (LATCH System) on page 3-40 for top tether anchor locations.

Do not secure a child seat in a position without a top tether anchor if a national or local law requires that the top tether be anchored, or if the instructions that come with the child restraint say that the top strap must be anchored.

If the child restraint does not have the LATCH system, you will be using the safety belt to secure the child restraint in this position. Be sure to follow the instructions that came with the child restraint. Secure the child in the child restraint when and as the instructions say.

**Replacing LATCH System Parts After a Crash**

**Warning**

A crash can damage the LATCH system in the vehicle. A damaged LATCH system may not properly secure the child restraint, resulting in serious injury or even death in a crash. To help make sure the LATCH system is working properly after a crash, see your dealer to have the system inspected and any necessary replacements made as soon as possible.

If the vehicle has the LATCH system and it was being used during a crash, new LATCH system parts may be needed. New parts and repairs may be necessary even if the LATCH system was not being used at the time of the crash.

**Warning (Continued)**

If the child restraint has the LATCH system, see Lower Anchors and Tethers for Children (LATCH System) on page 3-40 for how and where to install the child restraint using LATCH. If a child restraint is secured in the vehicle using a safety belt and it uses a top tether, see Lower Anchors and Tethers for Children (LATCH System) on page 3-40 for top tether anchor locations.

Do not secure a child seat in a position without a top tether anchor if a national or local law requires that the top tether be anchored, or if the instructions that come with the child restraint say that the top strap must be anchored.

If the child restraint does not have the LATCH system, you will be using the safety belt to secure the child restraint in this position. Be sure to follow the instructions that came with the child restraint. Secure the child in the child restraint when and as the instructions say.
3-48 Seats and Restraints

If more than one child restraint needs to be installed in the rear seat, be sure to read *Where to Put the Restraint on page 3-38.*

1. Put the child restraint on the seat.
   If the head restraint interferes with the proper installation of the child restraint, the head restraint may be removed. See “Head Restraint Removal and Reinstallation” under *Lower Anchors and Tethers for Children (LATCH System)* on page 3-40.

2. Pick up the latch plate, and run the lap and shoulder portions of the vehicle’s safety belt through or around the restraint. The child restraint instructions will show you how.

3. Push the latch plate into the buckle until it clicks.
   Position the release button on the buckle so that the safety belt could be quickly unbuckled if necessary.

4. Pull the shoulder belt all the way out of the retractor to set the lock. When the retractor lock is set, the belt can be tightened but not pulled out of the retractor.
5. To tighten the belt, push down on the child restraint, pull the shoulder portion of the belt to tighten the lap portion of the belt, and feed the shoulder belt back into the retractor. When installing a forward-facing child restraint, it may be helpful to use your knee to push down on the child restraint as you tighten the belt. Try to pull the belt out of the retractor to make sure the retractor is locked. If the retractor is not locked, repeat Steps 4 and 5.

6. If the child restraint has a top tether, follow the child restraint manufacturer’s instructions regarding the use of the top tether. See Lower Anchors and Tethers for Children (LATCH System) on page 3-40 for more information.

7. Before placing a child in the child restraint, make sure it is securely held in place. To check, grasp the child restraint at the safety belt path and attempt to move it side to side and back and forth. When the child restraint is properly installed, there should be no more than 2.5 cm (1 in) of movement.

To remove the child restraint, unbuckle the vehicle safety belt and let it return to the stowed position. If the top tether is attached to a top tether anchor, disconnect it. If the head restraint was removed, reinstall it before the seating position is used. See “Head Restraint Removal and Reinstallation” under Lower Anchors and Tethers for Children (LATCH System) on page 3-40 for additional information on installing the head restraint properly.

Securing Child Restraints (Front Passenger Seat)

This vehicle has airbags. A rear seat is a safer place to secure a forward-facing child restraint. See Where to Put the Restraint on page 3-38.

In addition, the vehicle has a passenger sensing system which is designed to turn off the front outboard passenger frontal airbag under certain conditions. See Passenger Sensing System on page 3-25 and Passenger Airbag Status Indicator on page 5-15 for more information, including important safety information.

Never put a rear-facing child seat in the front. This is because the risk to the rear-facing child is so great if the airbag deploys.
3-50 Seats and Restraints

⚠️ Warning

A child in a rear-facing child restraint can be seriously injured or killed if the front passenger airbag inflates. This is because the back of the rear-facing child restraint would be very close to the inflating airbag. A child in a forward-facing child restraint can be seriously injured or killed if the front passenger airbag inflates and the passenger seat is in a forward position.

Even if the passenger sensing system has turned off the front passenger frontal airbag, no system is fail-safe. No one can guarantee that an airbag will not deploy under some unusual circumstance, even though it is turned off.

(Continued)

⚠️ Warning (Continued)

Secure rear-facing child restraints in a rear seat, even if the airbag is off. If you secure a forward-facing child restraint in the front seat, always move the front passenger seat as far back as it will go. It is better to secure the child restraint in a rear seat. See Passenger Sensing System on page 3-25 for additional information.

If the child restraint has the LATCH system, see Lower Anchors and Tethers for Children (LATCH System) on page 3-40 for how and where to install the child restraint using LATCH. If a child restraint is secured using a safety belt and it uses a top tether, see Lower Anchors and Tethers for Children (LATCH System) on page 3-40 for top tether anchor locations.

Do not secure a child seat in a position without a top tether anchor if a national or local law requires that the top tether be anchored, or if the instructions that come with the child restraint say that the top strap must be anchored.

In Canada, the law requires that forward-facing child restraints have a top tether, and that the tether be attached.

You will be using the lap-shoulder belt to secure the child restraint in this position. Follow the instructions that came with the child restraint.

1. Move the seat as far back as it will go before securing the forward-facing child restraint.

When the passenger sensing system has turned off the front outboard passenger frontal airbag, the off indicator on the passenger airbag status indicator should light and stay lit when you start the vehicle. See Passenger Airbag Status Indicator on page 5-15.
2. Put the child restraint on the seat.

3. Pick up the latch plate, and run the lap and shoulder portions of the vehicle's safety belt through or around the restraint. The child restraint instructions will show you how.

4. Push the latch plate into the buckle until it clicks. Position the release button on the buckle so that the safety belt could be quickly unbuckled if necessary.

5. Pull the shoulder belt all the way out of the retractor to set the lock. When the retractor lock is set, the belt can be tightened but not pulled out of the retractor.

6. To tighten the belt, push down on the child restraint, pull the shoulder portion of the belt to tighten the lap portion of the belt, and feed the shoulder belt back into the retractor. When installing a forward-facing child restraint, it may be helpful to use your knee to push down on the child restraint as you tighten the belt. Try to pull the belt out of the retractor to make sure the retractor is locked. If the retractor is not locked, repeat Steps 5 and 6.
3-52 Seats and Restraints

7. Before placing a child in the child restraint, make sure it is securely held in place. To check, grasp the child restraint at the safety belt path and attempt to move it side to side and back and forth. When the child restraint is properly installed, there should be no more than 2.5 cm (1 in) of movement.

If the airbag is off, the off indicator in the passenger airbag status indicator will come on and stay on when the vehicle is started.

If a child restraint has been installed and the on indicator is lit, see “If the On Indicator Is Lit for a Child Restraint ” under Passenger Sensing System on page 3-25 for more information.

To remove the child restraint, unbuckle the vehicle safety belt and let it return to the stowed position.
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Storage Compartments

⚠️ Warning

Do not store heavy or sharp objects in storage compartments. In a crash, these objects may cause the cover to open and could result in injury.

Glove Box
The glove box is located on the passenger side of the instrument panel. Lift up on the lever to open it.

Cupholders
Press and release to access the front cupholders.
4-2 Storage

If equipped, pull the second row seat armrest down to access cupholders.

Front Storage

Pull up on the handle and pull the cover down to open.

If equipped, there is storage under the climate controls. Press the chrome area to open. There is a power outlet inside.
Sunglasses Storage

If equipped, sunglasses storage is on the overhead console. Press the fixed button on the cover and release to access.

Center Console Storage

There is storage in the center console armrest. Press the button to access. An accessory power outlet, USB port, and SD card reader are inside. See Power Outlets on page 5-5 and the infotainment manual.

There are cupholders in the center console next to the shift lever. Press the button to access.

Additional Storage Features

Convenience Net

Use the convenience net located in the trunk to store small loads as far forward as possible. The net should not be used to store heavy loads. Attach the net so the opening is facing up. Attach the net loops to the hooks on the rear panel of the trunk.
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Instruments and Controls

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Controls

Steering Wheel Adjustment

To adjust the steering wheel:
1. Pull the lever down.
2. Move the steering wheel up or down.
3. Pull or push the steering wheel closer or away from you.
4. Pull the lever up to lock the steering wheel in place.

Do not adjust the steering wheel while driving.

Steering Wheel Controls

For vehicles with audio steering wheel controls, some audio controls can be adjusted at the steering wheel.

hammer (Push to Talk): Press to interact with the available Bluetooth®, OnStar®, or navigation system (if equipped).
(End Call): Press to decline an incoming call, or end a current call. Press to mute or unmute the infotainment system.

< or > (Previous or Next): Press to go to the previous or next area in the display or to the previous or next menu.

∧ or ∨ (Next or Previous): Press to go up or down in a list. Press to go up or down a page.

✓ (Select): Press to select a highlighted menu option.

▵ or □ (Next or Previous Favorite): Press to go to the next or previous favorite when listening to the radio. Press to go to the next or previous track when listening to a media source.

♫ + or♫ − (Volume): Press to increase or decrease the volume.

**Heated Steering Wheel**

If equipped with a heated steering wheel, press to turn on or off. A light on the button displays when the feature is turned on. The steering wheel takes about three minutes to start heating.

**Horn**

Press ♫ on the steering wheel pad to sound the horn.

**Windshield Wiper/Washer**

The windshield wiper/washer lever is on the right side of the steering column. With the ignition in ACC/ACCESSORY or ON/RUN, move the windshield wiper lever to select the wiper speed.

HI: Use for fast wipes.
LO: Use for slow wipes.
5-4 Instruments and Controls

**INT (Intermittent Wipes):** Move the lever up to INT for intermittent wipes, then turn the \( \text{INT} \) band up for more frequent wipes or down for less frequent wipes.

**OFF:** Use to turn the wipers off.

\( \text{Mist} \): For a single wipe, briefly move the wiper lever down. For several wipes, hold the wiper lever down.

\( \text{Windshield Washer} \): Pull the windshield wiper lever toward you to spray windshield washer fluid and activate the wipers. The wipers will continue until the lever is released or the maximum wash time is reached. When the windshield wiper lever is released, additional wipes may occur depending on how long the windshield washer had been activated. For more information on filling the windshield washer fluid reservoir, see *Washer Fluid on page 10-24.*

**Warning**

In freezing weather, do not use the washer until the windshield is warmed. Otherwise the washer fluid can form ice on the windshield, blocking your vision.

Clear snow and ice from the wiper blades and windshield before using them. If frozen to the windshield, carefully loosen or thaw them. Damaged blades should be replaced. See *Wiper Blade Replacement on page 10-29.*

Heavy snow or ice can overload the wiper motor.

**Wipe Parking**

If the ignition is turned to LOCK/OFF while the wipers are on LO, HI, or INT, they will immediately stop.

If the windshield wiper lever is then moved to off before the driver door is opened or within 10 minutes, the wipers will restart and move to the base of the windshield.

If the ignition is turned to LOCK/OFF while the wipers are performing wipes due to windshield washing, the wipers continue to run until they reach the base of the windshield.

**Compass**

The vehicle may have a compass display on the Driver Information Center (DIC). The compass receives its heading and other information from the Global Positioning System (GPS) antenna, StabiliTrak®, and vehicle speed information.

The compass system is designed to operate for a certain number of miles or degrees of turn before needing a signal from the GPS satellites. When the compass display shows CAL, drive the vehicle for a short distance in an
open area where it can receive a GPS signal. The compass system will automatically determine when a GPS signal is restored and provide a heading again. See Compass Messages on page 5-35 for the messages that may be displayed for the compass.

Clock

Setting the Time and Date

To set the time or date:

1. Select Settings from the Home Page, then select Time and Date Settings.
2. Select the desired function.

To set the time or date, press \( \wedge \) or \( \vee \) to change the hour, minutes, AM, PM, day, month, or year.

To change the 12-24Hr setting, press the 12-24Hr button.

To turn Auto Set on and off, press the Auto Set button.

If auto timing is set, the time displayed on the clock may not update immediately when driving into a new time zone.

Press \( \langle \) BACK to go to the last menu and save the changes or \( \rangle \) to return to the Home Page.

Power Outlets

The accessory power outlets can be used to plug in electrical equipment, such as a cell phone or MP3 player.

There are two accessory power outlets: one under the armrest inside the center console storage, and one on the rear of the center floor console.

The outlet is powered when the ignition is in ON/RUN or ACC/ACCESSORY, or until the driver door is opened within 10 minutes of turning off the vehicle. See Retained Accessory Power (RAP) on page 9-24.

Open the protective cover to use the accessory power outlet.

Certain electrical accessories may not be compatible with the accessory power outlet and could overload vehicle or adapter fuses. If there is a problem, see your dealer.

When adding electrical equipment, be sure to follow the installation instructions included with the equipment. See Add-On Electrical Equipment on page 9-68.

Caution

Hanging heavy equipment from the power outlet can cause damage not covered by the vehicle warranty. The power outlets are designed for accessory power plugs only, such as cell phone charge cords.
5-6 Instruments and Controls

Power Outlet 110 Volt Alternating Current

The vehicle may have a power outlet that can be used to plug in electrical equipment with a maximum limit of 150 watts.

The power outlet is on the rear of the center console.

An indicator light on the outlet comes on when in use. The light comes on when the ignition is in ON/RUN, equipment requiring less than 150 watts is plugged into the outlet, and no system fault is detected.

The indicator light does not come on when the ignition is in LOCK/OFF or if the equipment is not fully seated into the outlet.

If you try to connect equipment using more than 150 watts or a system fault is detected, the equipment may operate for a short period and turn itself off.

A protection circuit shuts off the power supply and the indicator light turns off. To reset the circuit, unplug the item and plug it back in or turn the Remote Accessory Power (RAP) off and then back on. See Retained Accessory Power (RAP) on page 9-24. Prolonged usage of the power outlet at the maximum load of 150 watts may cause the outlet to overheat and automatically shut down. The power restarts when equipment that operates within the limit is plugged into the outlet and a system fault is not detected.

The power outlet is not designed for the following equipment, and may not work properly if any of the following is plugged in:

- Equipment with high initial peak wattage such as: compressor-driven refrigerators and electric power tools.
- Other equipment requiring an extremely stable power supply such as: microcomputer-controlled electric blankets, touch sensor lamps, etc.
Warning Lights, Gauges, and Indicators

Warning lights and gauges can signal that something is wrong before it becomes serious enough to cause an expensive repair or replacement. Paying attention to the warning lights and gauges could prevent injury.

Warning lights come on when there could be a problem with a vehicle function. Some warning lights come on briefly when the engine is started to indicate they are working.

Gauges can indicate when there could be a problem with a vehicle function. Often gauges and warning lights work together to indicate a problem with the vehicle.

When one of the warning lights comes on and stays on while driving, or when one of the gauges shows there may be a problem, check the section that explains what to do. Follow this manual's advice. Waiting to do repairs can be costly and even dangerous.
5-8 Instruments and Controls

Instrument Cluster

English Shown, Metric Similar
English eAssist Shown, Metric eAssist Similar
5-10 Instruments and Controls

Cluster Menu
There is an interactive display area in the center of the instrument cluster.

Use the right steering wheel control to open and scroll through the different items and displays.

Press ◀ to access the cluster applications. Use ▲ or ▼ to scroll through the list of available applications. Not all applications will be available on all vehicles.

- Info App. This is where you can view the selected Driver Information Center (DIC) displays. See Driver Information Center (DIC) on page 5-27.
- Audio
- Phone
- Navigation
- Settings

Audio
Press ▼ to select the Audio app, then press ▶ to enter the Audio menu. In the Audio menu browse for music, select from the favorites, or change the audio source.

Phone
Press ▼ to select the Phone app, then press ▶ to enter the Phone menu. In the Phone menu, if there is no active phone call, view recent calls, scroll through contacts, or select from the favorites. If there is an active call, mute or unmute the phone or switch to handset or handsfree operation.

Navigation
Press ▼ to select the Navigation app, then press ▶ to enter the Navigation menu. If there is no active route, you can resume the last route and turn the voice prompts on/off. If there is an active route, press ▼ to cancel route guidance or turn the voice prompts on/off.

Settings
Press ▼ to select the Settings app. Use ▲ or ▼ to scroll through items in the Settings menu.

Units: Press ▶ while Units is displayed to enter the Units menu. Choose English or metric units by pressing ▼ while the desired item is highlighted.
**Display Themes:** Press ≥ while Display Themes is displayed to enter the menu. Choose Sport or Touring by pressing ✓ while the desired item is highlighted.

**Info Pages:** Press ≥ while Info Pages is displayed to enter the Info Pages menu and select the items to be displayed in the Info App. See *Driver Information Center (DIC)* on page 5-27.

**Speed Warning:** The Speed Warning display allows the driver to set a speed that they do not want to exceed. To set the Speed Warning, press ≥ when Speed Warning is displayed. Press ∧ or ∨ to adjust the value. Press ✓ to set the speed. Once the speed is set, this feature can be turned off by pressing ✓ while viewing this page. If the selected speed limit is exceeded, a pop-up warning is displayed with a chime.

**Software Information:** Displays the open source software information.

**Compass:** In certain vehicles the compass setting will allow for manually setting the compass. The user can set the zone and calibrate the compass. This setting page is only available on vehicles that are equipped with Remote Compass Module.

**Jump Start:** The Jump Start display is used to perform an on-board jump start for eAssist vehicles. See “Jump Starting (On-board with eAssist Only)” in the Index.

**Odometer**

The odometer shows how far the vehicle has been driven, in either kilometers or miles.

This vehicle has a tamper-resistant odometer. If the vehicle needs a new odometer installed, the new one is set to the mileage of the old odometer. If this is not possible, it is set at zero and a label is put on the driver door to show the old mileage reading.

**Tachometer**

The tachometer displays the engine speed in revolutions per minute (rpm).

For eAssist vehicles, when the ignition is in ON/RUN, the tachometer indicates the vehicle status. When pointing to AUTO STOP, the engine is off but the vehicle is on and can move. The engine could auto start at any time. When the indicator points to OFF, the vehicle is off.

**Speedometer**

The speedometer shows the vehicle’s speed in either kilometers per hour (km/h) or miles per hour (mph).
5-12 Instruments and Controls

When the engine is on, the tachometer will indicate the engine’s revolutions per minute (rpm). The tachometer may vary by several hundred rpm’s, during auto stop mode, when the engine is shutting off and restarting.

A slight bump may be felt when the transmission is determining the most fuel efficient operating range.

Fuel Gauge

When the ignition is on, the fuel gauge indicates about how much fuel is left in the tank.

An arrow on the fuel gauge indicates the side of the vehicle the fuel door is on.

When the indicator nears empty, the low fuel light comes on. There is still a little fuel left, but the fuel tank should be filled soon.

Here are four things that some owners ask about. None of these show a problem with the fuel gauge:

- At the service station, the fuel pump shuts off before the gauge reads full.
- It takes a little more or less fuel to fill up than the gauge indicated. For example, the gauge indicated the tank was half full, but it actually took a little more or less than half the tank's capacity to fill the tank.
- The gauge moves a little while turning a corner or speeding up.
- The gauge takes a few seconds to stabilize after the ignition is turned on, and goes back to empty when the ignition is turned off.
Instruments and Controls  5-13

**Engine Coolant Temperature Gauge**

- **Metric**
- **English**

This gauge shows the engine coolant temperature.

If the gauge pointer moves toward the shaded area, the engine is too hot.

In eAssist vehicles, the engine coolant warning light comes on when the engine is too hot. See *Engine Coolant Temperature Warning Light on page 5-22* in this section.

This reading indicates the same thing as the warning light. It means that the engine coolant has overheated. If the vehicle has been operating under normal driving conditions, pull off the road, stop the vehicle, and turn off the engine as soon as possible. See *Engine Overheating on page 10-21* for more information.

**Safety Belt Reminders**

**Driver Safety Belt Reminder Light**

There is a driver safety belt reminder light on the instrument cluster.

When the vehicle is started, this light flashes and a chime may come on to remind the driver to fasten
5-14 Instruments and Controls

their safety belt. Then the light stays on solid until the belt is buckled. This cycle may continue several times if the driver remains or becomes unbuckled while the vehicle is moving.

If the driver safety belt is buckled, neither the light nor the chime comes on.

Passenger Safety Belt Reminder Light

There is a passenger safety belt reminder light near the passenger airbag status indicator. See Passenger Sensing System on page 3-25.

When the vehicle is started, this light flashes and a chime may come on to remind passengers to fasten their safety belt. Then the light stays on solid until the belt is buckled. This cycle continues several times if the passenger remains or becomes unbuckled while the vehicle is moving.

If the passenger safety belt is buckled, neither the chime nor the light comes on.

The front passenger safety belt warning light and chime may turn on if an object is put on the seat such as a briefcase, handbag, grocery bag, laptop, or other electronic device. To turn off the warning light and/or chime, remove the object from the seat or buckle the safety belt.

Airbag Readiness Light

This light shows if there is an electrical problem with the airbag system. The system check includes the airbag sensor(s), passenger sensing system, the pretensioners, the airbag modules, the wiring, and the crash sensing and diagnostic module. For more information on the airbag system, see Airbag System on page 3-20.

The airbag readiness light comes on for several seconds when the vehicle is started. If the light does not come on then, have it fixed immediately.

⚠️ Warning

If the airbag readiness light stays on after the vehicle is started or comes on while driving, it means the airbag system might not be working properly. The airbags in the vehicle might not inflate in a crash, or they could even inflate (Continued)
Warning (Continued)

without a crash. To help avoid injury, have the vehicle serviced right away.

Passenger Airbag Status Indicator

The vehicle has a passenger sensing system. See Passenger Sensing System on page 3-25 for important safety information. The overhead console has a passenger airbag status indicator.

United States

Canada and Mexico

When the vehicle is started, the passenger airbag status indicator will light ON and OFF, or the symbol for on and off, for several seconds as a system check. Then, after several more seconds, the status indicator will light either ON or OFF, or either the on or off symbol, to let you know the status of the front outboard passenger frontal airbag.

If the word ON or the on symbol is lit on the passenger airbag status indicator, it means that the front outboard passenger frontal airbag is allowed to inflate.

If the word OFF or the off symbol is lit on the airbag status indicator, it means that the passenger sensing system has turned off the front outboard passenger frontal airbag.

If, after several seconds, both status indicator lights remain on, or if there are no lights at all, there may be a problem with the lights or the passenger sensing system. See your dealer for service.

Warning

If the airbag readiness light ever comes on and stays on, it means that something may be wrong with the airbag system. To help avoid injury to yourself or others, have the vehicle serviced right away. See Airbag Readiness Light on page 5-14 for more information, including important safety information.
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Charging System Light

The charging system light comes on briefly when the ignition is turned on, but the engine is not running, as a check to show the light is working. The light turns off when the engine is started. If it does not, have the vehicle serviced by your dealer.

If the light stays on, or comes on while driving, there could be a problem with the electrical charging system. Have it checked by your dealer. Driving while this light is on could drain the battery.

If a short distance must be driven with the light on, be sure to turn off all accessories, such as the radio and air conditioner.

Malfunction Indicator Lamp

A computer system called OBD II (On-Board Diagnostics-Second Generation) monitors the operation of the vehicle to ensure emissions are at acceptable levels, helping to maintain a clean environment. The malfunction indicator lamp comes on when the vehicle is placed in ON/RUN for key access or Service Only Mode for Keyless Access, as a check to show it is working. If it does not, have the vehicle serviced by your dealer. See Ignition Positions (Key Access) on page 9-15 or Ignition Positions (Keyless Access) on page 9-16 for more information.

If the malfunction indicator lamp comes on while the engine is running, this indicates that the OBD II system has detected a problem and diagnosis and service might be required.

Malfunctions often are indicated by the system before any problem is apparent. Being aware of the light can prevent more serious damage to the vehicle. This system also assists the dealer technician in correctly diagnosing any malfunction.

Caution

If the vehicle is continually driven with this light on, the emission controls might not work as well, the vehicle fuel economy might not be as good, and the engine might not run as smoothly. This could lead to costly repairs that might not be covered by the vehicle warranty.
Caution

Modifications made to the engine, transmission, exhaust, intake, or fuel system of the vehicle or the replacement of the original tires with other than those of the same Tire Performance Criteria (TPC) can affect the vehicle's emission controls and can cause this light to come on. Modifications to these systems could lead to costly repairs not covered by the vehicle warranty. This could also result in a failure to pass a required Emission Inspection/Maintenance test. See Accessories and Modifications on page 10-3.

This light comes on during a malfunction in one of two ways:

Light Flashing: A misfire condition has been detected. A misfire increases vehicle emissions and could damage the emission control system on the vehicle. Diagnosis and service might be required.

To prevent more serious damage to the vehicle:
- Reduce vehicle speed.
- Avoid hard accelerations.
- Avoid steep uphill grades.
- If towing a trailer, reduce the amount of cargo being hauled as soon as it is possible.

If the light continues to flash, find a safe place to stop and park the vehicle. Turn the vehicle off, wait at least 10 seconds, and restart the engine. If the light is still flashing, follow the previous steps and see your dealer for service as soon as possible.

Light On Steady: An emission control system malfunction has been detected on the vehicle. Diagnosis and service might be required.

The following may correct an emission control system malfunction:
- Check that the fuel cap is fully installed. See Filling the Tank on page 9-61. The diagnostic system can determine if the fuel cap has been left off or improperly installed. A loose or missing fuel cap allows fuel to evaporate into the atmosphere. A few driving trips with the cap properly installed should turn the light off.
- Check that good quality fuel is used. Poor fuel quality causes the engine not to run as efficiently as designed and may cause stalling after start-up, stalling when the vehicle is changed into gear, misfiring, hesitation on acceleration, or stumbling on acceleration. These conditions might go away once the engine is warmed up.
If one or more of these conditions occurs, change the fuel brand used. It may require at least one full tank of the proper fuel to turn the light off. See Recommended Fuel on page 9-58.

If none of the above have made the light turn off, your dealer can check the vehicle. The dealer has the proper test equipment and diagnostic tools to fix any mechanical or electrical problems that might have developed.

**Emissions Inspection and Maintenance Programs**

Depending on where you live, your vehicle may be required to participate in an emission control system inspection and maintenance program. For the inspection, the emission system test equipment will likely connect to the vehicle's Data Link Connector (DLC). The DLC is under the instrument panel next to the steering wheel. See your dealer if assistance is needed.

The vehicle may not pass inspection if:

- The malfunction indicator lamp is on while the engine is running, or the malfunction indicator lamp is not on while the vehicle is in ON/RUN or Service Only Mode. See your dealer for assistance in verifying proper operation of the malfunction indicator lamp.

- The OBD II (On-Board Diagnostics) system determines that critical emission control systems have not been completely diagnosed by the system. If this were to occur, the vehicle would be considered not ready for inspection. This can happen if the 12-volt battery has recently been replaced or run down.

The diagnostic system is designed to evaluate critical emission control systems during normal driving. This can take several days of driving. If this has been done and the vehicle still does not pass the inspection for lack of OBD II system readiness, your dealer can prepare the vehicle for inspection.
Brake System Warning Light

The vehicle brake system consists of two hydraulic circuits. If one circuit is not working, the remaining circuit can still work to stop the vehicle. For normal braking performance, both circuits need to be working.

If the warning light comes on, there is a brake problem. Have the brake system inspected right away.

⚠️ Warning

The brake system might not be working properly if the brake system warning light is on. Driving with the brake system warning light on can lead to a crash. If the light is still on after the vehicle has been pulled off the road and carefully stopped, have the vehicle towed for service.

Electric Parking Brake Light

This light should come on briefly when starting the vehicle. If it does not come on, have it fixed so it will be ready to warn if there is a problem.

If the light comes on and stays on, there is a base brake problem.

Service Electric Parking Brake Light

If the light does not come on, or remains flashing, see your dealer.
If this light stays on, there is a problem with the Electric Parking Brake system or another system on the vehicle that is causing the parking brake system to work at a reduced level. The vehicle can still be driven, but should be taken to a dealer as soon as possible. See the information for the Electric Parking Brake under Parking Brake on page 9-32. If a message displays in the Driver Information Center (DIC), see Brake System Messages on page 5-34.

**Antilock Brake System (ABS) Warning Light**

![ABS](image)

This light comes on briefly when the engine is started.

If it does not, have the vehicle serviced by your dealer.

If the ABS light stays on, turn the ignition off.

If the ABS light is the only light on, the vehicle has regular brakes, but the antilock brakes are not functioning.

If both the ABS and the brake system warning light are on, the vehicle’s antilock brakes are not functioning and there is a problem with the regular brakes. See your dealer for service.

See Brake System Warning Light on page 5-19 and Brake System Messages on page 5-34.

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**Lane Departure Warning (LDW) Light**

This light comes on briefly while starting the vehicle. If it does not, have the vehicle serviced by your dealer. If the system is working normally, the light then turns off.

This light comes on green when the system is on and ready to operate. When the system determines that the vehicle is leaving its lane without using the turn signal, this light will change to amber and flash.

See Lane Departure Warning (LDW) on page 9-56.
Vehicle Ahead Indicator

If available, this light displays green when a vehicle is detected ahead. See Forward Collision Alert (FCA) System on page 9-50.

Traction Off Light

This light comes on briefly while starting the engine. If it does not, have the vehicle serviced by your dealer. If the system is working normally, the indicator light then turns off.

StabiliTrak® OFF Light

This light comes on when the StabiliTrak system is turned off. If StabiliTrak is off, the Traction Control System (TCS) is also off. If the StabiliTrak and TCS are off, the system does not assist in controlling the vehicle. Turn on the TCS and the StabiliTrak systems and the warning light turns off. See Traction Control/Electronic Stability Control on page 9-34.

Traction Control System (TCS)/StabiliTrak® Light

This light comes on briefly while starting the engine. If it does not, have the vehicle serviced by your dealer.

This light comes on briefly when the engine is started.
If the light does not come on, have the vehicle serviced by your dealer. If the system is working normally, the indicator light turns off.

If the light is on and not flashing, the TCS, and potentially the StabiliTrak system have been disabled. A DIC message may display. Check the DIC messages to determine which feature(s) is no longer functioning and whether the vehicle requires service.

If the indicator/warning light is on and flashing, the TCS and/or the StabiliTrak system is actively working.

See Traction Control/Electronic Stability Control on page 9-34.

**Engine Coolant Temperature Warning Light**

![Temperature Warning Light](image)

This light comes on briefly while starting the vehicle.

If it does not, have the vehicle serviced by the dealer. If the system is working normally the indicator light goes off.

<table>
<thead>
<tr>
<th>Caution (Continued)</th>
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<tbody>
<tr>
<td>The engine coolant temperature warning light indicates that the vehicle has overheated. Driving with this light on can damage the engine and it may not be covered</td>
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<table>
<thead>
<tr>
<th>Caution</th>
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<tr>
<td>by the vehicle warranty. See Engine Overheating on page 10-21.</td>
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</tbody>
</table>

The engine coolant temperature warning light comes on when the engine has overheated.

If this happens, pull over and turn off the engine as soon as possible. See Engine Overheating on page 10-21.

**Tire Pressure Light**

![Tire Pressure Light](image)
For vehicles with the Tire Pressure Monitor System (TPMS), this light comes on briefly when the engine is started. It provides information about tire pressures and the TPMS.

**When the Light Is On Steady**
This indicates that one or more of the tires are significantly underinflated.

A Driver Information Center (DIC) tire pressure message may also display. See *Tire Messages on page 5-42*. Stop as soon as possible, and inflate the tires to the pressure value shown on the Tire and Loading Information label. See *Tire Pressure on page 10-49*.

**When the Light Flashes First and Then Is On Steady**
If the light flashes for about a minute and then stays on, there may be a problem with the TPMS. If the problem is not corrected, the light will come on at every ignition cycle. See *Tire Pressure Monitor Operation on page 10-52*.

### Engine Oil Pressure Light

**Caution**

Lack of proper engine oil maintenance can damage the engine. Driving with the engine oil low can also damage the engine. The repairs would not be covered by the vehicle warranty. Check the oil level as soon as possible. Add oil if required, but if the oil level is within the operating range and the oil pressure is still low, have the vehicle serviced. Always follow the maintenance schedule for changing engine oil.

This light should come on briefly as the engine is started. If it does not come on, have the vehicle serviced by your dealer.

If the light comes on and stays on, it means that oil is not flowing through the engine properly. The vehicle could be low on oil and might have some other system problem. See your dealer.

### Low Fuel Warning Light

This light is near the fuel gauge and comes on briefly when the ignition is turned on as a check to show it is working.

It also comes on when the fuel tank is low on fuel. The light turns off when fuel is added. If it does not, have the vehicle serviced.
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Security Light

The security light should come on briefly as the engine is started. If it does not come on, have the vehicle serviced by your dealer. If the system is working normally, the indicator light turns off.

If the light stays on and the engine does not start, there could be a problem with the theft-deterrent system. See Immobilizer Operation (Key Access) on page 2-16 or Immobilizer Operation (Keyless Access) on page 2-17.

High-Beam On Light

This light comes on when the high-beam headlamps are in use.

See Headlamp High/Low-Beam Changer on page 6-2.

Front Fog Lamp Light

For vehicles with fog lamps, this light comes on when the fog lamps are on.

The light goes out when the fog lamps are turned off. See Fog Lamps on page 6-4 for more information.

Lamps On Reminder

This light comes on when the exterior lamps are in use. See Exterior Lamp Controls on page 6-1.

Cruise Control Light
Instruments and Controls  5-25

The cruise control light is white when the cruise control is on and ready, and turns green when the cruise control is set and active. See Cruise Control on page 9-37.

Adaptive Cruise Control Light

This light is white when the Adaptive Cruise Control (ACC, if equipped) is on and ready, and turns green when the ACC is set and active. See Adaptive Cruise Control on page 9-39.

Door Ajar Light

When the ignition is on, this light stays on until all doors are closed and completely latched.

If a door is not closed properly, a chime sounds after the engine is started and the vehicle is not in P (Park).

Information Displays

Power Flows (eAssist Only)

To view the Power Flow screens in the center stack display, press the button on the Home screen or on the Application Tray on the top of the infotainment system touch screen. Then press the Flow button at the bottom of the touch screen. These screens indicate the current operating condition and the energy flow between the engine, generator, and high voltage battery.
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Auto Stop – Vehicle is stationary with battery active and no power is flowing to the wheels.

Engine Power – Engine is active with energy flowing to the wheels.

Engine Idle – Vehicle is stationary with engine active and no power is flowing to the wheels.

Regen Recovery – Power from the wheels returns to the battery during regenerative braking or coasting.

Hybrid Power – Both the engine and battery are active with energy flowing to the wheels.

Power Off – No power is flowing to the wheels.

Energy Information (eAssist Only)

To view the Efficiency Tips screen on the center stack display, press the button on the Home screen or on the Application Tray on the top of the infotainment system touch screen. Then press the Tips button at the bottom of the touch screen.

Efficiency Tips

The Efficiency Tips screen provides a guide on how to improve energy usage to increase fuel economy.
Driver Information Center (DIC)

The DIC displays are shown in the center of the instrument cluster in the Info App. See Instrument Cluster on page 5-8. The Info App is only available when the vehicle is in ON/RUN. The displays show the status of many vehicle systems. The controls for the DIC are on the right steering wheel control.

< or >: Press < to open application menus on the left. Press > to open interaction menus on the right.

✓ (Set/Reset): Press to open a menu or select a menu item. Press and hold to reset values on certain screens.

DIC Info Page Options

The info pages on the DIC can be turned on or off through the Settings app.

1. Press < to access the cluster applications.
2. Press ∧ or ∨ to scroll to the Settings application.
3. Press ∨ to select the Settings app.
4. Press ∧ or ∨ to scroll to Info Pages and press >.
5. Select Edit List or press >.
6. Press ∧ or ∨ to move through the list of possible information displays.
7. Press ∨ while an item is highlighted to select or deselect that item. When an item is selected, a checkmark will appear next to it.

DIC Info Pages

The following is the list of all possible DIC info page displays. Some may not be available for your particular vehicle. Some items may not be turned on by default but can be turned on through the Settings app. See “DIC Info Page Options” earlier in this section.

Speed (Sport Theme Only): Displays the vehicle speed in either kilometers per hour (km/h) or miles per hour (mph).

Trip A or Trip B with Average Fuel Economy and Average Speed: The Trip display shows the current distance traveled, in either kilometers (km) or miles (mi), since
5-28 Instruments and Controls

the trip odometer was last reset. The trip odometer can be reset by pressing and holding ✔ while this display is active, or by pressing ✔ and resetting through the right menu.

The Average Fuel Economy display shows the approximate average liters per 100 kilometers (L/100 km) or miles per gallon (mpg). This number is calculated based on the number of L/100 km (mpg) recorded since the last time this menu item was reset. The Average Fuel Economy can be reset by pressing and holding ✔ while this display is active, or by pressing ✔ and resetting through the right menu.

The Average Speed display shows the average speed of the vehicle in kilometers per hour (km/h) or miles per hour (mph). This average is calculated based on the various vehicle speeds recorded since the last reset of this value. The average speed can be reset by pressing and holding ✔ while this display is active, or by pressing ✔ and resetting through the right menu.

Fuel Range and Instantaneous Fuel Economy: Displays the approximate distance the vehicle can be driven without refueling. LOW will be displayed when the vehicle is low on fuel. The fuel range estimate is based on an average of the vehicle’s fuel economy over recent driving history and the amount of fuel remaining in the fuel tank.

Displays the current fuel economy in either liters per 100 kilometers (L/100 km) or miles per gallon (mpg). This number reflects only the fuel economy that the vehicle has right now and changes frequently as driving conditions change.

Oil Life: Displays an estimate of the oil’s remaining useful life. If REMAINING OIL LIFE 99% is displayed, that means 99% of the current oil life remains.

When the remaining oil life is low, the CHANGE ENGINE OIL SOON message will appear on the display. See Engine Oil Messages on page 5-37. The oil should be changed as soon as possible. See Engine Oil on page 10-11. In addition to the engine oil life system monitoring the oil life, additional maintenance is recommended in the Maintenance Schedule. See Maintenance Schedule on page 11-2.

The Oil Life display must be reset after each oil change. It will not reset itself. Do not reset the Oil Life display accidentally at any time other than when the oil has just been changed. It cannot be reset accurately until the next oil change. To reset the engine oil life system, press and hold ✔ for several seconds while the Oil Life display is active. See Engine Oil Life System on page 10-13.
Tire Pressure: Displays the approximate pressures of all four tires. Tire pressure is displayed in either kilopascal (kPa) or in pounds per square inch (psi). If the pressure is low, the value for that tire is shown in amber. See Tire Pressure Monitor System on page 10-51 and Tire Pressure Monitor Operation on page 10-52.

Fuel Economy: The right hand side displays the best average fuel economy (AFE) that is achieved for a selected distance. The left hand side displays a running average of fuel economy for the most recently traveled selected distance. The center bar graph displays the instantaneous fuel economy. Press the > button to display a page for selecting one of the distance options. Move the up/down arrow to choose the selection, and ✓ to change the setting. When viewing best AFE, a several second press and hold of ✓ will reset the best value. The best value will show “- - -” until the selected distance has been traveled. The display provides feedback on how current driving behavior in the bar graph affects the running average in the left display and how well recent driving compares to the best that has been achieved.

Fuel Used and Timer: Displays the approximate liters (L) or gallons (gal) of fuel that have been used since last reset. The fuel used can be reset by pressing the > button while the Fuel Used display is showing.

To start the timer, press ✓ while this display is active. The display will show the amount of time that has passed since the timer was last reset. To stop the timer, press ✓ briefly while this display is active and the timer is running. To reset the timer to zero, press > while this display is active.

Speed Limit: Displays sign information, which comes from a roadway database in the onboard navigation.

Following Distance/Gap Setting: Used to select the alert timing for the Forward Collision Alert (FCA) and the gap for the Adaptive Cruise Control (ACC). See Forward Collision Alert (FCA) System on page 9-50 and Adaptive Cruise Control on page 9-39.

Driver Efficiency Gauge (eAssist Only): Assists in driving efficiently and will vary based on driver input. To maximize efficiency, keep the leaf in the solid green zone in the center of the gauge. The gauge moves down when braking and up when accelerating. When either is done aggressively, the vehicle is being driven less efficiently and the gauge will move further from the center.
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**Drive Cycle Summary (eAssist Only):** Displays the distance traveled and the fuel economy for that trip.

**Top Consumers:** Displays the top four vehicle energy consumers, along with their total fuel consumption.

**Economy Trend:** Displays history of the Average Fuel Economy from the last 50 km (30 miles). Each bar represents about 5 km (3 miles) of driving. The fuel economy will range from 0 – 15 L/100 km (0 – 50 mpg). During driving the bars will shift to always reflect the most recent distance on the right side. This display cannot be reset.

**ECO Index:** The bar graph on the left hand side provides feedback on the efficiency of current driving behavior. The graph shows a percentage value that is based on current fuel consumption compared to what is expected from the vehicle with good and bad driving habits. Each box represents 10%, with all boxes filled being 100%. More economical driving will result in being in the ECO box. Instantaneous Fuel Economy is also shown on right hand side. This display cannot be reset.

**Head-Up Display (HUD)**

<table>
<thead>
<tr>
<th><strong>Warning</strong></th>
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</thead>
<tbody>
<tr>
<td>If the HUD image is too bright or too high in your field of view, it may take you more time to see things you need to see when it is dark outside. Be sure to keep the HUD image dim and placed low in your field of view.</td>
</tr>
</tbody>
</table>

If equipped with HUD, some information concerning the operation of the vehicle is projected onto the windshield. The information is projected through the HUD lens on the driver side of the instrument panel and focused out toward the front of the vehicle.

**Caution**

If you try to use the HUD image as a parking aid, you may misjudge the distance and damage your vehicle. Do not use the HUD image as a parking aid.

The HUD information can be displayed in various languages. The speedometer reading and other numerical values can be displayed in either English or metric units.

The language selection is changed through the radio and the units of measurement is changed through the instrument cluster. See Vehicle Personalization on page 5-43 and “Settings” under Instrument Cluster on page 5-8.
Instruments and Controls

HUD Display on the Vehicle Windshield

The HUD may display some of the following vehicle information and vehicle messages or alerts:

- Speed
- Tachometer
- Audio
- Phone
- Navigation
- Collision Alert
- Cruise Control
- Lane Departure
- Low Fuel

Some vehicle messages or alerts displayed in the HUD may be cleared by using the steering wheel controls. See Vehicle Messages on page 5-34.

The HUD control is to the left of the steering wheel.

To adjust the HUD image:
1. Adjust the driver seat to a comfortable position.
2. Start the engine.

Use the following settings to adjust the HUD.

\( \text{or} \) (Image Adjustment):
Press the up or down arrows to center the HUD image. The HUD image can only be adjusted up and down, not side to side.

Image Brightness: Turn the dimming knob clockwise or counterclockwise to brighten or dim the display.

The HUD image will automatically dim and brighten to compensate for outside lighting. The HUD brightness control can also be adjusted as needed.

The HUD image can temporarily light up depending on the angle and position of the sunlight on the HUD display. This is normal.

Polarized sunglasses could make the HUD image harder to see.

PAGE: Press to select the display view. Release the PAGE button when the desired display is shown.
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on the HUD. If vehicle messages are displayed, pressing PAGE may clear the message.

OFF: To turn HUD off, turn the HUD dimming knob fully counterclockwise until the HUD display turns off.

HUD Views
There are four views in the HUD. Some vehicle information and vehicle messages or alerts may be displayed in any view.

**Metric**

**English**

Speed View: This display gives the speedometer reading (in English or metric units), Adaptive Cruise Control speed, Lane Departure Warning, and Vehicle Ahead indicator. Some information only appears on vehicles that have these features, and when they are active.

Audio/Phone View: This display includes the information in speed view along with audio/phone information. The current radio station, media type, and incoming calls will be displayed.

All HUD views may briefly display audio information when the driver uses the steering wheel controls to adjust the audio settings appearing in the instrument cluster.

Incoming phone calls appearing in the instrument cluster, may also display in any HUD view.
Instruments and Controls

Navigation View: This display includes the information in speed view along with Turn-by-Turn Navigation information. The compass heading is displayed when navigation routing is not active.

Navigation Turn-by-Turn Alerts shown in the instrument cluster may also be displayed in any HUD view.

Performance View: This display gives the speedometer reading (in English or metric units), rpm reading, transmission positions, and gear shift indicator.

Care of the HUD

Clean the inside of the windshield as needed to remove any dirt or film that could reduce the sharpness or clarity of the HUD image.

Clean the HUD lens with a soft cloth sprayed with glass cleaner. Wipe the lens gently, then dry it.

If You Cannot See the HUD Image When the Ignition Is On

Check that:

- Nothing is covering the HUD lens.
- HUD brightness setting is not too dim or too bright.
- HUD is adjusted to the proper height.
- Polarized sunglasses are not worn.
- Windshield and HUD lens are clean.

If the HUD image is not correct, contact your dealer.

The windshield is part of the HUD system. See Windshield Replacement on page 10-30.
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Vehicle Messages

Messages displayed on the DIC indicate the status of the vehicle or some action that may be needed to correct a condition. Multiple messages may appear one after another.

The messages that do not require immediate action can be acknowledged and cleared by pressing (Set/Reset).

