Congratulations on your purchase of a Buick Rainier. Please read this information and your Owner Manual to ensure an outstanding ownership experience. Note that your vehicle may not include all the features described in this booklet. Place this booklet in your Owner Manual portfolio for easy reference.
A. Exterior Lamp Controls
B. Air Outlets
C. Turn Signal/Multifunction Lever
D. OnStar®/Audio Steering Wheel Controls
E. Instrument Panel Cluster

F. Audio Steering Wheel Controls
G. Ignition Switch
H. Audio System
I. Climate Controls
J. Hood Release
K. Driver Information Center Steering Wheel Controls

See Section 3 of your Owner Manual.

L. Rear Window Washer/Wiper
M. Lighter
N. Accessory Power Outlet
O. Rear Window Defogger
P. Glove Box
Your vehicle’s instrument panel is equipped with this cluster or one very similar to it. The instrument panel cluster includes these key features:

A. Tachometer
B. Speedometer
C. Engine Oil Pressure Gauge
D. Voltmeter Gauge
E. Engine Coolant Temperature Gauge
F. Fuel Gauge
G. Driver Information Center (DIC)

**IMPORTANT:** The instrument panel cluster is designed to let you know about many important aspects of your vehicle’s operation. It is important to read your Owner Manual and become familiar with the information being relayed to you by the lights, gauges and indicators, as well as what action can be taken to ensure safety and to prevent damage.

*See Section 3 of your Owner Manual.*
Malfunction Indicator Lamp (Service Engine Soon Lamp)

Located on the instrument panel, this lamp illuminates under a variety of conditions when the On-Board Diagnostics II (OBD II) system detects a malfunction in the vehicle’s emission controls. If it is lit steadily, check the gas cap to ensure that it is attached and securely fastened. Turn it clockwise until a “ratcheting” sound is heard, signaling that it is secure. If this is the cause of the condition, and the cap is installed properly, this should turn the light off.

See Section 3 of your Owner Manual.

Driver Information Center (DIC)

The Driver Information Center (DIC) features a message center that can display trip information, fuel economy information, personalization features and other messages or warnings. The DIC display is located above the steering wheel on the instrument cluster, and can be programmed in three languages. To access the various DIC modes, press one of the four DIC buttons located on the steering wheel: Trip Information, Fuel Information, Personalization or Select.

Trip Information Button: Press to access each of the odometer, TRIP A, TRIP B and TIMER functions. To reset either trip odometer to zero, access it on the DIC and press the Select button for one second, or press and hold the reset stem on the instrument cluster.

Use the TIMER function to time the length of your trip, pressing to start or stop the timer when the function is displayed on the DIC. To reset it to zero, press and hold when the function is displayed on the DIC.

Fuel Information Button: Press to access the range, average fuel economy, fuel used and the GM Oil Life System™ status.

RANGE estimates the remaining distance you can drive without refueling. It is based on recent fuel economy and remaining fuel.

AVG ECON calculates how many miles per gallon you are getting based on current and past driving conditions. Press and hold the reset stem while it is displayed and the DIC will begin calculating average fuel economy from that point in time.
FUEL USED shows the current amount of fuel used in gallons since the last reset for FUEL USED. This mode should be reset after every fuel tank fill-up.

ENGINE OIL LIFE calculates an estimated percentage of the engine oil’s remaining useful life and alerts the driver when it’s time to change the oil by illuminating the CHANGE ENG OIL light on the instrument cluster. Please remember to always reset the oil life system after an oil change by pressing and holding for four seconds while ENGINE OIL LIFE is displayed. When successful, the DIC displays ENGINE OIL LIFE: 100%.

For full engine oil information, see Section 5 of your Owner Manual.

Vehicle Personalization

Depending on the equipment ordered on your vehicle, you can personalize a wide variety of preferences on the DIC. Only the features included on your vehicle will be displayed by the DIC. Personalization features can include:

- Alarm Warning Type
- Automatic Locking and Unlocking
- Perimeter Lighting
- Remote Lock and Unlock Feedback
- Headlamps On at Exit
- Mirror Curb View Assist
- Easy Exit Driver Seat (see Seats section of this booklet)
- Display Units (English/Metric)
- Display Language

**Personalization Button:** Up to two people can program individualized settings. Press \( \text{\textbf{i}} \) once and current-driver preferences will be displayed. Any changes made at this time affect only the displayed driver. Press the button again to scroll through and personalize menu features.