The messages that require immediate action cannot be cleared until that action is performed.

All messages should be taken seriously; clearing the message does not correct the problem.

The following are the possible messages and some information about them.

Battery Voltage and Charging Messages

BATTERY SAVER ACTIVE
This message displays when the vehicle has detected that the battery voltage is dropping beyond a reasonable point. The battery saver system starts reducing features of the vehicle that may be noticed. At the point that features are disabled, this message displays. Turn off unnecessary accessories to allow the battery to recharge.

LOW BATTERY
This message is displayed when the battery voltage is low. See Battery on page 10-27.

SERVICE BATTERY CHARGING SYSTEM
This message is displayed when there is a fault in the battery charging system. Take the vehicle to your dealer for service.

Brake System Messages

BRAKE FLUID LOW
This message is displayed when the brake fluid level is low. See Brake Fluid on page 10-25.

STEP ON BRAKE TO RELEASE PARK BRAKE
This message is displayed if you attempt to release the electric parking brake without the brake pedal applied. See Parking Brake on page 9-32 for more information.

RELEASE PARK BRAKE
This message is displayed if the electric parking brake is on while the vehicle is in motion. Release it before you attempt to drive. See Parking Brake on page 9-32 for more information.

SERVICE BRAKE ASSIST
This message may be displayed when there is a problem with the brake boost assist system. When this message is displayed, the brake
boost assist motor might be heard operating and you might notice pulsation in the brake pedal. This is normal under these conditions. Take the vehicle to your dealer for service.

**SERVICE PARKING BRAKE**

This message is displayed when there is a problem with the electric parking brake. See *Parking Brake on page 9-32* for more information. Take the vehicle to your dealer.

**Compass Messages**

**CAL**

This message is displayed when the compass needs to be calibrated. See *Compass on page 5-4*.

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Dashes will be displayed if the compass needs service. See your dealer for service.

**Cruise Control Messages**

**ADAPTIVE CRUISE SET TO XXX**

This message displays when the Adaptive Cruise Control (ACC) speed is set. See *Adaptive Cruise Control on page 9-39*.

**ADAPTIVE CRUISE TEMPORARILY UNAVAILABLE**

This message displays when attempting to activate Adaptive Cruise Control (ACC) when it is temporarily unavailable. The ACC system does not need service.

This can occur under the following conditions:

- The radar is not clean. Keep the radar sensors free of mud, dirt, snow, ice, and slush. Clean the entire front and/or rear of the vehicle. For cleaning instructions, see *Exterior Care on page 10-84*.

- Heavy rain or snow is interfering with the radar object detection or camera performance.

**CRUISE SET TO XXX**

This message displays when the cruise control speed is set. See *Cruise Control on page 9-37*.

**NO CRUISE BRAKING GAS PEDAL APPLIED**

This message displays when Adaptive Cruise Control (ACC) is active and the driver is pressing the gas pedal. When this occurs, ACC will not brake. See *Adaptive Cruise Control on page 9-39*.

**SERVICE ADAPTIVE CRUISE CONTROL**

This message displays when the Adaptive Cruise Control (ACC) needs service. Take the vehicle to your dealer.
SHIFT TO PARK BEFORE EXITING
This message may display if Adaptive Cruise Control (ACC) is engaged holding the vehicle at a stop, and the driver attempts to exit the vehicle. Put the vehicle in P (Park) before exiting.

Door Ajar Messages

DRIVER DOOR OPEN
This message will display when the driver door is open. Close the door completely.

HOOD OPEN
This message will display when the hood is open. Close the hood completely.

LEFT REAR DOOR OPEN
This message will display when the driver side rear door is open. Close the door completely.

PASSENGER DOOR OPEN
This message will display when the front passenger door is open. Close the door completely.

RIGHT REAR DOOR OPEN
This message will display when the passenger side rear door is open. Close the door completely.

TRUNK OPEN
This message will display when the trunk is open. Close the trunk completely.

Engine Cooling System Messages

A/C OFF DUE TO HIGH ENGINE TEMP
This message displays when the engine coolant becomes hotter than the normal operating temperature. To avoid added strain on a hot engine, the air conditioning compressor automatically turns off. When the coolant temperature returns to normal, the air conditioning compressor turns back on. You can continue to drive the vehicle.

If this message continues to appear, have the system repaired by your dealer as soon as possible to avoid damage to the engine.

COOLANT LEVEL LOW ADD COOLANT
This message will display if the coolant is low. See Engine Coolant on page 10-19.

ENGINE OVERHEATED — IDLE ENGINE
This message displays when the engine coolant temperature is too hot. Stop and allow the vehicle to idle until it cools down.

ENGINE OVERHEATED — STOP ENGINE
This message displays and a continuous chime sounds if the engine cooling system reaches unsafe temperatures for operation.
Stop and turn off the vehicle as soon as it is safe to do so to avoid severe damage. This message clears when the engine has cooled to a safe operating temperature.

**Engine Oil Messages**

**CHANGE ENGINE OIL SOON**
This message displays when the engine oil needs to be changed. When you change the engine oil, be sure to reset the oil life system. See *Engine Oil Life System on page 10-13, Driver Information Center (DIC) on page 5-27, Engine Oil on page 10-11, and Maintenance Schedule on page 11-2.*

**ENGINE OIL HOT, IDLE ENGINE**
This message displays when the engine oil temperature is too hot. Stop and allow the vehicle to idle until it cools down.

**ENGINE OIL LOW — ADD OIL**
On some vehicles, this message displays when the engine oil level may be too low. Check the oil level before filling to the recommended level. If the oil is not low and this message remains on, take the vehicle to your dealer for service. See *Engine Oil on page 10-11.*

**OIL PRESSURE LOW — STOP ENGINE**
This message displays if low oil pressure levels occur. Stop the vehicle as soon as safely possible and do not operate it until the cause of the low oil pressure has been corrected. Check the oil as soon as possible and have the vehicle serviced by your dealer.

**Engine Power Messages**

**ENGINE POWER IS REDUCED**
This message displays when the vehicle’s engine power is reduced. Reduced engine power can affect the vehicle’s ability to accelerate.

If this message is on, but there is no reduction in performance, proceed to your destination. The performance may be reduced the next time the vehicle is driven. The vehicle may be driven at a reduced speed while this message is on, but maximum acceleration and speed may be reduced. Anytime this message stays on, the vehicle should be taken to your dealer for service as soon as possible.

**Fuel System Messages**

**FUEL LEVEL LOW**
This message displays when the vehicle is low on fuel. Refuel as soon as possible.

**TIGHTEN GAS CAP**
This message displays when the fuel cap is not on tight. Tighten the fuel cap.
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Key and Lock Messages

NO REMOTE DETECTED
This message displays when the transmitter battery is weak on vehicles with Keyless Access. See "Starting the Vehicle with a Low Transmitter Battery" under Remote Keyless Entry (RKE) System Operation on page 2-3.

NO REMOTE KEY WAS DETECTED PLACE KEY IN TRANSMITTER POCKET THEN START YOUR VEHICLE
This message displays when trying to start the vehicle if an RKE transmitter is not detected. The transmitter battery may be weak. See “Starting the Vehicle with a Low Transmitter Battery” under Remote Keyless Entry (RKE) System Operation on page 2-3.

REPLACE BATTERY IN REMOTE KEY
This message displays when the battery in the Remote Keyless Entry (RKE) transmitter needs to be replaced. See “Battery Replacement” under Remote Keyless Entry (RKE) System Operation on page 2-3.

Lamp Messages

AFL (Adaptive Forward Lighting) LAMPS NEED SERVICE
This message displays when the Adaptive Forward Lighting (AFL) system is disabled and needs service. See your dealer. See Adaptive Forward Lighting (AFL) on page 6-3 for more information.

Object Detection System Messages

AUTOMATIC COLLISION PREP OFF
This message displays when the Active Emergency Braking System has been turned off. See Active Emergency Braking System on page 9-52.

AUTOMATIC COLLISION PREP REDUCED
This message displays when the Active Emergency Braking System has been set to the "Alert" setting. This setting disables most automatic braking functions of the Auto Collision Preparation feature. Some last-second automatic braking capability is still provided with the "Alert" setting, but braking is less likely to occur. See Active Emergency Braking System on page 9-52.
AUTOMATIC COLLISION PREPARATION UNAVAILABLE

This message displays when the Active Emergency Braking System has been unavailable for some time. The Active Emergency Braking System does not need service.

This can occur under the following conditions:

- The radar is not clean. Keep the radar sensors free of mud, dirt, snow, ice, and slush. Clean the entire front and/or rear of the vehicle. For cleaning instructions, see Exterior Care on page 10-84.
- Heavy rain or snow is interfering with the radar object detection or camera performance.

This message may also be displayed if there is a problem with the StabiliTrak system.

FORWARD COLLISION ALERT OFF

This message displays when the Forward Collision Alert has been turned off.

FRONT CAMERA BLOCKED CLEAN WINDSHIELD

This message displays when the camera is blocked. Cleaning the outside of the windshield behind the rearview mirror may correct the issue. The Lane Departure Warning system will not operate. Forward Collision Alert (FCA) may not work or may not work as well.

LANE DEPARTURE WARNING UNAVAILABLE

This message displays when attempting to activate the Lane Departure Warning (LDW) system when it is temporarily unavailable. The LDW system does not need service.

This message could be due to the camera being blocked. Cleaning the outside of the windshield behind the rearview mirror may correct the issue.

PARK ASSIST OFF

This message displays when the Parking Assist system has been turned off or when there is a temporary condition causing the system to be disabled.

REAR CROSS TRAFFIC ALERT OFF

This message displays when the Rear Cross Traffic Alert has been turned off.

SERVICE AUTOMATIC COLLISION PREP

If this message displays, take the vehicle to your dealer to repair the system. Adaptive Cruise Control (ACC), Forward Collision Alert (FCA), and/or the Active Emergency
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Braking System may not work. Do not use these systems until the vehicle has been repaired.

SERVICE FRONT CAMERA
If this message remains on after continued driving, the vehicle needs service. Do not use the Lane Departure Warning (LDW) and Forward Collision Alert (FCA) features. Take the vehicle to your dealer.

SERVICE PARKING ASSIST
This message displays if there is a problem with the Parking Assist system. Do not use this system to help you park. See your dealer for service.

SERVICE SIDE DETECTION SYSTEM
If this message remains on after continued driving, the vehicle needs service. Side Blind Zone Alert (SBZA), Lane Change Alert (LCA), and Rear Cross Traffic Alert (RCTA) features will not work. Take the vehicle to your dealer.

SIDE BLIND ZONE ALERT OFF
This message indicates that the driver has turned the Side Blind Zone Alert (SBZA) and Lane Change Alert (LCA) systems off.

SIDE DETECTION SYSTEM UNAVAILABLE
This message indicates that Side Blind Zone Alert (SBZA), Lane Change Alert (LCA), and Rear Cross Traffic Alert (RCTA) are disabled either because the sensor is blocked and cannot detect vehicles in the blind zone, or the vehicle is passing through an open area, such as the desert, where there is insufficient data for operation. This message may also activate during heavy rain or due to road spray. The vehicle does not need service. For cleaning, see “Washing the Vehicle” under Exterior Care on page 10-84.

Ride Control System Messages

ALL WHEEL DRIVE OFF
This message displays when the All-Wheel Drive (AWD) System has been turned off. See All-Wheel Drive on page 9-30.

SERVICE ALL WHEEL DRIVE SYSTEM
This message displays when there is a problem with the All-Wheel Drive (AWD) System. See your dealer for service.

SERVICE REAR AXLE
This message displays when there is a problem with the All-Wheel Drive (AWD) System. See your dealer for service.

SERVICE TRACTION CONTROL
This message displays when there is a problem with the Traction Control System (TCS). When this
message is displayed, the system will not limit wheel spin. Adjust your driving accordingly. See your dealer for service.

SERVICE STABILITRAK
This message displays if there is a problem with the StabiliTrak system. If this message appears, try to reset the system. Stop; turn off the engine for at least 15 seconds; then start the engine again. If this message still comes on, it means there is a problem. See your dealer for service. The vehicle is safe to drive, however, you do not have the benefit of StabiliTrak, so reduce your speed and drive accordingly.

SPORT MODE ON
This message displays when using the selective ride control. See Selective Ride Control on page 9-36 for more information.

TRACTION CONTROL OFF
This message displays when the Traction Control System (TCS) is turned off. Adjust your driving accordingly.

Airbag System Messages
SERVICE AIRBAG
This message displays if there is a problem with the airbag system. Take the vehicle to your dealer for service.

Security Messages
THEFT ATTEMPTED
This message displays if the vehicle detects a tamper condition.

Service Vehicle Messages
SERVICE POWER STEERING
This message is displayed if there is a problem with the power steering system and a chime may sound. Take the vehicle to your dealer for service.

SERVICE VEHICLE SOON
This message is displayed if there is a problem with the vehicle. Take the vehicle to your dealer for service.

Starting the Vehicle Messages
JUMP START ACTIVE WAIT TO START
This message displays while performing an on-board jump start of the vehicle. See “Jump Starting (On-board with eAssist Only).”
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JUMP START COMPLETE

This message displays while performing an on-board jump start of the vehicle. See "Jump Starting (On-board with eAssist Only)."

JUMP START DISABLED SEE OWNERS MANUAL

This message displays if there is a problem with the on-board jump start system, or the 12 volt battery is too low to perform an on-board jump start. Try using jumper cables and performing a normal jump start. See "Jump Starting (On-board with eAssist Only)." Take the vehicle to your dealer for service if this message continues to be displayed.

Tire Messages

SERVICE TIRE MONITOR SYSTEM

This message displays if there is a problem with the Tire Pressure Monitor System (TPMS). See Tire Pressure Monitor Operation on page 10-52.

TIRE LEARNING ACTIVE

This message displays when the system is learning new tires. See Tire Pressure Monitor Operation on page 10-52.

TIRE PRESSURE LOW ADD AIR TO TIRE

On vehicles with the Tire Pressure Monitor System (TPMS), this message displays when the pressure in one or more of the vehicle's tires is low.

The low tire pressure warning light will also come on. See Tire Pressure Light on page 5-22.

If a tire pressure message displays, inflate the tires until the tire pressure is equal to the values shown on the Tire and Loading Information label. See Tires on page 10-42, Vehicle Load Limits on page 9-10, and Tire Pressure on page 10-49.

More than one tire pressure message can be received at a time. The DIC also shows the tire pressure values. See Driver Information Center (DIC) on page 5-27.

Transmission Messages

SERVICE TRANSMISSION

This message displays if there is a problem with the transmission. See your dealer.

SHIFT TO PARK

This message displays when the transmission needs to be shifted to P (Park). This may appear when attempting to remove the key from the ignition or from the vehicle if the vehicle is not in P (Park).
**TRANSMISSION HOT — IDLE ENGINE**

This message displays and a chime sounds if the transmission fluid in the vehicle gets hot. Driving with the transmission fluid temperature high can cause damage to the vehicle. Stop the vehicle and let it idle to allow the transmission to cool. This message clears when the fluid temperature reaches a safe level.

**Vehicle Speed Messages**

**SPEED LIMIT EXCEEDED**

This message is displayed when the vehicle speed is greater than the speed warning speed. See "Speed Warning" under Instrument Cluster on page 5-8.

**SPEED LIMIT SET TO XXX**

This message is displayed when the speed warning is set. See "Speed Warning" under Instrument Cluster on page 5-8.

**Window Messages**

**OPEN, THEN CLOSE DRIVER/PASSENGER WINDOW**

This message is displayed when the window needs to be reprogrammed. If the vehicle’s battery has been recharged or disconnected, you will need to program each front window for the express-up feature to work. See Power Windows on page 2-20.

**Vehicle Personalization**

Use the audio system controls to access the personalization menus for customizing vehicle features.

The following are all possible personalization features. Depending on the vehicle, some may not be available.

To access the personalization menus:

1. Press SETTINGS on the Home page on the infotainment system display.
2. Press the desired feature to display a list of available options.
3. Press the desired option.
4. Press to select the desired option setting.
5. Press BACK to return to the previous menu.
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Personalization Menus
The following list of features may be available:
• Time and Date
• Language [Language]
• Valet Mode
• Radio
• Vehicle
• Bluetooth
• Voice
• Display
• Rear Camera
• Return to Factory Settings
• Software Information
Each menu is detailed in the following information.

Time and Date
Manually set the time and date. See Clock on page 5-5.

Language [Language]
Select and the following may be displayed:
• English US
• Francais Canadian
• Espanol Latino
Select the language.

Valet Mode
To turn Valet Mode on and off, see Valet Mode under Setting Radio Preferences in the infotainment manual.

Radio
To manage the radio features, see Radio Setup under Setting Radio Preferences in the infotainment manual.

Vehicle
Select and the following may be displayed:
• Climate and Air Quality
• Collision/Detection Systems
• Comfort and Convenience
• Lighting
• Power Door Locks
• Remote Lock, Unlock, Start

Climate and Air Quality
Select and the following may be displayed:
• Auto Fan Max Speed
• Air Quality Sensor
• Auto Defog
• Auto Rear Defog

Auto Fan Max Speed
This feature will set the maximum auto fan speed.
Select Low, Medium, or High.

Air Quality Sensor
This feature may operate the recirculation mode automatically.
Select Off, Low Sensitivity, or High Sensitivity.
Auto Defog
When set to On, the front defog will automatically react to temperature and humidity conditions that may cause fogging. Only vehicles with the dual automatic climate control will have this option.
Select Off or On.

Auto Rear Defog
If equipped, this allows the Auto Rear Defog to be turned on or off. This feature will automatically turn on the rear window defogger when it is cold outside.
Select Off or On.

Collision / Detection Systems
Select and the following may be displayed:
- Alert Type
- Auto Collision Preparation
- Go Notifier
- Side Blind Zone Alert
- Rear Cross Traffic Alert

Alert Type
This feature allows the alert type to be changed for the Safety Alert Seat.
Select Beeps or Safety Alert Seat.

Auto Collision Preparation
This feature will turn on or off the Forward Collision Alert feature as well as the Automatic Braking capability of the Auto Collision Preparation feature. With the Alert and Brake setting, both Forward Collision Alert as well as the Automatic Braking capability of the Auto Collision Preparation feature are available. The Alert setting disables most automatic braking functions of the Auto Collision Preparation feature. Some last-second automatic braking capability is still provided with the Alert setting, but it is much less likely to be triggered by most driving conditions. Off disables all Forward Collision Alert and Automatic Braking capabilities of the Auto Collision Preparation feature.
Select Off, Alert and Brake, or Alert.

Go Notifier
This feature will give a reminder that Adaptive Cruise Control provides when it has brought the vehicle to a complete stop behind another stopping vehicle, and then that vehicle drives on.
Select Off or On.

Side Blind Zone Alert
This allows the feature to be turned on or off.
Select Off or On.
See Side Blind Zone Alert (SBZA) on page 9-54.

Rear Cross Traffic Alert
This allows the feature to be turned on or off.
Select Off or On.
See Assistance Systems for Parking or Backing on page 9-47.
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Comfort and Convenience
Select and the following may be displayed:
• Auto Memory Recall
• Easy Exit Options
• Chime Volume

Auto Memory Recall
This feature automatically recalls the current driver’s previously stored 1 or 2 button positions when entering the vehicle. See Memory Seats on page 3-7.
Select Off, On - Driver Door Open, or On - At ignition On.

Easy Exit Options
This feature automatically recalls the current driver’s previously stored EXIT button position when exiting the vehicle. See Memory Seats on page 3-7.
Select Off or On.

Chime Volume
This allows the selection of the chime volume level.
Press + or − to adjust the volume.

Lighting
Select and the following may be displayed:
• Vehicle Locator Lights
• Exit Lighting
• Daytime Tail Lights

Vehicle Locator Lights
This feature will flash the exterior lamps when on the Remote Keyless Entry (RKE) transmitter is pressed to locate the vehicle.
Select Off or On.

Exit Lighting
This allows the selection of how long the exterior lamps stay on when leaving the vehicle when it is dark outside.

Select Off, 30 Seconds, 60 Seconds, or 120 Seconds.

Daytime Tail Lights
This feature allows the taillamps to be on during the day.
Select Off or On.

Power Door Locks
Select and the following may be displayed:
• Unlocked Door Anti Lock Out
• Auto Door Unlock
• Delayed Door Lock

Unlocked Door Anti Lock Out
When on, this feature will keep the driver door from locking when the door is open. If Off is selected, the Delayed Door Lock menu will be available.
Select Off or On.
Auto Door Unlock
This allows selection of which of the doors will automatically unlock when the vehicle is shifted into P (Park). Select Off, All Doors, or Driver Door.

Delayed Door Lock
When on, this feature will delay the locking of the doors. To override the delay, press the power door lock switch on the door. Select Off or On.

Remote Lock, Unlock, Start
Select and the following may be displayed:
- Remote Unlock Light Feedback
- Remote Lock Feedback
- Remote Door Unlock
- Remote Start Auto Cool Seats
- Remote Start Auto Heat Seats
- Passive Door Unlock
- Passive Door Lock
- Remote Left in Vehicle Reminder

Remote Unlock Light Feedback
When on, the exterior lamps will flash when unlocking the vehicle with the RKE transmitter. Select Off or Flash Lights.

Remote Lock Feedback
This allows selection of what type of feedback is given when locking the vehicle with the RKE transmitter. Select Off, Lights and Horn, Lights Only, or Horn Only.

Remote Door Unlock
This allows selection of which doors will unlock when pressing \( \text{[button]} \) on the RKE transmitter. Select All Doors or Driver Door.

Remote Start Auto Cool Seats
If equipped and turned on, this feature will turn the vented seats on when using remote start on warm days. Select Off or On.

Remote Start Auto Heat Seats
If equipped and turned on, this feature will turn the heated seats on when using remote start on cold days. Select Off or On.

Passive Door Unlock
This allows the selection of what doors will unlock when using the button on the driver door to unlock the vehicle. Select All Doors or Driver Door.

Passive Door Lock
This feature can be turned on or off, or can be used to select feedback when using the button on the driver door to lock the vehicle. See Remote Keyless Entry (RKE) System Operation on page 2-3. Select On, On with Horn Chirp, or Off.
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Remote Left in Vehicle Reminder
This feature sounds an alert when the RKE transmitter is left in the vehicle.
Select Off or On.

Bluetooth
Select and the following may be displayed:
• Pair New Device
• Device Management
• Ringtones
• Voice Mail Numbers

Pair New Device
Select to pair a new device. See Pairing in Infotainment Controls under Bluetooth in the infotainment manual.

Device Management
Select to connect to a different phone source, disconnect a phone, or delete a phone.

Ringtones
Press to change the ring tone for the specific phone. The phone does not need to be connected to change the ring.

Voice Mail Numbers
This feature displays the voice mail number for all connected phones. The voice mail number may be changed by selecting EDIT or pressing the EDIT button and typing in a new number, then select SAVE or press the SAVE button.

Voice
Select and the following may be displayed:
• Prompt Length
• Audio Feedback Speed

Prompt Length
This feature adjusts the voice prompt length.
Select Short or Long.

Audio Feedback Speed
This feature adjusts the audio feedback speed.
Select Slow, Medium, or Fast.

Display
Select and the following may be displayed:
• Theme
• Calibrate Touchscreen
• Turn Display Off

Theme
Select to change the color, font, and art of the displayed.
Select Contemporary, Mainstreet, Edge, or Velocity.

Calibrate Touchscreen
Select to calibrate the touchscreen, then follow the prompts.
Turn Display Off
Select to turn the display off. Press anywhere on the display area or any faceplate button to turn the display on.

Rear Camera
Select and the following may be displayed:
- Guidance Lines
- Rear Park Assist Symbols

Guidance Lines
Select to turn Off or On. See Assistance Systems for Parking or Backing on page 9-47.

Rear Park Assist Symbols
Select to turn Off or On. See Assistance Systems for Parking or Backing on page 9-47.

Return to Factory Settings
Select and the following may be displayed:
- Restore Vehicle Settings
- Clear All Private Data
- Restore Radio Settings

Universal Remote System

Universal Remote System Programming

Software Information
Select to view the infotainment system current software information.

If equipped, these buttons are in the overhead console.

This system can replace up to three remote control transmitters used to activate devices such as garage door openers, security systems, and
home automation devices. These instructions refer to a garage door opener, but can be used for other devices.

Do not use the Universal Remote system with any garage door opener that does not have the stop and reverse feature. This includes any garage door opener model manufactured before April 1, 1982.

Read these instructions completely before programming the Universal Remote system. It may help to have another person assist with the programming process.

Keep the original hand-held transmitter for use in other vehicles as well as for future programming. Erase the programming when vehicle ownership is terminated. See “Erasing Universal Remote System Buttons” later in this section.

To program a garage door opener, park outside directly in line with and facing the garage door opener receiver. Clear all people and objects near the garage door.

Make sure the hand-held transmitter has a new battery for quick and accurate transmission of the radio-frequency signal.

**Programming the Universal Remote System**

For questions or help programming the Universal Remote system, call 1-800-355-3515 or see www.homelink.com.

Programming involves time-sensitive actions, and may time out causing the procedure to be repeated.

**To program up to three devices:**

1. Hold the end of the hand-held transmitter about 3 to 8 cm (1 to 3 in) away from the Universal Remote system buttons with the indicator light in view. The hand-held transmitter was supplied by the manufacturer of the garage door opener receiver.

2. At the same time, press and hold both the hand-held transmitter button and one of the three Universal Remote system buttons to be used to operate the garage door. Do not release either button until the indicator light changes from a slow to a rapid flash. Then release both buttons.

Some garage door openers may require substitution of Step 2 with the procedure under in “Radio Signals for Canada and Some Gate Operators” later in this section.

3. Press and hold the newly programmed Universal Remote system button for five seconds while watching the indicator light and garage door activation.

   • If the indicator light stays on continuously or the garage door moves when the
button is pressed, then programming is complete. There is no need to complete Steps 4–6.

• If the indicator light does not come on or the garage door does not move, a second button press may be required. For a second time, press and hold the newly programmed button for five seconds. If the light stays on or the garage door moves, programming is complete.

• If the indicator light blinks rapidly for two seconds, then changes to a solid light and the garage door does not move, continue with programming Steps 4–6.

After completing Steps 1–3, locate the Learn or Smart button inside the garage on the garage door opener receiver. The name and color of the button may vary by manufacturer.

Press and release the Learn or Smart button. Step 6 must be completed within 30 seconds of pressing this button.

Inside the vehicle, press and hold the newly programmed Universal Remote system button for two seconds and then release it. If the garage door does not move or the lamp on the garage door opener receiver does not flash, press and hold the same button a second time for two seconds, then release it. Again, if the door does not move or the garage door lamp does not flash, press and hold the same button a third time for two seconds, then release it.

The Universal Remote system should now activate the garage door.

Repeat the process for programming the two remaining buttons.

Radio Signals for Canada and Some Gate Operators

For questions or programming help call 1-800-355-3515 or see www.homelink.com.

Canadian radio-frequency laws and some U.S. gate operators require transmitter signals to time out or quit after several seconds of transmission. This may not be long
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Universal Remote System Operation

Using the Universal Remote System

Press and hold the appropriate Universal Remote system button for at least one-half second. The indicator light will come on while the signal is being transmitted.

Erasing Universal Remote System Buttons

Erase all programmed buttons when vehicle ownership is terminated.

To erase:
1. Press and hold the two outside buttons until the indicator light begins to flash. This should take about 10 seconds.
2. Release both buttons.

Reprogramming a Single Universal Remote System Button

To reprogram any of the system buttons:
1. Press and hold any one of the buttons. Do not release the button.
2. The indicator light will begin to flash after 20 seconds. Without releasing the button, proceed with Step 1 under “Programming the Universal Remote System.”

enough for the Universal Remote system to pick up the signal during programming.

If the programming did not work, replace Step 2 under “Programming the Universal Remote System” with the following:

Press and hold the Universal Remote system button while pressing and releasing the hand-held transmitter button every two seconds until the signal has been successfully accepted by the Universal Remote system. The Universal Remote system indicator light will flash slowly at first and then rapidly. Proceed with Step 3 under "Programming the Universal Remote System" to complete.
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Exterior Lighting
Exterior Lamp Controls

The exterior lamp control is on the instrument panel on the outboard side of the steering wheel.

Turn the control to the following positions:

☐ (Off): Turns off the exterior lamps. The knob returns to the AUTO position after it is released. Turn to off again to reactivate the AUTO mode.

AUTO (Automatic): Automatically turns the exterior lamps on and off, depending on outside lighting.
6-2  Lighting

(Parking Lamps): Turns on the parking lamps, together with the sidemarker lamps, taillamps, license plate lamps, and instrument panel lights.

(Headlamps): Turns on the headlamps, together with the parking lamps, sidemarker lamps, taillamps, license plate lamps, and instrument panel lights.

Exterior Lamps Off Reminder
A warning chime sounds if the driver door is opened while the ignition is off and the exterior lamps are on.

Headlamp High/Low-Beam Changer
(Headlamp High/Low-Beam Changer): Push the turn signal lever away from you and release, to turn the high beams on. To return to low beams, push the lever again or pull it toward you and release.

This indicator light turns on in the instrument cluster when the high-beam headlamps are on.

Flash-to-Pass
To flash the high beams, pull the turn signal lever toward you, and release.

Daytime Running Lamps (DRL)
DRL can make it easier for others to see the front of your vehicle during the day. Fully functional DRL are required on all vehicles first sold in Canada.

If equipped with High Intensity Discharge (HID) headlamps, the dedicated DRL will come on when all of the following conditions are met:
- The ignition is on.
- The exterior lamps control is in AUTO.
- The light sensor determines it is daytime.
- The parking brake is released or the vehicle is not in P (Park).

When the DRL are on, the taillamps, sidemarker lamps, instrument panel lights, and other lamps will not be on.

The DRL turn off when the headlamps are turned to or the ignition is off.

This vehicle may have a DRL disabling function. When the DRL are on and a turn signal is activated, the DRL on that side will be off until the turn signal goes off.
Automatic Headlamp System

When the exterior lamp control is set to AUTO and it is dark enough outside, the headlamps come on automatically.

There is a light sensor on top of the instrument panel. Do not cover the sensor; otherwise the headlamps will come on when they are not needed.

The system may also turn on the headlamps when driving through a parking garage or tunnel.

When it is bright enough outside, the headlamps will turn off or may change to Daytime Running Lamps (DRL).

The automatic headlamp system turns off when the exterior lamp control is turned to ⊖ or the ignition is off.

Lights On with Wipers

If the windshield wipers are activated in daylight with the engine on, and the exterior lamp control is in AUTO, the headlamps, parking lamps, and other exterior lamps come on. The transition time for the lamps coming on varies based on wiper speed. When the wipers are not operating, these lamps turn off.

Move the exterior lamp control to ⊖ or ⊖ to disable this feature.

Adaptive Forward Lighting (AFL)

The AFL pivots the headlamps horizontally to provide greater road illumination while turning. To enable AFL, set the exterior lamp control to the AUTO position. Moving the switch out of the AUTO position deactivates the system. AFL operates when the vehicle speed is greater than 3 km/h (2 mph). AFL does not operate when the transmission is in R (Reverse). AFL is not immediately operable after starting the vehicle; driving a short distance is required to calibrate the AFL. See Exterior Lamp Controls on page 6-1.
6-4 Lighting

Hazard Warning Flashers

(Hazard Warning Flashers): Press this button on the center stack above the audio system, to make the front and rear turn signal lamps flash on and off. Press again to turn the flashers off.

The hazard warning flashers turn on automatically if the airbags deploy.

Turn and Lane-Change Signals

Move the lever all the way up or down to signal a turn.

An arrow on the instrument panel cluster flashes in the direction of the turn or lane change.

Raise or lower the lever until the arrow starts to flash to signal a lane change. Hold it there until the lane change is completed. If the lever is briefly pressed and released, the turn signal flashes three times.

The turn and lane-change signal can be turned off manually by moving the lever back to its original position.

If after signaling a turn or lane change the arrow flashes rapidly or does not come on, a signal bulb might be burned out.

Have any burned out bulbs replaced. If the bulb is not burned out, check the fuse. See Fuses and Circuit Breakers on page 10-35.

Fog Lamps

If equipped with fog lamps, the button is on the exterior lamp control, left of the steering wheel.
To turn on the fog lamps, the ignition and the headlamps or parking lamps must be on.

If the fog lamps are turned on while the exterior lamp control is in the AUTO position, the headlamps come on automatically.

**Fog Lamps:** Press to turn on or off. An indicator light on the instrument cluster comes on when the fog lamps are on.

Some localities have laws that require the headlamps to be on along with the fog lamps.

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**Interior Lighting**

**Instrument Panel Illumination Control**

The brightness of the instrument panel lighting and steering wheel controls can be adjusted.

**Instrument Panel Illumination:** Move and hold the thumbwheel up or down to brighten or dim the lights.

---

**Dome Lamps**

The interior lamps control in the overhead console controls both the front and rear interior lamps.

To operate:

- **Off:** Turns the lamps off.
- **Door:** Turns the lamps on when any door is opened.
- **On:** Keeps the lamps on all the time.

The interior lamps turn on automatically if the airbags are deployed.
6-6 Lighting

Reading Lamps
There are front and rear reading lamps.

The front reading lamps are in the overhead console.

The rear reading lamps are in the headliner.

∩ or ∨ (Reading Lamps): Press to turn each lamp on or off.

Sun Visor Lamps
This lamp turns on when the cover is opened.

Lighting Features

Entry Lighting
The headlamps, taillamps, license plate lamps, back-up lamps, dome lamps, and most of the interior lights turn on briefly when the Remote Keyless Entry (RKE) transmitter button is pressed. See Ignition Positions (Key Access) on page 9-15 or Ignition Positions (Keyless Access) on page 9-16.

After about 30 seconds the exterior lamps turn off, then the dome lamps and remaining interior lights dim to off. Entry lighting can be disabled manually by changing the ignition out of the OFF position, or by pressing the RKE transmitter button.

This feature can be changed. See Vehicle Personalization on page 5-43.
Exit Lighting

The headlamps, taillamps, parking lamps, and license plate lamps come on at night, or in areas with limited lighting, when the key is removed from the ignition. The dome lamps also come on when the key is removed from the ignition. The exterior lamps and dome lamps remain on after the door is closed for a set amount of time, then automatically turn off.

If equipped with Keyless Access, the exterior lamps and dome lamps automatically turn on when the driver door is opened after the ignition is turned off. See Ignition Positions (Key Access) on page 9-15 or Ignition Positions (Keyless Access) on page 9-16.

The exterior lamps turn off immediately by turning the exterior lamp control off.

This feature can be changed. See Vehicle Personalization on page 5-43.

Battery Load Management

The vehicle has Electric Power Management (EPM) that estimates the battery’s temperature and state of charge. It then adjusts the voltage for best performance and extended life of the battery.

When the battery's state of charge is low, the voltage is raised slightly to quickly bring the charge back up. When the state of charge is high, the voltage is lowered slightly to prevent overcharging. If the vehicle has a voltmeter gauge or a voltage display on the Driver Information Center (DIC), you may see the voltage move up or down. This is normal. If there is a problem, an alert will be displayed.

The battery can be discharged at idle if the electrical loads are very high. This is true for all vehicles.

This is because the generator (alternator) may not be spinning fast enough at idle to produce all of the power needed for very high electrical loads.

A high electrical load occurs when several of the following are on, such as: headlamps, high beams, fog lamps, rear window defogger, climate control fan at high speed, heated seats, engine cooling fans, trailer loads, and loads plugged into accessory power outlets.

EPM works to prevent excessive discharge of the battery. It does this by balancing the generator’s output and the vehicle’s electrical needs. It can increase engine idle speed to generate more power whenever needed. It can temporarily reduce the power demands of some accessories.

Normally, these actions occur in steps or levels, without being noticeable. In rare cases at the highest levels of corrective action, this action may be noticeable to the
6-8 Lighting

driver. If so, a DIC message might be displayed and it is recommended that the driver reduce the electrical loads as much as possible. See Battery Voltage and Charging Messages on page 5-34.

Battery Power Protection

The battery saver feature is designed to protect the vehicle’s battery.

If the exterior lamps or any interior light is left on and the ignition is turned off, the battery rundown protection system automatically turns the lamp off after about 10 minutes.
Infotainment System

Introduction

Infotainment

See the infotainment manual for information on the radio, audio players, phone, navigation system, Rear Seat Entertainment (RSE), and voice or speech recognition. It also includes information on settings.
7-2  Infotainment System

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Climate Control Systems

Dual Automatic Climate Control System

The heating, cooling, and ventilation for the vehicle can be controlled with this system.

1. Driver and Passenger Temperature Controls
2. Heated and Ventilated Front Seats (If Equipped)
8-2 Climate Controls

3. Fan Control
4. Air Delivery Mode Controls
5. Defrost
6. SYNC (Synchronized Temperature)
7. Power
8. A/C (Comfort and Eco Air Conditioning)
9. Recirculation
10. Rear Window Defogger
11. AUTO (Automatic Operation)

Climate Control Influence on eAssist Operation and Fuel Economy (If Equipped)

The climate control system depends on other vehicle systems for heat and power input. Certain climate control settings can lead to higher fuel usage and/or fewer auto stops. The following are climate control settings that use more fuel:
• Comfort air conditioning mode.
• The defrost mode.

• Extreme temperature settings, such as 15°C (60°F) or 32°C (90°F).
• High fan speed settings.

To help reduce fuel usage:
• Use the full automatic control as described under “Automatic Operation.”
• Select a temperature setting that is higher in hot weather and lower in cold weather.
• Turn off the air conditioning when it is not needed.
• Only use defrost to clear the windows.

Automatic Operation

The system automatically controls the fan speed, air delivery, air conditioning, and recirculation in order to heat or cool the vehicle to the desired temperature.

When the AUTO indicator light is on, the system is in full automatic operation. If the air delivery mode, fan speed, recirculation, or air conditioning setting is adjusted, the AUTO indicator turns off and the selected settings will appear on the display.

To place the system in automatic mode do the following:
1. Press AUTO.
2. Set the temperature. Allow the system time to stabilize. Adjust the temperature as needed for best comfort.

To improve fuel efficiency and to cool the vehicle faster, recirculation may be automatically selected in warm weather. The recirculation light will not come on. Press to select recirculation; press it again to select outside air.

▲ / ▼ (Driver and Passenger Temperature Controls): The temperature can be adjusted separately for the driver and the passenger. Press to increase or decrease the temperature.
SYNC (Synchronized Temperature): Press to link all climate zone settings to the driver settings. The SYNC indicator light will turn on. When the passenger settings are adjusted, the SYNC indicator light is off.

**Manual Operation**

☉ (Power): Press to turn the fan off or on.

▲ ◄ (Fan Control): Press to increase or decrease the fan speed. The fan speed setting appears on the main display. Pressing either button cancels automatic fan control and the fan is controlled manually. Press AUTO to return to automatic operation.

**Air Delivery Mode Controls:**

Press ◄, ◄, or ◄ to change the direction of the airflow. The current mode appears in the display screen. Pressing either button cancels automatic air delivery control and the direction of the airflow is controlled manually. Press AUTO to return to automatic operation.

To change the current mode, select one of the following:

 мероприятия (Defog): Clears the windows of fog or moisture. Air is directed to the windshield and floor outlets.

 мероприятие (Vent): Air is directed to the instrument panel outlets.

 мероприятие (Floor): Air is directed to the floor outlets.

MAX (Defrost): Clears the windshield of fog or frost more quickly. Air is directed to the windshield.

For best results, clear all snow and ice from the windshield before defrosting.

For eAssist vehicles that have the auto defog feature, auto stops can occur in defrost mode. In this mode, the auto stops are shorter and less frequent than other air delivery modes to prevent window fogging.

A/C (Comfort Air Conditioning): Press to turn the air conditioning system on or off. If the climate control system is turned off or the outside temperature falls below freezing, the air conditioner will not run.

Pressing this button cancels automatic air conditioning and turns off the air conditioner. Press AUTO to return to automatic operation and the air conditioner runs automatically as needed. When the indicator light is on, the air conditioner runs automatically to cool the air inside the vehicle or to dry the air needed to defog the windshield faster.

For eAssist vehicles, an auto stop may occur if the climate control system determines the a/c compressor can be shut off and still maintain comfort levels with minimal windshield fogging.

**Eco A/C (For eAssist Vehicles):** Press to cycle between the off, eco and comfort air conditioning modes.
8-4 Climate Controls

The indicator will be lit green in eco, amber in comfort, and turns off when there is no A/C function. If the fan is turned off the A/C will not run.

The eco A/C setting balances fuel economy and air conditioning comfort. In warm weather conditions, auto stops may occur more frequently and the vehicle interior may be warmer as compared to the comfort air conditioning. This setting allows higher humidity inside the vehicle and window fogging before the engine restarts.

Pressing the button during an auto stop may restart the engine to prevent window fogging. To reach comfort levels quickly during an auto stop, the engine will restart if the air conditioner is off and AUTO or A/C is selected.

If temperature controls are adjusted cooler by more than 1°C (1°F) during an auto stop, the engine will restart to ensure that comfort is reached.

(Recirculation): Press to turn on recirculation. An indicator light comes on. Air is recirculated to quickly cool the air inside the vehicle or prevent odors from entering. Press again to change to outside air and the indicator light turns off.

Press AUTO to return to automatic operation and recirculation runs automatically as needed. The indicator light is off.

The Air Quality Sensor may operate the recirculation mode automatically. See “Climate and Air Quality” under Vehicle Personalization on page 5-43.

Auto Defog: The climate control system may have a sensor to automatically detect high humidity inside the vehicle. When high humidity is detected, the climate control system may adjust to outside air supply and turn on the air conditioner. The fan speed may slightly increase to help prevent fogging. If the climate control system does not detect possible window fogging, it returns to normal operation. For eAssist vehicles, there may be shorter and less frequent auto stops when auto defog is in use.

To turn Auto Defog off or on, see “Climate and Air Quality” under Vehicle Personalization on page 5-43.

Rear Window Defogger

(Rear Window Defogger): Press to turn the rear window defogger on or off.

The rear window defogger turns off automatically after about 10 minutes. If turned on again it runs for about five minutes before turning off. The defogger can also be turned off by turning the ignition to ACC/ACCESSORY or LOCK/OFF.

The rear window defogger can be set to automatic operation. See “Climate and Air Quality” under Vehicle Personalization on page 5-43.
When auto rear defog is selected, the rear window defogger turns on automatically when the interior temperature is cold and the outside temperature is about 4°C (40°F) and below. The auto rear defogger turns off automatically after about 10 minutes, or after five minutes if the outside temperature is not as cold.

For eAssist vehicles, auto rear defog will only run during a remote start and the feature is not available in the Vehicle Personalization menu.

If the vehicle is equipped with heated outside rearview mirrors, they turn on when the rear window defogger button is on and help to clear fog or frost from the surface of the mirror. See Heated Mirrors on page 2-18.

Do not try to clear frost or other material from the inside of the front windshield and rear window with a razor blade or anything else that is sharp. This may damage the rear window defogger grid and affect the radio’s ability to pick up stations clearly. The repairs would not be covered by the vehicle warranty.

Heated and Ventilated Front Seats (If Equipped): Press \( \text{M} \) or \( \text{L} \) to heat the driver or passenger seat cushion and seatback.

Press \( \text{C} \) or \( \text{J} \), if equipped, to ventilate the driver or passenger seat. See Heated and Ventilated Front Seats on page 3-9.

Remote Start Climate Control Operation (If Equipped): If the vehicle is equipped with the remote start feature, the climate control system may run when the vehicle is started remotely. The system uses the driver’s previous settings to heat or cool the inside of the vehicle. The rear defog may come on during remote start based on cold ambient conditions. If the vehicle has heated or ventilated seats, they may come on during a remote start. See Remote Vehicle Start on page 2-9 and Heated and Ventilated Front Seats on page 3-9.

Sensor

The solar sensor, on top of the instrument panel near the windshield, monitors the solar heat. The climate control system uses the sensor information to adjust the temperature, fan speed, recirculation, and air delivery mode for best comfort.

Do not cover the sensor; otherwise the automatic climate control system may not work properly.
8-6 Climate Controls

Air Vents
Use the louvers located on the air vents to change the direction of the airflow.

To open the vent, move the thumbwheel to $\uparrow$. To close the vent, move the thumbwheel to $\downarrow$.

For vehicles with eAssist, there is a battery cooling air vent located on the shelf behind the rear passenger seats below the rear window. Keep this air inlet clear from items that may block airflow. Proper airflow is required to keep the eAssist battery and control system cool.

Operation Tips
- Keep all outlets open whenever possible for best system performance.
- Keep the path under all seats clear of objects to help circulate the air inside the vehicle more effectively.
- Use of non-GM approved hood deflectors can adversely affect the performance of the system.

Maintenance

Air Intake
Clear away any ice, snow, or leaves from the air intake at the base of the windshield that can block the flow of air into the vehicle.

Passenger Compartment Air Filter
The filter removes dust, pollen, and other airborne irritants from outside air that is pulled into the vehicle.

The filter should be replaced as part of routine scheduled maintenance. See Maintenance Schedule on page 11-2 for replacement intervals. For more information, see your dealer.
Service

The refrigerant system should only be serviced by trained and certified technicians. The air conditioning evaporator should never be repaired or replaced by one from a salvage vehicle. It should only be replaced by a new evaporator to ensure proper and safe operation.

During service, all refrigerants should be reclaimed with proper equipment. Venting refrigerants directly to the atmosphere is harmful to the environment and may also create unsafe conditions based on inhalation, combustion, frostbite, or other health-based concerns.
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Driving Information

Distracted Driving
Distraction comes in many forms and can take your focus from the task of driving. Exercise good judgment and do not let other activities divert your attention away from the road. Many local governments have enacted laws regarding driver distraction. Become familiar with the local laws in your area.

To avoid distracted driving, always keep your eyes on the road, hands on the wheel, and mind on the drive.

- Do not use a phone in demanding driving situations. Use a hands-free method to place or receive necessary phone calls.
- Watch the road. Do not read, take notes, or look up information on phones or other electronic devices.
- Designate a front seat passenger to handle potential distractions.
- Become familiar with vehicle features before driving, such as programming favorite radio stations and adjusting climate control and seat settings. Program all trip information into any navigation device prior to driving.
- Wait until the vehicle is parked to retrieve items that have fallen to the floor.
- Stop or park the vehicle to tend to children.
- Keep pets in an appropriate carrier or restraint.
- Avoid stressful conversations while driving, whether with a passenger or on a cell phone.

Watch the road. Do not read, take notes, or look up information on phones or other electronic devices.
Taking your eyes off the road too long or too often could cause a crash resulting in injury or death. Focus your attention on driving.

Refer to the Infotainment manual for more information on using that system, including pairing and using a cell phone.

Defensive Driving
Defensive driving means “always expect the unexpected.” The first step in driving defensively is to wear the safety belt. See Safety Belts on page 3-12.

- Assume that other road users (pedestrians, bicyclists, and other drivers) are going to be careless and make mistakes. Anticipate what they might do and be ready.

Drunk Driving
Death and injury associated with drinking and driving is a global tragedy.

- Allow enough following distance between you and the driver in front of you.
- Focus on the task of driving.

Control of a Vehicle
Braking, steering, and accelerating are important factors in helping to control a vehicle while driving.

Braking
Braking action involves perception time and reaction time. Deciding to push the brake pedal is perception time. Actually doing it is reaction time.

Average driver reaction time is about three-quarters of a second. In that time, a vehicle moving at 100 km/h (60 mph) travels 20 m (66 ft), which could be a lot of distance in an emergency.

Helpful braking tips to keep in mind include:

- Keep enough distance between you and the vehicle in front of you.
- Avoid needless heavy braking.
- Keep pace with traffic.
If the engine ever stops while the vehicle is being driven, brake normally but do not pump the brakes. Doing so could make the pedal harder to push down. If the engine stops, there will be some power brake assist but it will be used when the brake is applied. Once the power assist is used up, it can take longer to stop and the brake pedal will be harder to push.

**Steering**

**Electric Power Steering**
If the vehicle has electric power steering it does not have power steering fluid. Regular maintenance is not required.

If power steering assist is lost due to a system malfunction, the vehicle can be steered, but may require increased effort.

See your dealer if there is a problem.

**Variable Effort Steering**
Some vehicles have a steering system that varies the amount of effort required to steer the vehicle in relation to the speed of the vehicle.

The amount of steering effort required is less at slower speeds to make the vehicle more maneuverable and easier to park. At faster speeds, the steering effort increases to provide a sport-like feel to the steering. This provides maximum control and stability.

If the vehicle seems harder to steer than normal when parking or driving slowly, there may be a problem with the system. You will still have power steering, but steering will be stiffer than normal at slow speeds. See your dealer for service.

**Hydraulic Power Steering**
If the vehicle has hydraulic power steering, it may require maintenance. See Power Steering Fluid (2.4L L4 Engine and 3.6L V6 Engine with FWD) on page 10-23 or Power Steering Fluid (3.6L V6 Engine with AWD) on page 10-23.

If power steering assist is lost because the engine stops or a system malfunction, the vehicle can be steered but may require increased effort. See your dealer if there is a problem.
Caution

If the steering wheel is turned until it reaches the end of its travel, and is held in that position for more than 15 seconds, damage may occur to the power steering system and there may be loss of power steering assist.

Curve Tips

- Take curves at a reasonable speed.
- Reduce speed before entering a curve.
- Maintain a reasonable steady speed through the curve.
- Wait until the vehicle is out of the curve before accelerating gently into the straightaway.

Steering in Emergencies

- There are some situations when steering around a problem may be more effective than braking.
- Holding both sides of the steering wheel allows you to turn 180 degrees without removing a hand.
- Antilock Brake System (ABS) allows steering while braking.

Off-Road Recovery

The vehicle’s right wheels can drop off the edge of a road onto the shoulder while driving. Follow these tips:

1. Ease off the accelerator and then, if there is nothing in the way, steer the vehicle so that it straddles the edge of the pavement.
2. Turn the steering wheel about one-eighth of a turn, until the right front tire contacts the pavement edge.
3. Turn the steering wheel to go straight down the roadway.

Loss of Control

Skidding

There are three types of skids that correspond to the vehicle’s three control systems:

- Braking Skid — wheels are not rolling.
9-6 Driving and Operating

- Steering or Cornering Skid — too much speed or steering in a curve causes tires to slip and lose cornering force.
- Acceleration Skid — too much throttle causes the driving wheels to spin.

Defensive drivers avoid most skids by taking reasonable care suited to existing conditions, and by not overdriving those conditions. But skids are always possible.

If the vehicle starts to slide, follow these suggestions:

- Ease your foot off the accelerator pedal and steer the way you want the vehicle to go. The vehicle may straighten out. Be ready for a second skid if it occurs.
- Slow down and adjust your driving according to weather conditions. Stopping distance can be longer and vehicle control can be affected when traction is reduced by water, snow, ice, gravel, or other material on the road. Learn to recognize warning clues — such as enough water, ice, or packed snow on the road to make a mirrored surface — and slow down when you have any doubt.
- Try to avoid sudden steering, acceleration, or braking, including reducing vehicle speed by shifting to a lower gear. Any sudden changes could cause the tires to slide.

Remember: Antilock brakes help avoid only the braking skid.

Driving on Wet Roads

Rain and wet roads can reduce vehicle traction and affect your ability to stop and accelerate. Always drive slower in these types of driving conditions and avoid driving through large puddles and deep-standing or flowing water.

⚠️ Warning

Wet brakes can cause crashes. They might not work as well in a quick stop and could cause pulling to one side. You could lose control of the vehicle.

After driving through a large puddle of water or a car/vehicle wash, lightly apply the brake pedal until the brakes work normally.

Flowing or rushing water creates strong forces. Driving through flowing water could cause the vehicle to be carried away. If this happens, you and other vehicle occupants could drown. Do not ignore police warnings and be very cautious about trying to drive through flowing water.
Hydroplaning

Hydroplaning is dangerous. Water can build up under the vehicle’s tires so they actually ride on the water. This can happen if the road is wet enough and you are going fast enough. When the vehicle is hydroplaning, it has little or no contact with the road.

There is no hard and fast rule about hydroplaning. The best advice is to slow down when the road is wet.

Other Rainy Weather Tips

Besides slowing down, other wet weather driving tips include:
- Allow extra following distance.
- Pass with caution.
- Keep windshield wiper equipment in good shape.
- Keep the windshield washer fluid reservoir filled.
- Have good tires with proper tread depth. See Tires on page 10-42.
- Turn off cruise control.

Highway Hypnosis

Always be alert and pay attention to your surroundings while driving. If you become tired or sleepy, find a safe place to park the vehicle and rest.

Other driving tips include:
- Keep the vehicle well ventilated.
- Keep the interior temperature cool.
- Keep your eyes moving — scan the road ahead and to the sides.
- Check the rearview mirror and vehicle instruments often.

Hill and Mountain Roads

Driving on steep hills or through mountains is different than driving on flat or rolling terrain. Tips for driving in these conditions include:
- Keep the vehicle serviced and in good shape.
- Check all fluid levels and brakes, tires, cooling system, and transmission.
- Shift to a lower gear when going down steep or long hills.

⚠️ Warning

Using the brakes to slow the vehicle on a long downhill slope can cause brake overheating, can reduce brake performance, and could result in a loss of braking. Shift the transmission to a lower gear to let the engine assist the brakes on a steep downhill slope.

⚠️ Warning

Coasting downhill in N (Neutral) or with the ignition off is dangerous. This can cause overheating of the brakes and (Continued)
9-8 Driving and Operating

Warning (Continued)

loss of steering. Always have the engine running and the vehicle in gear.

- Stay in your own lane. Do not swing wide or cut across the center of the road. Drive at speeds that let you stay in your own lane.
- Be alert on top of hills; something could be in your lane (stalled car, accident).
- Pay attention to special road signs (falling rocks area, winding roads, long grades, passing or no-passing zones) and take appropriate action.

Winter Driving

Driving on Snow or Ice

Drive carefully when there is snow or ice between the tires and the road, creating less traction or grip.

Wet ice can occur at about 0°C (32°F) when freezing rain begins to fall, resulting in even less traction. Avoid driving on wet ice or in freezing rain until roads can be treated with salt or sand.

Drive with caution, whatever the condition. Accelerate gently so traction is not lost. Accelerating too quickly causes the wheels to spin and makes the surface under the tires slick, so there is even less traction.

Try not to break the fragile traction. If you accelerate too fast, the drive wheels will spin and polish the surface under the tires even more.

Traction Control should be turned on. See Traction Control/Electronic Stability Control on page 9-34.

The Antilock Brake System (ABS) improves vehicle stability during hard stops on slippery roads, but apply the brakes sooner than when on dry pavement. See Antilock Brake System (ABS) on page 9-31.

Allow greater following distance on any slippery road and watch for slippery spots. Icy patches can occur on otherwise clear roads in shaded areas. The surface of a curve or an overpass can remain icy when the surrounding roads are clear. Avoid sudden steering maneuvers and braking while on ice.

Turn off cruise control on slippery surfaces.

Blizzard Conditions

Being stuck in snow can be a serious situation. Stay with the vehicle unless there is help nearby. If possible, use Roadside Assistance. See Roadside Assistance Program on page 13-5.

To get help and keep everyone in the vehicle safe:

- Turn on the hazard warning flashers.
- Tie a red cloth to an outside mirror.
Warning

Snow can trap engine exhaust under the vehicle. This may cause exhaust gases to get inside. Engine exhaust contains carbon monoxide (CO) which cannot be seen or smelled. It can cause unconsciousness and even death.

If the vehicle is stuck in the snow:

• Clear away snow from around the base of your vehicle, especially any that is blocking the exhaust pipe.
• Check again from time to time to be sure snow does not collect there.
• Open a window about 5 cm (2 in) on the side of the vehicle that is away from the wind to bring in fresh air.

(Continued)

Warning (Continued)

• Fully open the air outlets on or under the instrument panel.
• Adjust the climate control system to a setting that circulates the air inside the vehicle and set the fan speed to the highest setting. See “Climate Control Systems”.

For more information about carbon monoxide, see Engine Exhaust on page 9-26.

To save fuel, run the engine for only short periods as needed to warm the vehicle and then shut the engine off and close the window most of the way to save heat. Repeat this until help arrives but only when you feel really uncomfortable from the cold. Moving about to keep warm also helps.

If it takes some time for help to arrive, now and then when you run the engine, push the accelerator pedal slightly so the engine runs faster than the idle speed. This keeps the battery charged to restart the vehicle and to signal for help with the headlamps. Do this as little as possible to save fuel.

If the Vehicle Is Stuck

Slowly and cautiously spin the wheels to free the vehicle when stuck in sand, mud, ice, or snow.

If stuck too severely for the traction system to free the vehicle, turn the traction system off and use the rocking method. See Traction Control/Electronic Stability Control on page 9-34.

Warning

If the vehicle's tires spin at high speed, they can explode, and you or others could be injured. The (Continued)
Warning (Continued)

vehicle can overheat, causing an engine compartment fire or other damage. Spin the wheels as little as possible and avoid going above 56 km/h (35 mph).

Rocking the Vehicle to Get it Out

Turn the steering wheel left and right to clear the area around the front wheels. Turn off any traction system. Shift back and forth between R (Reverse) and a low forward gear, spinning the wheels as little as possible. To prevent transmission wear, wait until the wheels stop spinning before shifting gears. Release the accelerator pedal while shifting, and press lightly on the accelerator pedal when the transmission is in gear.

Slowly spinning the wheels in the forward and reverse directions causes a rocking motion that could free the vehicle. If that does not get the vehicle out after a few tries, it might need to be towed out. If the vehicle does need to be towed out, see Towing the Vehicle on page 10-81.

Vehicle Load Limits

It is very important to know how much weight the vehicle can carry. This weight is called the vehicle capacity weight and includes the weight of all occupants, cargo, and all nonfactory-installed options. Two labels on the vehicle show how much weight it may properly carry, the Tire and Loading Information label and the Certification label.

Warning

Do not load the vehicle any heavier than the Gross Vehicle Weight Rating (GVWR), or either the maximum front or rear Gross Axle Weight Rating (GAWR). This can cause systems to break and change the way the vehicle handles. This could cause loss of control and a crash. Overloading can also shorten the life of the vehicle.
Tire and Loading Information Label

1. Number of Occupant Seating Positions
2. Maximum Vehicle Capacity Weight
3. Size of the Original Equipment Tires
4. Recommended Cold Tire Inflation Pressure

A vehicle-specific Tire and Loading Information label is attached to the vehicle's center pillar (B-pillar). The Tire and Loading Information label shows the number of occupant seating positions (1), and the maximum vehicle capacity weight (2) in kilograms and pounds.

The Tire and Loading Information label also shows the tire size of the original equipment tires (3) and the recommended cold tire inflation pressures (4). For more information on tires and inflation see *Tires on page 10-42* and *Tire Pressure on page 10-49.*

There is also important loading information on the Certification label. It tells you the Gross Vehicle Weight Rating (GVWR) and the Gross Axle Weight Rating (GAWR) for the front and rear axle. See "Certification Label" later in this section.

“Steps for Determining Correct Load Limit—

1. Locate the statement "The combined weight of occupants and cargo should never exceed XXX kg or XXX lbs." on your vehicle's placard.

2. Determine the combined weight of the driver and passengers that will be riding in your vehicle.

3. Subtract the combined weight of the driver and passengers from XXX kg or XXX lbs.

4. The resulting figure equals the available amount of cargo and luggage load capacity. For example, if the "XXX" amount equals 1400 lbs. and there will be five 150 lb passengers in your vehicle, the amount of available cargo
and luggage load capacity is 650 lbs. (1400-750 (5 x 150) = 650 lbs.)

5. Determine the combined weight of luggage and cargo being loaded on the vehicle. That weight may not safely exceed the available cargo and luggage load capacity calculated in Step 4.

6. If your vehicle will be towing a trailer, load from your trailer will be transferred to your vehicle. Consult this manual to determine how this reduces the available cargo and luggage load capacity of your vehicle."

See Trailer Towing (Except eAssist) on page 9-66 or Trailer Towing (eAssist) on page 9-67 for important information on towing a trailer, towing safety rules, and trailering tips.

Example 1
1. Vehicle Capacity Weight for Example 1 = 453 kg (1,000 lbs).
2. Subtract Occupant Weight @ 68 kg (150 lbs) × 2 = 136 kg (300 lbs).
3. Available Occupant and Cargo Weight = 317 kg (700 lbs).

Example 2
1. Vehicle Capacity Weight for Example 2 = 453 kg (1,000 lbs).
2. Subtract Occupant Weight @ 68 kg (150 lbs) × 5 = 340 kg (750 lbs).
3. Available Cargo Weight = 113 kg (250 lbs).
Example 3

1. Vehicle Capacity Weight for Example 3 = 453 kg (1,000 lbs).
2. Subtract Occupant Weight @ 91 kg (200 lbs) × 5 = 453 kg (1,000 lbs).
3. Available Cargo Weight = 0 kg (0 lbs).

Refer to the vehicle's Tire and Loading Information label for specific information about the vehicle's capacity weight and seating positions. The combined weight of the driver, passengers, and cargo should never exceed the vehicle's capacity weight.

Certification Label

Label Example

A vehicle-specific Certification label is attached to the vehicle's center pillar (B-pillar). The label tells the gross weight capacity of the vehicle, called the Gross Vehicle Weight Rating (GVWR). The GVWR includes the weight of the vehicle, all occupants, fuel, and cargo. Never exceed the GVWR for the vehicle, or the Gross Axle Weight Rating (GAWR) for either the front or rear axle.

And, if there is a heavy load, it should be spread out. See “Steps for Determining Correct Load Limit” earlier in this section.

⚠️ Warning

Do not load the vehicle any heavier than the Gross Vehicle Weight Rating (GVWR), or either the maximum front or rear Gross Axle Weight Rating (GAWR). This can cause systems to break and change the way the vehicle handles. This could cause loss of control and a crash. Overloading can also shorten the life of the vehicle.
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If you put things inside the vehicle — like suitcases, tools, packages, or anything else — they will go as fast as the vehicle goes. If you have to stop or turn quickly, or if there is a crash, they will keep going.

⚠️ Warning

Things inside the vehicle can strike and injure people in a sudden stop or turn, or in a crash.

• Put things in the cargo area of the vehicle. In the cargo area, put them as far forward as possible. Try to spread the weight evenly.

(Continued)

⚠️ Warning (Continued)

• Never stack heavier things, like suitcases, inside the vehicle so that some of them are above the tops of the seats.
• Do not leave an unsecured child restraint in the vehicle.
• Secure loose items in the vehicle.
• Do not leave a seat folded down unless needed.

(Continued)

Starting and Operating

New Vehicle Break-In

⚠️ Caution

The vehicle does not need an elaborate break-in. But it will perform better in the long run if you follow these guidelines:

• Do not drive at any one constant speed, fast or slow, for the first 805 km (500 mi). Do not make full-throttle starts. Avoid downshifting to brake or slow the vehicle.
• Avoid making hard stops for the first 322 km (200 mi) or so. During this time the new brake linings are not yet broken in. Hard stops with new linings can mean premature wear and earlier replacement. Follow this
Caution (Continued)

breaking-in guideline every time you get new brake linings.
Following break-in, engine speed and load can be gradually increased.

Ignition Positions (Key Access)

The key must be fully extended to start the vehicle.
To shift out of P (Park), turn the ignition to ON/RUN and apply the brake pedal.

1 (STOPPING THE ENGINE/LOCK/OFF): When the vehicle is stopped, turn the ignition switch to LOCK/OFF to turn the engine off. Retained Accessory Power (RAP) will remain active. See Retained Accessory Power (RAP) on page 9-24 for more information.

Caution

Using a tool to force the key to turn in the ignition could cause damage to the switch or break the key. Use the correct key, make sure it is all the way in, and turn it only with your hand. If the key cannot be turned by hand, see your dealer.

This is the only position from which the key can be removed. This locks the ignition and automatic transmission.

Do not turn the engine off when the vehicle is moving. This will cause a loss of power assist in the brake and steering systems and disable the airbags.

If the vehicle must be shut off in an emergency:

1. Brake using a firm and steady pressure. Do not pump the brakes repeatedly. This may deplete power assist, requiring increased brake pedal force.

2. Shift the vehicle to N (Neutral). This can be done while the vehicle is moving. After shifting to N (Neutral), firmly apply the brakes and steer the vehicle to a safe location.

3. Come to a complete stop, shift to P (Park), and turn the ignition to LOCK/OFF. On vehicles with an automatic transmission, the
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shift lever must be in P (Park) to turn the ignition switch to the LOCK/OFF position.

4. Set the parking brake. See Parking Brake on page 9-32.

**Warning**

Turning off the vehicle while moving may cause loss of power assist in the brake and steering systems and disable the airbags. While driving, only shut the vehicle off in an emergency.

If the vehicle cannot be pulled over, and must be shut off while driving, turn the ignition to ACC/ACCESSORY.

2 (ACC/ACCESSORY): This position provides power to some of the electrical accessories. It unlocks the ignition. To move the key from ACC/ACCESSORY to LOCK/OFF, the shift lever must be in P (Park).

3 (ON/RUN): The ignition switch stays in this position when the engine is running. This position can be used to operate the electrical accessories, including the ventilation fan and 12-volt power outlet, as well as to display some warning and indicator lights. This position can also be used for service and diagnostics, and to verify the proper operation of the malfunction indicator lamp as may be required for emission inspection purposes. The transmission is also unlocked in this position.

The battery could be drained if the key is left in the ACC/ACCESSORY or ON/RUN position with the engine off. The vehicle might not restart if the battery is allowed to drain for an extended period of time.

4 (START): This position starts the engine. When the engine starts, release the key. The ignition switch will return to ON/RUN for normal driving.

A warning tone sounds when the driver door is opened when the ignition is still in ACC/ACCESSORY and the key is in the ignition. If the ignition becomes difficult to turn, see Keys on page 2-1.

**Ignition Positions (Keyless Access)**

The vehicle has an electronic keyless ignition with pushbutton start.
Pressing the button cycles it through three modes, ACC/ACCESSORY, ON/RUN/START, and Stopping the Engine/OFF.

The transmitter must be in the vehicle for the system to operate. If the pushbutton start is not working, the vehicle may be near a strong radio antenna signal causing interference to the keyless access system. See Remote Keyless Entry (RKE) System Operation on page 2-3.

To shift out of P (Park), the vehicle must be in ACC/ACCESSORY or ON/RUN and the brake pedal must be applied.

Stopping the Engine/OFF (No Indicator Lights): When the vehicle is stopped, press the ENGINE START/STOP button once to turn the engine off.

If the vehicle is not in P (Park), the ignition will return to ACC/ACCESSORY and display the message SHIFT TO PARK in the Driver Information Center (DIC). See Transmission Messages on page 5-42. When the vehicle is shifted into P (Park), the ignition system will switch to OFF.

Do not turn the engine off when the vehicle is moving. This will cause a loss of power assist in the brake and steering systems and disable the airbags.

If the vehicle must be shut off in an emergency:
1. Brake using a firm and steady pressure. Do not pump the brakes repeatedly. This may deplete power assist, requiring increased brake pedal force.
2. Shift the vehicle to N (Neutral). This can be done while the vehicle is moving. After shifting to N (Neutral), firmly apply the brakes and steer the vehicle to a safe location.

3. Come to a complete stop, shift to P (Park), and turn the ignition to OFF. On vehicles with an automatic transmission, the shift lever must be in P (Park) to turn the ignition switch to the OFF position.
4. Set the parking brake. See Parking Brake on page 9-32.

⚠️ Warning

Turning off the vehicle while moving may cause loss of power assist in the brake and steering systems and disable the airbags. While driving, only shut the vehicle off in an emergency.

If the vehicle cannot be pulled over, and must be shut off while driving, press and hold the ENGINE START/STOP button for longer than two seconds, or press twice in five seconds.
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ACC/ACCESSORY (Amber Indicator Light): This mode allows you to use some electrical accessories when the engine is off. With the ignition off, pressing the button one time without the brake pedal applied will place the ignition system in ACC/ACCESSORY. The ignition will switch from ACC/ACCESSORY to OFF after five minutes to prevent battery rundown.

ON/RUN/START (Green Indicator Light): This mode is for driving and starting. With the ignition off, and the brake pedal applied, pressing the button once will place the ignition system in ON/RUN/START. Once engine cranking begins, release the button. Engine cranking will continue until the engine starts. See Starting the Engine on page 9-18. The ignition will then remain in ON/RUN.

Service Only Mode
This power mode is available for service and diagnostics, and to verify the proper operation of the malfunction indicator lamp as may be required for emission inspection purposes. With the vehicle off, and the brake pedal not applied, pressing and holding the button for more than five seconds will place the vehicle in Service Only Mode. The instruments and audio systems will operate as they do in ON/RUN, but the vehicle will not be able to be driven. The engine will not start in Service Only Mode. Push the button again to turn the vehicle off.

Starting the Engine
Move the shift lever to P (Park) or N (Neutral). The engine will not start in any other position. To restart the engine when the vehicle is already moving, use N (Neutral) only.

⚠️ Caution
Do not try to shift to P (Park) if the vehicle is moving. If you do, you could damage the transmission. Shift to P (Park) only when the vehicle is stopped.

⚠️ Caution
If you add electrical parts or accessories, you could change the way the engine operates. Any resulting damage would not be covered by the vehicle warranty. See Add-On Electrical Equipment on page 9-68.
Starting Procedure (Key Access)

1. With your foot off the accelerator pedal, turn the ignition key to START. When the engine starts, let go of the ignition.

The idle speed will go down as the engine gets warm. Do not race the engine immediately after starting it. Operate the engine and transmission gently to allow the oil to warm up and lubricate all moving parts.

The vehicle has a Computer-Controlled Cranking System. This feature assists in starting the engine and protects components. If the ignition key is turned to the START position, and then released when the engine begins cranking, the engine will continue cranking for a few seconds or until the vehicle starts. If the engine does not start and the key is held in START for many seconds, cranking will be stopped after 15 seconds to prevent cranking motor damage. To prevent gear damage, this system also prevents cranking if the engine is already running. Engine cranking can be stopped by turning the ignition switch to ACC/ACCESSORY or LOCK/OFF.

2. If the engine does not start after five to 10 seconds, especially in very cold weather (below −18°C or 0°F), it could be flooded with too much gasoline. Try pushing the accelerator pedal all the way to the floor and holding it there as you hold the key in START for up to a maximum of 15 seconds. Wait at least 15 seconds between each try, to let the cranking motor cool down.

Caution (Continued)

Cranking the engine for long periods of time, by returning the ignition to the START position immediately after cranking has ended, can overheat and damage the cranking motor, and drain the battery. Wait at least 15 seconds between each try, to let the cranking motor cool down.
Operate the engine and transmission gently until the oil warms up and lubricates all moving parts.

Starting Procedure (Keyless Access)

1. If equipped with the keyless access system, the transmitter must be in the vehicle. Put your foot on the brake pedal and push the ENGINE START/STOP button. When the engine begins cranking, let go of the button.

The idle speed will go down as the engine gets warm. Do not race the engine immediately after starting it. Operate the engine and transmission gently to allow the oil to warm up and lubricate all moving parts.

If the transmitter is not in the vehicle or something is interfering with the transmitter, the Driver Information Center (DIC) will display a message. See “Key and Lock Messages” on page 5-38.

2. If the battery in the Remote Keyless Entry (RKE) transmitter needs replacing, the DIC will display a message. The vehicle can still be driven. See “Starting the Vehicle with a Low Transmitter Battery” in Remote Keyless Entry (RKE) System Operation on page 2-3.

The vehicle has a Computer-Controlled Cranking System. This feature assists in starting the engine and protects components. If the ENGINE START/STOP button is pressed, and then released when the engine begins cranking, the engine will continue cranking for a few seconds or until the vehicle starts. If the engine does not start and the button is pressed for many seconds, cranking will be stopped after 15 seconds to prevent cranking motor damage. To prevent gear damage, this system also prevents cranking if the engine is already running. Engine cranking can be stopped by pressing the ENGINE START/STOP button a second time.

\[\text{Caution}\]

Cranking the engine for long periods of time, by returning the ignition to the START position immediately after cranking has ended, can overheat and damage the cranking motor, and drain the battery. Wait at least 15 seconds between each try, to let the cranking motor cool down.

2. If the engine does not start after five to 10 seconds, especially in very cold weather (below \(-18^\circ\text{C}\) or \(0^\circ\text{F}\)), it could be flooded with too much gasoline. Try pushing the accelerator pedal all the way to the floor and holding it there as you press the ENGINE START/STOP button, for up to a maximum of 15 seconds. Wait at least 15 seconds between each try, to allow the cranking motor
to cool down. When the engine starts, let go of the button, and the accelerator. If the vehicle starts briefly but then stops again, do the same thing. This clears the extra gasoline from the engine. Do not race the engine immediately after starting it. Operate the engine and transmission gently until the oil warms up and lubricates all moving parts.

**eAssist Automatic Engine Start/Stop**

**Warning**

Exiting the vehicle without first shifting into P (Park) may cause the vehicle to move. You or others may be injured. Because the vehicle has the automatic engine start/stop feature, the vehicle’s engine might seem to be shut off;

(Continued)

**Warning (Continued)**

however, once the brake pedal is released, the engine will start up again.

Shift to P (Park) and turn the ignition to LOCK/OFF, before exiting the vehicle.

Vehicles with eAssist have an automatic engine start/stop feature. After the engine is started and has reached operating temperature, the auto stop feature may cause the engine to turn off when the brakes are applied and the vehicle comes to a complete stop. The vehicle may remain in auto stop for up to two minutes. When the brake is released or the accelerator pedal applied, the engine will start. The engine will continue to run until the next auto stop.

**AUTO STOP** on the tachometer signifies that the engine is in auto stop mode. See *Tachometer on page* 5-11. When the vehicle is turned off, the tachometer will move to OFF. If the driver door is opened while in auto stop mode, a chime will sound.

To restart the engine during auto stop, release the brake pedal or press the accelerator pedal. The engine starts immediately. The vehicle continues to run until the next stop.

There are several conditions that may prevent an auto stop or cause an auto start.

**The Engine Will Remain Running When:**

- The engine, transmission, or high voltage battery is not warmed up yet.
- The outside temperature is less than $-20^\circ C$ ($-4^\circ F$).
- The air conditioning or defrost system need the compressor to maintain interior comfort. See *Dual Automatic Climate Control System on page* 8-1 When it is
very warm or humid, the system may not be able to shut the engine off while maintaining interior comfort. To maximize fuel economy, use the eco air conditioning mode.

- The shift lever is in P (Park), N (Neutral), R (Reverse), or M (Manual Mode).
- The high voltage battery pack charge is low.
- The hood is not fully closed.
- Brake pedal pressure is low.
- If the malfunction indicator lamp is on, auto stop may be prevented.
- High humidity is detected.

The Engine Will Restart When:
- The brake pedal is released.
- The accelerator pedal is applied.
- Shifting out of D (Drive) to any other gear.
- The air conditioning or defrost system need the compressor to maintain interior comfort. See Dual Automatic Climate Control System on page 8-1. The warmer it is outside, the shorter the time before the engine is restarted to provide interior cooling. To maximize fuel economy, use the eco air conditioning mode.
- The climate control system is turned from off to normal air conditioning or defrost. See Dual Automatic Climate Control System on page 8-1.
- The engine is required to run for either heater or climate control performance. See Dual Automatic Climate Control System on page 8-1.
- The high voltage battery pack charge is low and requires recharging.
- Auto stop time is greater than two minutes.
- The hood is opened.

**Engine Heater**

The engine coolant heater, if available, can help in cold weather conditions at or below −18°C (0°F) for easier starting and better fuel economy during engine warm-up. Plug in the coolant heater at least four hours before starting the vehicle. An internal thermostat in the plug end of the cord will prevent engine coolant heater operation at temperatures above −18°C (0°F).

**To Use the Engine Coolant Heater**

1. Turn off the engine.
2. Open the hood and unwrap the electrical cord.
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3.6L V6 Engine

The electrical cord is located on the driver side of the engine compartment, between the fender and the engine compartment fuse block on vehicles with a six cylinder engine.

2.4L L4 Engine

The electrical cord is located on the passenger side of the engine compartment, between the fender and the air cleaner on vehicles with a four cylinder engine.

3. Plug it into a normal, grounded 110-volt AC outlet.

4. Before starting the engine, be sure to unplug and store the cord as it was before to keep it away from moving engine parts.

The length of time the heater should remain plugged in depends on several factors. Ask a dealer in the area where you will be parking the vehicle for the best advice on this.

⚠️ Warning

Plugging the cord into an ungrounded outlet could cause an electrical shock. Also, the wrong kind of extension cord could overheat and cause a fire. You could be seriously injured. Plug the cord into a properly grounded three-prong 110-volt AC outlet. If the cord will not reach, use a heavy-duty three-prong extension cord rated for at least 15 amps.
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Retained Accessory Power (RAP)

These vehicle accessories can be used for up to 10 minutes after the engine is turned off:
- Infotainment System
- Power Windows
- Sunroof (If Equipped)
- Auxiliary Power Outlet

Power to the audio system will continue to operate for up to 10 minutes or until the driver door is opened.

Power to the power windows and sunroof will continue to operate for up to 10 minutes or until any door is opened.

All of these features will work when the ignition is in ON/RUN or ACC/ACCESSORY.

Shifting Into Park

1. Hold the brake pedal down and set the parking brake. See Parking Brake on page 9-32.
2. Move the shift lever into P (Park) by pushing the lever all the way toward the front of the vehicle.
3. Turn the ignition off.

Leaving the Vehicle with the Engine Running

⚠️ Warning

It can be dangerous to leave the vehicle with the engine running. It could overheat and catch fire.

It is dangerous to get out of the vehicle if the shift lever is not fully in P (Park) with the parking brake firmly set. The vehicle can roll.

Do not leave the vehicle when the engine is running. If you have left the engine running, the vehicle can move suddenly. You or others could be injured. To be sure the vehicle will not move, even when you are on fairly level ground, always set the parking brake and move the shift lever to P (Park). See Shifting Into Park on page 9-24. If you are towing a trailer, see Driving Characteristics and Towing Tips on page 9-63.

If you have to leave the vehicle with the engine running, be sure the vehicle is in P (Park) and the parking brake is firmly set before you leave it. After you have moved the shift lever into P (Park), hold down the regular brake pedal. See if you can move the shift lever away from P (Park) without first pulling it toward you. If you can, it means that the shift lever was not fully locked into P (Park).
Torque Lock
Torque lock is when the weight of the vehicle puts too much force on the parking pawl in the transmission. This happens when parking on a hill and shifting the transmission into P (Park) is not done properly and then it is difficult to shift out of P (Park). To prevent torque lock, set the parking brake and then shift into P (Park). To find out how, see "Shifting Into P (Park)" listed previously.

If torque lock does occur, your vehicle may need to be pushed uphill by another vehicle to relieve the parking pawl pressure, so you can shift out of P (Park).

If you are towing a trailer and parking on a hill, see Driving Characteristics and Towing Tips on page 9-63.

Shifting out of Park
Automatic Transmission Shift Lock
The vehicle has an automatic transmission shift lock control system. The shift lock control system is designed to:
- Prevent ignition key removal unless the shift lever is in P (Park).
- Prevent movement of the shift lever out of P (Park), unless the ignition is in ON/RUN and the brake pedal is applied.

The shift lock is always functional except in the case of an uncharged or low voltage (less than 9-volt) battery.

If the vehicle has an uncharged battery or a battery with low voltage, try charging or jump starting the battery. See Jump Starting (with or without eAssist) on page 10-78 or Jump Starting (On-board with eAssist Only) on page 10-77.

If the shift lever cannot be moved out of P (Park):
1. Apply and maintain the regular brakes.
2. Turn the ignition to the ON/RUN position. See Ignition Positions (Key Access) on page 9-15 or Ignition Positions (Keyless Access) on page 9-16 for more information.
3. Let up on the shift lever and make sure the shift lever is pushed all the way into P (Park).
4. Press the shift lever button.
5. Move the shift lever into the desired gear.

If you still cannot move the shift lever from P (Park), consult your dealer or a professional towing service.
9-26 Driving and Operating

Parking over Things That Burn

⚠️ Warning

Things that can burn could touch hot exhaust parts under the vehicle and ignite. Do not park over papers, leaves, dry grass, or other things that can burn.

Engine Exhaust

⚠️ Warning

Engine exhaust contains carbon monoxide (CO) which cannot be seen or smelled. Exposure to CO can cause unconsciousness and even death.

Exhaust may enter the vehicle if:

- The vehicle idles in areas with poor ventilation (parking garages, tunnels, deep snow that may block underbody airflow or tail pipes).
- The exhaust smells or sounds strange or different.
- The exhaust system leaks due to corrosion or damage.
- The vehicle exhaust system has been modified, damaged, or improperly repaired.

(Continued)

⚠️ Warning (Continued)

- There are holes or openings in the vehicle body from damage or aftermarket modifications that are not completely sealed.

If unusual fumes are detected or if it is suspected that exhaust is coming into the vehicle:

- Drive it only with the windows completely down.
- Have the vehicle repaired immediately.

Never park the vehicle with the engine running in an enclosed area such as a garage or a building that has no fresh air ventilation.
Running the Vehicle While Parked

It is better not to park with the engine running.

If the vehicle is left with the engine running, follow the proper steps to be sure the vehicle will not move. See Shifting Into Park on page 9-24 and Engine Exhaust on page 9-26.

If parking on a hill and pulling a trailer, see Driving Characteristics and Towing Tips on page 9-63.

Automatic Transmission

Shift Lever without Selective Ride Control Shown

P (Park): This position locks the front wheels. It is the best position to use when starting the engine because the vehicle cannot move easily.

Warning

It is dangerous to get out of the vehicle if the shift lever is not fully in P (Park) with the parking brake firmly set. The vehicle can roll.

Do not leave the vehicle when the engine is running. If you have left the engine running, the vehicle can move suddenly. You or others could be injured. To be sure the vehicle will not move, even when you are on fairly level ground, always set the parking brake and move the shift lever to P (Park). See Shifting Into Park on page 9-24 and Driving Characteristics and Towing Tips on page 9-63.

Make sure the shift lever is fully in P (Park) before starting the engine. The vehicle has an automatic transmission shift lock control system. The regular brake must be fully applied first and then the shift
lever button pressed before shifting from P (Park) when the ignition key is in ON/RUN. If you cannot shift out of P (Park), ease pressure on the shift lever, then push the shift lever all the way into P (Park) as you maintain brake application. Then press the shift lever button and move the shift lever into another gear. See Shifting out of Park on page 9-25.

**R (Reverse):** Use this gear to back up.

**Caution**

Shifting to R (Reverse) while the vehicle is moving forward could damage the transmission. The repairs would not be covered by the vehicle warranty. Shift to R (Reverse) only after the vehicle is stopped.

To rock the vehicle back and forth to get out of snow, ice, or sand without damaging the transmission, see If the Vehicle Is Stuck on page 9-9.

**N (Neutral):** In this position, the engine does not connect with the wheels. To restart the engine when the vehicle is already moving, use N (Neutral) only. Also, use N (Neutral) when the vehicle is being towed.

**Warning**

Shifting into a drive gear while the engine is running at high speed is dangerous. Unless your foot is firmly on the brake pedal, the vehicle could move very rapidly. You could lose control and hit people or objects. Do not shift into a drive gear while the engine is running at high speed.

**D (Drive):** This position is for normal driving. It provides good fuel economy when pushing the accelerator pedal around a quarter of the way down. If more power is needed for passing, press the accelerator pedal over half, or all the way down.
Driving and Operating 9-29

M (Manual Mode) or M/S (Manual Mode/Sport Mode): This position allows the driver to select the gears appropriate for current driving conditions, and to activate Selective Ride Control (if equipped). See Manual Mode on page 9-29 and Selective Ride Control on page 9-36.

**Manual Mode**

**Driver Shift Control (DSC)**

**Caution**

Driving with the engine at a high rpm without upshifting while using Driver Shift Control (DSC), could damage the vehicle. Always upshift when necessary while using DSC.

DSC allows the automatic transmission to be shifted similar to a manual transmission. To use the DSC feature:

**With Selective Ride Control**

1. Move the shift lever from D (Drive) to M/S (Manual Mode/Sport Mode).

   The vehicle will be in Sport Mode. The vehicle will remain in Sport Mode until the shift lever is moved back to the D (Drive) position. The gear indicator in the instrument cluster will still display an S for Sport Mode, and the SPORT MODE ON message will display momentarily. See Ride Control System Messages on page 5-40. When in Sport Mode, the vehicle will still shift automatically, but chassis tuning is modified. See Selective Ride Control on page 9-36. If you press the +/− switch on the side of the shift lever, the transmission will enter Manual Mode, and the DIC gear indicator will change to an M followed by a number representing the gear the vehicle is currently in.

2. In Manual Mode, press the + (Plus) end of the switch on the side of the shift lever to upshift, or the − (Minus) end to downshift.


9-30 Driving and Operating

Without Selective Ride Control

1. Move the shift lever from D (Drive) to M (Manual Mode).
   The transmission will enter Manual Mode. The DIC gear indicator will change to an M followed by a number representing the gear the vehicle is currently in.

2. In Manual Mode, press the + (Plus) end of the switch on the side of the shift lever to upshift, or the − (Minus) end to downshift.

   The display on the instrument cluster will show which gear the vehicle is in. The number indicates the requested gear when pressing the +/- switch on the shift lever.

   The transmission will only allow shifting into gears appropriate for the vehicle speed and engine revolutions per minute (rpm). The transmission will not automatically shift to the next lower gear if the engine rpm is too high, nor to the next higher gear when the maximum engine rpm is reached.

   While in Manual Mode, the transmission will automatically downshift when the vehicle comes to a stop. This will allow for more power during take-off.

   When accelerating the vehicle from a stop in snowy and icy conditions, you may want to shift into 2 (Second) gear. A higher gear allows the vehicle to gain more traction on slippery surfaces.

Drive Systems

All-Wheel Drive

Vehicles with this feature always send engine power to all four wheels. It is fully automatic, and adjusts itself as needed for road conditions.

All-Wheel Drive (AWD) system performance will be automatically reduced when the compact spare tire is in use. To restore full AWD performance, and prevent excessive wear to the AWD system, replace the compact spare tire with a full-size tire as soon as possible. See Compact Spare Tire on page 10-76.
Brakes

Antilock Brake System (ABS)

This vehicle has ABS, an advanced electronic braking system that helps prevent a braking skid.

When the vehicle begins to drive away, ABS checks itself. A momentary motor or clicking noise might be heard while this test is going on, and it might even be noticed that the brake pedal moves a little. This is normal.

If there is a problem with ABS, this warning light stays on. See Antilock Brake System (ABS) Warning Light on page 5-20.

If driving safely on a wet road and it becomes necessary to slam on the brakes and continue braking to avoid a sudden obstacle, a computer senses the wheels are slowing down. If one of the wheels is about to stop rolling, the computer will separately work the brakes at each wheel.

ABS can change the brake pressure to each wheel, as required, faster than any driver could. This can help you steer around the obstacle while braking hard.

As the brakes are applied, the computer keeps receiving updates on wheel speed and controls braking pressure accordingly.

Remember: ABS does not change the time needed to get a foot up to the brake pedal or always decrease stopping distance. If you get too close to the vehicle in front of you, there will not be enough time to apply the brakes if that vehicle suddenly slows or stops. Always leave enough room up ahead to stop, even with ABS.

Using ABS

Do not pump the brakes. Just hold the brake pedal down firmly and let ABS work. You may hear the ABS pump or motor operating and feel the brake pedal pulsate. This is normal.

Braking in Emergencies

ABS allows you to steer and brake at the same time. In many emergencies, steering can help more than even the very best braking.
9-32   Driving and Operating

Parking Brake

The Electric Parking Brake (EPB) switch is on the center console. The EPB can always be activated, even if the ignition is off. To prevent draining the battery, avoid repeated cycles of the EPB when the engine is not running.

The system has a red parking brake status light and an amber parking brake warning light. See Electric Parking Brake Light on page 5-19 and Service Electric Parking Brake Light on page 5-19. There are also parking brake-related Driver Information Center (DIC) messages. See Brake System Messages on page 5-34. In case of insufficient electrical power, the EPB cannot be applied or released.

Before leaving the vehicle, check the red parking brake status light to ensure that the parking brake is applied.

EPB Apply

To apply the EPB:
1. Be sure the vehicle is at a complete stop.
2. Lift up the EPB switch momentarily.

The red parking brake status light will flash and then stay on once the EPB is fully applied. If the red parking brake status light flashes continuously, then the EPB is only partially applied or there is a problem with the EPB. A DIC message will display. Release the EPB and try to apply it again. If the light does not come on, or keeps flashing, have the vehicle serviced. Do not drive the vehicle if the red parking brake status light is flashing. See your dealer. See Electric Parking Brake Light on page 5-19.

If the amber parking brake warning light is on, lift up on the EPB switch and hold it up. Continue to hold the switch until the red parking brake status light remains on. If the amber parking brake warning light is on, see your dealer.

If the EPB is applied while the vehicle is moving, the vehicle will decelerate as long as the switch is held up. If the switch is held up until the vehicle comes to a stop, the EPB will remain applied.

The vehicle may automatically apply the EPB in some situations when the vehicle is not moving. This is normal, and is done to periodically check the correct operation of the EPB system.

If the EPB fails to apply, the rear wheels should be blocked to prevent vehicle movement.
EPB Release
To release the EPB:
1. Place the ignition in the ACC/ACCESSORY or ON/RUN position.
2. Apply and hold the brake pedal.
3. Push down momentarily on the EPB switch.

The EPB is released when the red parking brake status light is off.

If the amber parking brake warning light is on, release the EPB by pushing down on the EPB switch and holding it down. Continue to hold the switch until the red parking brake status light is off. If either light stays on after release is attempted, see your dealer.

Caution (Continued)
damage to brake system parts. Make sure that the parking brake is fully released and the brake warning light is off before driving.

Automatic EPB Release
The EPB will automatically release if the vehicle is running, placed into gear, and an attempt is made to drive away. Avoid rapid acceleration when the EPB is applied, to preserve parking brake lining life.

If parking on a hill, or if the vehicle is pulling a trailer, see Driving Characteristics and Towing Tips on page 9-63.

Brake Assist
The Brake Assist feature is designed to assist the driver in stopping or decreasing vehicle speed in emergency driving conditions. This feature uses the stability system hydraulic brake control module to supplement the power brake system under conditions where the driver has quickly and forcefully applied the brake pedal in an attempt to quickly stop or slow down the vehicle. The stability system hydraulic brake control module increases brake pressure at each corner of the vehicle until the ABS activates.

Minor brake pedal pulsation or pedal movement during this time is normal and the driver should continue to apply the brake pedal as the driving situation dictates. The Brake Assist feature will automatically disengage when the brake pedal is released or brake pedal pressure is quickly decreased.