**Select Button:** When scrolling through the personalization features, press \( \text{\textbf{i}} \) to scroll through the choices provided for each menu item. When you find the choice you want, press \( \text{\textbf{i}} \) to select it and move on to the next feature. To reset all personalization features to their default settings, hold \( \text{\textbf{i}} \) and \( \text{\textbf{i}} \) down for four seconds. Driver preferences are recalled by pressing memory button #1 or #2 located on the driver’s door.

See Section 3 of your Owner Manual.
Getting to Know Your Rainier

Programmable Automatic Power Door Locks

Your vehicle includes an automatic door lock/unlock feature with a choice of four modes, as well as automatic door lock-out protection to prevent locking the keys in the vehicle. In the event the power door lock switch is activated when a door is open and the key is in the ignition, the driver door will unlock.

**Locking Options:** The default setting for the programmable automatic power door locks is to lock automatically when the transmission is shifted into gear (Mode 1).

**Other locking options include:**

Mode 2: All doors lock when vehicle speed is over 8 mph (13 kph)

**Unlocking options:** Choose one of the following options before personalizing your unlocking preference:

Mode 1: Driver door unlocks when the transmission is placed into Park

Mode 2: All doors unlock when the transmission is shifted into Park

Mode 3: All doors unlock when the key is removed from the ignition

Mode 4: No automatic door unlock

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Memory Settings for Driver’s Seat, Mirrors and Pedals

Use the driver’s door mounted controls (shown above) to program and recall memory settings for the following features:

- Driver’s seat, including seatback recliner and lumbar adjustment
- Accelerator and brake pedals
- Outside rearview mirrors

**Programming a Memory Setting**

- Adjust the above features to your preferred settings.
- Press and hold memory 1 or 2 button located on the driver’s door until two chimes sound (about three seconds). This confirms that your settings are stored.
- To program memory positions for another driver, repeat the process using the other memory button.

**Recalling Memory Settings**

Each time memory button 1 or 2 on the driver’s door is pressed while the vehicle is in Park (P), a single chime will sound and the memory position(s) will be recalled.

See Section 2 of your Owner Manual.
There are two methods for personalizing your vehicle locking/unlocking preferences. One method is to press the personalization button (i) on the Driver Information Center until AUTOMATIC LOCKING (or AUTOMATIC UNLOCKING) appears on the display. Press the Select button (➡) until the desired setting appears on the display and press i to select it.

For an alternate method of setting locking/unlocking preferences, see the Programmable Locking Feature section of your Owner Manual.

See Section 2 of your Owner Manual.

Headlamp Controls

The exterior lamps knob is located on the instrument panel, to the left of the steering wheel.

Turn off the Daytime Running Lamps (DRL) and automatic headlamp system

- Move the knob to the OFF (⌀) position.

The automatic headlamp system automatically reactivates at the next key-on.

Activate the Daytime Running Lamps (DRL) and automatic headlamp system

- Move the knob to the AUTO (⇌) position.
- All exterior lamps and the instrument panel/radio lights will illuminate when they are needed.

Manually activate the parking lamps, side-marker lamps, taillamps, instrument panel/radio lights and license plate lamps

- Move the knob to the parking lamp (💡💡) position.

Manually activate the headlamps, all exterior tail/side-marker lamps and the instrument panel/radio lights

- Move the knob to the ON (💡💡) position.

Remote Lock/Unlock Feedback

Program the Remote Keyless Entry System’s lock/unlock feedback (horn, parking lamps, both or neither) by pressing the personalization button (i) on the Driver Information Center until REMOTE LOCK FEEDBACK (or unlock, as desired) appears on the display. Press the Select button (➡) to scroll through the menu of choices. To program the lock/unlock feedback feature, press i when the desired menu option is displayed.

See Section 3 of your Owner Manual.
Activating the Fog Lamps

- Press the fog lamp button (ფ) located on the instrument panel to the right of the exterior lamps switch.
- An indicator lamp will illuminate.
- To turn them off, press the button again.

**Note:** The fog lamps shut off automatically when the ignition is turned off and must be reactivated when needed.

See Section 3 of your Owner Manual.

**Automatic Headlamp System (AHS)**

When encountering darker conditions during the daytime (such as when driving under a bridge or inside a parking garage), you may notice the AHS temporarily activating your headlamps, interior lights and radio display lights. This is normal. The lights will automatically shut off when returning to daylight driving conditions.

When you start the vehicle at night, the automatic headlamps will come on immediately. The Automatic Headlamp System light sensor is located on top of the instrument panel near the windshield defroster outlets. To ensure proper system operation, avoid placing objects or stickers on or near the sensor.