Hill Start Assist (HSA)
This vehicle has an HSA feature, which may be useful when the vehicle is stopped on a grade. This feature is designed to prevent the vehicle from rolling, either forward or rearward, during vehicle drive off.
9-34  Driving and Operating

After the driver completely stops and holds the vehicle in a complete standstill on a grade, HSA will be automatically activated. During the transition period between when the driver releases the brake pedal and starts to accelerate to drive off on a grade, HSA holds the braking pressure for a maximum of two seconds to ensure that there is no rolling. The brakes will automatically release when the accelerator pedal is applied within the two-second window. It will not activate if the vehicle is in a drive gear and facing downhill, or if the vehicle is facing uphill and in R (Reverse).

Ride Control Systems

Traction Control/ Electronic Stability Control

System Operation

The vehicle has a Traction Control System (TCS) and StabiliTrak®, an electronic stability control system. These systems help limit wheel slip and assist the driver in maintaining control, especially on slippery road conditions.

TCS activates if it senses that any of the drive wheels are spinning or beginning to lose traction. When this happens, TCS applies the brakes to the spinning wheels and reduces engine power to limit wheel spin.

StabiliTrak activates when the vehicle senses a difference between the intended path and the direction the vehicle is actually traveling. StabiliTrak selectively applies braking pressure to any one of the vehicle wheel brakes to assist the driver in keeping the vehicle on the intended path.

If cruise control is being used and traction control or StabiliTrak begins to limit wheel spin, cruise control will disengage. Cruise control may be turned back on when road conditions allow.

Both systems come on automatically when the vehicle is started and begins to move. The systems may be heard or felt while they are operating or while performing diagnostic checks. This is normal and does not mean there is a problem with the vehicle.

It is recommended to leave both systems on for normal driving conditions, but it may be necessary to turn TCS off if the vehicle gets stuck in sand, mud, ice, or snow. See If the Vehicle Is Stuck on page 9-9 and “Turning the Systems Off and On” later in this section.
The indicator light for both systems is in the instrument cluster. This light will:

- Flash when TCS is limiting wheel spin.
- Flash when StabiliTrak is activated.
- Turn on and stay on when either system is not working.

If either system fails to turn on or to activate, a message displays in the Driver Information Center (DIC), and 🗝 comes on and stays on to indicate that the system is inactive and is not assisting the driver in maintaining control. The vehicle is safe to drive, but driving should be adjusted accordingly.

If 🗝 comes on and stays on:
1. Stop the vehicle.
2. Turn the engine off and wait 15 seconds.
3. Start the engine.

Drive the vehicle. If 🗝 comes on and stays on, the vehicle may need more time to diagnose the problem. If the condition persists, see your dealer.

**Turning the Systems Off and On**

The TCS/StabiliTrak button is on the center console.

<table>
<thead>
<tr>
<th>Caution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Do not repeatedly brake or accelerate heavily when TCS is off. The vehicle driveline could be damaged.</td>
</tr>
</tbody>
</table>

To turn off only TCS, press and release the 🗝 button. The traction off light 🗝 displays in the instrument cluster. The appropriate DIC message displays. See *Ride Control System Messages on page 5-40.*

To turn TCS on again, press and release the 🗝 button. The traction off light 🗝 displayed in the instrument cluster will turn off.

If TCS is limiting wheel spin when the 🗝 button is pressed, the system will not turn off until the wheels stop spinning.
9-36  Driving and Operating

To turn off both TCS and StabiliTrak, press and hold the \( \text{button} \) until the traction off light \( \text{light} \) and StabiliTrak OFF light \( \text{light} \) come on and stay on in the instrument cluster. The appropriate DIC message displays. See Ride Control System Messages on page 5-40.

To turn TCS and StabiliTrak on again, press and release the \( \text{button} \). The traction off light \( \text{light} \) and StabiliTrak OFF light \( \text{light} \) in the instrument cluster turn off.

Adding accessories can affect the vehicle performance. See Accessories and Modifications on page 10-3.

Limited-Slip Differential

Vehicles with a limited-slip differential can give more traction on snow, mud, ice, sand, or gravel. It works like a standard differential most of the time, but when traction is low, this feature allows the drive wheel with the most traction to move the vehicle.

Selective Ride Control

The vehicle may have a ride control system called Selective Ride Control. The system provides the following performance benefits:

- Reduced Impact Harshness
- Improved Road Isolation
- Improved High-Speed Stability
- Improved Handling Response
- Better Control of Body Ride Motions

To switch from TOUR to SPORT mode, move the shift lever to the M/S (Manual/Sport) position.

TOUR:  Use for normal city and highway driving. This setting provides a smooth, soft ride.

SPORT:  Use where road conditions or personal preference demand more control. This setting provides more “feel,” or response to road conditions through increased steering effort and suspension tuning.

The setting can be changed at any time. Based on road conditions, steering wheel angle, and vehicle speed, the system automatically adjusts to provide the best handling while providing a smooth ride. The TOUR and SPORT modes will feel similar on a smooth road.
Cruise Control

With cruise control the vehicle can maintain a speed of about 40 km/h (25 mph) or more without keeping your foot on the accelerator. Cruise control does not work at speeds below 40 km/h (25 mph).

⚠️ Warning

Cruise control can be dangerous where you cannot drive safely at a steady speed. Do not use the cruise control on winding roads or in heavy traffic.

Cruise control can be dangerous on slippery roads. On such roads, fast changes in tire traction can cause excessive wheel slip, and you could lose control. Do not use cruise control on slippery roads.

If equipped with the Traction Control System (TCS), the system may begin to limit wheel spin while you are using cruise control. If this happens, the cruise control will automatically disengage. See Traction Control/Electronic Stability Control on page 9-34. If a collision alert occurs when cruise control is activated, cruise control is disengaged. See Forward Collision Alert (FCA) System on page 9-50. When road conditions allow you to safely use it again, the cruise control can be turned back on.

If the brakes are applied, the cruise control disengages.

证监 (On/Off): Press to turn cruise control on or off. A white indicator comes on in the instrument cluster.

RES+ (Resume/Accelerate): Press the control up briefly to make the vehicle resume to a previously set speed, or hold upwards to accelerate. If cruise control is already active, use to increase vehicle speed.

SET− (Set/Coast): Press the control down briefly to set the speed and activate cruise control. If cruise control is already active, use to decrease vehicle speed.

すご (Cancel): Press to disengage cruise control without erasing the selected set speed.

Setting Cruise Control

If the cruise button is on when not in use, it could get bumped and go into cruise when not desired. Keep the cruise control switch off when cruise is not being used.
9-38 Driving and Operating

1. Press the \( \textcircled{\text{S}} \) button to turn the cruise system on.
2. Get to the speed desired.
3. Press and release the SET− control on the steering wheel. The desired set speed briefly appears in the instrument panel cluster.
4. Take your foot off the accelerator pedal.

The cruise control indicator on the instrument cluster turns green after the cruise control has been set to the desired speed. See Instrument Cluster on page 5-8.

Resuming a Set Speed

If the cruise control is set at a desired speed and then the brakes are applied or the \( \textcircled{\text{S}} \) is pressed, the cruise control is disengaged without erasing the set speed from memory. Once the vehicle reaches about 40 km/h (25 mph) or more, press RES+ up briefly. The vehicle returns to the previous set speed.

Increasing Speed While Using Cruise Control

If the cruise control system is already activated:
- Press and hold RES+ up until the vehicle accelerates to the desired speed, and then release it.
- To increase the speed in small increments, press RES+ up briefly. Each time this is done, the vehicle goes about 1.6 km/h (1 mph) faster.

Reducing Speed While Using Cruise Control

If the cruise control system is already activated:
- Press and hold SET− down until the desired lower speed is reached, then release it.
- To slow down in small increments, press SET− down briefly. Each time this is done, the vehicle goes about 1.6 km/h (1 mph) slower.

Passing Another Vehicle While Using Cruise Control

Use the accelerator pedal to increase vehicle speed. When you take your foot off the pedal, the vehicle will slow down to the cruise speed you set earlier. While pressing the accelerator pedal or shortly following the release to override cruise control, briefly pressing SET− will result in cruise set to the current vehicle speed.

Using Cruise Control on Hills

How well the cruise control will work on hills depends upon the vehicle speed, load, and the steepness of the hills. When going up steep hills, you might have to step on the accelerator pedal to maintain your speed. When going downhill, you might have to brake or shift to a lower gear to keep your speed down. If the brakes are applied the cruise control will turn off.
Ending Cruise Control
There are three ways to end cruise control:
- To disengage cruise control, step lightly on the brake pedal.
- Press \( \bigcirc \) on the steering wheel.
- To turn off the cruise control, press \( \bigcirc \) on the steering wheel.

Erasing Speed Memory
The cruise control set speed is erased from memory by pressing \( \bigcirc \) or if the ignition is turned off.

Adaptive Cruise Control
If equipped with Adaptive Cruise Control (ACC), it allows the driver to select the cruise control set speed and following gap. Read this entire section before using this system. The following gap is the following time between your vehicle and a vehicle detected directly ahead in your path, moving in the same direction. If no vehicle is detected in your path, ACC works like regular cruise control. ACC uses a radar sensor. See Radio Frequency Statement on page 13-15.

If a vehicle is detected in your path, ACC can apply acceleration or limited, moderate braking to maintain the selected following gap. To disengage ACC, apply the brake. If ACC is controlling your vehicle speed when the traction control system (TCS) or electronic stability control system activates, the ACC may automatically disengage. See Traction Control/Electronic Stability Control on page 9-34. When road conditions allow ACC to be safely used, the ACC can be turned back on.

ACC will not engage if the TCS or electronic stability control system is disabled.

⚠️ Warning
ACC has limited braking ability and may not have time to slow the vehicle down enough to avoid a collision with another vehicle you are following. This can occur when vehicles suddenly slow or stop ahead, or enter your lane. Also see “Alerting the Driver” in this section. Complete attention is always required while driving and you should be ready to take action and apply the brakes. See Defensive Driving on page 9-3.

⚠️ Warning
Adaptive Cruise Control will not detect or brake for children, pedestrians, animals, or other objects.
Warning (Continued)

Do not use Adaptive Cruise Control when:

- On winding and hilly roads or when the sensors are blocked by snow, ice, or dirt. The system may not detect a vehicle ahead. Keep the entire front of the vehicle clean.
- Visibility is low, such as in fog, rain, or snow conditions. Adaptive Cruise Control performance is limited under these conditions.
- On slippery roads where fast changes in tire traction can cause excessive wheel slip.

(On/Off): Press to turn the system on or off. The indicator turns white on the instrument cluster when ACC is turned on.

RES+ (Resume/Accelerate): Press the control up briefly to make the vehicle resume to a previously set speed, or hold upwards to accelerate. If cruise control is already active, use to increase vehicle speed.

SET– (Set/Coast): Press the control down briefly to set the speed and activate cruise control. If cruise control is already active, use to decrease vehicle speed.

(Cancel): Press to disengage ACC without erasing the selected set speed.

(Follow Distance Gap): Press to select a following gap time (or distance) setting for ACC of Far, Medium, or Near.

Setting Adaptive Cruise Control

If the cruise button is on when not in use, it could get pressed and go into cruise when not desired. Keep the cruise control button off when cruise is not being used.

Select the set speed desired for cruise. This is the vehicle speed when no vehicle is detected in its path.

ACC will not set or resume at a speed less than 25 km/h (16 mph).
To set ACC:
1. Press \( \)\.
2. Get up to the desired speed.
3. Press and release the SET– control on the steering wheel.
4. Remove foot from the accelerator.

After ACC is set, it may immediately apply the brakes if a vehicle ahead is detected closer than the selected following gap.

The ACC indicator displays on the instrument cluster and Head-Up Display (HUD). When ACC is active, the indicator will be lit green.

Be mindful of speed limits, surrounding traffic speeds, and weather conditions when selecting the set speed.

**Resuming a Set Speed**

If the ACC is set at a desired speed and then the brakes are applied, ACC is disengaged without erasing the set speed from memory.

To begin using ACC again, press RES+ up briefly on the steering wheel. The vehicle returns to the previous set speed.

**Increasing Speed While ACC is at a Set Speed**

If ACC is already activated, do one of the following:

- Use the accelerator to get to the higher speed. Press SET– down. Release the control and the accelerator pedal. The vehicle will now cruise at the higher speed.

When the accelerator pedal is pressed, ACC will not brake because it is overridden. A warning message will appear on the Driver Information Center (DIC) and Head-Up Display (HUD). See *Cruise Control Messages on page 5-35*.

- Press and hold RES+ up until the desired set speed appears on the display, then release it.

- To increase vehicle speed in small increments, briefly press RES+. For each press, the vehicle increase to the next 5 km/h (1 mph) mark on the speedometer.

When it is determined that there is no vehicle ahead or the vehicle ahead is beyond the selected following gap, then the vehicle speed will increase to the set speed.

The speedometer reading can be displayed in either English or metric units. See *Instrument Cluster on page 5-8*. The increment value used depends on the units displayed.
9-42 Driving and Operating

Reducing Speed While ACC is at a Set Speed

If ACC is already activated, do one of the following:

- Use the brake to get to the desired lower speed. Press SET– down and release the accelerator pedal. The vehicle will now cruise at the lower speed.
- Press and hold SET– down until the desired lower speed is reached, then release it.
- To decrease the vehicle speed in smaller increments, press SET– down briefly. For each press, the vehicle speed decreases to the next 5 km/h (1 mph) mark on the speedometer.

The speedometer reading can be displayed in either English or metric units. See Instrument Cluster on page 5-8. The increment value used depends on the units displayed.

Selecting the Follow Distance Gap

When a slower moving vehicle is detected ahead within the selected following gap, ACC will adjust the vehicle’s speed and attempt to maintain the follow distance gap selected.

Press ▼ on the steering wheel to adjust the following gap. Each press cycles the gap button through three settings: Far, Medium, or Near.

When pressed, the current gap setting displays briefly on the instrument cluster and HUD. The gap setting will be maintained until it is changed.

Since each gap setting corresponds to a following time (Far, Medium, or Near), the following distance will vary based on vehicle speed. The faster the vehicle speed, the further back your vehicle will follow a vehicle detected ahead. Consider traffic and weather conditions when selecting the following gap. The range of selectable gaps may not be appropriate for all drivers and driving conditions.

Changing the gap setting automatically changes the alert timing sensitivity (Far, Medium, or Near) for the Forward Collision Alert (FCA) feature. See Forward Collision Alert (FCA) System on page 9-50.

Alerting the Driver

If ACC is engaged, driver action may be required when ACC cannot apply sufficient braking because of approaching a vehicle too rapidly.

When this condition occurs, the collision alert symbol on the HUD will flash on the windshield. Either eight beeps will sound from the front, or both sides of the Safety
Alert Seat will pulse five times. See “Collision/Detection Systems” under Vehicle Personalization on page 5-43.

See Defensive Driving on page 9-3.

Approaching and Following a Vehicle

The vehicle ahead symbol is in the instrument cluster and HUD display.

The vehicle ahead symbol only displays when a vehicle is detected in your vehicle’s path moving in the same direction.

If this symbol is not displaying, ACC will not respond to or brake to vehicles ahead.

ACC automatically slows the vehicle down and adjusts vehicle speed to follow the vehicle in front at the selected follow gap. The vehicle speed increases or decreases to follow the vehicle in front of you, but will not exceed the set speed. It may apply limited braking, if necessary. When braking is active, the brake lights will come on. The automatic braking may feel or sound different than if the brakes were applied manually. This is normal.

Stationary or Very Slow-Moving Objects

⚠️ Warning

Adaptive Cruise Control (ACC) may not detect and react to stopped or slow-moving vehicles ahead of you. For example, the system may not brake for a vehicle that it has never detected moving. This can occur in stop-and-go traffic or when a vehicle suddenly appears due to a vehicle ahead changing lanes.

(Continued)

Warning (Continued)

Your vehicle may not stop and could cause a crash. Use caution when using ACC. Your complete attention is always required while driving and you should be ready to take action and apply the brakes.

ACC Automatically Disengages

ACC may automatically disengage and the driver will need to manually apply the brakes to slow the vehicle when:

- The sensors are blocked.
- The traction control system (TCS) or electronic stability control system has activated or been disabled.
- No traffic or other objects are being detected.
- There is a fault in the system.
9-44 Driving and Operating

A message will appear on the DIC indicating that cruise is disengaging. The ACC active symbol will not be displayed when ACC is no longer active.

Notification to Resume ACC
ACC will maintain a follow gap behind a detected vehicle and slow your vehicle to a stop behind that vehicle. If the stopped vehicle ahead has driven away and ACC has not resumed, the vehicle ahead symbol will flash as a reminder to check traffic ahead before proceeding. In addition, the left and right sides of the Safety Alert Seat will pulse three times, or three beeps will sound. See "Alert Type" and "Go Notifier" in "Collision/Detection Systems" under Vehicle Personalization on page 5-43.

When the vehicle ahead drives away, press RES+ or the accelerator pedal to resume cruise control. If stopped for more than two minutes or if the driver door is opened and the driver safety belt is unbuckled, the ACC automatically applies the electric parking brake to hold the vehicle. The electric parking brake status light will turn on. See Parking Brake on page 9-32. To resume ACC and release the electric parking brake, press the accelerator pedal. ACC can be resumed when the vehicle is traveling greater than 25 km/h (16 mph).

A DIC warning message may display indicating to shift to P (Park) before exiting the vehicle. See Vehicle Messages on page 5-34.

Warning
If ACC has stopped the vehicle, and if ACC is disengaged, turned off, or canceled, the vehicle will no longer be held at a stop. The vehicle can move. When ACC is

(Continued)

Warning (Continued)
holding the vehicle at a stop, always be prepared to manually apply the brakes.

Warning
Leaving the vehicle without placing it in P (Park) can be dangerous. Do not leave the vehicle while it is being held at a stop by ACC. Always place the vehicle in P (Park) and turn off the ignition before leaving the vehicle.

ACC Override
If using the accelerator pedal while ACC is active, a DIC warning message will indicate that automatic braking will not occur. See Vehicle Messages on page 5-34. ACC will
resume operation when the accelerator pedal is not being pressed.

**Warning**
The ACC will not automatically apply the brakes if your foot is resting on the accelerator pedal. You could crash into a vehicle ahead of you.

### Curves in the Road

**Warning**
On curves, ACC may not detect a vehicle ahead in your lane. You could be startled if the vehicle accelerates up to the set speed, especially when following a vehicle exiting or entering exit ramps. You could lose control of the vehicle or crash. Do not use ACC while driving on an entrance or exit ramp. Always be ready to use the brakes if necessary.

ACC may operate differently in a sharp curve. It may reduce the vehicle speed if the curve is too sharp.

When following a vehicle and entering a curve, ACC may not detect the vehicle ahead and accelerate to the set speed. When this happens, the vehicle ahead symbol will not appear.

ACC may detect a vehicle that is not in your lane and apply the brakes.

ACC may occasionally provide an alert and/or braking that is considered unnecessary. It could respond to vehicles in different lanes, signs, guardrails, and other stationary objects when entering or exiting a curve. This is normal operation. The vehicle does not need service.
Other Vehicle Lane Changes

ACC will not detect a vehicle ahead until it is completely in the lane. The brakes may need to be manually applied.

Do Not Use ACC on Hills and When Towing a Trailer

Do not use ACC when driving on steep hills or when towing a trailer. ACC will not detect a vehicle in the lane while driving on steep hills. The driver will often need to take over acceleration and braking on steep hills, especially when towing a trailer. If the brakes are applied, the ACC disengages.

Disengaging ACC

There are three ways to disengage ACC:

- Step lightly on the brake pedal.
- Press 
- Press 

Erasing Speed Memory

The cruise control set speed is erased from memory if is pressed or if the ignition is turned off.

Cleaning the Sensing System

The radar sensor on the front of the vehicle can become blocked by snow, ice, dirt, or mud. This area needs to be cleaned for ACC to operate properly.

For cleaning instructions, see “Washing the Vehicle” under Exterior Care on page 10-84.

System operation may also be limited under snow, heavy rain, or road spray conditions.
Driver Assistance Systems

This vehicle may have features that work together to help avoid crashes or reduce crash damage while driving, backing, and parking. Read this entire section before using these systems.

⚠️ Warning

Do not rely on the Driver Assistance Systems. These systems do not replace the need for paying attention and driving safely. You may not hear or feel alerts or warnings provided by these systems. Failure to use proper care when driving may result in injury, death, or vehicle damage. See Defensive Driving on page 9-3.

(Continued)

Warning (Continued)

Under many conditions, these systems will not:
- Detect children, pedestrians, bicyclists, or animals.
- Detect vehicles or objects outside the area monitored by the system.
- Work at all driving speeds.
- Warn you or provide you with enough time to avoid a crash.
- Work under poor visibility or bad weather conditions.
- Work if the detection sensor is not cleaned or is covered by ice, snow, mud, or dirt.

Complete attention is always required while driving, and you should be ready to take action and apply the brakes and/or steer the vehicle to avoid crashes.

Audible or Safety Alert Seat

Some driver assistance features alert the driver of obstacles by beeping. To change the volume of the warning chime, see “Comfort and Convenience” under Vehicle Personalization on page 5-43.

If equipped with the Safety Alert Seat, the driver seat cushion may provide a vibrating pulse alert instead of beeping. To change this, see “Collision/Detection Systems” under Vehicle Personalization on page 5-43.

Assistance Systems for Parking or Backing

When the vehicle is in R (Reverse), the Rear Vision Camera (RVC) and Rear Parking Assist may help the driver to avoid a crash or to reduce crash damage while parking or backing. Some models may also have the Rear Cross Traffic Alert (RCTA) feature.
When the vehicle is shifted into R (Reverse), the RVC displays an image of the area behind the vehicle in the center stack display. When the vehicle is shifted out of R (Reverse), the screen returns to the previous content, after a short delay. To return to this previous screen sooner, press one of the radio buttons. If the message Service Rear Camera System is displayed, the vehicle may need service.

**Warning**

The RVC system does not display children, pedestrians, bicyclists, animals, or any other object located outside the camera’s field of view, below the bumper, or under the vehicle. Perceived distances may be different from actual distances. Do not back the vehicle using only the RVC screen, during longer, higher speed backing maneuvers, or where there could be cross traffic. Failure to use proper care before backing may result in injury, death, or vehicle damage. Always check behind and around the vehicle before backing.

1. View Displayed by the Camera
2. Corners of the Rear Bumper

Displayed images may be farther or closer than they appear. The area displayed is limited and objects that are close to either corner of the bumper or under the bumper do not display.

A warning triangle may display on the RVC screen to show where the Ultrasonic Rear Parking Assist (URPA) has detected an object. This triangle changes from amber to red and increases in size the closer the object.

On vehicles with the Rear Cross Traffic Alert (RCTA), a triangle with an arrow may also display on the
RVC screen to warn of traffic coming from either direction when backing. This system detects objects coming from up to 20 m (66 ft) from the left or right side behind the vehicle. When an object is detected, either three beeps sound from the left or right side or three Safety Alert Seat pulses occur on the left or right side, depending on the direction of the detected vehicle.

Use caution while backing up when towing a trailer, as the RCTA detection zones that extend out from the back of the vehicle do not move further back when a trailer is towed.

With URPA, as the vehicle backs up at speeds of less than 8 km/h (5 mph), the sensors on the rear bumper detect objects up to 2.5 m (8 ft) behind the vehicle that are within a zone 25 cm (10 in) high off the ground and below bumper level.

The vehicle may have instrument cluster parking assist display with bars that show “distance to object” and object location information for URPA. As the object gets closer, more bars light up and the bars change color from yellow to amber to red.

When an object is first detected, one beep will be heard from the rear, or both sides of the Safety Alert Seat will pulse two times. When an object is very close (<0.6 m (2 ft)), five beeps will sound, or both sides of the Safety Alert Seat will pulse five times.

Turning the Features On or Off

The P button on the center stack is used to turn on or off the Rear Parking Assist. The indicator light

⚠️ Warning

The parking assist system does not detect children, pedestrians, bicyclists, animals, or objects located below the bumper or that are too close or too far from the vehicle. It is not available at speeds greater than 8 km/h (5 mph). To prevent injury, death, or vehicle damage, even with parking assist, always check the area around the vehicle and check all mirrors before moving forward or backing.
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next to the button comes on when the feature is on and turns off when the feature has been disabled.

Turn off parking assist when towing a trailer.

The Rear Vision Camera (RVC), the parking assist symbols, guidance lines, and Rear Cross Traffic Alert (RCTA) can be turned on or off through the Settings menu on the infotainment system:

1. On the infotainment system, press the Settings screen button, or turn the MENU knob to highlight Settings and press MENU.
2. Select Rear Camera.
3. Press Rear Camera Display, Park Assist Symbols, Guidance Lines, or Rear Cross Traffic Alert and then select OFF or ON.

Assistance Systems for Driving

If equipped, when driving the vehicle forward, Forward Collision Alert (FCA), Lane Departure Warning (LDW), Lane Change Alert (LCA), and/or the Active Emergency Braking System can help to avoid a crash or reduce crash damage.

Forward Collision Alert (FCA) System

The FCA system may help to avoid or reduce the harm caused by front-end crashes. FCA provides a flashing red alert on the windshield, and beeps or pulses the Safety Alert Seat when approaching a vehicle directly ahead too quickly. FCA also provides a visual alert if following another vehicle much too closely.

FCA detects vehicles within a distance of approximately 60 m (197 ft) and operates at speeds above 40 km/h (25 mph). If the vehicle has Adaptive Cruise Control (ACC), it can detect vehicles to distances of approximately 110 m (360 ft). See Adaptive Cruise Control on page 9-39.

⚠️ Warning

FCA is a warning system and does not apply the brakes. When approaching a slower-moving or stopped vehicle ahead too rapidly, or when following a vehicle too closely, FCA may not provide a warning with enough time to help avoid a crash. FCA does not warn of pedestrians, animals, signs, guardrails, bridges, construction barrels, or other objects. Be ready to take action and apply the brakes. For more information, see Defensive Driving on page 9-3.

FCA can be disabled through vehicle personalization. See the “Auto Collision Preparation” portion
of “Collision/Detection Systems” under Vehicle Personalization on page 5-43.

Detecting the Vehicle Ahead

FCA warnings will not occur unless the FCA system detects a vehicle ahead. The vehicle-ahead indicator will display green when a vehicle is detected in front. Vehicles may not be detected on curves, highway exit ramps, or hills; or due to poor visibility. FCA will not detect another vehicle ahead until it is completely in the driving lane.

⚠️ Warning

FCA does not provide a warning to help avoid a crash, unless it detects a vehicle. FCA may not detect a vehicle ahead if the FCA sensor is blocked by dirt, snow, or ice, or if the windshield is damaged. It may also not detect a vehicle on winding or hilly roads, or in conditions that can limit visibility such as fog, rain, or snow, or if the headlamps or windshield are not cleaned or in proper condition. Keep the windshield, headlamps, and FCA sensors clean and in good repair.

Collision Alert

When your vehicle approaches another vehicle too rapidly, the red collision alert symbol on the HUD, will flash on the windshield. Either eight beeps will sound from the front, or both sides of the Safety Alert Seat will pulse five times.

Tailgating Alert

The vehicle-ahead indicator will display amber when you are following a vehicle ahead much too closely.
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Selecting the Alert Timing

The Collision Alert control is on the steering wheel. Press ☐ or ☑ to set the alert timing. The first button press shows the current setting on the DIC. Additional button presses will change this setting. The chosen setting will remain until it is changed and will affect the timing of both the Collision Alert and the Tailgating Alert features. The timing of both alerts will vary based on vehicle speed. The faster the vehicle speed, the farther away the alert will occur. Consider traffic and weather conditions when selecting the alert timing. The range of selectable alert timing may not be appropriate for all drivers and driving conditions.

Changing the FCA timing setting automatically changes the following gap setting (Far, Medium, or Near) for the Adaptive Cruise Control (ACC) feature.

Unnecessary Alerts

FCA may provide unnecessary alerts for turning vehicles, vehicles in other lanes, objects that are not vehicles, or shadows. These alerts are normal operation and the vehicle does not need service.

Cleaning the System

If the FCA system does not seem to operate properly, cleaning the outside of the windshield in front of the camera sensor and the front of the vehicle may correct the issue.

Active Emergency Braking System

If the vehicle has Adaptive Cruise Control (ACC) it also has the Active Emergency Braking System, which includes the Automatic Collision Preparation (ACP) System.

Automatic Collision Preparation (ACP) System

ACP may help reduce crash damage by applying the vehicle’s brake system and has a detection range of approximately 60 m (197 ft). Braking can only occur if a vehicle is detected ahead. This is shown by the FCA vehicle-ahead indicator being lit. See Forward Collision Alert (FCA) System on page 9-50.
ACP is an emergency crash preparation feature and is not designed to avoid crashes. Do not rely on ACP to brake the vehicle.

ACP may not:
- Respond to stopped vehicles, pedestrians, or animals.
- Detect a vehicle ahead on winding or hilly roads.
- Detect a stopped or slow-moving vehicle or other object ahead.
- Detect a vehicle when weather limits visibility, such as in fog, rain, or snow. In these situations, ACP sensor performance is limited.

(Continued)

Brake Preparation
When quickly approaching a vehicle ahead, Brake Preparation reduces brake response time by having the brake system prepared for driver braking to occur more rapidly.

Automatic Braking
In some imminent front-end crash situations, if the driver has not applied the brakes, Automatic Braking applies the brakes to help reduce crash damage. It may even help avoid some very low speed crashes.

Automatic Braking may slow the vehicle to a complete stop to try to avoid a potential crash. The vehicle will only hold at a stop briefly. A firm press of the accelerator pedal will also release Automatic Braking.

(Continued)

Automatic Braking may automatically brake the vehicle in situations where it may be unnecessary. It could respond to a turning vehicle ahead, guardrails, signs, and other non-moving objects. This could be uncomfortable and startling. To override Automatic Braking, firmly press the accelerator pedal, if it is safe to do so.

Automatic Braking can be disabled or reduced through vehicle personalization. See the “Auto Collision Preparation” portion of “Collision/Detection Systems” under Vehicle Personalization on page 5-43.
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⚠️ Warning

Using the Automatic Collision Preparation System while towing a trailer could cause you to lose control of the vehicle and crash. Turn the system off when towing a trailer.

Side Blind Zone Alert (SBZA)

If equipped, the SBZA system is a lane-changing aid that assists drivers with avoiding crashes that occur with vehicles in the side blind zone (or spot) areas. When the vehicle is moving forward, the left- or right-side mirror display will light up if a vehicle is detected in that blind zone. If the turn signal is activated and a vehicle is also detected on the same side, the display will flash as an extra warning not to change lanes. Since this system is part of the Lane Change Alert system, please read the entire Lane Change Alert section before using this feature.

Lane Change Alert

If equipped, the LCA system is a lane-changing aid that assists drivers with avoiding lane change crashes that occur with vehicles in the side blind zone (or spot) areas or with vehicles rapidly approaching these areas from behind. The LCA warning display will light up in the corresponding outside side mirror and will flash if the turn signal is on.

⚠️ Warning

LCA does not alert the driver to vehicles outside of the system detection zones, pedestrians, bicyclists, or animals. It may not provide alerts when changing lanes under all driving conditions. Failure to use proper care when changing lanes may result in injury, death, or vehicle damage. Before making a lane change, always check mirrors, glance over your shoulder, and use the turn signals.

LCA Detection Zones

The LCA sensor covers a zone of approximately one lane over from both sides of the vehicle, or 3.5 m (11 ft). The height of the zone is approximately between 0.5 m (1.5 ft).
and 2 m (6 ft) off the ground. The side blind zone warning area starts at approximately the middle of the vehicle and goes back 5 m (16 ft). Drivers are also warned of vehicles rapidly approaching from up to 70 m (230 ft) behind the vehicle.

How the System Works
The LCA symbol lights up in the side mirrors when the system detects a vehicle in the next lane over that is in the side blind zone or rapidly approaching from behind. A lit LCA symbol indicates it may be unsafe to change lanes. Before making a lane change, check the LCA display, check mirrors, glance over your shoulder, and use the turn signals.

When the vehicle is started, both outside mirror LCA displays will briefly come on to indicate the system is operating. When the vehicle is moving forward, the left- or right-side mirror display will light up if a vehicle is detected in the next lane over in that blind zone or rapidly approaching that zone. If the turn signal is activated in the same direction as a detected vehicle, this display will flash as an extra warning not to change lanes.

LCA can be disabled through vehicle personalization. See “Collision/Detection Systems” under Vehicle Personalization on page 5-43. If LCA is disabled by the driver, the LCA mirror displays will not light up.

When the System Does Not Seem to Work Properly
The LCA system requires some driving for the system to calibrate to maximum performance. This calibration may occur more quickly if the vehicle is driving on a straight highway road with traffic and roadside objects (e.g., guardrails, barriers).

LCA displays may not come on when passing a vehicle quickly or when towing a trailer. The LCA detection zones that extend back from the side of the vehicle do not move further back when a trailer is towed. Use caution while changing lanes when towing a trailer. LCA may alert to objects attached to the vehicle, such as a trailer, bicycle, or object extending out to either side of the vehicle. Attached objects may also interfere with the detection of vehicles. This is normal system operation; the vehicle does not need service.

LCA may not always alert the driver to vehicles in the next lane over, especially in wet conditions or when driving on sharp curves. The system does not need to be serviced. The system may light up due to guardrails, signs, trees, shrubs, and
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other non-moving objects. This is normal system operation; the vehicle does not need service.

LCA may not operate when the LCA sensors in the left or right corners of the rear bumper are covered with mud, dirt, snow, ice, or slush, or in heavy rainstorms. For cleaning instructions, see "Washing the Vehicle" under Exterior Care on page 10-84. If the DIC still displays the system unavailable message after cleaning both sides of the vehicle toward the rear corners of the vehicle, see your dealer.

If the LCA displays do not light up when vehicles are in the side blind zone or rapidly approaching this zone and the system is clean, the system may need service. Take the vehicle to your dealer.

When LCA is disabled for any reason other than the driver turning it off, the Side Blind Zone Alert On option will not be available on the personalization menu.

FCC Information


Lane Departure Warning (LDW)

If equipped, LDW may help avoid crashes due to unintentional lane departures. It may provide a warning if the vehicle is crossing a detected lane marking without using a turn signal. LDW uses a camera sensor to detect the lane markings. It only operates at speeds of 56 km/h (35 mph) or greater.

When the vehicle crosses a detected lane marking, the LDW indicator will flash and either three beeps will be sounded from the left or right side, or three Safety Alert Seat pulses will occur on the left or right side of the seat, depending on the lane departure direction. LDW will not warn if the turn signal is on in the departure direction, or if a sharp maneuver is made.

⚠️ Warning

The LDW system is an aid to help the vehicle stay in the driving lane. It does not steer the vehicle. The LDW system may not:

- Provide enough time to avoid a crash.
- Detect lane markings under bad weather conditions or if the windshield is dirty.
- Detect lane markings and will not detect road edges.
- Warn that the vehicle is crossing a lane marking if the system does not detect the lane marking.

If LDW only detects lane markings on one side of the road, it will only warn you when departing the lane on the side where it has detected a lane marker. Even with LDW, always keep your attention on the road.

(Continued)
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Warning (Continued)

and maintain proper vehicle position within the lane, or vehicle damage, injury, or death could occur. Always keep the windshield clean and do not use LDW in bad weather conditions.

How the System Works

The LDW camera sensor is on the windshield ahead of the rearview mirror.

To turn LDW on and off, press \( \) on the center stack. The control indicator will light when LDW is on.

When the vehicle is started, the LDW indicator on the instrument cluster will come on briefly.

If LDW is on, the LDW indicator will appear green if the system detects a left or right lane marking while the vehicle is traveling at 56 km/h (35 mph) or greater. If the vehicle crosses a detected lane marking without using the turn signal, this indicator will change to amber and flash. In addition, three beeps will sound from the left or right side, or the Safety Alert Seat will pulse three times on either the left or right side of the seat, depending on the lane departure direction.

When the System Does Not Seem to Work Properly

If the LDW symbol does not appear when the system is on and the vehicle is traveling at least 56 km/h (35 mph):

- The lane markings on the road may not be seen.
- The camera sensor may be blocked by dirt, snow, or ice.
- The windshield may be damaged.

- The weather may be limiting visibility.

This is normal operation; the vehicle does not need service. Clean the windshield.

Lane markings may not be detected on curves, highway exit ramps, or hills; or due to poor visibility.

If the LDW camera system does not seem to operate properly, cleaning the outside of the windshield in front of the camera sensor may correct the issue.

Warning

LDW does not provide a warning to help avoid a crash, unless it detects the lane markings. LDW may not detect the lane markings if the camera sensor is blocked by dirt, snow, or ice, or if the windshield is damaged. It may also not detect a lane on winding or hilly roads, or in conditions that:

(Continued)
### Warning (Continued)

Can limit visibility such as fog, rain, or snow, or if the headlamps or windshield are not cleaned or in proper condition. Keep the windshield, headlamps, and camera sensors clean and in good repair.

LDW warnings may occur due to tar marks, shadows, cracks in the road, or other road imperfections. This is normal system operation; the vehicle does not need service.

### Fuel

Use of the recommended fuel is an important part of the proper maintenance of this vehicle. When driving in the U.S., to help keep the engine clean and maintain optimum vehicle performance, we recommend using TOP TIER Detergent Gasolines. See www.toptiergas.com for a list of TOP TIER Detergent Gasolines.

If the vehicle has a yellow fuel cap, E85 or FlexFuel can be used in the vehicle. See E85 or FlexFuel on page 9-60.

#### Recommended Fuel

Use regular unleaded gasoline with a posted octane rating of 87 or higher. If the octane rating is less than 87, an audible knocking noise may be heard. If this occurs, use a gasoline rated at 87 octane or higher as soon as possible. If heavy knocking is heard when using gasoline with a higher octane rating, the engine needs service.

#### Use of Seasonal Fuels

Use summer and winter fuels in the appropriate season. Driving or starting could be affected if the incorrect fuel is used. Drive the vehicle with the engine running until the fuel is a half tank or less, then refuel with the current seasonal fuel.
Prohibited Fuels
Gasolines containing oxygenates, such as ethers and ethanol, as well as reformulated gasolines are available in some cities. If these gasolines comply with the previously described specification, then they are acceptable to use. However, E85 and other fuels containing more than 15% ethanol must be used only in FlexFuel vehicles.

Caution
Do not use fuel containing methanol. It can corrode metal parts in the fuel system and also damage plastic and rubber parts. That damage would not be covered under the vehicle warranty.

Some gasolines that are not reformulated for low emissions can contain an octane-enhancing additive called methylcyclopentadienyl manganese tricarbonyl (MMT). Do not use gasolines with MMT as they can reduce spark plug life and affect emission control system performance. The malfunction indicator lamp may turn on. If this occurs, see your dealer for service.

Gasoline Specifications
At a minimum, gasoline should meet ASTM specification D 4814. Some gasolines contain an octane-enhancing additive called methylcyclopentadienyl manganese tricarbonyl (MMT). We recommend against the use of gasolines containing MMT. See "Prohibited Fuels" in Recommended Fuel on page 9-58.

California Fuel Requirements
If the vehicle is certified to meet California Emissions Standards, it is designed to operate on fuels that meet California specifications. See the underhood emission control label. If this fuel is not available in states adopting California Emissions Standards, the vehicle will operate satisfactorily on fuels meeting federal specifications, but emission control system performance might be affected. The malfunction indicator lamp could turn on and the vehicle may not pass a smog-check test. See Malfunction Indicator Lamp on page 5-16. If this occurs, return to your authorized dealer for diagnosis. If it is determined that the condition is caused by the type of fuel used, repairs may not be covered by the vehicle warranty.

Fuels in Foreign Countries
If planning to drive in countries outside the U.S. or Canada, the proper fuel might be hard to find. Check regional auto club or fuel retail brand websites for availability in the country where driving. Never use leaded gasoline, fuel containing methanol, or any other fuel not...
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recommended. Costly repairs caused by use of improper fuel would not be covered by the vehicle warranty.

Fuel Additives
To keep fuel systems clean, TOP TIER Detergent Gasoline is recommended. See Fuel on page 9-58.

If TOP TIER Detergent Gasoline is not available, one bottle of Fuel System Treatment PLUS, part number 88861013, added to the fuel tank at every engine oil change, can help. Fuel System Treatment PLUS is the only gasoline additive recommended by General Motors. It is available at your dealer.

Do not use additives with E85 or FlexFuel.

E85 or FlexFuel
Vehicles with a yellow fuel cap can use either unleaded gasoline or fuel containing up to 85% ethanol (E85).

All other vehicles should use only the unleaded gasoline as described in Recommended Fuel on page 9-58.

The use of E85 or FlexFuel is encouraged when the vehicle is designed to use it. E85 or FlexFuel is made from renewable sources.

To help locate fuel stations that carry E85 or FlexFuel, the U.S. Department of Energy has an alternative fuel website. See www.afdc.energy.gov/afdc/locator/stations.

E85 or FlexFuel should meet ASTM Specification D 5798 or CAN/CGSB–3.512 in Canada. Do not use the fuel if the ethanol content is greater than 85%. Fuel mixtures that do not meet ASTM or CGSB specifications can affect driveability and could cause the malfunction indicator lamp to come on.

The starting characteristics of E85 or FlexFuel make it unsuitable for use when temperatures fall below −18°C (0°F). Use gasoline or add gasoline to the E85 or FlexFuel.

Because E85 or FlexFuel has less energy per liter (gallon) than gasoline, the vehicle will need to be refilled more often. See Filling the Tank on page 9-61.

⚠️ Caution

Some additives are not compatible with E85 or FlexFuel and can harm the vehicle's fuel system. Do not add anything to E85 or FlexFuel. Damage caused by additives would not be covered by the vehicle warranty.
Caution

Do not use fuel containing methanol. It can corrode metal parts in the fuel system and also damage plastic and rubber parts. That damage would not be covered under the vehicle warranty.

Warning

Fuel vapors and fuel fires burn violently and can cause injury or death.

- To help avoid injuries to you and others, read and follow all the instructions on the fuel pump island.
- Turn off the engine when refueling.

Warning (Continued)

- Keep sparks, flames, and smoking materials away from fuel.
- Do not leave the fuel pump unattended.
- Do not reenter the vehicle while pumping fuel.
- Keep children away from the fuel pump and never let children pump fuel.
- Fuel can spray out if the fuel cap is opened too quickly. This spray can happen if the tank is nearly full, and is more likely in hot weather. Open the fuel cap slowly and wait for any hiss noise to stop then unscrew the cap all the way.

The fuel cap is behind a hinged fuel door on the passenger side of the vehicle. To open the fuel door, push and release the rearward center edge of the door. If equipped, the fuel door is locked when the vehicle doors are locked. Press on the RKE transmitter to unlock.

Turn the fuel cap counterclockwise to remove. While refueling, hang the fuel cap from the hook on the fuel door. Reinstall the cap by turning it clockwise until it clicks.
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Do not top off or overfill the tank and wait a few seconds before removing the nozzle. Clean fuel from painted surfaces as soon as possible. See Exterior Care on page 10-84.

**Warning**

If a fire starts while you are refueling, do not remove the nozzle. Shut off the flow of fuel by shutting off the pump or by notifying the station attendant. Leave the area immediately.

**Caution**

If a new fuel cap is needed, be sure to get the right type of cap from your dealer. The wrong type of fuel cap might not fit properly, might cause the malfunction indicator lamp to light, and could damage the fuel tank and emissions system. See Malfunction Indicator Lamp on page 5-16.

### Filling a Portable Fuel Container

**Warning**

Filling a portable fuel container while it is in the vehicle can cause fuel vapors that can ignite either by static electricity or other means. You or others could be badly burned and the vehicle could be damaged. Always:

- Use approved fuel containers.
- Remove the container from the vehicle, trunk, or pickup bed before filling.
- Place the container on the ground.
- Place the nozzle inside the fill opening of the container before dispensing fuel, and keep it in contact with the fill opening until filling is complete.
- Fill the container no more than 95% full to allow for expansion.
- Do not smoke, light matches, or use lighters while pumping fuel.
- Avoid using cell phones or other electronic devices.

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**Trailer Towing**

**General Towing Information**

Only use towing equipment that has been designed for the vehicle. Contact your dealer or trailering dealer for assistance with preparing the vehicle for towing a trailer. Read the entire section before towing a trailer.

For towing a disabled vehicle, see *Towing the Vehicle on page 10-81*. For towing the vehicle behind another vehicle such as a motor home, see *Recreational Vehicle Towing on page 10-81*.

**Driving Characteristics and Towing Tips**

**Driving with a Trailer**

When towing a trailer:

- Become familiar with the state and local laws that apply to trailer towing.
- Do not tow a trailer during the first 800 km (500 mi) to prevent damage to the engine, axle, or other parts.
- Then during the first 800 km (500 mi) of trailer towing, do not drive over 80 km/h (50 mph) and do not make starts at full throttle.
- Vehicles can tow in D (Drive). Shift the transmission to a lower gear if the transmission shifts too often under heavy loads and/or hilly conditions.
- Do not use Adaptive Cruise Control when towing.
- The Automatic Collision Preparation System should be set to Off when towing. See *Active Emergency Braking System on page 9-52*.
- Turn off Park Assist when towing.

**Warning**

When towing a trailer, exhaust gases may collect at the rear of the vehicle and enter if the liftgate, trunk/hatch, or rear-most window is open.

When towing a trailer:

- Do not drive with the liftgate, trunk/hatch, or rear-most window open.
- Fully open the air outlets on or under the instrument panel.
- Also adjust the climate control system to a setting that brings in only outside air. See “Climate Control Systems” in the Index.

For more information about Carbon Monoxide, see *Engine Exhaust on page 9-26*. 
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Towing a trailer requires a certain amount of experience. The combination you are driving is longer and not as responsive as the vehicle itself. Get acquainted with the handling and braking of the rig before setting out for the open road.

Before starting, check all trailer hitch parts and attachments, safety chains, electrical connectors, lamps, tires, and mirrors. If the trailer has electric brakes, start the combination moving and then apply the trailer brake controller by hand to be sure the brakes work.

During the trip, check occasionally to be sure that the load is secure and the lamps and any trailer brakes still work.

**Following Distance**

Stay at least twice as far behind the vehicle ahead as you would when driving the vehicle without a trailer. This can help to avoid heavy braking and sudden turns.

**Passing**

More passing distance is needed when towing a trailer. The combination will not accelerate as quickly and is longer so it is necessary to go much farther beyond the passed vehicle before returning to the lane.

**Backing Up**

Hold the bottom of the steering wheel with one hand. To move the trailer to the left, move that hand to the left. To move the trailer to the right, move your hand to the right. Always back up slowly and, if possible, have someone guide you.

**Making Turns**

- **Caution**
  - Making very sharp turns while trailering could cause the trailer to come in contact with the vehicle.

**Driving on Grades**

Reduce speed and shift to a lower gear *before* starting down a long or steep downgrade. If the transmission is not shifted down, the brakes might get hot and no longer work well.
Vehicles can tow in D (Drive). Shift the transmission to a lower gear if the transmission shifts too often under heavy loads and/or hilly conditions.

When towing at high altitude on steep uphill grades, consider the following: Engine coolant will boil at a lower temperature than at normal altitudes. If the engine is turned off immediately after towing at high altitude on steep uphill grades, the vehicle may show signs similar to engine overheating. To avoid this, let the engine run while parked, preferably on level ground, with the automatic transmission in P (Park) for a few minutes before turning the engine off. If the overheat warning comes on, see Engine Overheating on page 10-21.

Parking on Hills

**Warning**

Parking the vehicle on a hill with the trailer attached can be dangerous. If something goes wrong, the rig could start to move. People can be injured, and both the vehicle and the trailer can be damaged. When possible, always park the rig on a flat surface.

If parking the rig on a hill:

1. Press the brake pedal, but do not shift into P (Park) yet. Turn the wheels into the curb if facing downhill or into traffic if facing uphill.
2. Have someone place chocks under the trailer wheels.
3. When the wheel chocks are in place, release the regular brakes until the chocks absorb the load.
4. Reapply the brake pedal. Then apply the parking brake and shift into P (Park).
5. Release the brake pedal.

Leaving After Parking on a Hill

1. Apply and hold the brake pedal.
2. Start the engine.
3. Shift into a gear.
4. Release the parking brake.
5. Let up on the brake pedal.
6. Drive slowly until the trailer is clear of the chocks.
7. Stop and have someone pick up and store the chocks.

Maintenance when Trailer Towing

The vehicle needs service more often when pulling a trailer. See Maintenance Schedule on page 11-2. Things that are especially important in trailer operation are automatic transmission fluid, engine oil, axle
9-66 Driving and Operating

lubricant, belts, cooling system, and brake system. It is a good idea to inspect these before and during the trip.

Check periodically to see that all hitch nuts and bolts are tight.

**Trailer Towing (Except eAssist)**

Before pulling a trailer, three important considerations have to do with weight:

- Weight of the trailer.
- Weight of the trailer tongue.
- Total weight on your vehicle's tires.

**Weight of the Trailer**

How heavy can a trailer safely be?

It should never weigh more than 454 kg (1,000 lb). But even that can be too heavy.

It depends on how the rig is used. For example, speed, altitude, road grades, outside temperature, and how much the vehicle is used to pull a trailer are all important. It can depend on any special equipment on the vehicle, and the amount of tongue weight the vehicle can carry. See “Weight of the Trailer Tongue” later in this section.

Maximum trailer weight is calculated assuming only the driver is in the tow vehicle and it has all the required trailering equipment. The weight of additional optional equipment, passengers, and cargo in the tow vehicle must be subtracted from the maximum trailer weight.

Ask your dealer for trailering information or advice, or write us at our Customer Assistance Offices. See Customer Assistance Offices on page 13-3.

**Weight of the Trailer Tongue**

The tongue load (1) of any trailer is an important weight to measure because it affects the total gross weight of the vehicle. The Gross Vehicle Weight (GVW) includes the curb weight of the vehicle, any cargo carried in it, and the people who will be riding in the vehicle. If there are a lot of options, equipment, passengers, or cargo in the vehicle, it will reduce the tongue weight the vehicle can carry, which will also reduce the trailer weight the vehicle can tow. If towing a trailer, the tongue load must be added to the GVW because the vehicle will be carrying that weight, too. See Vehicle Load Limits on page 9-10.
The trailer tongue (1) should weigh 10 percent of the total loaded trailer weight (2).

After loading the trailer, weigh the trailer and then the tongue, separately, to see if the weights are proper. If they are not, adjustments might be made by moving some items around in the trailer.

**Total Weight on Your Vehicle's Tires**

Be sure the vehicle’s tires are inflated to the upper limit for cold tires. These numbers can be found on the Tire and Loading Information label. See Vehicle Load Limits on page 9-10. Make sure not to go over the GVW limit for the vehicle, including the weight of the trailer tongue.

**Trailer Towing (eAssist)**

The vehicle is neither designed nor intended to tow a trailer.

**Towing Equipment**

**Hitches**

Use the correct hitch equipment. See your dealer or a hitch dealer for assistance.

- The rear bumper on the vehicle is not intended for hitches. Do not attach rental hitches or other bumper-type hitches to it. Use only a frame-mounted hitch that does not attach to the bumper.
- Will any holes be made in the body of the vehicle when the trailer hitch is installed? If so, seal the holes when the hitch is removed. If the holes are not sealed, dirt, water, and deadly carbon monoxide (CO) from the exhaust can get into the vehicle. See Engine Exhaust on page 9-26.

**Safety Chains**

Always attach chains between the vehicle and the trailer. Cross the safety chains under the tongue of the trailer to help prevent the tongue from contacting the road if it becomes separated from the hitch. Leave enough slack so the rig can turn. Never allow safety chains to drag on the ground.

**Trailer Brakes**

Does the trailer have its own brakes? Be sure to read and follow the instructions for the trailer brakes so they are installed, adjusted, and maintained properly.

Because the vehicle has antilock brakes, do not tap into the vehicle’s brake system. If this is done, both brake systems will not work well, or at all.
Conversions and Add-Ons

Add-On Electrical Equipment

⚠️ Caution

Some electrical equipment can damage the vehicle or cause components to not work and would not be covered by the warranty. Always check with your dealer before adding electrical equipment.

Add-on equipment can drain the vehicle's 12-volt battery, even if the vehicle is not operating.

The vehicle has an airbag system. Before attempting to add anything electrical to the vehicle, see Servicing the Airbag-Equipped Vehicle on page 3-30 and Adding Equipment to the Airbag-Equipped Vehicle on page 3-30.
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General Information

For service and parts needs, visit your dealer. You will receive genuine GM parts and GM-trained and supported service people.

Genuine GM parts have one of these marks:

ACDelco

Genuine GM Parts

GM Accessories

California Proposition 65 Warning

Most motor vehicles, including this one, contain and/or emit chemicals known to the State of California to
cause cancer and birth defects or other reproductive harm. Engine exhaust, many parts and systems, many fluids, and some component wear by-products contain and/or emit these chemicals.

California Perchlorate Materials Requirements
Certain types of automotive applications, such as airbag initiators, safety belt pretensioners, and lithium batteries contained in Remote Keyless Entry transmitters, may contain perchlorate materials. Special handling may be necessary. For additional information, see www.dtsc.ca.gov/hazardouswaste/perchlorate.

Accessories and Modifications
Adding non-dealer accessories or making modifications to the vehicle can affect vehicle performance and safety, including such things as airbags, braking, stability, ride and handling, emissions systems, aerodynamics, durability, and electronic systems like antilock brakes, traction control, and stability control. These accessories or modifications could even cause malfunction or damage not covered by the vehicle warranty.

Vehicle Checks

Doing Your Own Service Work

Warning
Never try to do your own service on eAssist components. You can be injured and the vehicle can be damaged if you try to do your own service work. Service and repair of these eAssist components should only be performed by a trained service technician with the proper knowledge and tools.

eAssist Vehicles Only

Damage to vehicle components resulting from modifications or the installation or use of non-GM certified parts, including control module or software modifications, is not covered under the terms of the vehicle warranty and may affect remaining warranty coverage for affected parts.

GM Accessories are designed to complement and function with other systems on the vehicle. See your dealer to accessorize the vehicle using genuine GM Accessories installed by a dealer technician.

Also, see Adding Equipment to the Airbag-Equipped Vehicle on page 3-30.
10-4 Vehicle Care

All Vehicles

⚠️ Warning

It can be dangerous to work on your vehicle if you do not have the proper knowledge, service manual, tools, or parts. Always follow owner manual procedures and consult the service manual for your vehicle before doing any service work.

If doing some of your own service work, use the proper service manual. It tells you much more about how to service the vehicle than this manual can. To order the proper service manual, see Service Publications Ordering Information on page 13-11.

This vehicle has an airbag system. Before attempting to do your own service work, see Airbag System Check on page 3-31.

Keep a record with all parts receipts and list the mileage and the date of any service work performed. See Maintenance Records on page 11-15.

⚠️ Caution

Even small amounts of contamination can cause damage to vehicle systems. Do not allow contaminants to contact the fluids, reservoir caps, or dipsticks.

Hood

To open the hood:

1. Pull the interior hood release handle located to the left of the steering column below the instrument panel.
2. Go to the front of the vehicle and push the secondary hood release handle toward the driver side of the vehicle.

3. Lift the hood.

To close the hood:

1. Before closing the hood, be sure all the filler caps are on properly.

2. Lower the hood 30 cm (12 in) above the vehicle and release it so it fully latches. Check to make sure the hood is closed and repeat the process if necessary.
10-6 Vehicle Care

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3. Engine Oil Fill Cap. See **Engine Oil** on page 10-11.

4. Engine Oil Dipstick. See **Engine Oil** on page 10-11.

5. Engine Cover.


10. **Engine Compartment Fuse Block** on page 10-35.

10-10 Vehicle Care

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1. **Engine Air Cleaner/Filter** on page 10-15.

2. Engine Oil Fill Cap. See *Engine Oil* on page 10-11.

3. Engine Oil Dipstick. See *Engine Oil* on page 10-11.

4. Engine Cover.


8. Battery Cover. See *Battery* on page 10-27.

9. **Engine Compartment Fuse Block** on page 10-35.


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**Engine Oil**

To ensure proper engine performance and long life, careful attention must be paid to engine oil. Following these simple, but important steps will help protect your investment:

- Always use engine oil approved to the proper specification and of the proper viscosity grade. See “Selecting the Right Engine Oil” in this section.

- Check the engine oil level regularly and maintain the proper oil level. See “Selecting the Right Engine Oil” and “When to Add Engine Oil” in this section.

- Change the engine oil at the appropriate time. See *Engine Oil Life System* on page 10-13.

- Always dispose of engine oil properly. See “What to Do with Used Oil” in this section.

---

**Checking Engine Oil**

It is a good idea to check the engine oil level at each fuel fill. In order to get an accurate reading, the vehicle must be on level ground. The engine oil dipstick handle is a loop. See *Engine Compartment Overview* on page 10-6 for the location of the engine oil dipstick.

Obtaining an accurate oil level reading is essential:

1. If the engine has been running recently, turn off the engine and allow several minutes for the oil to drain back into the oil pan. Checking the oil level too soon after engine shutoff will not provide an accurate oil level reading.

   **Warning**

   The engine oil dipstick handle may be hot; it could burn you. Use a towel or glove to touch the dipstick handle.
2. Pull out the dipstick and clean it with a paper towel or cloth, then push it back in all the way. Remove it again, keeping the tip down, and check the level.

When to Add Engine Oil

2.4L L4 Engine

3.6L V6 Engine

If the oil is below the cross-hatched area at the tip of the dipstick, add 1 L (1 qt) of the recommended oil and then recheck the level. See “Selecting the Right Engine Oil” in this section for an explanation of what kind of oil to use. For engine oil crankcase capacity, see Capacities and Specifications on page 12-2.

**Caution**

Do not add too much oil. Oil levels above or below the acceptable operating range shown on the dipstick are harmful to the engine. If you find that you have an oil level above the operating range, i.e., the engine has so much oil that the oil level gets above the cross-hatched area that shows the proper operating range, the engine could be damaged. You should drain out the excess oil or limit driving of the vehicle and seek a service professional to remove the excess amount of oil.

Add enough oil to put the level somewhere in the proper operating range. Push the dipstick all the way back in when through.

Selecting the Right Engine Oil

Selecting the right engine oil depends on both the proper oil specification and viscosity grade. See Recommended Fluids and Lubricants on page 11-12.

Specification

Use and ask for licensed engine oils with the dexos1® approved certification mark. Engine oils meeting the requirements for the vehicle should have the dexos1 approved certification mark. This certification mark indicates that the oil has been approved to the dexos1 specification.
Caution

Failure to use the recommended engine oil can result in engine damage not covered by the vehicle warranty. Check with your dealer or service provider on whether the oil is approved to the dexos1 specification.

Viscosity Grade

SAE 5W-30 is the best viscosity grade for the vehicle. Do not use other viscosity grade oils such as SAE 10W-30, 10W-40, or 20W-50.

Cold Temperature Operation: In an area of extreme cold, where the temperature falls below −29°C (−20°F), an SAE 0W-30 oil may be used. An oil of this viscosity grade will provide easier cold starting for the engine at extremely low temperatures. When selecting an oil of the appropriate viscosity grade, always select an oil of the correct specification. See “Specification” earlier in this section for more information.

Engine Oil Additives/Engine Oil Flushes

Do not add anything to the oil. The recommended oils with the dexos specification and displaying the dexos certification mark are all that is needed for good performance and engine protection.

Engine oil system flushes are not recommended and could cause engine damage not covered by the vehicle warranty.

What to Do with Used Oil

Used engine oil contains certain elements that can be unhealthy for your skin and could even cause cancer. Do not let used oil stay on your skin for very long. Clean your skin and nails with soap and water, or a good hand cleaner. Wash or properly dispose of clothing or rags containing used engine oil. See the manufacturer's warnings about the use and disposal of oil products. Used oil can be a threat to the environment. If you change your own oil, be sure to drain all the oil from the filter before disposal. Never dispose of oil by putting it in the trash or pouring it on the ground, into sewers, or into streams or bodies of water. Recycle it by taking it to a place that collects used oil.

Engine Oil Life System

When to Change Engine Oil

This vehicle has a computer system that indicates when to change the engine oil and filter. This is based on a combination of factors which include engine revolutions, engine temperature, and miles driven. Based on driving conditions, the mileage at which an oil change is indicated can vary considerably. For
10-14 Vehicle Care

the oil life system to work properly, the system must be reset every time the oil is changed.

When the system has calculated that oil life has been diminished, it indicates that an oil change is necessary. A CHANGE ENGINE OIL SOON message comes on. See Engine Oil Messages on page 5-37. Change the oil as soon as possible within the next 1,000 km (600 mi). It is possible that, if driving under the best conditions, the oil life system might indicate that an oil change is not necessary for up to a year. The engine oil and filter must be changed at least once a year and at this time the system must be reset. Your dealer has trained service people who will perform this work and reset the system. It is also important to check the oil regularly over the course of an oil drain interval and keep it at the proper level.

If the system is ever reset accidentally, the oil must be changed at 5,000 km (3,000 mi)

since the last oil change. Remember to reset the oil life system whenever the oil is changed.

How to Reset the Engine Oil Life System

Reset the system whenever the engine oil is changed so that the system can calculate the next engine oil change. To reset the system:

1. Using the DIC controls on the right side of the steering wheel, display REMAINING OIL LIFE on the DIC. See Driver Information Center (DIC) on page 5-27. When remaining oil life is low, the CHANGE ENGINE OIL SOON message will appear on the display. See Engine Oil Messages on page 5-37.

2. Press ✓ on the DIC controls and hold down for a few seconds to clear the CHANGE ENGINE OIL SOON message and reset the oil life at 100%.

Be careful not to reset the oil life display accidentally at any time other than after the oil is changed. It cannot be reset accurately until the next oil change.

The system is reset when the CHANGE ENGINE OIL SOON message is off.

If the CHANGE ENGINE OIL SOON message comes back on when the vehicle is started, the engine oil life system has not been reset. Repeat the procedure.

Automatic Transmission Fluid

How to Check Automatic Transmission Fluid

It is not necessary to check the transmission fluid level. A transmission fluid leak is the only reason for fluid loss. If a leak occurs, take the vehicle to your dealer service department and have it repaired as soon as possible.
There is a special procedure for checking and changing the transmission fluid. Because this procedure is difficult, you should have this done at your dealer service department. Contact your dealer for additional information or the procedure can be found in the service manual. To purchase a service manual, see Service Publications Ordering Information on page 13-11.

Change the fluid at the intervals listed in Maintenance Schedule on page 11-2, and be sure to use the fluid listed in Recommended Fluids and Lubricants on page 11-12.

**Engine Air Cleaner/Filter**

The engine air cleaner/filter is in the engine compartment on the passenger side of the vehicle. See Engine Compartment Overview on page 10-6.

**When to Inspect the Engine Air Cleaner/Filter**

Inspect the air cleaner/filter at the scheduled maintenance intervals and replace it at the first oil change after each 80 000 km (50,000 mi) interval. See Maintenance Schedule on page 11-2. If you are driving in dusty/dirty conditions, inspect the filter at each engine oil change.

**How to Inspect the Engine Air Cleaner/Filter**

To inspect the air cleaner/filter, remove the filter from the vehicle and lightly shake the filter to release loose dust and dirt. If the filter remains covered with dirt, a new filter is required.

**2.4L L4 Engine**

1. Screws
2. Air Duct Clamp
3. Electrical Connector

To inspect or replace the engine air cleaner/filter:

1. Open the hood. See Hood on page 10-4.
2. Disconnect the outlet duct by loosening the air duct clamp (2).
3. Disconnect the electrical connector (3).
10-16 Vehicle Care

4. Remove the screws (1) on top of the engine air cleaner/filter housing.
5. Lift the filter cover housing away from the engine air cleaner/filter housing.
6. Pull out the filter.
7. Inspect or replace the engine air cleaner/filter.
8. Reverse Steps 2–4 to reinstall the filter cover housing.

3.6L V6 Engine AWD
1. Electrical Connector
2. Air Duct Clamp
3. Screws

To inspect or replace the engine air cleaner/filter:
1. Open the hood. See Hood on page 10-4.
2. Disconnect the outlet duct by loosening the air duct clamp (2).
3. Disconnect the electrical connector (1).
4. Remove the screws (3) on top of the engine air cleaner/filter housing.
5. Lift the filter cover housing away from the engine air cleaner/filter housing.
6. Pull out the filter.
7. Inspect or replace the engine air cleaner/filter.
8. Reverse Steps 2–4 to reinstall the filter cover housing.

3.6L V6 Engine FWD
1. Electrical Connector
2. Air Duct Clamp
3. Screws
4. Secondary Air Hose

To inspect or replace the engine air cleaner/filter:
1. Open the hood. See Hood on page 10-4.
2. Disconnect the outlet duct by loosening the air duct clamp (2).
3. Disconnect the electrical connector (1).
4. Remove the screws (3) on top of the engine air cleaner/filter housing.

5. Disconnect the secondary air hose (4).

6. Lift the filter cover housing away from the engine air cleaner/filter housing.

7. Pull out the filter.

8. Inspect or replace the engine air cleaner/filter.

9. Reverse Steps 2–5 to reinstall the filter cover housing.

**Caution**

If the air cleaner/filter is off, dirt can easily get into the engine, which could damage it. Always have the air cleaner/filter in place when you are driving.

**Cooling System**

The cooling system allows the engine to maintain the correct working temperature.

**Warning**

Operating the engine with the air cleaner/filter off can cause you or others to be burned. The air cleaner not only cleans the air; it helps to stop flames if the engine backfires. Use caution when working on the engine and do not drive with the air cleaner/filter off.
10-18 Vehicle Care

3.6L V6 Engine AWD

1. Engine Cooling Fans (Out of View)
2. Coolant Surge Tank and Pressure Cap

3.6L V6 Engine FWD

1. Engine Cooling Fans (Out of View)
2. Coolant Surge Tank and Pressure Cap

⚠️ Warning

An electric engine cooling fan under the hood can start up even when the engine is not running and can cause injury. Keep hands, clothing, and tools away from any underhood electric fan.

⚠️ Warning

Heater and radiator hoses, and other engine parts, can be very hot. Do not touch them. If you do, you can be burned. Do not run the engine if there is a leak. If you run the engine, it could lose all coolant. That could cause an engine fire, and you could be burned. Get any leak fixed before you drive the vehicle.

⚠️ Caution

Using coolant other than DEX-COOL® can cause premature engine, heater core, or radiator corrosion. In addition, the engine coolant could require changing sooner. Any repairs would not be covered by the (Continued)
Caution (Continued)

Vehicle warranty. Always use DEX-COOL (silicate-free) coolant in the vehicle.

Engine Coolant

The cooling system in the vehicle is filled with DEX-COOL® engine coolant mixture. See Recommended Fluids and Lubricants on page 11-12 and Maintenance Schedule on page 11-2.

The following explains the cooling system and how to check and add coolant when it is low. If there is a problem with engine overheating, see Engine Overheating on page 10-21.

What to Use

### ▶ Warning

Adding only plain water or some other liquid to the cooling system can be dangerous. Plain water and other liquids, can boil before the proper coolant mixture will. The coolant warning system is set for the proper coolant mixture. With plain water or the wrong mixture, the engine could get too hot but you would not get the overheat warning. The engine could catch fire and you or others could be burned. Use a 50/50 mixture of clean, drinkable water and DEX-COOL coolant.

Use a 50/50 mixture of clean, drinkable water and DEX-COOL coolant. If using this mixture, nothing else needs to be added.

This mixture:

- Gives freezing protection down to $-37^\circ C (-34^\circ F)$, outside temperature.
- Gives boiling protection up to $129^\circ C (265^\circ F)$, engine temperature.
- Protects against rust and corrosion.
- Will not damage aluminum parts.
- Helps keep the proper engine temperature.

### ▶ Caution

If improper coolant mixture, inhibitors, or additives are used in the vehicle cooling system, the engine could overheat and be damaged. Too much water in the mixture can freeze and crack engine cooling parts. The repairs would not be covered by the vehicle warranty. Use only the
10-20 Vehicle Care

Caution (Continued)

- proper mixture of engine coolant for the cooling system. See Recommended Fluids and Lubricants on page 11-12.

Never dispose of engine coolant by putting it in the trash, pouring it on the ground, or into sewers, streams, or bodies of water. Have the coolant changed by an authorized service center, familiar with legal requirements regarding used coolant disposal. This will help protect the environment and your health.

Checking Coolant

The vehicle must be on a level surface when checking the coolant level.

Check to see if coolant is visible in the coolant surge tank. If the coolant inside the coolant surge tank is boiling, do not do anything else until it cools down.

If coolant is visible but the coolant level is not at or above the mark pointed to, add a 50/50 mixture of clean, drinkable water and DEX-COOL coolant.

Be sure the cooling system is cool before this is done.

If no coolant is visible in the coolant surge tank, add coolant as follows:

How to Add Coolant to the Coolant Surge Tank

- **Warning**
  - You can be burned if you spill coolant on hot engine parts. Coolant contains ethylene glycol and it will burn if the engine parts are hot enough. Do not spill coolant on a hot engine.

   - **Caution**
     - This vehicle has a specific coolant fill procedure. Failure to follow this procedure could cause the engine to overheat and be severely damaged.

   - **Warning**
     - Steam and scalding liquids from a hot cooling system can blow out and burn you badly. Never turn the cap when the cooling system, including the surge tank pressure cap, is hot. Wait for the cooling system and surge tank pressure cap to cool.
The coolant surge tank pressure cap can be removed when the cooling system, including the surge tank pressure cap and upper radiator hose, is no longer hot.

1. Turn the pressure cap slowly counterclockwise. If a hiss is heard, wait for that to stop. A hiss means there is still some pressure left.
2. Keep turning the cap and remove it.
3. Fill the coolant surge tank with the proper mixture to the mark pointed to on the front of the coolant surge tank.
4. With the coolant surge tank cap off, start the engine and let it run until the upper radiator hose starts getting hot. Watch out for the engine cooling fans. By this time, the coolant level inside the coolant surge tank may be lower. If the level is lower, add more of the proper mixture to the coolant surge tank until the level reaches the mark pointed to on the front of the coolant surge tank.
5. Replace the cap tightly.

**Caution**

If the pressure cap is not tightly installed, coolant loss and possible engine damage may occur. Be sure the cap is properly and tightly secured.

**Engine Overheating**

There is a coolant temperature gauge and a engine coolant temperature warning light on the instrument cluster that indicate an overheated engine condition. See *Engine Coolant Temperature Gauge on page 5-13* and *Engine Coolant Temperature Warning Light on page 5-22*. 
10-22 Vehicle Care

If the decision is made not to lift the hood when this warning appears, get service help right away. See Roadside Assistance Program on page 13-5.

If the decision is made to lift the hood, make sure the vehicle is parked on a level surface. Then check to see if the engine cooling fans are running. If the engine is overheating, the fans should be running. If not, do not continue to run the engine and have the vehicle serviced.

**Caution**

Running the engine without coolant may cause damage or a fire. Vehicle damage would not be covered by the vehicle warranty.

If Steam Is Coming from the Engine Compartment

See Overheated Engine Protection Operating Mode on page 10-23 for information on driving to a safe place in an emergency.

If No Steam Is Coming from the Engine Compartment

If an engine overheat warning is displayed but no steam can be seen or heard, the problem might not be too serious. Sometimes the engine can get a little too hot when the vehicle:

- Climbs a long hill on a hot day.
- Stops after high-speed driving.
- Idles for long periods in traffic.
- Tows a trailer.

If the overheat warning displays with no sign of steam:

1. Turn the air conditioning off.
2. Turn the heater on to the highest temperature and to the highest fan speed. Open the windows as necessary.
3. When it is safe to do so, pull off the road, shift to P (Park) or N (Neutral), and let the engine idle.

If the temperature overheat gauge is no longer in the overheat zone or an engine coolant temperature warning light no longer displays, the vehicle can be driven. Continue to drive the vehicle slowly for about 10 minutes. Keep a safe vehicle distance from the vehicle in front. If the warning does not come back on, continue to drive normally and have the cooling system checked for proper fill and function.

If the warning continues, pull over, stop, and park the vehicle right away.

If there is no sign of steam, idle the engine for three minutes while parked. If the warning is still displayed, turn off the engine until it
cools down. Also, see *Overheated Engine Protection Operating Mode on page 10-23.*

**Overheated Engine Protection Operating Mode**

This emergency operating mode allows the vehicle to be driven to a safe place in an emergency situation. If an overheated engine condition exists, an overheat protection mode which alternates firing groups of cylinders helps prevent engine damage. In this mode, there is significant loss in power and engine performance.

The engine coolant temperature warning light comes on the instrument panel, to indicate the vehicle has entered overheated engine protection operating mode. The temperature gauge also indicates an overheat condition exists. Driving extended distances and/or towing a trailer in the overheat protection mode should be avoided.

**Power Steering Fluid (2.4L L4 Engine and 3.6L V6 Engine with FWD)**

The vehicle has electric power steering and does not use power steering fluid.

**Power Steering Fluid (3.6L V6 Engine with AWD)**

See *Engine Compartment Overview on page 10-6* for information on the location of the power steering fluid reservoir.

---

**When to Check Power Steering Fluid**

It is not necessary to regularly check power steering fluid unless a leak is suspected in the system or an unusual noise is heard. A fluid loss in this system could indicate a problem. Have the system inspected and repaired.

**How to Check Power Steering Fluid**

Check the level when the engine is cool.

To check the power steering fluid:

1. Wipe the cap and the top of the reservoir clean.
2. Unscrew the cap and pull it straight up.
3. Wipe the dipstick with a clean rag.
4. Replace the cap and completely tighten it.
5. Remove the cap again and look at the fluid level on the dipstick.
10-24 Vehicle Care

The fluid level should be between MIN and MAX on the dipstick.

What to Use
To determine what kind of fluid to use, see Recommended Fluids and Lubricants on page 11-12. Always use the proper fluid.

Washer Fluid

What to Use
When windshield washer fluid is needed, be sure to read the manufacturer's instructions before use. If operating the vehicle in an area where the temperature may fall below freezing, use a fluid that has sufficient protection against freezing.

Adding Washer Fluid

Open the cap with the washer symbol on it. Add washer fluid until the tank is full. See Engine Compartment Overview on page 10-6 for reservoir location.

Caution (Continued)

- Do not mix water with ready-to-use washer fluid. Water can cause the solution to freeze and damage the washer fluid tank and other parts of the washer system.
- When using concentrated washer fluid, follow the manufacturer instructions for adding water.
- Fill the washer fluid tank only three-quarters full when it is very cold. This allows for fluid expansion if freezing occurs, which could damage the tank if it is completely full.

Brakes

This vehicle has disc brakes. Disc brake pads have built-in wear indicators that make a high-pitched warning sound when the brake pads are worn and new pads are needed. The sound can come and go or be
heard all the time when the vehicle is moving, except when applying the brake pedal firmly.

**Warning**

The brake wear warning sound means that soon the brakes will not work well. That could lead to a crash. When the brake wear warning sound is heard, have the vehicle serviced.

**Caution**

Continuing to drive with worn-out brake pads could result in costly brake repair.

Some driving conditions or climates can cause a brake squeal when the brakes are first applied or lightly applied. This does not mean something is wrong with the brakes.

Properly torqued wheel nuts are necessary to help prevent brake pulsation. When tires are rotated, inspect brake pads for wear and evenly tighten wheel nuts in the proper sequence to torque specifications. See Capacities and Specifications on page 12-2.

Brake pads should be replaced as complete sets.

**Brake Pedal Travel**

See your dealer if the brake pedal does not return to normal height, or if there is a rapid increase in pedal travel. This could be a sign that brake service might be required.

**Brake Adjustment**

Every time the brakes are applied, with or without the vehicle moving, the brakes adjust for wear.

**Replacing Brake System Parts**

The braking system on a vehicle is complex. Its many parts have to be of top quality and work well together if the vehicle is to have really good braking. The vehicle was designed and tested with top-quality brake parts. When parts of the braking system are replaced, be sure to get new, approved replacement parts. If this is not done, the brakes might not work properly. For example, installing disc brake pads that are wrong for the vehicle, can change the balance between the front and rear brakes — for the worse. The braking performance expected can change in many other ways if the wrong replacement brake parts are installed.

**Brake Fluid**

The brake master cylinder reservoir is filled with DOT 3 brake fluid as indicated on the reservoir cap. See
10-26 Vehicle Care

Engine Compartment Overview on page 10-6 for the location of the reservoir.

There are only two reasons why the brake fluid level in the reservoir might go down:

• The brake fluid level goes down because of normal brake lining wear. When new linings are installed, the fluid level goes back up.

• A fluid leak in the brake hydraulic system can also cause a low fluid level. Have the brake hydraulic system fixed, since a leak means that sooner or later the brakes will not work well.

Do not top off the brake fluid. Adding fluid does not correct a leak. If fluid is added when the linings are worn, there will be too much fluid when new brake linings are installed. Add or remove brake fluid, as necessary, only when work is done on the brake hydraulic system.

⚠️ Warning

If too much brake fluid is added, it can spill on the engine and burn, if the engine is hot enough. You or others could be burned, and the vehicle could be damaged. Add brake fluid only when work is done on the brake hydraulic system.

When the brake fluid falls to a low level, the brake warning light comes on. See Brake System Warning Light on page 5-19.

What to Add

Use only new DOT 3 brake fluid from a sealed container. See Recommended Fluids and Lubricants on page 11-12.

Always clean the brake fluid reservoir cap and the area around the cap before removing it. This helps keep dirt from entering the reservoir.

⚠️ Warning

With the wrong kind of fluid in the brake hydraulic system, the brakes might not work well. This could cause a crash. Always use the proper brake fluid.

⚠️ Caution

• Using the wrong fluid can badly damage brake hydraulic system parts. For example, just a few drops of mineral-based oil, such as engine oil, in the brake hydraulic system can damage brake hydraulic system parts so badly that they will have to be replaced. Do not let someone put in the wrong kind of fluid.

(Continued)
### Caution (Continued)

- If brake fluid is spilled on the vehicle’s painted surfaces, the paint finish can be damaged. Be careful not to spill brake fluid on the vehicle. If you do, wash it off immediately.

### Battery

This vehicle has a standard 12-volt battery. Refer to the replacement number on the original battery label when a new standard 12-volt battery is needed.

EAssist vehicles also have a high voltage battery. Only a trained service technician with the proper knowledge and tools should inspect, test, or replace the high voltage battery. See your dealer if the high voltage battery needs service. The dealer has information on how to recycle the high voltage battery. There is also information available at http://www.recyclemybattery.com.

### Warning

Battery posts, terminals, and related accessories contain lead and lead compounds, chemicals known to the State of California to cause cancer and reproductive harm. Wash hands after handling.

### Vehicle Storage

**Warning**

Batteries have acid that can burn you and gas that can explode. You can be badly hurt if you are not careful. See Jump Starting (with or without eAssist) on page 10-78 or Jump Starting (On-board with eAssist Only) on page 10-77 for tips on working around a battery without getting hurt.
10-28 Vehicle Care

Infrequent Usage: Remove the 12-volt battery black, negative (−) cable from the battery to keep the battery from running down.

Extended Storage: Remove the 12-volt battery black, negative (−) cable from the battery or use a battery trickle charger.

Remember to reconnect the battery when ready to drive the vehicle.

All-Wheel Drive

Transfer Case

Under normal driving conditions, transfer case fluid does not require changing or checking unless there is a fluid leak or unusual noise. If required, have the transfer case serviced by your dealer.

Starter Switch Check

⚠️ Warning

When you are doing this inspection, the vehicle could move suddenly. If the vehicle moves, you or others could be injured.

1. Before starting this check, be sure there is enough room around the vehicle.

2. Apply both the parking brake and the regular brake.

3. Try to start the engine in each gear. The vehicle should start only in P (Park) or N (Neutral). If the vehicle starts in any other position, contact your dealer for service.

Automatic Transmission Shift Lock Control Function Check

⚠️ Warning

When you are doing this inspection, the vehicle could move suddenly. If the vehicle moves, you or others could be injured.

1. Before starting this check, be sure there is enough room around the vehicle. It should be parked on a level surface.

2. Apply the parking brake. Be ready to apply the regular brake immediately if the vehicle begins to move.

3. With the engine off, turn the ignition on, but do not start the engine. Without applying the regular brake, try to move the shift lever out of P (Park) with
normal effort. If the shift lever moves out of P (Park), contact your dealer for service.

Ignition Transmission Lock Check

While parked, and with the parking brake set, try to turn the ignition to LOCK/OFF in each shift lever position.

- The ignition should turn to LOCK/OFF only when the shift lever is in P (Park).
- With the key access ignition system, the ignition key should come out only in LOCK/OFF. See Ignition Positions (Key Access) on page 9-15 or Ignition Positions (Keyless Access) on page 9-16.

Contact your dealer if service is required.

Park Brake and P (Park) Mechanism Check

⚠️ Warning

When you are doing this check, the vehicle could begin to move. You or others could be injured and property could be damaged. Make sure there is room in front of the vehicle in case it begins to roll. Be ready to apply the regular brake at once should the vehicle begin to move.

Park on a fairly steep hill, with the vehicle facing downhill. Keeping your foot on the regular brake, set the parking brake.

- To check the parking brake's holding ability: With the engine running and the transmission in N (Neutral), slowly remove foot pressure from the regular brake pedal. Do this until the vehicle is held by the parking brake only.
- To check the P (Park) mechanism's holding ability: With the engine running, shift to P (Park). Then release the parking brake followed by the regular brake.

Contact your dealer if service is required.

Wiper Blade Replacement

Windshield wiper blades should be inspected for wear and cracking. See Maintenance Schedule on page 11-2 for more information.

Replacement blades come in different types and are removed in different ways. For proper type and length, see Maintenance Replacement Parts on page 11-13.

To replace the windshield wiper blade:

1. Pull the windshield wiper assembly away from the windshield.
2. Lift up on the latch in the middle of the wiper blade where the wiper arm attaches.

3. With the latch open, pull the wiper blade down toward the windshield far enough to release it from the J-hooked end of the wiper arm.

4. Remove the wiper blade. Allowing the wiper blade arm to touch the windshield when no wiper blade is installed could damage the windshield. Any damage that occurs would not be covered by the vehicle warranty. Do not allow the wiper blade to touch the windshield.

5. Reverse Steps 1–3 for wiper blade replacement.

Windshield Replacement
The windshield is part of the HUD system. If the vehicle has to have the windshield replaced, get one that is designed for HUD or the HUD image may look out of focus.

Headlamp Aiming
Headlamp aim has been preset and should need no further adjustment. If the vehicle is damaged in a crash, the headlamp aim may be affected. If adjustment to the headlamps is necessary, see your dealer.
Bulb Replacement

For the proper type of replacement bulbs, see Replacement Bulbs on page 10-34.

For any bulb changing procedure not listed in this section, contact your dealer.

Halogen Bulbs

⚠️ Warning

Halogen bulbs have pressurized gas inside and can burst if you drop or scratch the bulb. You or others could be injured. Be sure to read and follow the instructions on the bulb package.

High Intensity Discharge (HID) Lighting

⚠️ Warning

The high intensity discharge lighting system operates at a very high voltage. If you try to service any of the system components, you could be seriously injured. Have your dealer or a qualified technician service them.

After an HID headlamp bulb has been replaced, the beam might be a slightly different shade than it was originally. This is normal.

LED Lighting

This vehicle has several LED lamps. For replacement of any LED lighting assembly, contact your dealer.

Headlamps, Front Turn Signal and Parking Lamps

Base Headlamp Assembly

The base model vehicle has a halogen high/low-beam headlamp, parking lamp, and a turn signal lamp on the headlamp assembly.

For replacement of the turn signal lamp bulb on an eAssist vehicle, contact your dealer.
10-32  Vehicle Care

2. Turn Signal Lamp
To replace one of these bulbs:
1. Open the hood. See Hood on page 10-4.
2. If replacing a headlamp bulb, remove the dust cover from the back of the headlamp housing by turning counterclockwise one-quarter turn.
3. If replacing a turn signal lamp bulb on a non-eAssist vehicle, remove the close out panel push pins and close out panel covering the bulb socket.
4. Remove the bulb socket from the headlamp by turning counterclockwise one-quarter turn.
5. Remove the bulb from the socket. If replacing the high/low-beam bulb, pry the two clips on either end of the bulb and pull straight out.
6. Reverse Steps 1–5 to install.

Uplevel Headlamp Assembly
The uplevel model vehicle has a high intensity discharge (HID) high/low beam, DRL/parking lamp, and a turn signal lamp on the headlamp assembly. See High Intensity Discharge (HID) Lighting on page 10-31.

To replace one of these bulbs:
1. Open the hood. See Hood on page 10-4.
2. Turn the bulb socket counterclockwise to remove it from the headlamp assembly.
3. Pull the bulb straight out from the socket.
4. Reverse Steps 1–3 to install.

Taillamps, Turn Signal, Stoplamps, and Back-Up Lamps

1. Back-Up Lamp
2. Turn Signal Lamp
To replace one of these lamps:
1. Open the trunk. See Trunk on page 2-13.
2. Remove the fasteners and pull back the trunk trim.

3. Remove the four plastic wing nuts holding the taillamp assembly in place.

4. Pull out the taillamp assembly and disconnect the wiring harness.

5. Turn the bulb socket counterclockwise to remove it.

6. Pull the old bulb straight out of the bulb socket.

7. Reverse Steps 1–6 to install.

**License Plate Lamp**

The license plate lamps for this vehicle are on the trunk lid.

To replace one of these bulbs:

1. Open the trunk. See *Trunk on page 2-13*.

2. Push the end on either of the lamp assemblies (passenger side shown) and then move the lamp assembly down to remove it from the trunk lid.

3. Turn the bulb socket (1) counterclockwise to remove it from the lamp assembly (3).

4. Pull the bulb (2) straight out of the bulb socket.

5. Push the replacement bulb straight into the bulb socket and turn the bulb socket clockwise to install it into the lamp assembly.

6. Move the lamp assembly into the trunk lid, engaging the clip side first.

7. Push on the lamp side opposite the clip until the lamp assembly snaps into place.
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Replacement Bulbs

<table>
<thead>
<tr>
<th>Exterior Lamp</th>
<th>Bulb Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Back-Up Lamp</td>
<td>921LL (W16W)</td>
</tr>
<tr>
<td>Front Turn Signal Lamp</td>
<td>7444NA</td>
</tr>
<tr>
<td>Headlamp High Beam (Base)</td>
<td>HIR2</td>
</tr>
<tr>
<td>Headlamp Low Beam (Base)</td>
<td>HIR2</td>
</tr>
<tr>
<td>License Plate Lamp</td>
<td>W5WLL</td>
</tr>
<tr>
<td>Rear Turn Signal</td>
<td>7443NA (WY21W)</td>
</tr>
</tbody>
</table>

For replacement bulbs not listed here, contact your dealer.

Electrical System

High Voltage Devices and Wiring

⚠️ Warning

Exposure to high voltage can cause shock, burns, and even death. The high voltage components in the vehicle can only be serviced by technicians with special training.

High voltage components are identified by labels. Do not remove, open, take apart, or modify these components. High voltage cable or wiring has orange covering. Do not probe, tamper with, cut, or modify high voltage cable or wiring.

Electrical System Overload

The vehicle has fuses and circuit breakers to protect against an electrical system overload.

When the current electrical load is too heavy, the circuit breaker opens and closes, protecting the circuit until the current load returns to normal or the problem is fixed. This greatly reduces the chance of circuit overload and fire caused by electrical problems.

Fuses and circuit breakers protect power devices in the vehicle.

Replace a bad fuse with a new one of the identical size and rating.

If there is a problem on the road and a fuse needs to be replaced, the same amperage fuse can be borrowed. Choose some feature of the vehicle that is not needed to use and replace it as soon as possible.
Headlamp Wiring
An electrical overload may cause the lamps to go on and off, or in some cases to remain off. Have the headlamp wiring checked right away if the lamps go on and off or remain off.

Windshield Wipers
If the wiper motor overheats due to heavy snow or ice, the windshield wipers will stop until the motor cools and will then restart.

Although the circuit is protected from electrical overload, overload due to heavy snow or ice may cause wiper linkage damage. Always clear ice and heavy snow from the windshield before using the windshield wipers.

If the overload is caused by an electrical problem and not snow or ice, be sure to get it fixed.

Fuses and Circuit Breakers
The wiring circuits in the vehicle are protected from short circuits by a combination of fuses and circuit breakers. This greatly reduces the chance of damage caused by electrical problems.

To check a fuse, look at the silver-colored band inside the fuse. If the band is broken or melted, replace the fuse. Be sure to replace a bad fuse with a new one of the identical size and rating.

Fuses of the same amperage can be temporarily borrowed from another fuse location, if a fuse goes out. Replace the fuse as soon as possible.

To identify and check fuses, circuit breakers, and relays, see Engine Compartment Fuse Block on page 10-35 and Instrument Panel Fuse Block on page 10-39.

Engine Compartment Fuse Block

To remove the fuse block cover, squeeze the three retaining clips on the cover and lift it straight up.

⚠️ Caution
Spilling liquid on any electrical component on the vehicle may damage it. Always keep the covers on any electrical component.
The vehicle may not be equipped with all of the fuses, relays, and features shown.