See Section 3 of your Owner Manual.

**Dome Lamp Override**

The dome lamp override button is located below the exterior lamps knob. To prevent the dome lamp from illuminating when a door is opened, press the button.

Although using your Remote Keyless Entry transmitter to unlock the doors will activate the dome lamp temporarily, the lamp will remain deactivated when opening a door, until the override button is pressed again.

See Section 3 of your Owner Manual.

**Dual-Zone Automatic Climate Control System**

Your vehicle is equipped with a climate control system that automatically maintains the desired temperature individually for the driver and front seat passenger. Independent rear seat fan and air distribution controls are also included for increased rear-passenger comfort. A memory feature for up to two drivers is also included with this system.

**Automatic Operation:** Push the AUTO button to set automatic air delivery mode, fan speed, A/C and recirculation functions. Each time the AUTO button is
pressed, the display shows the current driver’s set temperature, automatic air delivery mode and fan speed. The display shows the outside temperature five seconds later. At vehicle startup (with the ignition off for two hours), the passenger temperature setting defaults to match the driver’s setting.

**Manual Operation:** The OFF, Recirculation, A/C, FRONT Defroster buttons, fan speed and mode controls can also be manually adjusted as desired.

**Rear Seat Controls:** The rear seat comfort controls are included with the rear seat audio display on the rear of the center console. The controls include a power button to turn the controls on and off, up and down arrows for fan speed regulation and a MODE button to change airflow to the rear seat from upper, floor or bi-level. When the front seat MODE button is set to Defrost, the rear controls do not function. Rear outlet air temperature is determined by the front passenger’s temperature setting.

*See Section 3 of your Owner Manual.*

### Outside Rearview Mirrors

The power mirrors control is located on the driver door. To operate:

1. Turn the knob toward the mirror you wish to adjust.
2. Move the knob in the direction you want the mirror to go. (Adjust it so you can see some of the side of your vehicle and the area behind your vehicle.)

3. After adjusting to the desired position, return the knob to the center position or turn it toward the other mirror and adjust that mirror using the same procedure.

*Note:* Before entering a car wash, fold the mirrors in manually by pulling them toward the vehicle. Push the mirrors back out after exiting the car wash.

**Outside Heated Mirrors:** When you turn on the rear window defogger, a defogger also warms the outside mirrors to clear them of mist, ice and snow.

**Outside Mirror with Curb View Assist:** This feature automatically adjusts the passenger-side mirror downward to a preset tilt position when the vehicle is in Reverse gear. The mirror returns to its normal position when the vehicle is moved out of Reverse. See your Owner Manual to activate the system for the first time.

*See Section 2 of your Owner Manual.*
Electric Adjustable Pedals (if equipped)

Shorter drivers can adjust the brake and accelerator pedals to a comfortable position by using the toggle switch located on the steering column. The vehicle must be in Park (P) for this feature to operate.

- Press the switch toward you to move the pedals closer.
- Press the switch away from you to move the pedals away from you.

This feature can be programmed to work with your vehicle’s memory feature. See the Memory Settings for Driver’s Seat, Mirrors, Pedals, Radio and Climate Controls section of this booklet.

See Section 2 of your Owner Manual.

Heated Seats (if equipped): The buttons to control this feature are located on the front door armrests. Controls can be set to heat the seatback only or the seatback and the seat cushion. The three lights next to the controls indicate LO, MED or HI setting. Push the BACK ONLY switch (“B” above) to activate heat for the seatback only. An indicator light illuminates when the seatback is being heated. Push the horizontal switch (“A” above) to heat the whole seat.

Note: The engine must be running for the heated seat feature to operate.

See Section 1 of your Owner Manual.

Easy Exit Driver Seat

Two personalized driver exit seat positions can be set by following these steps:

1. First, set the Easy Exit Driver Seat feature to “ON” in your Driver Information Center (see “Vehicle Personalization” in the Driver Information Center section of this booklets).
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OnStar®

Your vehicle’s OnStar system provides in-vehicle safety, security and communications services, available 24 hours a day, 7 days a week. With OnStar, you can enjoy such available services as:

• Automatic notification of air bag deployment
• Emergency services assistance
• Roadside assistance
• Stolen vehicle tracking
• GM Goodwrench remote diagnostics
• Remote door unlock
• Routing and location assistance*
• OnStar Personal Calling, a hands-free, voice-activated communications service**

These services are easily accessed through the three OnStar buttons in your vehicle.