<table>
<thead>
<tr>
<th>J-Case Fuses</th>
<th>Usage</th>
</tr>
</thead>
<tbody>
<tr>
<td>6</td>
<td>Wiper</td>
</tr>
<tr>
<td>12</td>
<td>Starter</td>
</tr>
<tr>
<td>21</td>
<td>Rear Power Windows</td>
</tr>
<tr>
<td>22</td>
<td>Sunroof</td>
</tr>
<tr>
<td>24</td>
<td>Front Power Windows</td>
</tr>
<tr>
<td>25</td>
<td>Rear Heated Seats</td>
</tr>
<tr>
<td>26</td>
<td>Antilock Brake System Pump</td>
</tr>
<tr>
<td>27</td>
<td>Electric Park Brake</td>
</tr>
<tr>
<td>28</td>
<td>Rear Window Defogger</td>
</tr>
<tr>
<td>41</td>
<td>Brake Vacuum Pump</td>
</tr>
<tr>
<td>42</td>
<td>Cooling Fan K2</td>
</tr>
<tr>
<td>43</td>
<td>Not Used</td>
</tr>
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</table>
### J-Case Fuses Usage

<table>
<thead>
<tr>
<th>J-Case Fuses</th>
<th>Usage</th>
</tr>
</thead>
<tbody>
<tr>
<td>44</td>
<td>Transmission Auxiliary Oil Pump (eAssist)</td>
</tr>
<tr>
<td>45</td>
<td>Cooling Fan K1</td>
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<tr>
<td>59</td>
<td>AIR Pump</td>
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</table>

### Mini Fuses Usage

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<thead>
<tr>
<th>Mini Fuses</th>
<th>Usage</th>
</tr>
</thead>
<tbody>
<tr>
<td>8</td>
<td>Ignition Coils – Even (Six Cylinder Engine), Ignition Coils – All (Four Cylinder Engine)</td>
</tr>
<tr>
<td>9</td>
<td>Ignition Coils – Odd (Six Cylinder Engine)</td>
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<tr>
<td>10</td>
<td>Engine Control Module – Switched Battery (from Engine Control Module Relay)</td>
</tr>
<tr>
<td>13</td>
<td>Crank for Transmission Control Module/Fuel Pump Power/Chassis Control Module (eAssist)</td>
</tr>
<tr>
<td>14</td>
<td>Cabin Heater Coolant Pump (eAssist)/Secondary Air Injector/Secondary Air Injector with Pressure Sensor</td>
</tr>
<tr>
<td>15</td>
<td>Motor Generator Unit Coolant Pump (eAssist)</td>
</tr>
<tr>
<td>16</td>
<td>Run/Crank for eAssist Power Inverter Module</td>
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<tr>
<td>17</td>
<td>Not Used</td>
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<tr>
<td>18</td>
<td>Sunshade Module, Vehicle Air Purification System, Vented Seats</td>
</tr>
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</table>
### 10-38 Vehicle Care

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<th>Mini Fuses</th>
<th>Usage</th>
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<td>20</td>
<td>Heated Steering Wheel (non eAssist)</td>
</tr>
<tr>
<td>23</td>
<td>Variable Effort Steering (if equipped) or eAssist Power Inverter Module</td>
</tr>
<tr>
<td>29</td>
<td>Heated Seat, Left/Power Lumbar</td>
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<tr>
<td>30</td>
<td>Heated Seat, Right/Power Pack Cooling Fan (eAssist)</td>
</tr>
<tr>
<td>31</td>
<td>All-Wheel Drive, Electronic Suspension Control</td>
</tr>
<tr>
<td>32</td>
<td>Body Control Module 6</td>
</tr>
<tr>
<td>33</td>
<td>Memory Seat – Front</td>
</tr>
<tr>
<td>34</td>
<td>Antilock Brake System Valves</td>
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<tr>
<td>35</td>
<td>Amplifier</td>
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<tr>
<th>Mini Fuses</th>
<th>Usage</th>
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<td>36</td>
<td>Adaptive Forward Lighting (AFL) Motors – Battery</td>
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<tr>
<td>37</td>
<td>Right High Beam</td>
</tr>
<tr>
<td>38</td>
<td>Left High Beam</td>
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<tr>
<td>46</td>
<td>Cooling Fan Relay</td>
</tr>
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<td>48</td>
<td>Fog Lamps</td>
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<tr>
<td>49</td>
<td>Right High Intensity Discharge Headlamp</td>
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<table>
<thead>
<tr>
<th>Mini Fuses</th>
<th>Usage</th>
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</thead>
<tbody>
<tr>
<td>50</td>
<td>Left High Intensity Discharge Headlamp</td>
</tr>
<tr>
<td>51</td>
<td>Horn</td>
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<tr>
<td>52</td>
<td>Cluster Run/Crank</td>
</tr>
<tr>
<td>53</td>
<td>Run/Crank for Inside Rearview Mirror, Rear Vision Camera, Air Quality Sensor, Aero Shutter Motor</td>
</tr>
<tr>
<td>54</td>
<td>Run/Crank for: Heating, Ventilation and Air Conditioning, Headlamp Switch</td>
</tr>
<tr>
<td>55</td>
<td>Outside Rearview Mirror, Universal Garage Door Opener, Front Window Switches</td>
</tr>
<tr>
<td>56</td>
<td>Windshield Washer</td>
</tr>
<tr>
<td>60</td>
<td>Heated Mirror</td>
</tr>
<tr>
<td>62</td>
<td>Canister Vent</td>
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</tbody>
</table>
### Instrument Panel Fuse Block

The instrument panel fuse block is located in the instrument panel, on the driver side of the vehicle. To

<table>
<thead>
<tr>
<th>Mini Fuses</th>
<th>Usage</th>
</tr>
</thead>
<tbody>
<tr>
<td>64</td>
<td>Adaptive Forward Lighting (AFL) Module – Battery</td>
</tr>
<tr>
<td>65</td>
<td>Not Used</td>
</tr>
<tr>
<td>66</td>
<td>AIR Solenoid (eAssist)</td>
</tr>
<tr>
<td>67</td>
<td>Fuel Pump Power Module/Chassis Control Module</td>
</tr>
<tr>
<td>69</td>
<td>Regulated Voltage Control Sensor</td>
</tr>
<tr>
<td>70</td>
<td>Ultrasonic Parking Assist/Side Blind Zone</td>
</tr>
<tr>
<td>71</td>
<td>Passive Entry/Passive Start</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Mini Relays</th>
<th>Usage</th>
</tr>
</thead>
<tbody>
<tr>
<td>15</td>
<td>Run/Crank</td>
</tr>
<tr>
<td>16</td>
<td>AIR Pump</td>
</tr>
<tr>
<td>17</td>
<td>Rear Window Defogger</td>
</tr>
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</table>

<table>
<thead>
<tr>
<th>Ultra Micro Relays</th>
<th>Usage</th>
</tr>
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<tbody>
<tr>
<td>11</td>
<td>Transmission Auxiliary Oil Pump (eAssist)</td>
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<tr>
<th>Ultra Micro Relays</th>
<th>Usage</th>
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<tbody>
<tr>
<td>11</td>
<td>Transmission Auxiliary Oil Pump (eAssist)</td>
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<table>
<thead>
<tr>
<th>Micro Relays</th>
<th>Usage</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Air Conditioning Compressor Clutch</td>
</tr>
<tr>
<td>2</td>
<td>Starter</td>
</tr>
<tr>
<td>4</td>
<td>Wiper Speed</td>
</tr>
<tr>
<td>5</td>
<td>Wiper Control</td>
</tr>
<tr>
<td>6</td>
<td>Cabin Heater</td>
</tr>
<tr>
<td></td>
<td>Coolant Pump</td>
</tr>
<tr>
<td></td>
<td>(eAssist)/Secondary Air Injector/Secondary Air Injector with Pressure Sensor</td>
</tr>
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</table>

<table>
<thead>
<tr>
<th>Mini Relays</th>
<th>Usage</th>
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</thead>
<tbody>
<tr>
<td>7</td>
<td>Engine Control Module</td>
</tr>
<tr>
<td>9</td>
<td>Cooling Fan</td>
</tr>
<tr>
<td>13</td>
<td>Cooling Fan</td>
</tr>
<tr>
<td>10</td>
<td>Cooling Fan</td>
</tr>
<tr>
<td>14</td>
<td>Headlamp Low Beam</td>
</tr>
</tbody>
</table>
access the fuses, open the fuse panel door by pulling down at the top. Press in on the sides of the door to release it from the instrument panel.

Pull the door toward you to release it from the hinge.

The vehicle may not be equipped with all of the fuses, relays, and features shown.

<table>
<thead>
<tr>
<th>Fuses</th>
<th>Usage</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>APO 3</td>
</tr>
<tr>
<td>2</td>
<td>Body Control Module 7</td>
</tr>
<tr>
<td>3</td>
<td>Steering Wheel Controls Backlight</td>
</tr>
<tr>
<td>4</td>
<td>Radio/Human Machine Interface/Rear Auxiliary Audio Jack/TOUCHPAD/Remote Media Player/BLURAY Remote Media Player</td>
</tr>
<tr>
<td>5</td>
<td>OnStar/Universal Handsfree Phone</td>
</tr>
<tr>
<td>6</td>
<td>Power Outlet 1</td>
</tr>
<tr>
<td>7</td>
<td>Power Outlet 2</td>
</tr>
<tr>
<td>8</td>
<td>Body Control Module 1</td>
</tr>
<tr>
<td>9</td>
<td>Body Control Module 4</td>
</tr>
<tr>
<td>10</td>
<td>Body Control Module 8 (J-Case Fuse)</td>
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### Fuses Usage

<table>
<thead>
<tr>
<th>Fuses</th>
<th>Usage</th>
</tr>
</thead>
<tbody>
<tr>
<td>11</td>
<td>Front Heater Ventilation Air Conditioning/Blower (J-Case Fuse)</td>
</tr>
<tr>
<td>12</td>
<td>Passenger Seat (Circuit Breaker)</td>
</tr>
<tr>
<td>13</td>
<td>Driver Seat (Circuit Breaker)</td>
</tr>
<tr>
<td>14</td>
<td>Diagnostic Link Connector</td>
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<tr>
<td>15</td>
<td>Airbag/Automatic Occupant Sensing</td>
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<tr>
<td>16</td>
<td>Trunk</td>
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<tr>
<td>17</td>
<td>Heater Ventilation Air Conditioning Controller</td>
</tr>
<tr>
<td>18</td>
<td>Pre-Fuse for Fuses 4 and 5</td>
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<tr>
<td>19</td>
<td>Center Stack Displays, Head-Up Display, Right Steering Wheel Control Switch, Rear Seat Infotainment Display (eAssist), HVAC Center Stack Displays</td>
</tr>
<tr>
<td>20</td>
<td>Rear Seat Entertainment Display/Rear Seat Audio</td>
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<tr>
<td>21</td>
<td>Instrument Panel Cluster</td>
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<tr>
<td>22</td>
<td>Discrete Logic Ignition Switch</td>
</tr>
<tr>
<td>23</td>
<td>Body Control Module 3</td>
</tr>
<tr>
<td>24</td>
<td>Body Control Module 2</td>
</tr>
<tr>
<td>25</td>
<td>Rear Heater Ventilation Air Conditioning/Blower</td>
</tr>
<tr>
<td>26</td>
<td>AC/DC Inverter</td>
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</table>

### Relays Usage

<table>
<thead>
<tr>
<th>Relays</th>
<th>Usage</th>
</tr>
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<tbody>
<tr>
<td>R1</td>
<td>Trunk Relay</td>
</tr>
<tr>
<td>R2</td>
<td>Not Used</td>
</tr>
<tr>
<td>R3</td>
<td>Power Outlet Relay</td>
</tr>
</tbody>
</table>
Wheels and Tires

Tires

Every new GM vehicle has high-quality tires made by a leading tire manufacturer. See the warranty manual for information regarding the tire warranty and where to get service. For additional information refer to the tire manufacturer.

⚠️ Warning

- Poorly maintained and improperly used tires are dangerous.
- Overloading the tires can cause overheating as a result of too much flexing. There could be a blowout.

(Continued)

and a serious crash. See Vehicle Load Limits on page 9-10.

- Underinflated tires pose the same danger as overloaded tires. The resulting crash could cause serious injury. Check all tires frequently to maintain the recommended pressure. Tire pressure should be checked when the tires are cold.
- Overinflated tires are more likely to be cut, punctured, or broken by a sudden impact — such as when hitting a pothole. Keep tires at the recommended pressure.

(Continued)

- Worn or old tires can cause a crash. If the tread is badly worn, replace them.
- Replace any tires that have been damaged by impacts with potholes, curbs, etc.
- Improperly repaired tires can cause a crash. Only the dealer or an authorized tire service center should repair, replace, dismount, and mount the tires.
- Do not spin the tires in excess of 56 km/h (35 mph) on slippery surfaces such as snow, mud, ice, etc. Excessive spinning may cause the tires to explode.

(Continued)
**All-Season Tires**

This vehicle may come with all-season tires. These tires are designed to provide good overall performance on most road surfaces and weather conditions. Original equipment tires designed to GM's specific tire performance criteria have a TPC specification code molded onto the sidewall. Original equipment all-season tires can be identified by the last two characters of this TPC code, which will be “MS.”

Consider installing winter tires on the vehicle if frequent driving on snow or ice-covered roads is expected. All-season tires provide adequate performance for most winter driving conditions, but they may not offer the same level of traction or performance as winter tires on snow or ice-covered roads. See Winter Tires on page 10-43.

**Winter Tires**

This vehicle was not originally equipped with winter tires. Winter tires are designed for increased traction on snow and ice-covered roads. Consider installing winter tires on the vehicle if frequent driving on ice or snow covered roads is expected. See your dealer for details regarding winter tire availability and proper tire selection. Also, see Buying New Tires on page 10-57.

With winter tires, there may be decreased dry road traction, increased road noise, and shorter tread life. After changing to winter tires, be alert for changes in vehicle handling and braking.

If using winter tires:

- Use tires of the same brand and tread type on all four wheel positions.

- Use only radial ply tires of the same size, load range, and speed rating as the original equipment tires.

Winter tires with the same speed rating as the original equipment tires may not be available for H, V, W, Y, and ZR speed rated tires. If winter tires with a lower speed rating are chosen, never exceed the tire's maximum speed capability.

**Summer Tires**

This vehicle may come with high performance summer tires. These tires have a special tread and compound that are optimized for maximum dry and wet road performance. This special tread and compound will decrease performance in cold climates, and on ice and snow. We recommend installing winter tires on the vehicle if frequent driving in cold temperatures or on snow or ice covered roads is expected. See Winter Tires on page 10-43.
Tire Sidewall Labeling

Useful information about a tire is molded into its sidewall. The examples show a typical passenger vehicle tire and a compact spare tire sidewall.

Passenger (P-Metric) Tire Example

(1) Tire Size: The tire size is a combination of letters and numbers used to define a particular tire's width, height, aspect ratio, construction type, and service description. See the "Tire Size" illustration later in this section.

(2) TPC Spec (Tire Performance Criteria Specification): Original equipment tires designed to GM's specific tire performance criteria have a TPC specification code molded onto the sidewall. GM's TPC specifications meet or exceed all federal safety guidelines.

(3) DOT (Department of Transportation): The Department of Transportation (DOT) code indicates that the tire is in compliance with the U.S. Department of Transportation Motor Vehicle Safety Standards.

DOT Tire Date of Manufacture: The last four digits of the TIN indicate the tire manufactured date. The first two digits represent the week (01–52) and the last two digits, the year. For example, the third week of the year 2010 would have a four-digit DOT date of 0310.

(4) Tire Identification Number (TIN): The letters and numbers following the DOT (Department of Transportation) code are the Tire Identification Number (TIN). The TIN shows the manufacturer and plant code, tire size, and date the tire was manufactured. The TIN is molded onto both sides of the tire, although only one side may have the date of manufacture.

(5) Tire Ply Material: The type of cord and number of plies in the sidewall and under the tread.

(6) Uniform Tire Quality Grading (UTQG): Tire manufacturers are required to grade tires based on three
performance factors: treadwear, traction, and temperature resistance. For more information see Uniform Tire Quality Grading on page 10-59.

(7) **Maximum Cold Inflation Load Limit:** Maximum load that can be carried and the maximum pressure needed to support that load.

(2) **Temporary Use Only:** The compact spare tire or temporary use tire should not be driven at speeds over 80 km/h (50 mph). The compact spare tire is for emergency use when a regular road tire has lost air and gone flat. If the vehicle has a compact spare tire, see Compact Spare Tire on page 10-76 and If a Tire Goes Flat on page 10-62.

(3) **Tire Identification Number (TIN):** The letters and numbers following the DOT (Department of Transportation) code are the Tire Identification Number (TIN). The TIN shows the manufacturer and plant code, tire size, and date the tire was manufactured. The TIN is molded onto both sides of the tire, although only one side may have the date of manufacture.

(4) **Maximum Cold Inflation Load Limit:** Maximum load that can be carried and the maximum pressure needed to support that load.

(5) **Tire Inflation:** The temporary use tire or compact spare tire should be inflated to 420 kPa (60 psi). For more information on tire pressure and inflation see Tire Pressure on page 10-49.

(6) **Tire Size:** A combination of letters and numbers define a tire's width, height, aspect ratio, construction type, and service description. The letter T as the first character in the tire size means the tire is for temporary use only.

(7) **TPC Spec (Tire Performance Criteria Specification):** Original equipment tires designed to GM's specific tire performance
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criteria have a TPC specification code molded onto the sidewall. GM’s TPC specifications meet or exceed all federal safety guidelines.

Tire Designations

Tire Size
The following is an example of a typical passenger vehicle tire size.

(1) Passenger (P-Metric) Tire: The United States version of a metric tire sizing system. The letter P as the first character in the tire size means a passenger vehicle tire engineered to standards set by the U.S. Tire and Rim Association.

(2) Tire Width: The three-digit number indicates the tire section width in millimeters from sidewall to sidewall.

(3) Aspect Ratio: A two-digit number that indicates the tire height-to-width measurements. For example, if the tire size aspect ratio is 60, as shown in item 3 of the illustration, it would mean that the tire’s sidewall is 60 percent as high as it is wide.

(4) Construction Code: A letter code is used to indicate the type of ply construction in the tire. The letter R means radial ply construction; the letter D means diagonal or bias ply construction; and the letter B means belted-bias ply construction.

(5) Rim Diameter: Diameter of the wheel in inches.

(6) Service Description: These characters represent the load index and speed rating of the tire. The load index represents the load carrying capacity a tire is certified to carry. The speed rating is the maximum speed a tire is certified to carry a load.

Tire Terminology and Definitions

Air Pressure: The amount of air inside the tire pressing outward on each square inch of the tire. Air pressure is expressed in kPa (kilopascal) or psi (pounds per square inch).

Accessory Weight: The combined weight of optional accessories. Some examples of optional accessories are
automatic transmission, power windows, power seats, and air conditioning.

**Aspect Ratio**: The relationship of a tire's height to its width.

**Belt**: A rubber coated layer of cords between the plies and the tread. Cords may be made from steel or other reinforcing materials.

**Bead**: The tire bead contains steel wires wrapped by steel cords that hold the tire onto the rim.

**Bias Ply Tire**: A pneumatic tire in which the plies are laid at alternate angles less than 90 degrees to the centerline of the tread.

**Cold Tire Pressure**: The amount of air pressure in a tire, measured in kPa (kilopascal) or psi (pounds per square inch) before a tire has built up heat from driving. See *Tire Pressure on page 10-49*.

**Curb Weight**: The weight of a motor vehicle with standard and optional equipment including the maximum capacity of fuel, oil, and coolant, but without passengers and cargo.

**DOT Markings**: A code molded into the sidewall of a tire signifying that the tire is in compliance with the U.S. Department of Transportation (DOT) Motor Vehicle Safety Standards. The DOT code includes the Tire Identification Number (TIN), an alphanumeric designator which can also identify the tire manufacturer, production plant, brand, and date of production.

**GVWR**: Gross Vehicle Weight Rating. See *Vehicle Load Limits on page 9-10*.

**GAWR FRT**: Gross Axle Weight Rating for the front axle. See *Vehicle Load Limits on page 9-10*.

**GAWR RR**: Gross Axle Weight Rating for the rear axle. See *Vehicle Load Limits on page 9-10*.

**Intended Outboard Sidewall**: The side of an asymmetrical tire that must always face outward when mounted on a vehicle.

**Kilopascal (kPa)**: The metric unit for air pressure.

**Light Truck (LT-Metric) Tire**: A tire used on light duty trucks and some multipurpose passenger vehicles.

**Load Index**: An assigned number ranging from 1 to 279 that corresponds to the load carrying capacity of a tire.
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Maximum Inflation Pressure: The maximum air pressure to which a cold tire can be inflated. The maximum air pressure is molded onto the sidewall.

Maximum Load Rating: The load rating for a tire at the maximum permissible inflation pressure for that tire.

Maximum Loaded Vehicle Weight: The sum of curb weight, accessory weight, vehicle capacity weight, and production options weight.

Normal Occupant Weight: The number of occupants a vehicle is designed to seat multiplied by 68 kg (150 lb). See Vehicle Load Limits on page 9-10.

Occupant Distribution: Designated seating positions.

Outward Facing Sidewall: The side of an asymmetrical tire that has a particular side that faces outward when mounted on a vehicle. The side of the tire that contains a whitewall, bears white lettering, or bears manufacturer, brand, and/or model name molding that is higher or deeper than the same moldings on the other sidewall of the tire.

Passenger (P-Metric) Tire: A tire used on passenger cars and some light duty trucks and multipurpose vehicles.

Recommended Inflation Pressure: Vehicle manufacturer’s recommended tire inflation pressure as shown on the tire placard. See Tire Pressure on page 10-49 and Vehicle Load Limits on page 9-10.

Radial Ply Tire: A pneumatic tire in which the ply cords that extend to the beads are laid at 90 degrees to the centerline of the tread.

Rim: A metal support for a tire and upon which the tire beads are seated.

Sidewall: The portion of a tire between the tread and the bead.

Speed Rating: An alphanumeric code assigned to a tire indicating the maximum speed at which a tire can operate.

Traction: The friction between the tire and the road surface. The amount of grip provided.

Tread: The portion of a tire that comes into contact with the road.

Treadwear Indicators: Narrow bands, sometimes called wear bars, that show across the tread.
of a tire when only 1.6 mm (1/16 in) of tread remains. See When It Is Time for New Tires on page 10-57.

**UTQGS (Uniform Tire Quality Grading Standards)**: A tire information system that provides consumers with ratings for a tire's traction, temperature, and treadwear. Ratings are determined by tire manufacturers using government testing procedures. The ratings are molded into the sidewall of the tire. See Uniform Tire Quality Grading on page 10-59.

**Vehicle Capacity Weight**: The number of designated seating positions multiplied by 68 kg (150 lb) plus the rated cargo load. See Vehicle Load Limits on page 9-10.

**Vehicle Maximum Load on the Tire**: Load on an individual tire due to curb weight, accessory weight, occupant weight, and cargo weight.

**Vehicle Placard**: A label permanently attached to a vehicle showing the vehicle capacity weight and the original equipment tire size and recommended inflation pressure. See “Tire and Loading Information Label” under Vehicle Load Limits on page 9-10.

**Tire Pressure**

Tires need the correct amount of air pressure to operate effectively.

<table>
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<tr>
<th><strong>Caution</strong></th>
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Neither tire underinflation nor overinflation is good. Underinflated tires, or tires that do not have enough air, can result in:

- Tire overloading and overheating which could lead to a blowout.
- Premature or irregular wear.
- Poor handling.
- Reduced fuel economy.

Overinflated tires, or tires that have too much air, can result in:

- Unusual wear.
- Poor handling.
- Rough ride.
- Needless damage from road hazards.
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The Tire and Loading Information label on the vehicle indicates the original equipment tires and the correct cold tire inflation pressures. The recommended pressure is the minimum air pressure needed to support the vehicle’s maximum load carrying capacity. See Vehicle Load Limits on page 9-10.

How the vehicle is loaded affects vehicle handling and ride comfort. Never load the vehicle with more weight than it was designed to carry.

When to Check
Check the tires once a month or more. Do not forget the compact spare, if the vehicle has one. The cold compact spare tire pressure should be at 420 kPa (60 psi). See Compact Spare Tire on page 10-76.

How to Check
Use a good quality pocket-type gauge to check tire pressure. Proper tire inflation cannot be determined by looking at the tire. Check the tire inflation pressure when the tires are cold, meaning the vehicle has not been driven for at least three hours or no more than 1.6 km (1 mi).

Remove the valve cap from the tire valve stem. Press the tire gauge firmly onto the valve to get a pressure measurement. If the cold tire inflation pressure matches the recommended pressure on the Tire and Loading Information label, no further adjustment is necessary. If the inflation pressure is low, add air until the recommended pressure is reached. If the inflation pressure is high, press on the metal stem in the center of the tire valve to release air.

Recheck the tire pressure with the tire gauge.
Return the valve caps on the valve stems to prevent leaks and keep out dirt and moisture.

Tire Pressure for High-Speed Operation

⚠️ Warning
Driving at high speeds, 160 km/h (100 mph) or higher, puts an additional strain on tires. Sustained high-speed driving causes excessive heat buildup and can cause sudden tire failure. You could have a crash and you or others could be killed. Some high-speed rated tires require inflation pressure adjustment for high-speed operation. When speed limits and road conditions are such that a vehicle can be driven at high speeds, make sure

(Continued)
Warning (Continued)

the tires are rated for high-speed operation, in excellent condition, and set to the correct cold tire inflation pressure for the vehicle load.

Vehicles with P245/45R19 size tires require inflation pressure adjustment when driving the vehicle at speeds of 160 km/h (100 mph) or higher. Set the cold inflation pressure to 248 kPa (36 psi).

Vehicles with P245/40R20 size tires require inflation pressure adjustment when driving the vehicle at speeds of 160 km/h (100 mph) or higher. Set the cold inflation pressure to 270 kPa (39 psi).

Return the tires to the recommended cold tire inflation pressure when high-speed driving has ended. See Vehicle Load Limits on page 9-10 and Tire Pressure on page 10-49.

Tire Pressure Monitor System

The Tire Pressure Monitor System (TPMS) uses radio and sensor technology to check tire pressure levels. The TPMS sensors monitor the air pressure in your tires and transmit tire pressure readings to a receiver located in the vehicle.

Each tire, including the spare (if provided), should be checked monthly when cold and inflated to the inflation pressure recommended by the vehicle manufacturer on the vehicle placard or tire inflation pressure label. (If your vehicle has tires of a different size than the size indicated on the vehicle placard or tire inflation pressure label, you should determine the proper tire inflation pressure for those tires.)

As an added safety feature, your vehicle has been equipped with a tire pressure monitoring system (TPMS) that illuminates a low tire pressure telltale when one or more of your tires is significantly under-inflated.

Accordingly, when the low tire pressure telltale illuminates, you should stop and check your tires as soon as possible, and inflate them to the proper pressure. Driving on a significantly under-inflated tire causes the tire to overheat and can lead to tire failure. Under-inflation also reduces fuel efficiency and tire tread life, and may affect the vehicle's handling and stopping ability.

Please note that the TPMS is not a substitute for proper tire maintenance, and it is the driver's responsibility to maintain correct tire pressure, even if under-inflation has not reached the level to trigger illumination of the TPMS low tire pressure telltale.

Your vehicle has also been equipped with a TPMS malfunction indicator to indicate when the system is not operating properly.
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The TPMS malfunction indicator is combined with the low tire pressure telltale. When the system detects a malfunction, the telltale will flash for approximately one minute and then remain continuously illuminated. This sequence will continue upon subsequent vehicle start-ups as long as the malfunction exists.

When the malfunction indicator is illuminated, the system may not be able to detect or signal low tire pressure as intended. TPMS malfunctions may occur for a variety of reasons, including the installation of replacement or alternate tires or wheels on the vehicle that prevent the TPMS from functioning properly. Always check the TPMS malfunction telltale after replacing one or more tires or wheels on your vehicle to ensure that the replacement or alternate tires and wheels allow the TPMS to continue to function properly.

See Tire Pressure Monitor Operation on page 10-52.


Tire Pressure Monitor Operation

This vehicle may have a Tire Pressure Monitor System (TPMS). The TPMS is designed to warn the driver when a low tire pressure condition exists. TPMS sensors are mounted onto each tire and wheel assembly, excluding the spare tire and wheel assembly. The TPMS sensors monitor the air pressure in the tires and transmits the tire pressure readings to a receiver located in the vehicle.

When a low tire pressure condition is detected, the TPMS illuminates the low tire pressure warning light located on the instrument cluster.

If the warning light comes on, stop as soon as possible and inflate the tires to the recommended pressure shown on the Tire and Loading Information label. See Vehicle Load Limits on page 9-10.

A message to check the pressure in a specific tire displays in the Driver Information Center (DIC). The low tire pressure warning light and the DIC warning message come on at each ignition cycle until the tires are inflated to the correct inflation pressure. Using the DIC, tire pressure levels can be viewed. For additional information and details about the DIC operation and displays see Driver Information Center (DIC) on page 5-27.

The low tire pressure warning light may come on in cool weather when the vehicle is first started, and then turn off as the vehicle is driven. This could be an early indicator that the air pressure is getting low and needs to be inflated to the proper pressure.
A Tire and Loading Information label, attached to your vehicle, shows the size of the original equipment tires and the correct inflation pressure for the tires when they are cold. See Vehicle Load Limits on page 9-10, for an example of the Tire and Loading Information label and its location. Also see Tire Pressure on page 10-49.

The TPMS can warn about a low tire pressure condition but it does not replace normal tire maintenance. See Tire Inspection on page 10-55, Tire Rotation on page 10-55 and Tires on page 10-42.

**Caution**

Tire sealant materials are not all the same. A non-approved tire sealant could damage the TPMS sensors. TPMS sensor damage caused by using an incorrect tire sealant is not covered by the vehicle warranty. Always use only the GM approved tire sealant available through your dealer or included in the vehicle.

**Caution (Continued)**

TPMS Malfunction Light and Message

The TPMS will not function properly if one or more of the TPMS sensors are missing or inoperable. When the system detects a malfunction, the low tire warning light flashes for about one minute and then stays on for the remainder of the ignition cycle. A DIC warning message also displays. The malfunction light and DIC warning message come on as follows:

- One of the road tires has been replaced with the spare tire. The spare tire does not have a TPMS sensor. The malfunction light and DIC message should go off after the road tire is replaced and the sensor matching process is performed successfully. See “TPMS Sensor Matching Process” later in this section.

- The TPMS sensor matching process was not done or not completed successfully after rotating the tires. The malfunction light and the DIC message should go off after successfully completing the sensor matching process. See “TPMS Sensor Matching Process” later in this section.

- One or more TPMS sensors are missing or damaged. The malfunction light and the DIC message should go off when the TPMS sensors are installed and the sensor matching process is performed successfully. See your dealer for service.
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- Replacement tires or wheels do not match the original equipment tires or wheels. Tires and wheels other than those recommended could prevent the TPMS from functioning properly. See Buying New Tires on page 10-57.

- Operating electronic devices or being near facilities using radio wave frequencies similar to the TPMS could cause the TPMS sensors to malfunction.

If the TPMS is not functioning properly it cannot detect or signal a low tire condition. See your dealer for service if the TPMS malfunction light and DIC message comes on and stays on.

**TPMS Sensor Matching Process**

Each TPMS sensor has a unique identification code. The identification code needs to be matched to a new tire/wheel position after rotating the vehicle’s tires or replacing one or more of the TPMS sensors. The TPMS sensor matching process should also be performed after replacing a spare tire with a road tire containing the TPMS sensor. The malfunction light and the DIC message should go off at the next ignition cycle. The sensors are matched to the tire/wheel positions, using a TPMS relearn tool, in the following order: driver side front tire, passenger side front tire, passenger side rear tire, and driver side rear. See your dealer for service or to purchase a relearn tool.

There are two minutes to match the first tire/wheel position, and five minutes overall to match all four tire/wheel positions. If it takes longer, the matching process stops and must be restarted.

The TPMS sensor matching process is:

1. Set the parking brake.
2. Turn the ignition to ON/RUN with the engine off or place the vehicle power mode in ON/RUN/START. See Ignition Positions (Key Access) on page 9-15 or Ignition Positions (Keyless Access) on page 9-16.

3. Make sure the Tire Pressure info page option is turned on. The info pages on the DIC can be turned on and off through the Settings menu. See Driver Information Center (DIC) on page 5-27.

4. Use the DIC controls on the right side of the steering wheel to scroll to the Tire Pressure screen under the DIC info page.

5. Press and hold the √ (Set/Reset) button located in the center of the DIC controls. The horn sounds twice to signal the receiver is in relearn mode and the TIRE LEARNING ACTIVE message displays on the DIC screen.

6. Start with the driver side front tire.
7. Place the relearn tool against the tire sidewall, near the valve stem. Then press the button to activate the TPMS sensor. A horn chirp confirms that the sensor identification code has been matched to this tire and wheel position.

8. Proceed to the passenger side front tire, and repeat the procedure in Step 7.

9. Proceed to the passenger side rear tire, and repeat the procedure in Step 7.

10. Proceed to the driver side rear tire, and repeat the procedure in Step 7. The horn sounds two times to indicate the sensor identification code has been matched to the driver side rear tire, and the TPMS sensor matching process is no longer active. The TIRE LEARNING ACTIVE message on the DIC display screen goes off.

11. Turn the ignition to LOCK/OFF or press STOP to turn the ignition off.

12. Set all four tires to the recommended air pressure level as indicated on the Tire and Loading Information label.

Tire Inspection

We recommend that the tires, including the spare tire, if the vehicle has one, be inspected for signs of wear or damage at least once a month.

Replace the tire if:
- The indicators at three or more places around the tire can be seen.
- There is cord or fabric showing through the tire's rubber.
- The tread or sidewall is cracked, cut, or snagged deep enough to show cord or fabric.
- The tire has a bump, bulge, or split.
- The tire has a puncture, cut, or other damage that cannot be repaired well because of the size or location of the damage.

Tire Rotation

Tires should be rotated every 12,000 km (7,500 mi). See Maintenance Schedule on page 11-2.

Tires are rotated to achieve a uniform wear for all tires. The first rotation is the most important.

Anytime unusual wear is noticed, rotate the tires as soon as possible, check for proper tire
10-56  Vehicle Care

Adjust the front and rear tires to the recommended inflation pressure on the Tire and Loading Information label after the tires have been rotated. See Tire Pressure on page 10-49 and Vehicle Load Limits on page 9-10.


Check that all wheel nuts are properly tightened. See “Wheel Nut Torque” under Capacities and Specifications on page 12-2.

Warning  (Continued)

Lightly coat the center of the wheel hub with wheel bearing grease after a wheel change or tire rotation to prevent corrosion or rust build-up. Do not get grease on the flat wheel mounting surface or on the wheel nuts or bolts.

Warning

Rust or dirt on a wheel, or on the parts to which it is fastened, can make wheel nuts become loose after time. The wheel could come off and cause an accident. When changing a wheel, remove any rust or dirt from places where the wheel attaches to the vehicle. In an emergency, a cloth or a paper towel can be used; however, use a scraper or wire brush later to remove all rust or dirt.

Use this rotation pattern when rotating the tires.

Do not include the compact spare tire in the tire rotation.
When It Is Time for New Tires

Factors such as maintenance, temperatures, driving speeds, vehicle loading, and road conditions affect the wear rate of the tires.

The rubber in tires ages over time. This also applies to the spare tire, if the vehicle has one, even if it is never used. Multiple factors including temperatures, loading conditions, and inflation pressure maintenance affect how fast aging takes place. GM recommends that tires, including the spare if equipped, be replaced after six years, regardless of tread wear. The tire manufacture date is the last four digits of the DOT Tire Identification Number (TIN) which is molded into one side of the tire sidewall. The first two digits represent the week (01–52) and the last two digits, the year. For example, the third week of the year 2010 would have a four-digit DOT date of 0310.

Vehicle Storage

Tires age when stored normally mounted on a parked vehicle. Park a vehicle that will be stored for at least a month in a cool, dry, clean area away from direct sunlight to slow aging. This area should be free of grease, gasoline, or other substances that can deteriorate rubber.

Parking for an extended period can cause flat spots on the tires that may result in vibrations while driving. When storing a vehicle for at least a month, remove the tires or raise the vehicle to reduce the weight from the tires.

Buying New Tires

GM has developed and matched specific tires for the vehicle. The original equipment tires installed were designed to meet General Motors Tire Performance Criteria Specification (TPC Spec) system rating. When replacement tires are needed, GM strongly recommends buying tires with the same TPC Spec rating.

GM's exclusive TPC Spec system considers over a dozen critical specifications that impact
10-58 Vehicle Care

the overall performance of the vehicle, including brake system performance, ride and handling, traction control, and tire pressure monitoring performance. GM's TPC Spec number is molded onto the tire's sidewall near the tire size. If the tires have an all-season tread design, the TPC Spec number will be followed by MS for mud and snow. See Tire Sidewall Labeling on page 10-44.

GM recommends replacing worn tires in complete sets of four. Uniform tread depth on all tires will help to maintain the performance of the vehicle. Braking and handling performance may be adversely affected if all the tires are not replaced at the same time. If proper rotation and maintenance have been done, all four tires should wear out at about the same time. See Tire Rotation on page 10-55. However, if it is necessary to replace only one axle set of worn tires, place the new tires on the rear axle.

Winter tires with the same speed rating as the original equipment tires may not be available for H, V, W, Y and ZR speed rated tires. Never exceed the winter tires' maximum speed capability when using winter tires with a lower speed rating.

Warning
Mixing tires of different sizes, brands, or types may cause loss of control of the vehicle, resulting in a crash or other vehicle damage. Use the correct size, brand, and type of tires on all wheels.

Warning
Using bias-ply tires on the vehicle may cause the wheel rim flanges to develop cracks after many miles of driving. A tire and/or wheel could fail suddenly and cause a crash. Use only radial-ply tires with the wheels on the vehicle.

Warning
Tires could explode during improper service. Attempting to mount or dismount a tire could cause injury or death. Only your dealer or authorized tire service center should mount or dismount the tires.

If the vehicle tires must be replaced with a tire that does not have a TPC Spec number, make
sure they are the same size, load range, speed rating, and construction (radial) as the original tires.

Vehicles that have a tire pressure monitoring system could give an inaccurate low-pressure warning if non-TPC Spec rated tires are installed. See Tire Pressure Monitor System on page 10-51.

The Tire and Loading Information label indicates the original equipment tires on the vehicle. See Vehicle Load Limits on page 9-10.

**Different Size Tires and Wheels**

If wheels or tires are installed that are a different size than the original equipment wheels and tires, vehicle performance, including its braking, ride and handling characteristics, stability, and resistance to rollover may be affected. If the vehicle has electronic systems such as antilock brakes, rollover airbags, traction control, electronic stability control, or All-Wheel Drive, the performance of these systems can also be affected.

### Warning

If different sized wheels are used, there may not be an acceptable level of performance and safety if tires not recommended for those wheels are selected. This increases the chance of a crash and serious injury. Only use GM specific wheel and tire systems developed for the vehicle, and have them properly installed by a GM certified technician.

See Buying New Tires on page 10-57 and Accessories and Modifications on page 10-3.

**Uniform Tire Quality Grading**

Quality grades can be found where applicable on the tire sidewall between tread shoulder and maximum section width. For example:

**Treadwear 200 Traction AA Temperature A**

The following information relates to the system developed by the United States National Highway Traffic Safety Administration (NHTSA), which grades tires by treadwear, traction, and temperature performance. This applies only to vehicles sold in the United States. The grades are molded on the sidewalls of most passenger car tires. The Uniform Tire Quality Grading (UTQG) system does not apply to deep tread, winter tires, compact spare tires, tires with
nominal rim diameters of 10 to 12 inches (25 to 30 cm), or to some limited-production tires.

While the tires available on General Motors passenger cars and light trucks may vary with respect to these grades, they must also conform to federal safety requirements and additional General Motors Tire Performance Criteria (TPC) standards.

All Passenger Car Tires Must Conform to Federal Safety Requirements In Addition To These Grades.

**Treadwear**

The treadwear grade is a comparative rating based on the wear rate of the tire when tested under controlled conditions on a specified government test course. For example, a tire graded 150 would wear one and one-half (1½) times as well on the government course as a tire graded 100. The relative performance of tires depends upon the actual conditions of their use, however, and may depart significantly from the norm due to variations in driving habits, service practices and differences in road characteristics and climate.

**Traction**

The traction grades, from highest to lowest, are AA, A, B, and C. Those grades represent the tire's ability to stop on wet pavement as measured under controlled conditions on specified government test surfaces of asphalt and concrete. A tire marked C may have poor traction performance. Warning: The traction grade assigned to this tire is based on straight-ahead braking traction tests, and does not include acceleration, cornering, hydroplaning, or peak traction characteristics.

**Temperature**

The temperature grades are A (the highest), B, and C, representing the tire's resistance to the generation of heat and its ability to dissipate heat when tested under controlled conditions on a specified indoor laboratory test wheel. Sustained high temperature can cause the material of the tire to degenerate and reduce tire life, and excessive temperature can lead to sudden tire failure. The grade C corresponds to a level of performance which all passenger car tires must meet under the Federal Motor Safety Standard No. 109. Grades B and A represent higher levels of
performance on the laboratory test wheel than the minimum required by law. Warning: The temperature grade for this tire is established for a tire that is properly inflated and not overloaded. Excessive speed, underinflation, or excessive loading, either separately or in combination, can cause heat buildup and possible tire failure.

Wheel Alignment and Tire Balance

The tires and wheels were aligned and balanced at the factory to provide the longest tire life and best overall performance. Adjustments to wheel alignment and tire balancing are not necessary on a regular basis. Consider an alignment check if there is unusual tire wear or the vehicle is significantly pulling to one side or the other. Some slight pull to the left or right, depending on the crown of the road and/or other road surface variations such as troughs or ruts, is normal. If the vehicle is vibrating when driving on a smooth road, the tires and wheels may need to be rebalanced. See your dealer for proper diagnosis.

Wheel Replacement

Replace any wheel that is bent, cracked, or badly rusted or corroded. If wheel nuts keep coming loose, the wheel, wheel bolts, and wheel nuts should be replaced. If the wheel leaks air, replace it. Some aluminum wheels can be repaired. See your dealer if any of these conditions exist.

Your dealer will know the kind of wheel that is needed. Each new wheel should have the same load-carrying capacity, diameter, width, offset, and be mounted the same way as the one it replaces.

Replace wheels, wheel bolts, wheel nuts, or Tire Pressure Monitor System (TPMS) sensors with new GM original equipment parts.

⚠️ Warning

Using the wrong replacement wheels, wheel bolts, or wheel nuts can be dangerous. It could affect the braking and handling of the vehicle. Tires can lose air, and cause loss of control, causing a crash. Always use the correct wheel, wheel bolts, and wheel nuts for replacement.

⚠️ Caution

The wrong wheel can also cause problems with bearing life, brake cooling, speedometer or odometer calibration, headlamp aim, bumper height, vehicle (Continued)
10-62 Vehicle Care

Caution (Continued)

ground clearance, and tire or tire chain clearance to the body and chassis.

Used Replacement Wheels

Warning

Replacing a wheel with a used one is dangerous. How it has been used or how far it has been driven may be unknown. It could fail suddenly and cause a crash. When replacing wheels, use a new GM original equipment wheel.

Tire Chains

Warning

Do not use tire chains. There is not enough clearance. Tire chains used on a vehicle without the proper amount of clearance can cause damage to the brakes, suspension, or other vehicle parts. The area damaged by the tire chains could cause loss of control and a crash.

Use another type of traction device only if its manufacturer recommends it for the vehicle's tire size combination and road conditions. Follow that manufacturer's instructions. To avoid vehicle damage, drive slow and readjust or remove the traction device if it contacts the vehicle. Do not spin the wheels. If traction devices are used, install them on the front tires.

If a Tire Goes Flat

It is unusual for a tire to blow out while driving, especially if the tires are maintained properly. See Tires on page 10-42. If air goes out of a tire, it is much more likely to leak out slowly. But if there is ever a blowout, here are a few tips about what to expect and what to do:

If a front tire fails, the flat tire creates a drag that pulls the vehicle toward that side. Take your foot off the accelerator pedal and grip the steering wheel firmly. Steer to maintain lane position, and then gently brake to a stop, well off the road, if possible.

A rear blowout, particularly on a curve, acts much like a skid and may require the same correction as used in a skid. Stop pressing the accelerator pedal and steer to straighten the vehicle. It may be very bumpy and noisy. Gently brake to a stop, well off the road, if possible.
Warning

Driving on a flat tire will cause permanent damage to the tire. Re-inflating a tire after it has been driven on while severely underinflated or flat may cause a blowout and a serious crash. Never attempt to re-inflate a tire that has been driven on while severely underinflated or flat. Have your dealer or an authorized tire service center repair or replace the flat tire as soon as possible.

Warning (Continued)

Changing a flat tire can be dangerous. The vehicle can slip off the jack and roll over or fall causing injury or death. Find a level place to change the tire. To help prevent the vehicle from moving:

1. Set the parking brake firmly.
2. Put an automatic transmission in P (Park) or a manual transmission in 1 (First) or R (Reverse).
3. Turn off the engine and do not restart while the vehicle is raised.
4. Do not allow passengers to remain in the vehicle.
5. Place wheel blocks on both sides of the tire at the opposite corner of the tire being changed.

This vehicle may come with a jack and spare tire or a tire sealant and compressor kit. To use the jacking equipment to change a spare tire safely, follow the instructions below.
10-64 Vehicle Care

Then see Tire Changing on page 10-71. To use the tire sealant and compressor kit, see Tire Sealant and Compressor Kit on page 10-64.

When the vehicle has a flat tire (2), use the following example as a guide to assist you in the placement of wheel blocks (1).

1. Wheel Block
2. Flat Tire

The following information explains how to repair or change a tire.

### Tire Sealant and Compressor Kit

<table>
<thead>
<tr>
<th><strong>Warning</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Idling a vehicle in an enclosed area with poor ventilation is dangerous. Engine exhaust may enter the vehicle. Engine exhaust contains carbon monoxide (CO) which cannot be seen or smelled. It can cause unconsciousness and even death. Never run the engine in an enclosed area that has no fresh air ventilation. For more information, see Engine Exhaust on page 9-26.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Warning</strong></th>
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<tbody>
<tr>
<td>Overinflating a tire could cause the tire to rupture and you or others could be injured. Be sure to read and follow the tire sealant instructions.</td>
</tr>
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</table>

### Warning (Continued)

<table>
<thead>
<tr>
<th><strong>Warning</strong></th>
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<td>and compressor kit instructions and inflate the tire to its recommended pressure. Do not exceed the recommended pressure.</td>
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<table>
<thead>
<tr>
<th><strong>Warning</strong></th>
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<tbody>
<tr>
<td>Storing the tire sealant and compressor kit or other equipment in the passenger compartment of the vehicle could cause injury. In a sudden stop or collision, loose equipment could strike someone. Store the tire sealant and compressor kit in its original location.</td>
</tr>
</tbody>
</table>

If this vehicle has a tire sealant and compressor kit, there may not be a spare tire, tire changing equipment, and on some vehicles there may not be a place to store a tire.
The tire sealant and compressor can be used to temporarily seal punctures up to 6 mm (0.25 in) in the tread area of the tire. It can also be used to inflate an under inflated tire.

If the tire has been separated from the wheel, has damaged sidewalls, or has a large puncture, the tire is too severely damaged for the tire sealant and compressor kit to be effective. See Roadside Assistance Program on page 13-5.

Read and follow all of the tire sealant and compressor kit instructions.