• Press the Phone button to access OnStar Personal Calling, a hands-free, voice-activated communications service.*

Front Passenger-Side Passive Air Bag

Your vehicle is equipped with a Passenger Sensing System located in the right-front outboard passenger seat. The Passenger Sensing System classifies the occupant sitting in the front passenger seat and communicates the status to the air bag module. The air bag module uses this occupant information to enable or suppress the deployment of the front passenger-side air bag.

If the Passenger Sensing System determines there is an empty seat, a child seat or an occupant weighing below a specified threshold, it will communicate a suppress request to the air bag module. If the system determines there is an occupant weighing above the specified threshold, it will communicate an enable request to the air bag module.

The PASSENGER AIR BAG ON/OFF indicator located on the rearview mirror will indicate to the driver and front passenger the current state of the front passenger air bag. If the air bag is suppressed, the “OFF” indicator will be illuminated. If the air bag is enabled, the “ON” indicator will be illuminated.

General Motors recommends that child restraints be secured in a rear seat, including an infant riding in a rear-facing infant seat, a child riding in a forward-facing child seat and an older child riding in a booster seat.

See Section 3 of your Owner Manual.

See Section 2 of your Owner Manual.
• Press the blue OnStar button to connect to an OnStar Advisor for services such as GM Goodwrench Remote Diagnostics or routing and location assistance.**

• Press the red Emergency button to connect to an OnStar Advisor who can contact a nearby emergency services provider to dispatch ambulance, police, fire, or other emergency services to your location.

For more information about OnStar features, refer to the OnStar Owner’s Manual and Audio Tour CD, located in your glove box.

*Available in most markets

**Routing and location assistance may require service upgrade

See Section 2 of your Owner Manual.

Audio Systems

Radio with Cassette/CD and RDS

Setting Stations: You can set up to 30 station presets (six AM, six FM1, six FM2; an XM1 and XM2 satellite subscription is available).

• Turn the radio on.
• Press BAND to select AM, FM1, etc.
• Tune to the desired station using the seek function or tune knob.
• Press AUTO EQ or AUTO TONE (as applies to your radio) to select the sound equalization best suiting the type of station selected.
• Press/hold a numbered button until a beep confirms storage of the station.
• Repeat the previous steps for each pushbutton.

Using RDS Mode: Your radio’s RDS mode allows you to:

• Seek only stations with your preferred programming type
• Seek stations with traffic announcements (MP3 radio only)
• Receive announcements of local and/or national emergencies
• Receive and display messages from radio stations

RDS features are available on FM stations that broadcast RDS information. When tuned to an RDS station, the radio displays the station name instead of the frequency. Most RDS stations broadcast their station name, time of day and a Program Type (PTY).

DISP: Press this knob to toggle between the station frequency, station name, PTY and the name of the program if available.

TRAF: Press this button to activate the traffic announcement feature. The radio

Setting the Clock: Press and hold the H (or HR) button until the correct hour appears. AM or PM will appear on the radio display. Press and hold MN until the correct minute appears.

To set the time to the time of an FM station broadcasting RDS information, press/hold HR and MN simultaneously for two seconds until UPDATED (and the clock symbol) appears on the display. If the time is not available from the station, NO UPDAT will appear.

Disp.
will display traffic announcement brackets <> or TRAF (as applies to your radio) if the station you’re currently on broadcasts traffic announcements. If the station doesn’t, the radio seeks one that does (MP3 radio only).

INFO: If the tuned station has a message, the radio displays INFO. Press the INFO button to see the message.

TYPE: Press this button to turn the Program Type selection on or off. Press the TYPE button knob to select the Program Type you want; then press the [ or ] button and the radio seeks to the first RDS broadcast of the selected Program Type.

BAND (ALTERNATE FREQUENCY): Allows the radio to switch to a station with a stronger signal and of the same PTY. Press and hold the button for two seconds to turn it on; repeat to turn it off.

ALERT!: Warns of local or national emergencies and appears on the display during such an announcement. If a CD or cassette tape is playing, the announcement overrides it. An ALERT! announcement cannot be turned off, but it is also not affected by tests of the Emergency Broadcast System.

MP3 Radio (if equipped): A CD-R or CD-RW containing MP3 audio tracks will play automatically when inserted into the CD/MP3 player.

XM Satellite Radio (if equipped): Two subscription service bands are available: XM1 and XM2. To access them on equipped radios, press the BAND button until XM1 or XM2 appears on the display.

An extra-cost subscription to XM Satellite Radio service brings you the quality of digital audio and text reception from coast to coast. Available only in the contiguous U.S., XM offers more than 120 channels of music, news, sports, talk and children’s programming. For more information, contact XM on the Internet at www.XMradio.com or call 1-800-852-XMXM (9696).

Radio with Six-Disc CD (if equipped)

To load one CD on vehicles equipped with the radio/six-disc CD:

- Turn the ignition on; then press and release the LOAD side of the LOAD CD button.
- Wait for the green indicator light at the right side of the slot to turn green.
- Insert the disc partway into the slot, label side up; the player will pull the disc in.

To load multiple CDs in the Six-Disc CD Player:

- Turn the ignition on; then press and hold the LOAD button for two seconds. The unit beeps and the light to the right of the slot begins to flash.
- When the light stops flashing and turns green, insert a disc partway, label side up.
- The indicator light will begin blinking and then turn green. Load another disc at this time.
• When more than one disc is loaded, a number for each disc is displayed.
• To load more than one but fewer than six discs, press the LOAD button again after loading the final CD.
• For every CD loaded, a number appears on the radio display.
• To play a specific CD, press the CD AUX button and then the number of the CD you want to hear.
• A small bar appears under the CD number that is playing, and the track number appears.

See Section 3 of your Owner Manual.

**Touch Screen Navigation Entertainment System (if equipped)**

Your vehicle’s Navigation Entertainment System provides you with detailed maps of all major highways and roads throughout the United States. After you enter a destination, the system provides turn-by-turn instructions for reaching your destination. In addition, the system can help you locate banks, airports, restaurants, post offices, ATMs and more.

**Note:** See your Navigation Entertainment System Quick Reference Guide for operating instructions.

See Section 3 of your Owner Manual.

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**HomeLink® Universal Transmitter**

This programmable transmitter can store up to three frequencies for items such as a garage door opener, entry door lock or security system. With the ignition OFF, program the transmitter as follows:

• Press and hold the two outside buttons and release when the indicator light begins to flash (about 20 seconds; do not repeat this step when programming second and third transmitter buttons).

• Hold the end of your hand-held transmitter up to three inches away from the surface of the universal transmitter and simultaneously hold down the transmitter button and the button on the HomeLink® unit you wish to program.

• The HomeLink® indicator light will begin blinking slowly. Programming is complete when the indicator light on the HomeLink® transmitter flashes rapidly.

• Release both buttons.

• Press and hold the newly programmed HomeLink® button. If the light stays on constantly, programming is complete and should operate your device when pressed and released.
For garage door openers with a “rolling code,” continue with the following steps:

• Firmly press the training button (usually marked “LEARN” or “SMART”) on the garage door opener motor head unit near the antenna.
• Within 30 seconds, press and hold the HomeLink® transmitter button programmed in the previous steps for two seconds.
• Press and release this button twice more for two seconds each time.

**Note:** To ensure successful HomeLink® Transmitter programming, it’s important that your garage door opener battery be well charged.

See Section 2 of your Owner Manual.

**Remote Keyless Entry System**

The RKE system locks and unlocks the doors and lift glass from a range of 3 to 30 feet (1–9 m). At times the range may be shorter than usual, which is normal. If the transmitter doesn’t seem to be working properly:

• Ensure that you are within transmitter range of the vehicle. Rainy and snowy weather can reduce transmitter range.

• Check to see if other vehicles or obstacles are blocking the transmitter signal by stepping a few feet to the left or right, and hold the transmitter higher when pressing the button(s).

• Consider the length of time that the transmitter battery has been in service and replace it if necessary (the DIC will display “RFA # BAT LOW” if the battery needs replacing). Use CR 2032 battery or equivalent.

See Section 2 of your Owner Manual.

**Content Theft-Deterrent System**

The Content Theft-Deterrent System has a red indicator lamp on the instrument panel that is labeled SECURITY. The system can be activated in two ways:

• Press the LOCK button on the Remote Keyless Entry key fob after closing all doors.

• Press the power door LOCK switch with the door open.

The alarm is not armed until the SECURITY light turns off (after a delay of approximately 30 seconds).

If the alarm is tripped, the horn sounds for 30 seconds, and the headlamps and parking lamps also flash for two minutes to get visual attention. The alarm sounds whenever a locked door is opened without the key or Remote Keyless Entry System transmitter.

See Section 2 of your Owner Manual.
Sun Visors

To block the sun’s glare, pull the sun visor down. You can also cover the driver or passenger front-side window by sliding the sun visor front to rear of the vehicle and vice versa.