The kit includes:

1. On/Off Button
2. Selector Switch (Sealant/Air or Air Only)
3. Pressure Relief Button
4. Pressure Gauge
5. Air Only Hose (Black)
6. Sealant/Air Hose (Clear)
7. Power Plug

Tire Sealant
Read and follow the safe handling instructions on the label adhered to the compressor.

Check the tire sealant expiration date on the sealant canister. The sealant canister should be replaced before its expiration date. Replacement sealant canisters are available at your local dealer. See “Removal and Installation of the Sealant Canister” following.

There is only enough sealant to seal one tire. After usage, the sealant canister and sealant/air hose assembly must be replaced. See “Removal and Installation of the Sealant Canister” following.

Using the Tire Sealant and Compressor Kit to Temporarily Seal and Inflate a Punctured Tire

Follow the directions closely for correct sealant usage.
10-66 Vehicle Care

Do not remove any objects that have penetrated the tire.

1. Remove the tire sealant and compressor kit from its storage location. See "Storing the Tire Sealant and Compressor Kit on page 10-70."

2. Unwrap the sealant/air hose (6) and the power plug (7).

3. Place the kit on the ground. Make sure the tire valve stem is positioned close to the ground so the hose will reach it.

4. Remove the valve stem cap from the flat tire by turning it counterclockwise.

5. Attach the sealant/air hose (6) onto the tire valve stem. Turn it clockwise until it is tight.

6. Plug the power plug (7) into the accessory power outlet in the vehicle. Unplug all items from other accessory power outlets.

If the vehicle has an accessory power outlet, do not use the cigarette lighter.

If the vehicle only has a cigarette lighter, use the cigarette lighter. Do not pinch the power plug cord in the door or window.

7. Start the vehicle. The vehicle must be running while using the air compressor.

8. Turn the selector switch (2) clockwise to the Sealant + Air position.

9. Press the on/off button (1) to turn the tire sealant and compressor kit on. The compressor will inject sealant and air into the tire. The pressure gauge (4) will initially show a high pressure while the compressor pushes the sealant into the tire. Once the sealant is completely dispersed into the tire, the pressure will

When using the tire sealant and compressor kit during cold temperatures, warm the kit in a heated environment for five minutes. This will help to inflate the tire faster.

If a tire goes flat, avoid further tire and wheel damage by driving slowly to a level place. Turn on the hazard warning flashers. See "Hazard Warning Flashers on page 6-4."

See "If a Tire Goes Flat on page 10-62" for other important safety warnings.
quickly drop and start to rise again as the tire inflates with air only.

10. Inflate the tire to the recommended inflation pressure using the pressure gauge (4). The recommended inflation pressure can be found on the Tire and Loading Information label. See Tire Pressure on page 10-49.

The pressure gauge (4) may read higher than the actual tire pressure while the compressor is on. Turn the compressor off to get an accurate pressure reading. The compressor may be turned on/off until the correct pressure is reached.

Caution

If the recommended pressure cannot be reached after approximately 25 minutes, the vehicle should not be driven.

Caution (Continued)

farther. The tire is too severely damaged and the tire sealant and compressor kit cannot inflate the tire. Remove the power plug from the accessory power outlet and unscrew the inflating hose from the tire valve. See Roadside Assistance Program on page 13-5.

11. Press the on/off button (1) to turn the tire sealant and compressor kit off.

The tire is not sealed and will continue to leak air until the vehicle is driven and the sealant is distributed in the tire; therefore, Steps 12–18 must be done immediately after Step 11.

Be careful while handling the tire sealant and compressor kit as it could be warm after usage.

12. Unplug the power plug (7) from the accessory power outlet in the vehicle.

13. Turn the sealant/air hose (6) counterclockwise to remove it from the tire valve stem.

14. Replace the tire valve stem cap.

15. Return the sealant/air hose (6) and the power plug (7) back in their original locations.

16. If the flat tire was able to inflate to the recommended inflation pressure, remove the maximum speed label from the sealant canister and place it in a highly visible location. Do not exceed the speed on this label until the damaged tire is repaired or replaced.
17. Return the equipment to its original storage location in the vehicle.

18. Immediately drive the vehicle 8 km (5 mi) to distribute the sealant in the tire.

19. Stop at a safe location and check the tire pressure. Refer to Steps 1–11 under "Using the Tire Sealant and Compressor Kit without Sealant to Inflate a Tire (Not Punctured)."

If the tire pressure has fallen more than 68 kPa (10 psi) below the recommended inflation pressure, stop driving the vehicle. The tire is too severely damaged and the tire sealant cannot seal the tire. See Roadside Assistance Program on page 13-5.

If the tire pressure has not dropped more than 68 kPa (10 psi) from the recommended inflation pressure, use the compressor kit to inflate the tire to the recommended inflation pressure.

20. Wipe off any sealant from the wheel, tire, and vehicle.

21. Dispose of the used sealant canister and sealant/air hose (6) assembly at a local dealer or in accordance with local state codes and practices.

22. Replace it with a new canister available from your dealer.

23. After temporarily sealing a tire using the tire sealant and compressor kit, take the vehicle to an authorized dealer within 161 km (100 mi) of driving to have the tire repaired or replaced.

Using the Tire Sealant and Compressor Kit without Sealant to Inflate a Tire (Not Punctured)

To use the air compressor to inflate a tire with air only and not sealant:

If a tire goes flat, avoid further tire and wheel damage by driving slowly to a level place. Turn on the hazard warning flashers. See Hazard Warning Flashers on page 6-4.
See *If a Tire Goes Flat on page 10-62* for other important safety warnings.

1. Remove the tire sealant and compressor kit from its storage location. See *Storing the Tire Sealant and Compressor Kit on page 10-70*.
2. Unwrap the air only hose (5) and the power plug (7).
3. Place the kit on the ground. Make sure the tire valve stem is positioned close to the ground so the hose will reach it.
4. Remove the tire valve stem cap from the flat tire by turning it counterclockwise.
5. Attach the air only hose (5) onto the tire valve stem by turning it clockwise until it is tight.
6. Plug the power plug (7) into the accessory power outlet in the vehicle. Unplug all items from other accessory power outlets. 
   If the vehicle has an accessory power outlet, do not use the cigarette lighter.
   If the vehicle only has a cigarette lighter, use the cigarette lighter. Do not pinch the power plug cord in the door or window.
7. Start the vehicle. The vehicle must be running while using the air compressor.
8. Turn the selector switch (2) counterclockwise to the Air Only position.
9. Press the on/off button (1) to turn the compressor on. The compressor will inflate the tire with air only.
10. Inflate the tire to the recommended inflation pressure using the pressure gauge (4). The recommended inflation pressure can be found on the Tire and Loading Information label. See *Tire Pressure on page 10-49*.

The pressure gauge (4) may read higher than the actual tire pressure while the compressor is on. Turn the compressor off to get an accurate reading. The compressor may be turned on/off until the correct pressure is reached. If the tire is inflated higher than the recommended pressure, press the pressure relief button (3), if equipped, until the proper pressure reading is reached. This option is only functional when using the air only hose (5).
10-70 Vehicle Care

11. Press the on/off button (1) to turn the tire sealant and compressor kit off. Be careful while handling the tire sealant and compressor kit as it could be warm after usage.

12. Unplug the power plug (7) from the accessory power outlet in the vehicle.

13. Disconnect the air only hose (5) from the tire valve stem, by turning it counterclockwise, and replace the tire valve stem cap.

14. Return the air only hose (5) and the power plug (7) back to their original locations.

15. Return the equipment to its original storage location in the vehicle.

Removal and Installation of the Sealant Canister
To remove the sealant canister:

6. Screw the connector (2) to the canister (1).

7. Slide the plastic cover back on.

Storing the Tire Sealant and Compressor Kit
To access the tire sealant and compressor kit:

1. Open the trunk. See Trunk on page 2-13.

2. Lift the cover.

3. Turn the wing nut counterclockwise to remove it.

1. Remove the plastic cover.

2. Un螺丝 the connector (2) from the canister (1).

3. Pull up on the canister (1) to remove it.

4. Replace with a new canister which is available from your dealer.

5. Push the new canister into place.
4. Remove the tire sealant and compressor kit.
To store the tire sealant and compressor kit, reverse the steps.

Tire Changing
Removing the Spare Tire and Tools
The equipment you need is located in the trunk.
1. Open the trunk.
2. Remove the spare tire cover.
3. Turn the retainer nut counterclockwise and remove the spare tire.
4. Place the spare tire next to the tire being changed.

Removing the Flat Tire and Installing the Spare Tire
1. Do a safety check before proceeding. See If a Tire Goes Flat on page 10-62 for more information.
2. Turn the wheel wrench counterclockwise to loosen the wheel nut caps.

The edge of the wheel cover could be sharp, so do not try to remove the cover with your bare hands. Do not drop the cap or lay it face down, as it could become scratched or damaged.

Store the wheel cover in the trunk until you have the flat tire repaired or replaced.

Place the tools next to the tire being changed.

The jack and tools are stored below the spare tire.
3. Turn the wheel wrench counterclockwise to loosen all of the wheel nuts, but do not remove them yet.

**Caution**
Make sure that the jack lift head is in the correct position or you may damage your vehicle. The repairs would not be covered by your warranty.

4. Position the jack head, as shown.
Set the jack to the necessary height before positioning it below the jacking point.

5. Attach the jack lift assist tool to the jack by fitting both ends of the jack and tool over one another.

**Warning**
Getting under a vehicle when it is lifted on a jack is dangerous. If the vehicle slips off the jack, you could be badly injured or killed. Never get under a vehicle when it is supported only by a jack.

**Warning**
Raising the vehicle with the jack improperly positioned can damage the vehicle and even make the vehicle fall. To help avoid personal injury and vehicle damage, be sure to fit the jack lift head into the proper location before raising the vehicle.
Warning

Lifting a vehicle and getting under it to do maintenance or repairs is dangerous without the appropriate safety equipment and training. If a jack is provided with the vehicle, it is designed only for changing a flat tire. If it is used for anything else, you or others could be badly injured or killed if the vehicle slips off the jack. If a jack is provided with the vehicle, only use it for changing a flat tire.

6. Turn the jack handle clockwise to raise the vehicle far enough off the ground for the compact spare to fit under the vehicle.

7. Remove all of the wheel nuts.

8. Remove the flat tire.

Warning

Rust or dirt on a wheel, or on the parts to which it is fastened, can make wheel nuts become loose after time. The wheel could come off and cause an accident. When changing a wheel, remove any rust or dirt from places where the wheel attaches to the vehicle. In (Continued)
9. Remove any rust or dirt from the wheel bolts, mounting surfaces, and spare wheel.

10. Install the compact spare tire.

### Warning (Continued)

- **Warning**
  
  Never use oil or grease on bolts or nuts because the nuts might come loose. The vehicle’s wheel could fall off, causing a crash.

11. Put the wheel nuts back on with the rounded end of the nuts toward the wheel. Turn each nut clockwise by hand until the wheel is held against the hub.

12. Lower the vehicle by turning the jack handle counterclockwise. Lower the jack completely.

### Warning (Continued)

- **Warning**
  
  Wheel nuts that are improperly or incorrectly tightened can cause the wheels to become loose or come off. The wheel nuts should be tightened with a torque wrench (Continued)

### Warning (Continued)

- **Warning**
  
  to the proper torque specification after replacing. Follow the torque specification supplied by the aftermarket manufacturer when using accessory locking wheel nuts. See Capacities and Specifications on page 12-2 for original equipment wheel nut torque specifications.

### Caution

- **Caution**
  
  Improperly tightened wheel nuts can lead to brake pulsation and rotor damage. To avoid expensive brake repairs, evenly tighten the wheel nuts in the proper sequence and to the proper torque specification. See Capacities and Specifications for the wheel nut torque specification.
13. Tighten the wheel nuts firmly in a crisscross sequence, as shown.

14. Lower the jack all the way and remove the jack from under the vehicle.

15. Tighten the wheel nuts firmly with the wheel wrench.

**Caution**

Wheel covers will not fit on the vehicle’s compact spare. If you try to put a wheel cover on the compact spare, the cover or the spare could be damaged.

**Storing a Flat or Spare Tire and Tools**

**Warning**

Storing a jack, a tire, or other equipment in the passenger compartment of the vehicle could cause injury. In a sudden stop or collision, loose equipment could strike someone. Store all these in the proper place.

1. Turn the wrench counterclockwise to remove the fastener.

2. Replace the fastener with the one provided in the foam.

3. Turn the wrench clockwise to tighten the fastener.

4. Replace the foam, jack and tools, and the tire.

5. Turn the retainer nut clockwise to secure the tire.
6. Place the floor cover on the wheel.

The compact spare is for temporary use only. Replace the compact spare tire with a full-size tire as soon as you can.

**Compact Spare Tire**

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**Warning**

Driving with more than one compact spare tire at a time could result in loss of braking and handling. This could lead to a crash and you or others could be injured. Use only one compact spare tire at a time.

If this vehicle has a compact spare tire, it was fully inflated when new; however, it can lose air over time. Check the inflation pressure regularly. It should be 420 kPa (60 psi).

---

Stop as soon as possible and check that the spare tire is correctly inflated after being installed on the vehicle. The compact spare tire is designed for temporary use only. The vehicle will perform differently with the spare tire installed and it is recommended that the vehicle speed be limited to 80 km/h (50 mph). To conserve the tread of the spare tire, have the standard tire repaired or replaced as soon as convenient and return the spare tire to the storage area.

When using a compact spare tire, the ABS and Traction Control systems may engage until the spare tire is recognized by the vehicle, especially on slippery roads. Adjust driving to reduce possible wheel slip.

---

**Caution**

When the compact spare is installed, do not take the vehicle through an automatic car wash with guide rails. The compact spare can get caught on the rails which can damage the tire, wheel, and other parts of the vehicle.

Do not use the compact spare on other vehicles.

Do not mix the compact spare tire or wheel with other wheels or tires. They will not fit. Keep the spare tire and its wheel together.

---

**Caution**

Tire chains will not fit the compact spare. Using them can damage the vehicle and the chains. Do not use tire chains on the compact spare.
Jump Starting

Jump Starting (On-board with eAssist Only)

If the vehicle fails to crank, it may be jump started by using the eAssist battery to charge the 12-volt battery. Use the following procedure to activate the on-board jump start using the DIC controls.

Key Access

Place the ignition key in the ON/RUN position and proceed as follows:

1. Press \(<\) then scroll \(\wedge\) or \(\vee\) until the Settings menu displays.
2. Press \(\checkmark\) to enter the Settings menu.
3. Press \(\triangleright\) then scroll \(\wedge\) or \(\vee\) until Jump Start displays.
4. Press \(\checkmark\) to activate the jump start.
5. The system will then ask for confirmation. If Yes is selected, the jump start will begin and the display will show WAIT TO START.

6. When the jump start is complete, the display will show ATTEMPT START or JUMP START DISABLED.

Keyless Access

With the brake pedal not applied, press and hold the ENGINE START/STOP button for more than five seconds. This will place the vehicle in the Service Only Mode. Proceed as follows:

1. Press \(<\) then scroll \(\wedge\) or \(\vee\) until the Settings menu displays.
2. Press \(\checkmark\) to enter the Settings menu.
3. Press \(\triangleright\) then scroll \(\wedge\) or \(\vee\) until Jump Start displays.
4. Press \(\checkmark\) to activate the jump start.
5. The system will then ask for confirmation. If Yes is selected, the jump start will begin and the display will show WAIT TO START.
6. When the jump start is complete, the display will show ATTEMPT START or JUMP START DISABLED.

If the vehicle is started, the on-board jump start function will be automatically disabled. If the vehicle cranks but does not start, the procedure may be repeated again. If the vehicle start is still unsuccessful, the jump start can be attempted using the following jump starting procedure under “Jump Starting (with or without eAssist).” On-board jump starting may be unavailable due to the 12-volt battery charge level, the eAssist battery charge level, power capability, or an issue with the eAssist system. In these cases, the display will not be available because of the power issue, or the DIC will display JUMP START DISABLED SEE OWNERS MANUAL.

Jump Starting (with or without eAssist)

For more information about the vehicle battery, see Battery on page 10-27.

If the battery has run down, try to use another vehicle and some jumper cables to start your vehicle. Be sure to use the following steps to do it safely.

**Warning**

Batteries can hurt you. They can be dangerous because:

- They contain acid that can burn you.
- They contain gas that can explode or ignite.
- They contain enough electricity to burn you.

If you do not follow these steps exactly, some or all of these things can hurt you.

**Caution**

Ignoring these steps could result in costly damage to the vehicle that would not be covered by the vehicle warranty. Trying to start the vehicle by pushing or pulling it will not work, and it could damage the vehicle.

The vehicle has a battery cover which must be removed to gain access to the battery for jump starting.
1. Clips
2. Pivot Points

To remove the battery cover:

1. Release the two rear clips (1).
2. Lift the battery cover up towards the front of the vehicle to release it from the pivot points (2) and remove.
3. Reverse Steps 1–2 to reinstall the battery cover.

The vehicle has a remote positive (+) terminal under a trim cover. It is under the battery cover on the driver side of the engine compartment. See Engine Compartment Overview on page 10-6. You should always use this remote positive terminal.

The jump start negative grounding point for the discharged battery is the engine block or an engine mounting bolt. Connect to a spot as far away from the discharged battery as possible.

1. Check the other vehicle. It must have a 12-volt battery with a negative ground system.

2. Position the two vehicles so that they are not touching.


**Caution**

If the other vehicle does not have a 12-volt system with a negative ground, both vehicles can be damaged. Only use a vehicle that has a 12-volt system with a negative ground for jump starting.

4. Turn the ignition to LOCK/OFF and switch off all lights and accessories in both vehicles, except the hazard warning flashers if needed.

**Caution**

If any accessories are left on or plugged in during the jump starting procedure, they could be damaged. The repairs would not be covered by the vehicle warranty. Whenever possible, turn off or unplug all accessories on either vehicle when jump starting.
### 10-80 Vehicle Care

<table>
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<tr>
<th>Warning</th>
<th>Warning (Continued)</th>
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<tr>
<td>An electric fan can start up even when the engine is not running and can injure you. Keep hands, clothing and tools away from any underhood electric fan.</td>
<td>Add water to take care of that first. If you do not, explosive gas could be present. Battery fluid contains acid that can burn you. Do not get it on you. If you accidentally get it in your eyes or on your skin, flush the place with water and get medical help immediately.</td>
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<tr>
<th>Warning</th>
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<tr>
<td>Using a match near a battery can cause battery gas to explode. People have been hurt doing this, and some have been blinded. Use a flashlight if you need more light. Be sure the battery has enough water. You do not need to add water to the battery installed in your new vehicle. But if a battery has filler caps, be sure the right amount of fluid is there. If it is low,</td>
<td></td>
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5. Connect one end of the red positive (+) cable to the positive (+) terminal of the discharged battery.

6. Connect the other end of the red positive (+) cable to the positive (+) terminal of the good battery.

7. Connect one end of the black negative (−) cable to the negative (−) terminal of the good battery.

8. Connect the other end of the black negative (−) cable to the negative (−) grounding point for the discharged battery.

9. Start the engine in the vehicle with the good battery and run the engine at idle speed for at least four minutes.

10. Try to start the vehicle that had the dead battery. If it will not start after a few tries, it probably needs service.
Vehicle Care

**Caution**

If the jumper cables are connected or removed in the wrong order, electrical shorting may occur and damage the vehicle. The repairs would not be covered by the vehicle warranty. Always connect and remove the jumper cables in the correct order, making sure that the cables do not touch each other or other metal.

**Jumper Cable Removal**

Reverse the sequence exactly when removing the jumper cables.

---

**Towing the Vehicle**

**Caution**

Incorrectly towing a disabled vehicle may cause damage. The damage would not be covered by the vehicle warranty. Do not lash or hook to the chassis components — including the front and rear subframes, suspension control arms, and links — during towing and recovery of a disabled vehicle, or when securing the vehicle. Use the proper nylon strap harnesses around the tires to secure the vehicle.

Have the vehicle towed on a wheel lift tow truck. A flatbed car carrier could damage the vehicle. The wheel lift tow truck must raise the rear of the vehicle and wheel dollies must be used to lift the front wheels off the ground.

Consult your dealer or a professional towing service if the disabled vehicle must be towed.

To tow the vehicle behind another vehicle for recreational purposes, such as behind a motor home, see "Recreational Vehicle Towing" following.

**Recreational Vehicle Towing**

Recreational vehicle towing means towing the vehicle behind another vehicle such as a motor home. The two most common types of recreational vehicle towing are known as dinghy towing and dolly towing. Dinghy towing is towing the vehicle with all four wheels on the ground. Dolly towing is towing the vehicle with two wheels on the ground and two wheels up on a device known as a dolly.
Here are some important things to consider before recreational vehicle towing:

- What is the towing capacity of the towing vehicle? Be sure to read the tow vehicle manufacturer's recommendations.
- What is the distance that will be traveled? Some vehicles have restrictions on how far and how long they can tow.
- Is the proper towing equipment going to be used? See your dealer or trailer professional for additional advice and equipment recommendations.
- Is the vehicle ready to be towed? Just as preparing the vehicle for a long trip, make sure the vehicle is prepared to be towed.

The vehicle was not designed to be towed with all four wheels on the ground. If the vehicle must be towed, a dolly should be used. See the following information on dolly towing.

**Dolly Towing from the Front (Front-Wheel Drive)**

Vehicles with front-wheel drive can be dolly towed from the front.
Use the following procedure to dolly tow the vehicle from the front:

1. Attach the dolly to the tow vehicle following the dolly manufacturer instructions.
2. Drive the front wheels onto the dolly.
3. Shift the transmission to P (Park).
4. Firmly set the parking brake.
5. Use an adequate clamping device designed for towing to ensure that the front wheels are locked into the straight-ahead position.
6. Secure the vehicle to the dolly following the manufacturer instructions.
7. Release the parking brake only after the vehicle being towed is firmly attached to the towing vehicle.
8. Turn the ignition to OFF.

Dolly Towing from the Front (All-Wheel Drive)

Vehicles with all-wheel drive cannot be dolly towed.

Dolly Towing from the Rear

The vehicle cannot be dolly towed from the rear.
10-84 Vehicle Care

Appearance Care

Exterior Care

Locks
Locks are lubricated at the factory. Use a de-icing agent only when absolutely necessary, and have the locks greased after using. See Recommended Fluids and Lubricants on page 11-12.

Washing the Vehicle
To preserve the vehicle's finish, wash it often and out of direct sunlight.

Caution
Do not use petroleum-based, acidic, or abrasive cleaning agents as they can damage the vehicle's paint, metal, or plastic parts. If damage occurs, it would not be covered by the vehicle warranty. Approved cleaning products can be obtained from your dealer. Follow all manufacturer directions regarding correct product usage, necessary safety precautions, and appropriate disposal of any vehicle care product.

Caution (Continued)
products can be obtained from your dealer. Follow all manufacturer directions regarding correct product usage, necessary safety precautions, and appropriate disposal of any vehicle care product.

Caution
Avoid using high-pressure washes closer than 30 cm (12 in) to the surface of the vehicle. Use of power washers exceeding 8,274 kPa (1,200 psi) can result in damage or removal of paint and decals.

The symbol is on any underhood compartment electrical center that should not be power washed. This could cause damage that would not be covered by the vehicle warranty.

If using an automatic car wash, follow the car wash instructions. The windshield wiper and rear window wiper, if equipped, must be off. Remove any accessories that may be damaged or interfere with the car wash equipment.

Rinse the vehicle well, before washing and after, to remove all cleaning agents completely. If they are allowed to dry on the surface, they could stain.

Dry the finish with a soft, clean chamois or an all-cotton towel to avoid surface scratches and water spotting.

Finish Care
Application of aftermarket clearcoat sealant/wax materials is not recommended. If painted surfaces are damaged, see your dealer to have the damage assessed and repaired. Foreign materials such as...
calcium chloride and other salts, ice melting agents, road oil and tar, tree sap, bird droppings, chemicals from industrial chimneys, etc., can damage the vehicle's finish if they remain on painted surfaces. Wash the vehicle as soon as possible. If necessary, use non-abrasive cleaners that are marked safe for painted surfaces to remove foreign matter.

Occasional hand waxing or mild polishing should be done to remove residue from the paint finish. See your dealer for approved cleaning products.

Do not apply waxes or polishes to uncoated plastic, vinyl, rubber, decals, simulated wood, or flat paint as damage can occur.

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may damage it. Use only non-abrasive waxes and polishes that are made for a basecoat/clearcoat paint finish on the vehicle.

To keep the paint finish looking new, keep the vehicle garaged or covered whenever possible.

### Protecting Exterior Bright Metal Moldings

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Failure to clean and protect the bright metal moldings can result in a hazy white finish or pitting. This damage would not be covered by the vehicle warranty.

The bright metal moldings on the vehicle are aluminum. To prevent damage always follow these cleaning instructions:

- Be sure the molding is cool to the touch before applying any cleaning solution.
- Use a cleaning solution approved for aluminum. Some cleaners are highly acidic or contain alkaline substances and can damage the moldings.
- Always dilute a concentrated cleaner according to the manufacturer’s instructions.
- Do not use chrome cleaners.
- Do not use cleaners that are not intended for automotive use.
- Use a nonabrasive wax on the vehicle after washing to protect and extend the molding finish.
10-86 Vehicle Care

Cleaning Exterior Lamps/Lenses, Emblems, Decals and Stripes

Use only lukewarm or cold water, a soft cloth, and a car washing soap to clean exterior lamps, lenses, emblems, decals and stripes. Follow instructions under "Washing the Vehicle" previously in this section.

Lamp covers are made of plastic, and some have a UV protective coating.

Use only lukewarm water, a soft cloth, and mild car washing soap to clean exterior lamps and lenses. Do not clean or wipe them while they are dry.

Do not use any of the following on lamp covers:

- Abrasive or caustic agents.
- Washer fluids and other cleaning agents in higher concentrations than suggested by the manufacturer.
- Solvents, alcohols, fuels, or other harsh cleaners.
- Ice scrapers or other hard items.
- Aftermarket appearance caps or covers while the lamps are illuminated, due to excessive heat generated.

**Caution**

Failure to clean lamps properly can cause damage to the lamp cover that would not be covered by the vehicle warranty.

**Caution**

Using wax on low gloss black finish stripes can increase the gloss level and create a non-uniform finish. Clean low gloss stripes with soap and water only.

Air Intakes

Clear debris from the air intakes, between the hood and windshield when washing the vehicle.

Windshield and Wiper Blades

Clean the outside of the windshield with glass cleaner.

Clean rubber blades using a lint-free cloth or paper towel soaked with windshield washer fluid or a mild detergent. Wash the windshield thoroughly when cleaning the blades. Bugs, road grime, sap, and a buildup of vehicle wash/wax treatments may cause wiper streaking.

Replace the wiper blades if they are worn or damaged. Damage can be caused by extreme dusty conditions, sand, salt, heat, sun, snow, and ice.

Weatherstrips

Apply Dielectric silicone grease on weatherstrips to make them last longer, seal better, and not stick or
squeak. Lubricate weatherstrips at least once a year. Hot, dry climates may require more frequent application. Black marks from rubber material on painted surfaces can be removed by rubbing with a clean cloth. See Recommended Fluids and Lubricants on page 11-12.

Tires
Use a stiff brush with tire cleaner to clean the tires.

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<tr>
<td>Using petroleum-based tire dressing products on the vehicle may damage the paint finish and/or tires. When applying a tire dressing, always wipe off any overspray from all painted surfaces on the vehicle.</td>
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Wheels and Trim — Aluminum or Chrome

Use a soft, clean cloth with mild soap and water to clean the wheels. After rinsing thoroughly with clean water, dry with a soft, clean towel. A wax may then be applied.

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<tr>
<td>Chrome wheels and other chrome trim may be damaged if the vehicle is not washed after driving on roads that have been sprayed with magnesium, calcium, or sodium chloride. These chlorides are used on roads for conditions such as ice and dust. Always wash the chrome with soap and water after exposure.</td>
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<tr>
<td>To avoid surface damage, do not use strong soaps, chemicals, abrasive polishes, cleaners, brushes, or cleaners that contain acid on aluminum or chrome-plated wheels. Use only approved cleaners. Also, never drive a vehicle with aluminum or chrome-plated wheels through an automatic car wash that uses silicone carbide tire cleaning brushes. Damage could occur and the repairs would not be covered by the vehicle warranty.</td>
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Steering, Suspension, and Chassis Components

Visually inspect steering, suspension, and chassis components for damaged, loose, or missing parts or signs of wear at least once a year.
10-88 Vehicle Care

Inspect power steering for proper hook-up, binding, leaks, cracks, chafing, etc.

Visually check constant velocity joint boots and axle seals for leaks.

Body Component Lubrication

Lubricate all key lock cylinders, hood hinges, liftgate hinges, and the fuel door hinge unless the components are plastic. Applying silicone grease on weatherstrips with a clean cloth will make them last longer, seal better, and not stick or squeak.

Underbody Maintenance

At least twice a year, Spring and Fall, use plain water to flush dirt and debris from the vehicle's underbody. Your dealer or an underbody car washing system can do this. If not removed, rust and corrosion can develop.

Sheet Metal Damage

If the vehicle is damaged and requires sheet metal repair or replacement, make sure the body repair shop applies anti-corrosion material to parts repaired or replaced to restore corrosion protection.

Original manufacturer replacement parts will provide the corrosion protection while maintaining the vehicle warranty.

Finish Damage

Quickly repair minor chips and scratches with touch-up materials available from your dealer to avoid corrosion. Larger areas of finish damage can be corrected in your dealer's body and paint shop.

Chemical Paint Spotting

Airborne pollutants can fall upon and attack painted vehicle surfaces causing blotchy, ring-shaped discolorations, and small, irregular dark spots etched into the paint surface. See "Finish Care" previously in this section.

Interior Care

To prevent dirt particle abrasions, regularly clean the vehicle's interior. Immediately remove any soils. Note that newspapers or dark garments that can transfer color to home furnishings can also permanently transfer color to the vehicle's interior.

Use a soft bristle brush to remove dust from knobs and crevices on the instrument cluster. Using a mild soap solution, immediately remove hand lotions, sunscreen, and insect repellent from all interior surfaces or permanent damage may result.

Your dealer may have products for cleaning the interior. Use cleaners specifically designed for the surfaces being cleaned to prevent permanent damage. Apply all cleaners directly to the cleaning cloth. Do not spray cleaners directly
on any switches or controls. Cleaners should be removed quickly. Never allow cleaners to remain on the surface being cleaned for extended periods of time.

Cleaners may contain solvents that can become concentrated in the interior. Before using cleaners, read and adhere to all safety instructions on the label. While cleaning the interior, maintain adequate ventilation by opening the doors and windows.

To prevent damage, do not clean the interior using the following cleaners or techniques:

- Never use a razor or any other sharp object to remove a soil from any interior surface.
- Never use a brush with stiff bristles.
- Never rub any surface aggressively or with excessive pressure.

- Do not use laundry detergents or dishwashing soaps with degreasers. For liquid cleaners, use approximately 20 drops per 3.8 L (1 gal) of water. A concentrated soap solution will leave a residue that creates streaks and attracts dirt. Do not use solutions that contain strong or caustic soap.
- Do not heavily saturate the upholstery when cleaning.
- Do not use solvents or cleaners containing solvents.

**Interior Glass**

To clean, use a terry cloth fabric dampened with water. Wipe droplets left behind with a clean dry cloth. Commercial glass cleaners may be used, if necessary, after cleaning the interior glass with plain water.

**Caution**

To prevent scratching, never use abrasive cleaners on automotive glass. Abrasive cleaners or aggressive cleaning may damage the rear window defogger.

Cleaning the windshield with water during the first three to six months of ownership will reduce tendency to fog.

**Speaker Covers**

Vacuum around a speaker cover gently, so that the speaker will not be damaged. Clean spots with just water and mild soap.

**Coated Moldings**

Coated moldings should be cleaned.

- When lightly soiled, wipe with a sponge or soft lint-free cloth dampened with water.
- When heavily soiled, use warm soapy water.
10-90 Vehicle Care

Fabric/Carpet/Suede

Start by vacuuming the surface using a soft brush attachment. If a rotating brush attachment is being used during vacuuming, only use it on the floor carpet. Before cleaning, gently remove as much of the soil as possible using one of the following techniques:

- Gently blot liquids with a paper towel. Continue blotting until no more soil can be removed.
- For solid soils, remove as much as possible prior to vacuuming.

To clean:

1. Saturate a clean lint-free colorfast cloth with water. Microfiber cloth is recommended to prevent lint transfer to the fabric or carpet.
2. Remove excess moisture by gently wringing until water does not drip from the cleaning cloth.
3. Start on the outside edge of the soil and gently rub toward the center. Fold the cleaning cloth to a clean area frequently to prevent forcing the soil into the fabric.
4. Continue gently rubbing the soiled area until there is no longer any color transfer from the soil to the cleaning cloth.
5. If the soil is not completely removed, use a mild soap solution followed only by plain water.

If the soil is not completely removed, it may be necessary to use a commercial upholstery cleaner or spot lifter. Test a small hidden area for colorfastness before using a commercial upholstery cleaner or spot lifter. If ring formation occurs, clean the entire fabric or carpet.

Following the cleaning process, a paper towel can be used to blot excess moisture.

Cleaning High Gloss Surfaces and Vehicle Information and Radio Displays

For vehicles with high gloss surfaces or vehicle displays, use a microfiber cloth to wipe surfaces. Before wiping the surface with the microfiber cloth, use a soft bristle brush to remove dirt that could scratch the surface. Then use the microfiber cloth by gently rubbing to clean. Never use window cleaners or solvents. Periodically hand wash the microfiber cloth separately, using mild soap. Do not use bleach or fabric softener. Rinse thoroughly and air dry before next use.

⚠️ Caution

Do not attach a device with a suction cup to the display. This may cause damage and would not be covered by the warranty.
Vehicle Care

Instrument Panel, Leather, Vinyl, Other Plastic Surfaces, Low Gloss Paint Surfaces and Natural Open Pore Wood Surfaces

Use a soft microfiber cloth dampened with water to remove dust and loose dirt. For a more thorough cleaning, use a soft microfiber cloth dampened with a mild soap solution.

**Caution**

Soaking or saturating leather, especially perforated leather, as well as other interior surfaces, may cause permanent damage. Wipe excess moisture from these surfaces after cleaning and allow them to dry naturally. Never use heat, steam, spot lifters, or spot removers. Do not use cleaners that contain silicone or wax-based products. Cleaners containing these solvents can permanently change the appearance and feel of leather or soft trim and are not recommended.

Do not use cleaners that increase gloss, especially on the instrument panel. Reflected glare can decrease visibility through the windshield under certain conditions.

**Caution (Continued)**

Cargo Cover and Convenience Net

Wash with warm water and mild detergent. Do not use chlorine bleach. Rinse with cold water, and then dry completely.

Care of Safety Belts

Keep belts clean and dry.

**Warning**

Do not bleach or dye safety belts. It may severely weaken them. In a crash, they might not be able to provide adequate protection. Clean safety belts only with mild soap and lukewarm water.

Use of air fresheners may cause permanent damage to plastics and painted surfaces. If an air freshener comes in contact with any plastic or painted surface in the vehicle, blot immediately and clean with a soft cloth dampened with a mild soap solution. Damage caused by air fresheners would not be covered by the vehicle warranty.
10-92 Vehicle Care

Floor Mats

⚠️ Warning

If a floor mat is the wrong size or is not properly installed, it can interfere with the pedals. Interference with the pedals can cause unintended acceleration and/or increased stopping distance which can cause a crash and injury. Make sure the floor mat does not interfere with the pedals.

Use the following guidelines for proper floor mat usage:

- The original equipment floor mats were designed for your vehicle. If the floor mats need replacing, it is recommended that GM certified floor mats be purchased. Non-GM floor mats may not fit properly and may interfere with the accelerator or brake pedal. Always check that the floor mats do not interfere with the pedals.

- Use the floor mat with the correct side up. Do not turn it over.
- Do not place anything on top of the driver side floor mat.
- Use only a single floor mat on the driver side.
- Do not place one floor mat on top of another.

Removing and Replacing the Floor Mats

Pull up on the rear of the floor mat to unlock each retainer and remove. Reinstall by lining up the floor mat retainer openings over the carpet retainers and snap into position. Make sure the floor mat is properly secured in place. Verify the floor mat does not interfere with the pedals.
Service and Maintenance

General Information

Your vehicle is an important investment. This section describes the required maintenance for the vehicle. Follow this schedule to help protect against major repair expenses resulting from neglect or inadequate maintenance. It may also help to maintain the value of the vehicle if it is sold. It is the responsibility of the owner to have all required maintenance performed.

Your dealer has trained technicians who can perform required maintenance using genuine replacement parts. They have up-to-date tools and equipment for fast and accurate diagnostics. Many dealers have extended evening and Saturday hours, courtesy transportation, and online scheduling to assist with service needs.

Your dealer recognizes the importance of providing competitively priced maintenance and repair services. With trained technicians, the dealer is the place for routine maintenance such as oil changes and tire rotations and additional maintenance items like tires, brakes, batteries, and wiper blades.

Caution

Damage caused by improper maintenance can lead to costly repairs and may not be covered by the vehicle warranty. Maintenance intervals, checks, inspections, recommended fluids, and lubricants are important to keep the vehicle in good working condition.

The Tire Rotation and Required Services are the responsibility of the vehicle owner. It is recommended to have your dealer perform these services every 12,000 km/7,500 mi. Proper vehicle maintenance helps to keep the vehicle in good working condition, improves fuel economy, and reduces vehicle emissions.
11-2 Service and Maintenance

Because of the way people use vehicles, maintenance needs vary. There may need to be more frequent checks and services. The Additional Required Services - Normal are for vehicles that:

- Carry passengers and cargo within recommended limits on the Tire and Loading Information label. See Vehicle Load Limits on page 9-10.
- Are driven on reasonable road surfaces within legal driving limits.
- Use the recommended fuel. See Recommended Fuel on page 9-58.

Refer to the information in the Maintenance Schedule Additional Required Services - Normal chart.

The Additional Required Services - Severe are for vehicles that are:

- Mainly driven in heavy city traffic in hot weather.
- Mainly driven in hilly or mountainous terrain.
- Frequently towing a trailer.
- Used for high speed or competitive driving.
- Used for taxi, police, or delivery service.

Refer to the information in the Maintenance Schedule Additional Required Services - Severe chart.

Warning

Performing maintenance work can be dangerous and can cause serious injury. Perform maintenance work only if the required information, proper tools, and equipment are available. If they are not, see your dealer to have a trained technician do the work. See Doing Your Own Service Work on page 10-3.

Maintenance Schedule

Owner Checks and Services

At Each Fuel Stop
- Check the engine oil level. See Engine Oil on page 10-11.

Once a Month
- Check the tire inflation pressures. See Tire Pressure on page 10-49.
- Inspect the tires for wear. See Tire Inspection on page 10-55.
- Check the windshield washer fluid level. See Washer Fluid on page 10-24.

Engine Oil Change

When the CHANGE ENGINE OIL SOON message displays, have the engine oil and filter changed within the next 1 000 km/600 mi. If driven under the best conditions, the engine oil life system might not indicate the need for vehicle service.
for more than a year. The engine oil and filter must be changed at least once a year and the oil life system must be reset. Your trained dealer technician can perform this work. If the engine oil life system is reset accidentally, service the vehicle within 5 000 km/3,000 mi since the last service. Reset the oil life system when the oil is changed. See Engine Oil Life System on page 10-13.

**Tire Rotation and Required Services Every 12 000 km/7,500 mi**

Rotate the tires, if recommended for the vehicle, and perform the following services. See Tire Rotation on page 10-55.

- Check engine oil level and oil life percentage. If needed, change engine oil and filter, and reset oil life system. See Engine Oil on page 10-11 and Engine Oil Life System on page 10-13.
- Check engine coolant level. See Engine Coolant on page 10-19.
- Check windshield washer fluid level. See Washer Fluid on page 10-24.
- Visually inspect windshield wiper blades for wear, cracking, or contamination. See Exterior Care on page 10-84. Replace worn or damaged wiper blades. See Wiper Blade Replacement on page 10-29.
- Check tire inflation pressures. See Tire Pressure on page 10-49.
- Inspect tire wear. See Tire Inspection on page 10-55.
- Visually check for fluid leaks.
- Inspect engine air cleaner filter. See Engine Air Cleaner/Filter on page 10-15.
- Inspect brake system.
- Visually inspect steering, suspension, and chassis components for damaged, loose, or missing parts or signs of wear. See Exterior Care on page 10-84.
- Check restraint system components. See Safety System Check on page 3-19.
- Visually inspect fuel system for damage or leaks.
- Visually inspect exhaust system and nearby heat shields for loose or damaged parts.
- Lubricate body components. See Exterior Care on page 10-84.
- Check starter switch. See Starter Switch Check on page 10-28.
- Check ignition transmission lock. See Ignition Transmission Lock Check on page 10-29.
11-4 Service and Maintenance

- Check parking brake and automatic transmission park mechanism. See Park Brake and P (Park) Mechanism Check on page 10-29.
- Check accelerator pedal for damage, high effort, or binding. Replace if needed.
- Visually inspect gas strut for signs of wear, cracks, or other damage. Check the hold open ability of the strut. See your dealer if service is required.
- Check tire sealant expiration date, if equipped. See Tire Sealant and Compressor Kit on page 10-64.
- Inspect sunroof track and seal, if equipped. See Sunroof on page 2-22.
## Service and Maintenance 11-5

### Maintenance Schedule

<table>
<thead>
<tr>
<th>Additional Required Services - Normal</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rotate tires and perform Required Services. Check engine oil level and oil life percentage. Change engine oil and filter, if needed.</td>
</tr>
<tr>
<td>Replace passenger compartment air filter. (1)</td>
</tr>
<tr>
<td>Inspect evaporative control system. (2)</td>
</tr>
<tr>
<td>Replace engine air cleaner filter. (3)</td>
</tr>
<tr>
<td>Replace spark plugs. Inspect spark plug wires.</td>
</tr>
<tr>
<td>Change automatic transmission fluid.</td>
</tr>
<tr>
<td>Drain and fill engine cooling system. (4)</td>
</tr>
<tr>
<td>Except with eAssist: Visually inspect accessory drive belts. (5)</td>
</tr>
<tr>
<td>Vehicles with eAssist: Visually inspect accessory drive belts. (5)</td>
</tr>
<tr>
<td>Replace brake fluid. (6)</td>
</tr>
</tbody>
</table>
11-6 Service and Maintenance

Footnotes — Maintenance Schedule Additional Required Services - Normal

(1) Or every two years, whichever comes first. More frequent replacement may be needed if the vehicle is driven in areas with heavy traffic, areas with poor air quality, or areas with high dust levels. Replacement may also be needed if there is a reduction in air flow, excessive window fogging, or odors.

(2) Check all fuel and vapor lines and hoses for proper hook-up, routing, and condition.

(3) Or every four years, whichever comes first.

(4) Or every five years, whichever comes first. See Cooling System on page 10-17.

(5) Or every 10 years, whichever comes first. Inspect for fraying, excessive cracking, or damage; replace, if needed.

(6) Or every 10 years, whichever comes first.
## Maintenance Schedule Additional Required Services - Severe

<table>
<thead>
<tr>
<th></th>
<th>120,000 km/75,000 mi</th>
<th>240,000 km/150,000 mi</th>
<th>360,000 km/225,000 mi</th>
<th>480,000 km/300,000 mi</th>
<th>600,000 km/375,000 mi</th>
<th>720,000 km/450,000 mi</th>
<th>840,000 km/525,000 mi</th>
<th>960,000 km/600,000 mi</th>
<th>1080,000 km/675,000 mi</th>
<th>1200,000 km/750,000 mi</th>
<th>1320,000 km/825,000 mi</th>
<th>1440,000 km/900,000 mi</th>
<th>1560,000 km/975,000 mi</th>
<th>1680,000 km/1050,000 mi</th>
<th>1800,000 km/1125,000 mi</th>
<th>1920,000 km/1200,000 mi</th>
<th>2040,000 km/1275,000 mi</th>
<th>2160,000 km/1350,000 mi</th>
<th>2280,000 km/1425,000 mi</th>
<th>2400,000 km/1500,000 mi</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rotate tires and perform Required Services.</td>
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<tr>
<td>Change engine oil and filter, if needed.</td>
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<tr>
<td>Replace passenger compartment air filter. (1)</td>
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<tr>
<td>Inspect evaporative control system. (2)</td>
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<tr>
<td>Replace engine air cleaner filter. (3)</td>
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<td>Change automatic transmission fluid.</td>
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<td>Replace spark plugs. Inspect spark plug wires.</td>
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<td>Drain and fill engine cooling system. (4)</td>
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<td>Except with eAssist: Visually inspect accessory drive belts. (5)</td>
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<tr>
<td>Replace brake fluid. (6)</td>
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</tbody>
</table>
11-8 Service and Maintenance

Footnotes — Maintenance Schedule Additional Required Services - Severe

(1) Or every two years, whichever comes first. More frequent replacement may be needed if the vehicle is driven in areas with heavy traffic, areas with poor air quality, or areas with high dust levels. Replacement may also be needed if there is a reduction in air flow, excessive window fogging, or odors.

(2) Check all fuel and vapor lines and hoses for proper hook-up, routing, and condition.

(3) Or every four years, whichever comes first.

(4) Or every five years, whichever comes first. See Cooling System on page 10-17.

(5) Or every 10 years, whichever comes first. Inspect for fraying, excessive cracking, or damage; replace, if needed.

(6) Or every 10 years, whichever comes first.