See Section 2 of your Owner Manual.

Sunroof (if equipped)

To open or close your sunroof, the ignition must be on or Retained Accessory Power (RAP) must be active.

Open the sunroof

• Press and release the back portion of the button in the overhead console.

Close the sunroof

• Press (and hold) the front portion of the button. Once the sunroof is closed, press the forward side of the button to open the sunroof to the vent position.

Note: In the closed position, the sunroof may not appear parallel with the vehicle headliner.

See Section 2 of your Owner Manual.

Electronically Controlled Rear Air Suspension

This feature automatically keeps your vehicle level when loaded or unloaded. The system may make an occasional “whirring” sound under the rear of the vehicle under heavier rear loads, indicating that the system’s air compressor is operating to provide a level ride height. When unloading, you may also hear air being released from the system. An inflator outlet and hose are included with the system for inflating tires, toys and sports equipment. The compressor automatically shuts down if it overheats, and resumes operation when it cools.

See Section 4 of your Owner Manual.

All-Wheel Drive

For extra traction, vehicles equipped with all-wheel drive can automatically transfer power from the rear wheels to the front wheels under low-traction conditions. On dry roads with good traction, the system operates in two-wheel drive. You may feel the system operating when engine power is transferred to all four wheels.

See Section 2 of your Owner Manual.
**Traction Assist System (TAS) (Rear-wheel drive only)**

The Traction Assist System (standard on rear-wheel drive vehicles) limits wheelspin. TAS operates only when it senses that one or both rear wheels are beginning to lose traction. When this happens, engine power is reduced to limit wheelspin and the LOW TRAC light comes on. You may also hear or feel the system working. TAS is automatically enabled whenever you start the vehicle. You can disable it by pressing the TAS ON/OFF button located near the shift lever or on the instrument panel. When disabled, the TRAC OFF light comes on. Enable the system by pressing the TAS ON/OFF button again and the TRAC OFF light will go out.

*See Section 4 of your Owner Manual.*

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**Luggage Carrier (if equipped)**

The luggage carrier has side rails attached to the roof and allows you to carry luggage on top of your vehicle. Some vehicles are equipped with sliding cross rails and tie-down spots to secure cargo. To slide the cross rails to the desired position, lift the lever on each side of the cross rail and slide it into position. Secure the cross rail by pressing the levers on each side of the cross rail down into place. To reduce wind noise when the luggage carrier is not in use, position the rear cross rail at the rearmost position and the front cross rail above the rearmost portion of the rear door opening (above the “C” pillar).

*Note:* Never carry anything on the vehicle roof that is longer or wider than the luggage carrier itself. (Examples: plywood, paneling, a mattress.) The load could be violently torn off, causing you or other drivers to have a collision.

*Note:* Loading cargo that weighs more than 220 pounds (100 kg) on the luggage carrier may damage your vehicle.

*See Section 2 of your Owner Manual.*

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**Hood Release**

To open your vehicle’s hood:

- Pull the handle located on the lower driver’s side of the instrument panel.
- Go to the front of the vehicle and release the hood latch.
- Lift the hood.
- Release the hood prop from its retainer and place it into the hood slot.

*See Section 5 of your Owner Manual.*
Roadside Assistance

1-800-252-1112
TTY Users: 1-888-889-2438

As the proud owner of a new Buick vehicle, you are automatically enrolled in the Buick Roadside Assistance program. This value-added service is intended to provide you with peace of mind as you drive in the city or travel the open road. Buick’s Roadside Assistance toll-free number is staffed by a team of technically trained advisors, who are available 24 hours a day, 365 days a year.

We will provide the following services for 3 years/36,000 miles (60,000 km), at no expense to you:

- Fuel delivery
- Lockout service (identification required)
- Tow to nearest dealership for warranty service
- Change a flat tire
- Jump starts

For prompt and efficient assistance when calling, please provide the following information to the advisor:

- Location of the vehicle
- Telephone number and your location
- Vehicle model, year and color
- Vehicle mileage
- Vehicle Identification Number (VIN)
- Vehicle license plate number

Buick reserves the right to limit services or reimbursement to an owner or driver when, in Buick’s judgment, the claims become excessive in frequency or type of occurrence.

My GMLink

The Buick Owner Center at My GMLink is a complimentary service for Buick Owners, a one-stop resource to enhance your Buick ownership experience. Exclusive member benefits include online service reminders, vehicle maintenance tips, online owner manual, special privileges and more. Sign up today at www.mygmlink.com

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