Special Application Services

- Severe Commercial Use Vehicles Only: Lubricate chassis components every 5,000 km/3,000 mi.
- Have underbody flushing service performed. See "Underbody Maintenance" in Exterior Care on page 10-84.

Additional Maintenance and Care

Your vehicle is an important investment and caring for it properly may help to avoid future costly repairs. To maintain vehicle performance, additional maintenance services may be required.

It is recommended that your dealer perform these services — their trained dealer technicians know your vehicle best. Your dealer can also perform a thorough assessment with a multi-point inspection to recommend when your vehicle may need attention.

The following list is intended to explain the services and conditions to look for that may indicate services are required.
Battery
The battery supplies power to start the engine and operate any additional electrical accessories.
- To avoid break-down or failure to start the vehicle, maintain a battery with full cranking power.
- Trained dealer technicians have the diagnostic equipment to test the battery and ensure that the connections and cables are corrosion-free.

Belts
- Belts may need replacing if they squeak or show signs of cracking or splitting.
- Trained dealer technicians have access to tools and equipment to inspect the belts and recommend adjustment or replacement when necessary.

Brakes
Brakes stop the vehicle and are crucial to safe driving.
- Signs of brake wear may include chirping, grinding, or squealing noises, or difficulty stopping.
- Trained dealer technicians have access to tools and equipment to inspect the brakes and recommend quality parts engineered for the vehicle.

Fluids
Proper fluid levels and approved fluids protect the vehicle’s systems and components. See Recommended Fluids and Lubricants on page 11-12 for GM approved fluids.
- Engine oil and windshield washer fluid levels should be checked at every fuel fill.
- Instrument cluster lights may come on to indicate that fluids may be low and need to be filled.

Hoses
Hoses transport fluids and should be regularly inspected to ensure that there are no cracks or leaks. With a multi-point inspection, your dealer can inspect the hoses and advise if replacement is needed.

Lamps
Properly working headlamps, taillamps, and brake lamps are important to see and be seen on the road.
- Signs that the headlamps need attention include dimming, failure to light, cracking, or damage. The brake lamps need to be checked periodically to ensure that they light when braking.
- With a multi-point inspection, your dealer can check the lamps and note any concerns.
11-10 Service and Maintenance

Shocks and Struts
Shocks and struts help aid in control for a smoother ride.
- Signs of wear may include steering wheel vibration, bounce/sway while braking, longer stopping distance, or uneven tire wear.
- As part of the multi-point inspection, trained dealer technicians can visually inspect the shocks and struts for signs of leaking, blown seals, or damage, and can advise when service is needed.

Tires
Tires need to be properly inflated, rotated, and balanced. Maintaining the tires can save money and fuel, and can reduce the risk of tire failure.
- Signs that the tires need to be replaced include three or more visible treadwear indicators; cord or fabric showing through the rubber; cracks or cuts in the tread or sidewall; or a bulge or split in the tire.
- Trained dealer technicians can inspect and recommend the right tires. Your dealer can also provide tire/wheel balancing services to ensure smooth vehicle operation at all speeds. Your dealer sells and services name brand tires.

Vehicle Care
To help keep the vehicle looking like new, vehicle care products are available from your dealer. For information on how to clean and protect the vehicle’s interior and exterior, see Interior Care on page 10-88 and Exterior Care on page 10-84.

Wheel Alignment
Wheel alignment is critical for ensuring that the tires deliver optimal wear and performance.
- Signs that the alignment may need to be adjusted include pulling, improper vehicle handling, or unusual tire wear.
- Your dealer has the required equipment to ensure proper wheel alignment.

Windshield
For safety, appearance, and the best viewing, keep the windshield clean and clear.
- Signs of damage include scratches, cracks, and chips.
- Trained dealer technicians can inspect the windshield and recommend proper replacement if needed.
Wiper Blades

Wiper blades need to be cleaned and kept in good condition to provide a clear view.

- Signs of wear include streaking, skipping across the windshield, and worn or split rubber.
- Trained dealer technicians can check the wiper blades and replace them when needed.
### 11-12 Service and Maintenance

#### Recommended Fluids, Lubricants, and Parts

#### Recommended Fluids and Lubricants

<table>
<thead>
<tr>
<th>Usage</th>
<th>Fluid/Lubricant</th>
</tr>
</thead>
<tbody>
<tr>
<td>Engine Oil</td>
<td>Use only engine oil licensed to the dexos1 specification of the proper SAE viscosity grade. ACDelco dexos1 Synthetic Blend is recommended. See Engine Oil on page 10-11.</td>
</tr>
<tr>
<td>Engine Coolant</td>
<td>50/50 mixture of clean, drinkable water and use only DEX-COOL Coolant. See Engine Coolant on page 10-19.</td>
</tr>
<tr>
<td>Hydraulic Brake System</td>
<td>DOT 3 Hydraulic Brake Fluid (GM Part No. 19299818, in Canada 19299819).</td>
</tr>
<tr>
<td>Windshield Washer</td>
<td>Automotive windshield washer fluid that meets regional freeze protection requirements.</td>
</tr>
<tr>
<td>Hydraulic Power Steering System</td>
<td>DEXRON®-VI Automatic Transmission Fluid.</td>
</tr>
<tr>
<td>Automatic Transmission</td>
<td>DEXRON®-VI Automatic Transmission Fluid.</td>
</tr>
<tr>
<td>Key Lock Cylinders</td>
<td>Multi-Purpose Lubricant, Superlube (GM Part No. 12346241, in Canada 10953474).</td>
</tr>
<tr>
<td>Hood Latch Assembly, Secondary Latch, Pivots, Spring Anchor, and Release Pawl</td>
<td>Lubriplate Lubricant Aerosol (GM Part No. 89021668, in Canada 89021674) or lubricant meeting requirements of NLGI #2, Category LB or GC-LB.</td>
</tr>
</tbody>
</table>
## Usage and Fluid/Lubricant

<table>
<thead>
<tr>
<th>Usage</th>
<th>Fluid/Lubricant</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hood and Door Hinges</td>
<td>Multi-Purpose Lubricant, Superlube (GM Part No. 12346241, in Canada 10953474).</td>
</tr>
<tr>
<td>Weatherstrip Conditioning</td>
<td>Weatherstrip Lubricant (GM Part No. 3634770, in Canada 10953518) or Dielectric Silicone Grease (GM Part No. 12345579, in Canada 10953481).</td>
</tr>
</tbody>
</table>

## Maintenance Replacement Parts

Replacement parts identified below by name, part number, or specification can be obtained from your dealer.

<table>
<thead>
<tr>
<th>Part</th>
<th>GM Part Number</th>
<th>ACDelco Part Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Engine Air Cleaner/Filter</td>
<td>55560894</td>
<td>A3128C</td>
</tr>
<tr>
<td>Engine Oil Filter</td>
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<td></td>
</tr>
<tr>
<td>2.4L L4 Engine</td>
<td>12605566</td>
<td>PF457G</td>
</tr>
<tr>
<td>3.6L V6 Engine</td>
<td>89017525</td>
<td>PF63</td>
</tr>
<tr>
<td>Passenger Compartment Air Filter</td>
<td>13271191</td>
<td>CF176</td>
</tr>
<tr>
<td>Spark Plugs</td>
<td></td>
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</tr>
<tr>
<td>2.4L L4 Engine</td>
<td>12620540</td>
<td>41–108</td>
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<tr>
<td>3.6L V6 Engine</td>
<td>12622561</td>
<td>41–109</td>
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## 11-14 Service and Maintenance

<table>
<thead>
<tr>
<th>Part</th>
<th>GM Part Number</th>
<th>ACDelco Part Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wiper Blades</td>
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</tr>
<tr>
<td>Driver Side – 65 cm (25.6 in)</td>
<td>25892079</td>
<td>—</td>
</tr>
<tr>
<td>Passenger Side – 45 cm (17.7 in)</td>
<td>25882578</td>
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</tbody>
</table>
**Maintenance Records**

After the scheduled services are performed, record the date, odometer reading, who performed the service, and the type of services performed in the boxes provided. Retain all maintenance receipts.

<table>
<thead>
<tr>
<th>Date</th>
<th>Odometer Reading</th>
<th>Serviced By</th>
<th>Services Performed</th>
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# 11-16 Service and Maintenance

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## Service and Maintenance 11-17

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<th>Date</th>
<th>Odometer Reading</th>
<th>Serviced By</th>
<th>Services Performed</th>
</tr>
</thead>
<tbody>
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</tbody>
</table>
Technical Data

Vehicle Identification
Vehicle Identification Number (VIN) ............... 12-1
Service Parts Identification Label ...................... 12-1

Vehicle Data
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Vehicle Identification

Vehicle Identification Number (VIN)

This legal identifier is in the front corner of the instrument panel, on the left side of the vehicle. It can be seen through the windshield from outside. The VIN also appears on the Vehicle Certification and Service Parts labels and certificates of title and registration.

Engine Identification
The eighth character in the VIN is the engine code. This code identifies the vehicle's engine, specifications, and replacement parts. See "Engine Specifications" under Capacities and Specifications on page 12-2 for the vehicle's engine code.

Service Parts Identification Label
This label, in the trunk, has the following information:
- Vehicle Identification Number (VIN).
- Model designation.
- Paint information.
- Production options and special equipment.

Do not remove this label from the vehicle.
## Vehicle Data

### Capacities and Specifications

<table>
<thead>
<tr>
<th>Application</th>
<th>Metric</th>
<th>English</th>
</tr>
</thead>
<tbody>
<tr>
<td>Air Conditioning Refrigerant</td>
<td></td>
<td></td>
</tr>
<tr>
<td>For the air conditioning system refrigerant type and charge amount, see the refrigerant label under the hood. See your dealer for more information.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Engine Cooling System</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2.4L L4 Engine</td>
<td>9.6 L</td>
<td>10.1 qt</td>
</tr>
<tr>
<td>3.6L V6 Engine</td>
<td>9.4 L</td>
<td>9.9 qt</td>
</tr>
<tr>
<td>Engine Oil with Filter</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2.4L L4 Engine</td>
<td>4.7 L</td>
<td>5.0 qt</td>
</tr>
<tr>
<td>3.6L V6 Engine</td>
<td>5.7 L</td>
<td>6.0 qt</td>
</tr>
<tr>
<td>Fuel Tank</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2.4L L4 Engine</td>
<td>60.0 L</td>
<td>15.8 gal</td>
</tr>
<tr>
<td>3.6L V6 Engine, AWD</td>
<td>74.0 L</td>
<td>19.5 gal</td>
</tr>
<tr>
<td>3.6L V6 Engine, FWD</td>
<td>70.5 L</td>
<td>18.6 gal</td>
</tr>
</tbody>
</table>
### Technical Data 12-3

<table>
<thead>
<tr>
<th>Application</th>
<th>Capacities</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Metric</td>
</tr>
<tr>
<td>Wheel Nut Torque</td>
<td>150 N·m</td>
</tr>
</tbody>
</table>

All capacities are approximate. When adding, be sure to fill to the approximate level, as recommended in this manual. Recheck fluid level after filling.

#### Engine Specifications

<table>
<thead>
<tr>
<th>Engine</th>
<th>VIN Code</th>
<th>Transmission</th>
<th>Spark Plug Gap</th>
</tr>
</thead>
<tbody>
<tr>
<td>2.4L L4 Engine</td>
<td>R</td>
<td>Automatic</td>
<td>0.75–0.90 mm (0.030–0.035 in)</td>
</tr>
<tr>
<td>3.6L V6 Engine</td>
<td>3</td>
<td>Automatic</td>
<td>0.95–1.10 mm (0.037–0.043 in)</td>
</tr>
</tbody>
</table>
12-4  Technical Data

Engine Drive Belt Routing

2.4L L4 Engine
Belt removal and installation requires special tools. See your dealer for service.

3.6L V6 Engine
Customer Information

Customer Information

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Customer Information

Customer Satisfaction Procedure

Your satisfaction and goodwill are important to your dealer and to Buick. Normally, any concerns with the sales transaction or the operation of the vehicle will be resolved by your dealer's sales or service departments. Sometimes, however, despite the best intentions of all concerned, misunderstandings can occur. If your concern has not been resolved to your satisfaction, the following steps should be taken:

STEP ONE: Discuss your concern with a member of dealership management. Normally, concerns can be quickly resolved at that level. If the matter has already been reviewed with the sales, service, or parts manager, contact the owner of your dealership or the general manager.
13-2 Customer Information

STEP TWO: If after contacting a member of dealership management, it appears your concern cannot be resolved by your dealership without further help, in the U.S., call 1-800-521-7300. In Canada, contact General Motors of Canada Customer Care Centre at 1-800-263-3777 (English) or 1-800-263-7854 (French).

We encourage you to call the toll-free number in order to give the inquiry prompt attention. Have the following information available to give the Customer Assistance representative:
- Vehicle Identification Number (VIN). This is available from the vehicle registration or title, or the plate at the top left of the instrument panel and visible through the windshield.
- Dealership name and location.
- Vehicle delivery date and present mileage.

When contacting Buick, remember that your concern will likely be resolved at a dealer’s facility. That is why we suggest following Step One first.

STEP THREE — U.S. Owners: Both General Motors and your dealer are committed to making sure you are completely satisfied with the new vehicle. However, if you continue to remain unsatisfied after following the procedure outlined in Steps One and Two, you can file with the Better Business Bureau (BBB) Auto Line® Program to enforce your rights.

The BBB Auto Line Program is an out-of-court program administered by the Council of Better Business Bureaus to settle automotive disputes regarding vehicle repairs or the interpretation of the New Vehicle Limited Warranty. Although you may be required to resort to this informal dispute resolution program prior to filing a court action, use of the program is free of charge and your case will generally be heard within 40 days. If you do not agree with the decision given in your case, you may reject it and proceed with any other venue for relief available to you.

You may contact the BBB Auto Line Program using the toll-free telephone number or write them at the following address:

BBB Auto Line Program
Council of Better Business Bureaus, Inc.
4200 Wilson Boulevard
Suite 800
Arlington, VA 22203-1838

Telephone: 1-800-955-5100
www.dr.bbb.org/goauto

This program is available in all 50 states and the District of Columbia. Eligibility is limited by vehicle age, mileage, and other factors. General Motors reserves the right to change eligibility limitations and/or discontinue its participation in this program.
STEP THREE — Canadian Owners: In the event that you do not feel your concerns have been addressed after following the procedure outlined in Steps One and Two, General Motors of Canada Limited wants you to be aware of its participation in a no-charge Mediation/Arbitration program. General Motors of Canada Limited has committed to binding arbitration of owner disputes involving factory-related vehicle service claims. The program provides for the review of the facts involved by an impartial third party arbiter, and may include an informal hearing before the arbiter. The program is designed so that the entire dispute settlement process, from the time you file your complaint to the final decision, should be completed in approximately 70 days. We believe our impartial program offers advantages over courts in most jurisdictions because it is informal, quick, and free of charge.

For further information concerning eligibility in the Canadian Motor Vehicle Arbitration Plan (CAMVAP), call toll-free 1-800-207-0685, or call the General Motors Customer Care Centre, 1-800-263-3777 (English), 1-800-263-7854 (French), or write to:
Mediation/Arbitration Program
c/o Customer Care Centre
General Motors of Canada Limited
Mail Code: CA1-163-005
1908 Colonel Sam Drive
Oshawa, Ontario L1H 8P7
The inquiry should be accompanied by the Vehicle Identification Number (VIN).

Customer Assistance Offices
Buick encourages customers to call the toll-free number for assistance. However, if a customer wishes to write or e-mail Buick, the letter should be addressed to:

United States and Puerto Rico
Buick Customer Assistance Center
P.O. Box 33136
Detroit, MI 48232-5136
www.Buick.com
1-800-521-7300
1-800-832-8425 (For Text Telephone devices (TTYs))
Roadside Assistance:
1-800-252-1112
From U.S. Virgin Islands:
1-800-496-9994
13-4 Customer Information

Canada
General Motors of Canada Limited
Customer Care Centre, Mail
Code: CA1-163-005
1908 Colonel Sam Drive
Oshawa, Ontario L1H 8P7
www.gm.ca
1-800-263-3777 (English)
1-800-263-7854 (French)
1-800-263-3830 (For Text Telephone devices (TTYs))
Roadside Assistance:
1-800-268-6800

All Overseas Locations
Please contact the local General Motors Business Unit.

Customer Assistance for Text Telephone (TTY) Users
To assist customers who are deaf, hard of hearing, or speech-impaired and who use Text Telephones (TTYs), Buick has TTY equipment available at its Customer Assistance Center. Any TTY user can communicate with Buick by dialing: 1-800-832-8425. TTY users in Canada can dial 1-800-263-3830.

Online Owner Center
Online Owner Experience (U.S.) my.buick.com
The Buick online owner experience is a one-stop resource that allows interaction with Buick and keeps important vehicle-specific information in one place.

Membership Benefits

★★ (Vehicle Information): Download owner manuals and view vehicle-specific how-to videos.
★★ (Maintenance Information): View maintenance schedules, required alerts, OnStar onboard vehicle diagnostic information, and schedule service appointments.
★★ (Service History): View printable dealer-recorded service records and self-recorded service records.
★★ (Preferred Dealer Information): Select a preferred dealer and view dealer location, maps, phone numbers, and hours.
★★ (Warranty Tracking Information): Track the vehicle’s warranty information.
★★ (Recall Information): View active recalls or search by Vehicle Identification Number (VIN). See Vehicle Identification Number (VIN) on page 12-1.
★★ (Other Account Information): View GM Card, SiriusXM Satellite radio, and OnStar account information.
★★ (Live Chat Support): Chat live with online help representatives.

Visit my.buick.com to register your vehicle.
Buick Owner Centre (Canada)
buickowner.ca

Take a trip to the Buick Owner Centre:
- Chat live with online help representatives.
- Use the Vehicle Tools section.
- Access third party enthusiast sites and social media networks.
- Locate owner resources such as lease-end, financing, and warranty information.
- Retrieve your favorite articles, quizzes, tips and multimedia galleries organized into the Features and Auto Care Sections.
- Download the owner manual for your vehicle, quickly and easily.
- Find the Buick-recommended maintenance services for your vehicle.

GM Mobility Reimbursement Program

This program is available to qualified applicants for cost reimbursement of eligible aftermarket adaptive equipment required for the vehicle, such as hand controls or a wheelchair/scooter lift for the vehicle.

For more information on the limited offer, visit www.gmmobility.com or call the GM Mobility Assistance Center at 1-800-323-9935. Text Telephone (TTY) users, call 1-800-833-9935.

Roadside Assistance Program

For U.S.-purchased vehicles, call 1-800-252-1112; (Text Telephone (TTY): 1-888-889-2438).

For Canadian-purchased vehicles, call 1-800-268-6800.

Service is available 24 hours a day, 365 days a year.

Calling for Assistance

When calling Roadside Assistance, have the following information ready:
- Your name, home address, and home telephone number.
- Telephone number of your location.
- Location of the vehicle.

General Motors of Canada also has a Mobility Program. Visit www.gm.ca or call 1-800-GM-DRIVE (463-7483) for details. TTY users call 1-800-263-3830.
13-6 Customer Information

- Model, year, color, and license plate number of the vehicle.
- Odometer reading, Vehicle Identification Number (VIN), and delivery date of the vehicle.
- Description of the problem.

Coverage

Services are provided up to 6 years/110,000 km (70,000 mi), whichever comes first.

In the U.S., anyone driving the vehicle is covered. In Canada, a person driving the vehicle without permission from the owner is not covered.

Roadside Assistance is not a part of the New Vehicle Limited Warranty. General Motors North America and Buick reserve the right to make any changes or discontinue the Roadside Assistance program at any time without notification.

General Motors North America and Buick reserve the right to limit services or payment to an owner or driver if they decide the claims are made too often, or the same type of claim is made many times.

Services Provided

- **Emergency Fuel Delivery:** Delivery of enough fuel for the vehicle to get to the nearest service station.
- **Lock-Out Service:** Service to unlock the vehicle if you are locked out. A remote unlock may be available if you have OnStar®. For security reasons, the driver must present identification before this service is given.
- **Emergency Tow from a Public Road or Highway:** Tow to the nearest Buick dealer for warranty service, or if the vehicle was in a crash and cannot be driven. Assistance is also given when the vehicle is stuck in sand, mud, or snow.
- **Flat Tire Change:** Service to change a flat tire with the spare tire. The spare tire, if equipped, must be in good condition and properly inflated. It is the owner’s responsibility for the repair or replacement of the tire if it is not covered by the warranty.
- **Battery Jump Start:** Service to jump start a dead battery.

Services Not Included in Roadside Assistance

- Impound towing caused by violation of any laws.
- Legal fines.
- Mounting, dismounting, or changing of snow tires, chains, or other traction devices.
- Towing or services for vehicles driven on a non-public road or highway.
Services Specific to Canadian-Purchased Vehicles

- **Fuel delivery:** Reimbursement is up to 7 liters. Diesel fuel delivery may be restricted. Propane and other fuels are not provided through this service.

- **Lock-Out Service:** Vehicle registration is required.

- **Trip Interruption Benefits and Assistance:** Must be over 150 kilometers from where your trip was started to qualify. General Motors of Canada Limited requires pre-authorization, original detailed receipts, and a copy of the repair orders. Once authorization has been received, the Roadside Assistance advisor will help you make arrangements and explain how to receive payment.

- **Alternative Service:** If assistance cannot be provided right away, the Roadside Assistance advisor may give permission to get local emergency road service. You will receive payment, up to $100, after sending the original receipt to Roadside Assistance. Mechanical failures may be covered, however any cost for parts and labor for repairs not covered by the warranty are the owner responsibility.

Scheduling Service Appointments

When the vehicle requires warranty service, contact your dealer and request an appointment. By scheduling a service appointment and advising the service consultant of your transportation needs, your dealer can help minimize your inconvenience.

If the vehicle cannot be scheduled into the service department immediately, keep driving it until it can be scheduled for service, unless, of course, the problem is safety related. If it is, please call your dealership, let them know this, and ask for instructions.

If your dealer requests you to bring the vehicle for service, you are urged to do so as early in the work day as possible to allow for same-day repair.

**Courtesy Transportation Program**

To enhance your ownership experience, we and our participating dealers are proud to offer Courtesy Transportation, a customer support program for vehicles with the Bumper-to-Bumper (Base Warranty Coverage period in Canada), extended powertrain, and/or warranties specific to e-Assist in both the U.S. and Canada.

Several Courtesy Transportation options are available to assist in reducing inconvenience when warranty repairs are required.
13-8 Customer Information

Courtesy Transportation is not a part of the New Vehicle Limited Warranty. A separate booklet entitled “Limited Warranty and Owner Assistance Information” furnished with each new vehicle provides detailed warranty coverage information.

**Transportation Options**

Warranty service can generally be completed while you wait. However, if you are unable to wait, GM helps to minimize inconvenience by providing several transportation options. Depending on the circumstances, your dealer can offer one of the following:

**Shuttle Service**

Shuttle service is the preferred means of offering Courtesy Transportation. Dealers may provide shuttle service to get you to your destination with minimal interruption of your daily schedule. This includes one-way or round-trip shuttle service within reasonable time and distance parameters of your dealer’s area.

**Public Transportation or Fuel Reimbursement**

If the vehicle requires overnight warranty repairs, and public transportation is used instead of your dealer’s shuttle service, the expense must be supported by original receipts and can only be up to the maximum amount allowed by GM for shuttle service. In addition, for U.S. customers, should you arrange transportation through a friend or relative, limited reimbursement for reasonable fuel expenses may be available. Claim amounts should reflect actual costs and be supported by original receipts. See your dealer for information regarding the allowance amounts for reimbursement of fuel or other transportation costs.

**Courtsey Rental Vehicle**

Your dealer may arrange to provide you with a courtesy rental vehicle or reimburse you for a rental vehicle that you obtain if the vehicle is kept for an overnight warranty repair. Rental reimbursement will be limited and must be supported by original receipts. This requires that you sign and complete a rental agreement and meet state/provincial, local, and rental vehicle provider requirements. Requirements vary and may include minimum age requirements, insurance coverage, credit card, etc. You are responsible for fuel usage charges and may also be responsible for taxes, levies, usage fees, excessive mileage, or rental usage beyond the completion of the repair.

It may not be possible to provide a like vehicle as a courtesy rental.
Additional Program Information

All program options, such as shuttle service, may not be available at every dealer. Please contact your dealer for specific information about availability. All Courtesy Transportation arrangements will be administered by appropriate dealer personnel.

*General Motors reserves the right to unilaterally modify, change, or discontinue Courtesy Transportation at any time and to resolve all questions of claim eligibility pursuant to the terms and conditions described herein at its sole discretion.*

Collision Damage Repair

If the vehicle is involved in a collision and it is damaged, have the damage repaired by a qualified technician using the proper equipment and quality replacement parts. Poorly performed collision repairs diminish the vehicle resale value, and safety performance can be compromised in subsequent collisions.

Collision Parts

Genuine GM Collision parts are new parts made with the same materials and construction methods as the parts with which the vehicle was originally built. Genuine GM Collision parts are the best choice to ensure that the vehicle’s designed appearance, durability, and safety are preserved. The use of Genuine GM parts can help maintain the GM New Vehicle Limited Warranty.

Recycled original equipment parts may also be used for repair. These parts are typically removed from vehicles that were total losses in prior crashes. In most cases, the parts being recycled are from undamaged sections of the vehicle. A recycled original equipment GM part may be an acceptable choice to maintain the vehicle’s originally designed appearance and safety performance; however, the history of these parts is not known. Such parts are not covered by the GM New Vehicle Limited Warranty, and any related failures are not covered by that warranty.

Aftermarket collision parts are also available. These are made by companies other than GM and may not have been tested for the vehicle. As a result, these parts may fit poorly, exhibit premature durability/corrosion problems, and may not perform properly in subsequent collisions. Aftermarket parts are not covered by the GM New Vehicle Limited Warranty, and any vehicle failure related to such parts is not covered by that warranty.

Repair Facility

GM also recommends that you choose a collision repair facility that meets your needs before you ever need collision repairs. Your dealer may have a collision repair center with GM-trained technicians and state-of-the-art equipment, or be able to recommend a collision repair center.
13-10 Customer Information

center that has GM-trained technicians and comparable equipment.

Insuring the Vehicle

Protect your investment in the GM vehicle with comprehensive and collision insurance coverage. There are significant differences in the quality of coverage afforded by various insurance policy terms. Many insurance policies provide reduced protection to the GM vehicle by limiting compensation for damage repairs through the use of aftermarket collision parts. Some insurance companies will not specify aftermarket collision parts. When purchasing insurance, we recommend that you ensure that the vehicle will be repaired with GM original equipment collision parts. If such insurance coverage is not available from your current insurance carrier, consider switching to another insurance carrier.

If the vehicle is leased, the leasing company may require you to have insurance that ensures repairs with Genuine GM Original Equipment Manufacturer (OEM) parts or Genuine Manufacturer replacement parts. Read the lease carefully, as you may be charged at the end of the lease for poor quality repairs.

If a Crash Occurs

If there has been an injury, call emergency services for help. Do not leave the scene of a crash until all matters have been taken care of. Move the vehicle only if its position puts you in danger, or you are instructed to move it by a police officer.

Give only the necessary information to police and other parties involved in the crash.

For emergency towing see Roadside Assistance Program on page 13-5.

Gather the following information:
- Driver name, address, and telephone number.
- Driver license number.
- Owner name, address, and telephone number.
- Vehicle license plate number.
- Vehicle make, model, and model year.
- Vehicle Identification Number (VIN).
- Insurance company and policy number.
- General description of the damage to the other vehicle.

Choose a reputable repair facility that uses quality replacement parts. See “Collision Parts” earlier in this section.

If the airbag has inflated, see What Will You See after an Airbag Inflates? on page 3-24.
Managing the Vehicle Damage Repair Process

In the event that the vehicle requires damage repairs, GM recommends that you take an active role in its repair. If you have a pre-determined repair facility of choice, take the vehicle there, or have it towed there. Specify to the facility that any required replacement collision parts be original equipment parts, either new Genuine GM parts or recycled original GM parts. Remember, recycled parts will not be covered by the GM vehicle warranty.

Insurance pays the bill for the repair, but you must live with the repair. Depending on your policy limits, your insurance company may initially value the repair using aftermarket parts. Discuss this with the repair professional, and insist on Genuine GM parts. Remember, if the vehicle is leased, you may be obligated to have the vehicle repaired with Genuine GM parts, even if your insurance coverage does not pay the full cost.

If another party’s insurance company is paying for the repairs, you are not obligated to accept a repair valuation based on that insurance company’s collision policy repair limits, as you have no contractual limits with that company. In such cases, you can have control of the repair and parts choices as long as the cost stays within reasonable limits.

Service Publications Ordering Information

Service Manuals
Service Manuals have the diagnosis and repair information on the engines, transmission, axle, suspension, brakes, electrical, steering, body, etc.

Service Bulletins
Service Bulletins give additional technical service information needed to knowledgeably service General Motors cars and trucks.

Each bulletin contains instructions to assist in the diagnosis and service of the vehicle.

Owner Information

Owner publications are written specifically for owners and intended to provide basic operational information about the vehicle. The Owner Manual includes the Maintenance Schedule for all models.


RETAIL SELL PRICE: $35.00 (U.S.) plus handling and shipping fees.

Without Portfolio: Owner Manual only.

RETAIL SELL PRICE: $25.00 (U.S.) plus handling and shipping fees.
13-12  Customer Information

Current and Past Models
Technical Service Bulletins and Manuals are available for current and past model GM vehicles.

ORDER TOLL FREE:
1-800-551-4123 Monday – Friday 8:00 AM – 6:00 PM Eastern Time

For Credit Card Orders Only (VISA-MasterCard-Discover), see Helm, Inc. at: www.helminc.com.

Or write to:
Helm, Incorporated
Attention: Customer Service
47911 Halyard Drive
Plymouth, MI 48170

Prices are subject to change without notice and without incurring obligation. Allow ample time for delivery.

All listed prices are quoted in U.S. funds. Make checks payable in U.S. funds.

Reporting Safety Defects

Reporting Safety Defects to the United States Government
If you believe that your vehicle has a defect which could cause a crash or could cause injury or death, you should immediately inform the National Highway Traffic Safety Administration (NHTSA) in addition to notifying General Motors.

If NHTSA receives similar complaints, it may open an investigation, and if it finds that a safety defect exists in a group of vehicles, it may order a recall and remedy campaign.

However, NHTSA cannot become involved in individual problems between you, your dealer, or General Motors.

To contact NHTSA, you may call the Vehicle Safety Hotline toll-free at 1-888-327-4236 (TTY: 1-800-424-9153); go to http://www.safercar.gov; or write to:
Administrator, NHTSA
1200 New Jersey Avenue, S.E.
Washington, D.C. 20590

You can also obtain other information about motor vehicle safety from http://www.safercar.gov.
Reporting Safety Defects to the Canadian Government

If you live in Canada, and you believe that the vehicle has a safety defect, notify Transport Canada immediately, and notify General Motors of Canada Limited. Call Transport Canada at 1-800-333-0510 or write to:

Transport Canada
Road Safety Branch
80 rue Noel
Gatineau, QC J8Z 0A1

Reporting Safety Defects to General Motors

In addition to notifying NHTSA (or Transport Canada) in a situation like this, please notify General Motors. Call 1-800-521-7300, or write:

Buick Customer Assistance Center
P.O. Box 33136
Detroit, MI 48232-5136

In Canada, call 1-800-263-3777 (English) or 1-800-263-7854 (French), or write:

General Motors of Canada Limited
Customer Care Centre, Mail Code: CA1-163-005
1908 Colonel Sam Drive
Oshawa, Ontario L1H 8P7

Vehicle Data Recording and Privacy

The vehicle has a number of computers that record information about the vehicle’s performance and how it is driven. For example, the vehicle uses computer modules to monitor and control engine and transmission performance, to monitor the conditions for airbag deployment and deploy them in a crash, and, if equipped, to provide antilock braking to help the driver control the vehicle. These modules may store data to help the dealer technician service the vehicle. Some modules may also store data about how the vehicle is operated, such as rate of fuel consumption or average speed. These modules may retain personal preferences, such as radio presets, seat positions, and temperature settings.
13-14 Customer Information

Event Data Recorders

This vehicle is equipped with an event data recorder (EDR). The main purpose of an EDR is to record, in certain crash or near crash-like situations, such as an air bag deployment or hitting a road obstacle, data that will assist in understanding how a vehicle's systems performed. The EDR is designed to record data related to vehicle dynamics and safety systems for a short period of time, typically 30 seconds or less. The EDR in this vehicle is designed to record such data as:

- How various systems in your vehicle were operating;
- Whether or not the driver and passenger safety belts were buckled/fastened;
- How far (if at all) the driver was depressing the accelerator and/or brake pedal; and,
- How fast the vehicle was traveling.

These data can help provide a better understanding of the circumstances in which crashes and injuries occur. NOTE: EDR data are recorded by your vehicle only if a non-trivial crash situation occurs; no data are recorded by the EDR under normal driving conditions and no personal data (e.g., name, gender, age, and crash location) are recorded. However, other parties, such as law enforcement, could combine the EDR data with the type of personally identifying data routinely acquired during a crash investigation.

To read data recorded by an EDR, special equipment is required, and access to the vehicle or the EDR is needed. In addition to the vehicle manufacturer, other parties, such as law enforcement, could combine the EDR data with the type of personally identifying data routinely acquired during a crash investigation.

GM will not access this data or share it with others except: with the consent of the vehicle owner or, if the vehicle is leased, with the consent of the lessee; in response to an official request by police or similar government office; as part of GM's defense of litigation through the discovery process; or, as required by law. Data that GM collects or receives may also be used for GM research needs or may be made available to others for research purposes, where a need is shown and the data is not tied to a specific vehicle or vehicle owner.

OnStar®

If the vehicle is equipped with OnStar® and has an active subscription, additional data may be collected through the OnStar system. This includes information about the vehicle's operation; collisions involving the vehicle; the use of the vehicle and its features; and, in certain situations, the location and approximate GPS speed of the vehicle. Refer to the
OnStar Terms and Conditions and Privacy Statement on the OnStar website.

**Infotainment System**

If the vehicle is equipped with a navigation system as part of the infotainment system, use of the system may result in the storage of destinations, addresses, telephone numbers, and other trip information. See the infotainment manual for information on stored data and for deletion instructions.

**Radio Frequency Identification (RFID)**

RFID technology is used in some vehicles for functions such as tire pressure monitoring and ignition system security, as well as in connection with conveniences such as Remote Keyless Entry (RKE) transmitters for remote door locking/unlocking and starting, and in-vehicle transmitters for garage door openers. RFID technology in GM vehicles does not use or record personal information or link with any other GM system containing personal information.

**Radio Frequency Statement**

This vehicle has systems that operate on a radio frequency that comply with Part 15 of the Federal Communications Commission (FCC) rules and with Industry Canada Standards RSS-GEN/210/220/310. Operation is subject to the following two conditions:

1. The device may not cause harmful interference.
2. The device must accept any interference received, including interference that may cause undesired operation of the device.

Changes or modifications to any of these systems by other than an authorized service facility could void authorization to use this equipment.
OnStar Overview

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OnStar Overview

If equipped, this vehicle has a comprehensive, in-vehicle system that can connect to a live Advisor for Emergency, Security, Navigation, Connection, and Diagnostic Services.

The OnStar system status light is next to the OnStar buttons. If the status light is:

- Solid Green: System is ready.
- Flashing Green: On a call.
- Red: Indicates a problem.

Press On or call 1-888-4-ONSTAR (1-888-466-7827) to speak to an Advisor.

Press On to:

- Make a call, end a call, or answer an incoming call.
- Give OnStar Hands-Free Calling voice commands.
- Give OnStar Turn-by-Turn Navigation voice commands. Requires the available Directions and Connections service plan.

Press On to connect to a live Advisor to:

- Verify account information or update contact information.
- Get driving directions. Requires the available Directions and Connections service plan.
- Receive On-Demand Diagnostics for a check of the vehicle’s key operating systems.
- Receive Roadside Assistance.
14-2  OnStar

Press the OnStar Emergency button \( \text{[button]} \) to get a priority connection to an Emergency Advisor available 24/7 to:

- Get help for an emergency.
- Be a Good Samaritan or respond to an AMBER Alert.
- Get assistance in severe weather or other crisis and evacuation routes.

**OnStar Services**

**Emergency**

With Automatic Crash Response, the built-in system can automatically connect to help in most crashes, even if help cannot be requested.

Press \( \text{[button]} \) to connect to an Emergency Advisor. GPS technology is used to identify the vehicle location and can provide critical information to emergency personnel. The Advisor is also trained to offer critical assistance in emergency situations.

**Security**

OnStar provides services like Stolen Vehicle Assistance, Remote Ignition Block, and Roadside Assistance, if equipped. OnStar can unlock the vehicle doors remotely, if equipped with automatic door locks, and can help police locate the vehicle if it is stolen.

**Navigation**

OnStar navigation requires the Directions and Connections service plan.

Press \( \text{[button]} \) to receive directions or have them sent to the vehicle navigation screen, if equipped. Destinations can also be forwarded to the vehicle from MapQuest.com. The OnStar mapping database is continuously updated. For coverage maps, see www.onstar.com (U.S.) or www.onstar.ca (Canada).

**Turn-by-Turn Navigation**

1. Press \( \text{[button]} \) to connect to a live Advisor.
2. Request directions.
3. Directions are downloaded to the vehicle.
4. Follow the voice-guided commands.
Using Voice Commands During a Planned Route

Cancel Route
2. Say “Yes.” System responds: “OK, request completed, thank you, goodbye.”

Route Preview
2. Say “Route preview.” System responds with the next three maneuvers.

Repeat
2. Say “Repeat.” System responds with the last direction given, then responds with “OnStar ready,” then a tone.

Get My Destination
2. Say “Get my destination.” System responds with the address and the distance to the destination, then responds with “OnStar ready,” then a tone.

Other Navigation Services Available from OnStar

OnStar eNav: Allows subscribers to send destinations from MapQuest.com to their Turn-by-Turn Navigation or screen-based navigation system. When ready, the directions will be downloaded to the vehicle.

Destination Download: Press \( \text{Cell} \), then request the Advisor to download directions to the navigation system in the vehicle.

After the call ends, press the “Go” button on the navigation screen to begin driving directions.

If directions are downloaded to the navigation system, the route can only be canceled through the navigation system.

Destinations can also be downloaded on the go. For information about eNav, Destination Download, and coverage maps see www.onstar.com (U.S.) or www.onstar.ca (Canada).

Connections

OnStar Hands-Free Calling allows calls to be made and received from the vehicle. The vehicle can also be controlled through the OnStar RemoteLink® mobile app. For coverage maps, see www.onstar.com (U.S.) or www.onstar.ca (Canada).
14-4  OnStar

OnStar Mobile App
Download the OnStar RemoteLink mobile app to select Apple®, Android™, and BlackBerry® devices to check vehicle fuel level, oil life, or tire pressure; to start the vehicle (if equipped) or unlock it; or to connect to an OnStar Advisor. For OnStar RemoteLink information and compatibility, see www.onstar.com (U.S.) or www.onstar.ca (Canada).

Hands-Free Calling
2. Say “Call.” System responds: “Please say the name or number to call.”
3. Say the entire number without pausing, including a “1” and the area code. System responds: “OK calling.”

Calling 911 Emergency
2. Say “Call.” System responds: “Please say the name or number to call.”

Retrieve My Number
2. Say “My number.” System responds: “Your OnStar Hands-Free Calling number is,” then says the number.

End a Call
Press ¤. System responds: “Call ended.”

Store a Name Tag for Speed Dialing
2. Say “Store.” System responds: “Please say the number you would like to store.”
3. Say the entire number without pausing. System responds: “Please say the name tag.”
5. Say “Yes” or say “No” to try again. System responds: “OK, storing <name tag>.”

Place a Call Using a Stored Number
2. Say “Call <name tag>.” System responds: “OK, calling <name tag>.”
Verifying Minutes and Expiration
Press \( \text{ACC} \) and say “Minutes” then “Verify” to check how many minutes remain and their expiration date.

Vehicle Diagnostics
OnStar Vehicle Diagnostics will perform a vehicle check every month. It will check the engine, transmission, antilock brakes, and major vehicle systems. It also checks the tire pressures, if the vehicle is equipped with the Tire Pressure Monitoring System. If an On-Demand Diagnostics check is needed between e-mails, press \( \text{ACC} \), and an Advisor can run a check.

OnStar Additional Information

Transferring Service
Press \( \text{ACC} \) to request account transfer eligibility information. The Advisor can assist in canceling or removing account information. If OnStar receives information that vehicle ownership has changed, OnStar may send a voice message to the vehicle, requesting updated account information.

Reactivation for Subsequent Owners
Press \( \text{ACC} \) and follow the prompts to speak to an Advisor as soon as possible after acquiring the vehicle. The Advisor will update vehicle records and will explain the OnStar service offers and options available.

How OnStar Service Works
Automatic Crash Response, Emergency Services, Crisis Assist, Stolen Vehicle Assistance, Vehicle Diagnostics, Remote Door Unlock, Roadside Assistance, Turn-by-Turn Navigation, and Hands-Free Calling are available on most vehicles. Not all OnStar services are available everywhere or on all vehicles. For more information, a full description of OnStar services, system limitations, and OnStar terms and conditions:

1. Call 888-4-ONSTAR (888-466-7827).
2. See www.onstar.com (U.S.).
3. See www.onstar.ca (Canada).
5. Press \( \text{ACC} \) to speak with an Advisor.

OnStar services require a vehicle electrical system, wireless service, and GPS satellite technologies to be available and operating for features.
14-6 OnStar

to function properly. These systems may not operate if the battery is discharged or disconnected.

OnStar service cannot work unless your vehicle is in a place where OnStar has an agreement with a wireless service provider for service in that area, and the wireless service provider has coverage, network capacity, reception, and technology compatible with OnStar service. Service involving location information about the vehicle cannot work unless GPS signals are available, unobstructed, and compatible with the OnStar hardware. OnStar service may not work if the OnStar equipment is not properly installed or it has not been properly maintained. If equipment or software is added, connected, or modified, OnStar service may not work. Other problems beyond the control of OnStar may prevent service such as hills, tall buildings, tunnels, weather, electrical system design and architecture of the vehicle, damage to the vehicle in a crash, or wireless phone network congestion or jamming.


Services for People with Disabilities

Advisors provide services to help subscribers with physical disabilities and medical conditions.

Press ⎯ for help with:
- Locating a gas station with an attendant to pump gas.
- Finding a hotel, restaurant, etc., that meets accessibility needs.
- Providing directions to the closest hospital or pharmacy in urgent situations.

TTY Users

OnStar has the ability to communicate to the deaf, hard-of-hearing, or speech-impaired customers while in the vehicle. The available dealer-installed TTY system can provide in-vehicle access to all of the OnStar services, except Virtual Advisor and OnStar Turn-by-Turn Navigation.

OnStar.com (U.S.) or OnStar.ca (Canada)

The website provides access to account information, allows management of the OnStar subscription, and viewing of videos of each service. Get subscription plan pricing and sign up for OnStar Vehicle Diagnostics. Click on the “My Account” tab on the home page. The website navigation and services provided may vary by country.

OnStar Personal Identification Number (PIN)

A PIN is needed to access some of the OnStar services, like Remote Door Unlock and Stolen Vehicle Assistance. You will be prompted to change the PIN the first time when speaking with an Advisor. To
change the OnStar PIN, call OnStar and provide the Advisor with the current number.

Warranty
OnStar equipment may be warranted as part of the New Vehicle Limited Warranty. The manufacturer of the vehicle furnishes detailed warranty information.

Languages
The vehicle can be programmed to respond in multiple languages. Press \( \text{Q} \) and ask an Advisor. Advisors are available in English, Spanish and French. Available languages may vary by country.

Potential Issues
OnStar cannot perform Remote Door Unlock or Stolen Vehicle Assistance after the vehicle has been off continuously for five days. After five days, OnStar can contact Roadside Assistance and a locksmith to help gain access to the vehicle.

Global Positioning System (GPS)
- Obstruction of the GPS can occur in a large city with tall buildings; in parking garages; around airports; in tunnels, underpasses, or parking garages; or in an area with very dense trees. If GPS signals are not available, the OnStar system should still operate to call OnStar. However, OnStar could have difficulty identifying the exact location.
- In emergency situations, OnStar can use the last stored GPS location to send to emergency responders.
- A temporary loss of GPS can cause loss of the ability to send a Turn-by-Turn Navigation route. The Advisor may give a verbal route or may ask for a call back after the vehicle is driven into an open area.

Cellular and GPS Antennas
Avoid placing items over or near the antenna to prevent blocking cellular and GPS signal reception. Cellular reception is required for OnStar to send remote signals to the vehicle.

Unable to Connect to OnStar Message
If there is limited cellular coverage or the cellular network has reached maximum capacity, this message may come on. Press \( \text{Q} \) to try the call again or try again after driving a few miles into another cellular area.

Vehicle and Power Issues
OnStar services require a vehicle electrical system, wireless service, and GPS satellite technologies to be available and operating for features to function properly. These systems may not operate if the battery is discharged or disconnected.
Add-on Electrical Equipment

The OnStar system is integrated into the electrical architecture of the vehicle. Do not add any electrical equipment. See Add-On Electrical Equipment on page 9-68. Added electrical equipment may interfere with the operation of the OnStar system and cause it to not operate.

Privacy

The complete OnStar Privacy Statement may be found at www.onstar.com (U.S.), or www.onstar.ca (Canada). Privacy-sensitive users of wireless communications are cautioned that the privacy of any information sent via wireless cellular communications cannot be assured. Third parties may unlawfully intercept or access transmissions and private communications without consent.

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